

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

CalSAWS BenefitsCal M&O Transition-In Bi-Weekly Status Report

Reporting Period: February 23, 2026 – March 8, 2026

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Bi-Weekly Status – BenefitsCal M&O Transition-In

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1: Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
Management (PMO)	<ul style="list-style-type: none"> Submitted two Draft Deliverable Expectation Documents (DDEDs), BC-D05 BenefitsCal Project Control Document (PCD) and BC-D06 BenefitsCal Work Schedule, to the Consortium for review on February 23, 2026 Submitted two Final Deliverable Expectation Documents (FDEDs) to the Consortium for review: BC-D06 BenefitsCal Work Schedule on March 5, 2026 and BC-D05 BenefitsCal Project Control Document (PCD) on March 6, 2025 and
Transition-In	<ul style="list-style-type: none"> Continued drafting Knowledge Transfer (KT) topics and agendas for March KT sessions Accenture has requested a total of 89 KT sessions and Deloitte has provided 67 available dates for these sessions (74%), with 17 dates to be provided still pending Completed a total of 19 of 89 KT sessions to date (21%) Received 76 out of the 117 document requests (65%) Received nine out of 13 technology and tools-related requests Began reviewing code in Bitbucket and copy of code in SharePoint from the additional eight repositories, which was provided by Deloitte on March 5, 2026

2 TRANSITION-IN

2.1 Tasks Completed from the Reporting Period

- Continued daily BenefitsCal Transition standup meeting series
- Planning and Reporting**
 - Document Requests:**
 - Received a total of 76 out of 117 documents requested at 65% documents received to date with the remainder to be completed by mid-March
 - Documents received through the end of this reporting period: received 74 out of 106 (69%) with 32 pending outstanding document requests
 - The following table outlines the documents requested for the target week and the documents received to date:

Date	Requested Count	Received Count	Overdue Count	% Received
2/1 - 2/15	32	28	4	88%
2/16 - 2/20	4	3	1	75%
2/23 - 2/27	65	39	26	60%
3/2 - 3/6	5	4	1	80%
3/9 - 3/13	8	2	-	25%
3/16 - 3/20	3	-	-	0%
3/23 - 3/27	-	-	-	0%
3/30 - 4/3	-	-	-	0%
4/6 - 4/10	-	-	-	0%
4/13-4/17	-	-	-	0%
4/20-4/24	-	-	-	0%
4/27-4/30	-	-	-	0%
Not Dated	-	-	-	0%
Total	117	76	32	65%

Figure 1: BenefitsCal Transition-In Document Requests Status Table

- Technology Enablement (Action Items):**
 - Coordinated with Deloitte team to provide an export copy of eight additional BenefitsCal code repositories that were visible in the BenefitsCal Bitbucket instance and not the secure SharePoint location. Received copy of code on March 5, 2026.
 - The following table outlines the Technology Enablement (Action Items) requests and their completion statuses:

Table 2: Technology Enablement (Action Items) Requests and Statuses

ACCESS REQUESTS	ASSIGNEE	DATE REQUESTED	TARGET DUE DATE	HOW MANY REQUESTED	HOW MANY RECEIVED	TOTAL (% COMPLETE)
BenefitsCal Bitbucket	Deloitte	2/13/2026	2/16/2026	4	4	100%
BenefitsCal Jira	Deloitte	2/13/2026	2/16/2026	9	9	100%
ServiceNow Fulfiller	Consortium	2/17/2026	2/26/2026	21	21	100%
Add BC Bitbucket Code to SP Folder	Deloitte/ Gainwell	2/18/2026	2/18/2026	1	1	100%
SPRMG (Security Folders)	Consortium	2/20/2026	2/24/2026	2	2	100%
BenefitsCal Jira	Deloitte	2/23/2026	2/24/2026	12	12	100%
SPRMG (Security Folders)	Consortium	2/24/2026	2/25/2026	1	1	100%

ACCESS REQUESTS	ASSIGNEE	DATE REQUESTED	TARGET DUE DATE	HOW MANY REQUESTED	HOW MANY RECEIVED	TOTAL (% COMPLETE)
SIT CalSAWS Env	Consortium	2/24/2026	2/25/2026	2	0	0%
Code Copy Access Request	Gainwell	2/18/2026	2/25/2026	23	23	100%
AWS SSO Read Only Accounts for Environments	Deloitte	2/25/2026	3/4/2026	12	0	0%
ServiceNow POAM Access through Deloitte Compliance Group	Deloitte	2/26/2026	3/3/2026	2	0	0%
Add BenefitsCal Bitbucket code to SharePoint folder	Deloitte	3/3/2026	3/5/2026	1	1	100%
Read Only BC Non-Prod Database Access Requests	Deloitte	3/6/2026	3/9/2026	19	0	0%

