

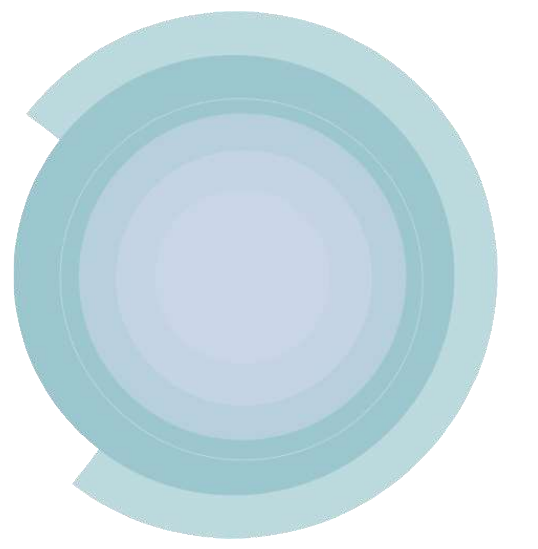
# Project Steering Committee Meeting

April 16, 2026



CalSAWS

# Agenda

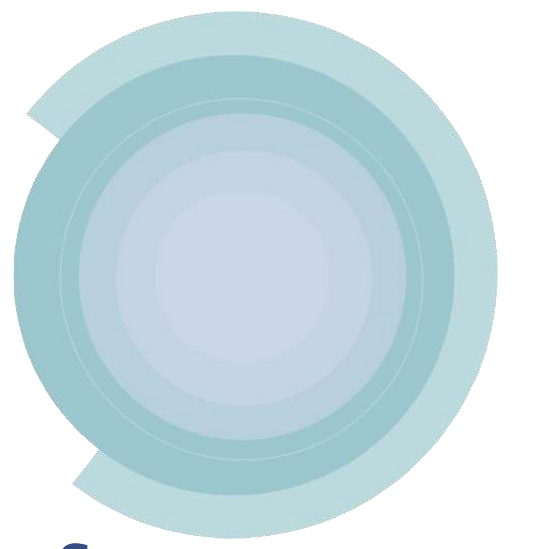


1. Call Meeting to Order.
2. Confirmation of Quorum and Agenda Review.
3. Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

# Action Items

# Action Items



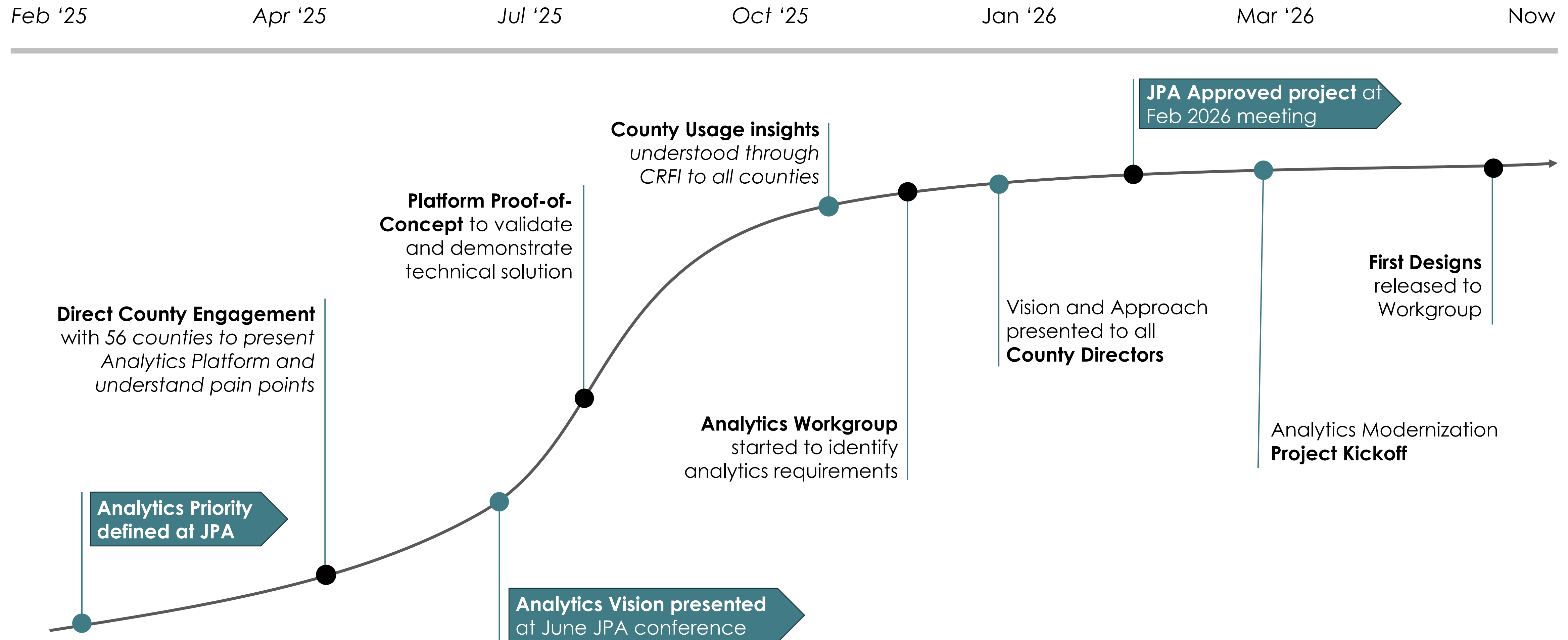
4. Approval of the Minutes and review of the Action Items from the March 19, 2026 PSC Meeting.

# Informational Items

# Data & Analytics Update