■ **Knowledge Transfer:**

- Accenture has requested a total of 89 KT sessions and Deloitte has provided 67 available dates for these sessions (74%), with 17 dates to be provided still pending
- Completed a total of 19 of 89 KT sessions to date (21%)
- The figure below illustrates the number of completed and remaining KT sessions by group:

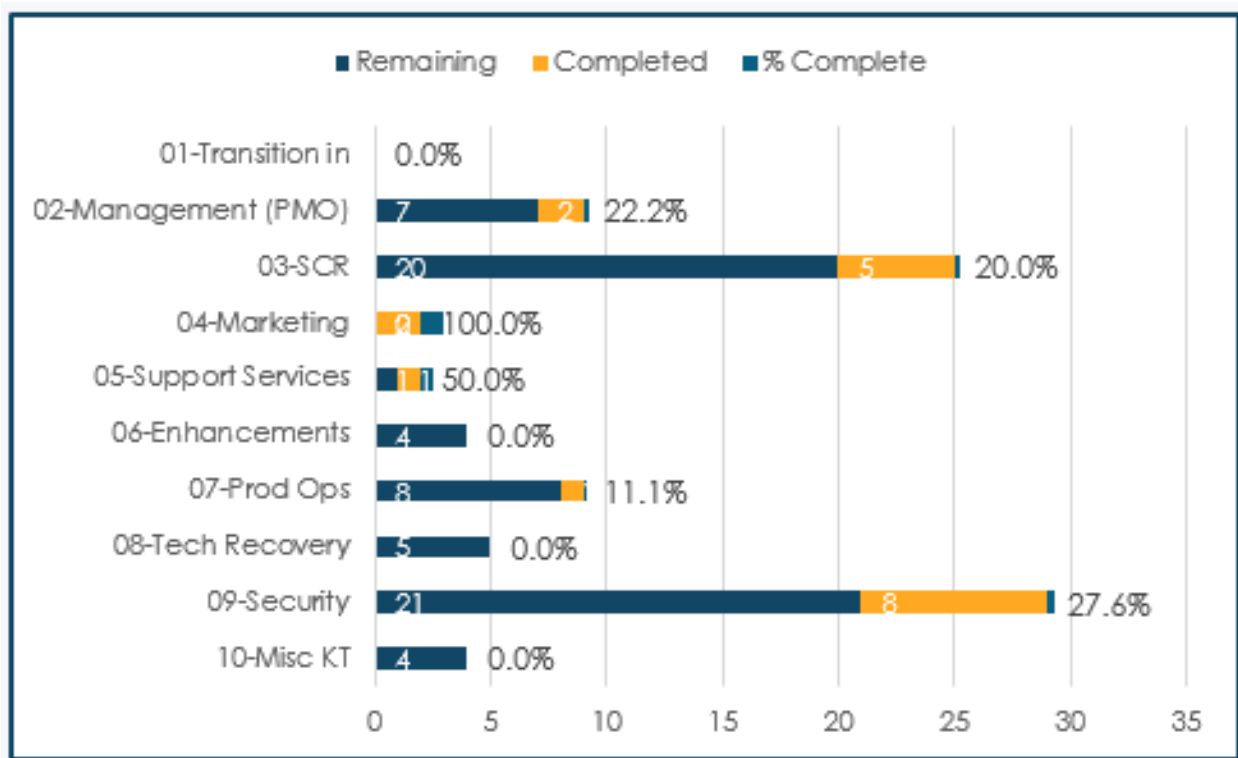


Figure 2: BenefitsCal Transition-In KT Session Group Completion Chart

- The figure below illustrates the number of KT sessions requested by Accenture on a weekly basis and the corresponding KT sessions date provided by Deloitte for the respective weeks:

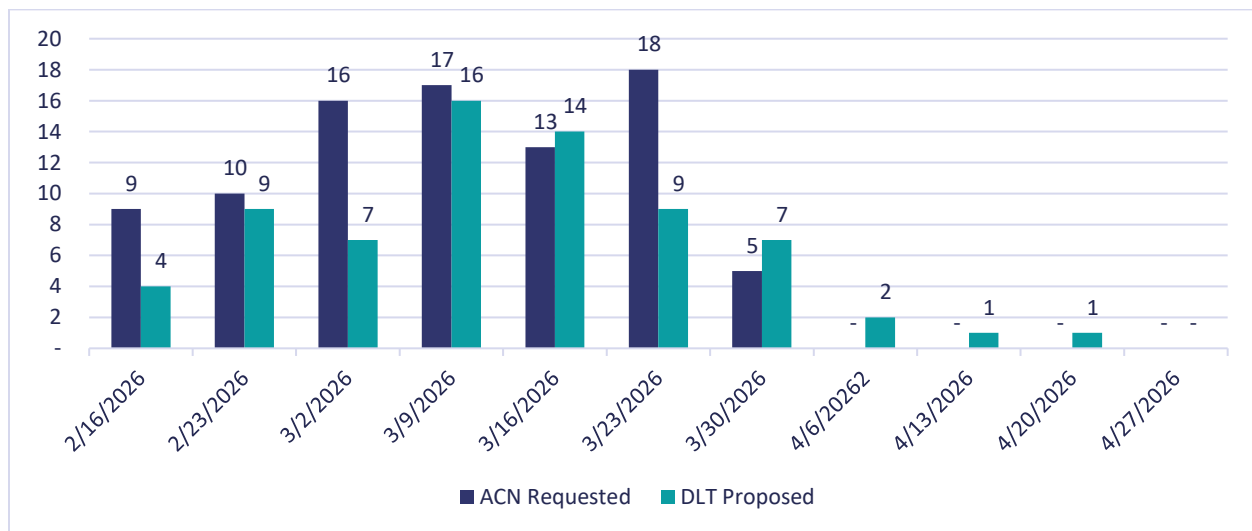


Figure 3: BenefitsCal Transition-In KT Sessions Weekly Schedule

- Continued reviewing documentation and drafting KT session agendas
- Reviewed revised Marketing requirements with the Consortium Public Information Officer. Submitted the proposed requirements revision to Accenture PMO. These

requirements will be batched for a review with the Consortium Chief Administrative Officer in a future amendment.

- Following the Marketing KT session with Deloitte and Consortium on February 23, 2026, no additional KT is required for the Accenture BenefitsCal Agreement Marketing and Public Communications Service Area. Accenture will coordinate with the Consortium to meet the Marketing requirements in BC-D12 Communication Management Plan Deliverable. The Marketing and Public Communications area has been removed from the Transition-In timeline, and this change will be reflected in the final submissions for BC-D01 TIMP and BC-D03 TIWS Deliverable.
- Received a list of software and tools from Deloitte on March 6, 2026
- **Job Shadow**
 - Created Job Shadow dashboard and shared with Deloitte team

2.2 Tasks Due for the Next Reporting Period

- **Planning and Reporting:**
 - Receive all remaining 32 documents of the 117 documents requested
 - Receive 17 of the remaining KT session dates of the 90 total KT sessions
- **Technology Enablement:**
 - Facilitate meeting with Consortium, Gainwell (IAM), and Deloitte for AWS SSO account and BenefitsCal database access requests
 - Receive 4 pending technology and tools-related requests that are due in March 2026, which include Amazon Web Services (AWS) Single Sign-On (SSO) environment access requests, BenefitsCal database access requests, ServiceNow Plan of Action and Milestones (POAM) access requests, and CalSAWS System Integration Testing (SIT) environment requests
- **Knowledge Transfer:**
 - Continue reviewing existing documentation and BenefitsCal code
 - Continue preparing for KT sessions scheduled in March 2026
 - Conduct 30 KT sessions targeted for the next reporting period
- **Job Shadow:**
 - Begin planning Job Shadow Day-In-Life Orientation
 - Begin planning Job Shadow sessions for SCR, Support Services, Innovation, and Security workstreams planned in March 2026

2.3 Transition-In Work Plan

2.3.1 Areas in the Work Plan Which Require Attention (Behind Schedule)

- None for this reporting period

2.3.2 Critical Path Analysis

- None for this reporting period

2.3.3 Schedule Issues and Risks

- Preparing risk mitigation plan for the four BenefitsCal Transition-In risks in preparation for Risk Management Group (RMG) scheduled on March 11, 2026

2.3.4 Other Areas Requiring Discussion

- None for this reporting period

3 MANAGEMENT (PMO)

3.1 Tasks Completed from the Reporting Period

- **Mobilization Activities:**
 - Completed CalSAWS Security Awareness training for 26 resources
 - Awaiting documentation on AWS workspaces information from Deloitte to submit change tickets for AWS workspaces that need to be created for offshore staff
- Deliverables from the reporting period:

Table 3: Deliverable Summary from the Reporting Period

DEL #	DELIVERABLE NAME	STATUS
BC-D01	BenefitsCal Transition-In Master Plan	<ul style="list-style-type: none"> • Received Draft Deliverable (DDEL) comments from the Consortium on March 2, 2026 • Began resolving Consortium reviewer comments for Final Deliverable (FDEL) submission scheduled for March 9, 2026
BC-D02	BenefitsCal Services Plan and Operational Working Documents (OWDs)	<ul style="list-style-type: none"> • Began drafting Deliverable Expectation Document (DDED)
BC-D03	BenefitsCal Transition-In Work Schedule	<ul style="list-style-type: none"> • Received DDEL comments from the Consortium on March 2, 2026 • Began resolving Consortium reviewer comments for FDEL submission scheduled for March 9, 2026
BC-D04	BenefitsCal Transition-In Test and Validation Plan	<ul style="list-style-type: none"> • Submitted DDEL to Consortium for review on March 2, 2026 • Conducted Deliverable walkthrough with reviewers on March 3, 2026 • Consortium reviewers requested a two-day extension on DDEL review, now targeted for March 11, 2026

DEL #	DELIVERABLE NAME	STATUS
BC-D05	BenefitsCal Project Control Document	<ul style="list-style-type: none"> Submitted DDED for Consortium review on February 23, 2026 Received DDED comments from the Consortium on March 2, 2026 Resolved Consortium reviewer comments and submitted Final Deliverable Expectation Document (FDED) for Consortium review on March 6, 2026
BC-D06	BenefitsCal Work Schedule	<ul style="list-style-type: none"> Submitted DDED for Consortium review on February 23, 2026 Received DDED comments from the Consortium on March 2, 2026 Resolved Consortium reviewer comments and submitted FDED for Consortium review on March 5, 2026

3.2 Tasks Due for the Next Reporting Period

- **Mobilization Activities:**
 - Continue working with the Technical Support team on completing technical enablement activities for the two additional resources planned for March
- Deliverables for the next reporting period:

Table 4: Deliverable Summary for the Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
BC-D01	BenefitsCal Transition-In Master Plan	<ul style="list-style-type: none"> Submit FDEL to Consortium for review on March 9, 2026 Receive FDEL comments from Consortium, expected March 12, 2026 Receive Consortium FDEL approval expected March 16, 2026
BC-D02	BenefitsCal Services Plan and Operational Working Documents (OWDs)	<ul style="list-style-type: none"> Continue drafting DDED with planned submission date of March 25, 2026
BC-D03	BenefitsCal Transition-In Work Schedule	<ul style="list-style-type: none"> Submit FDEL to Consortium for review on March 9, 2026 Receive FDEL comments from Consortium, expected March 12, 2026 Receive Consortium FDEL approval expected

DEL #	DELIVERABLE NAME	STATUS
		March 16, 2026
BC-D04	BenefitsCal Transition-In Test and Validation Plan	<ul style="list-style-type: none"> • Receive DDEL comments from Consortium, expected March 9, 2026 • Submit FDEL to Consortium for review on March 16, 2026
BC-D05	BenefitsCal Project Control Document	<ul style="list-style-type: none"> • Receive FDED comments from Consortium, expected March 11, 2026
BC-D06	BenefitsCal Project Work Schedule	<ul style="list-style-type: none"> • Receive FDED comments from Consortium, expected March 10, 2026

3.3 Areas in the Work Plan Which Require Attention (Behind Schedule)

- None for this reporting period

3.4 Critical Path Analysis

- None for this reporting period

3.5 Schedule Issues and Risks

- Draft mitigation plan for the four Transition-In risks that were accepted at the February RMG meeting on February 11, 2026
- Provide risk updates on March 9, 2026 in preparation for the next RMG meeting, which is scheduled for March 11, 2026

3.6 Other Areas Requiring Discussion

- None for this reporting period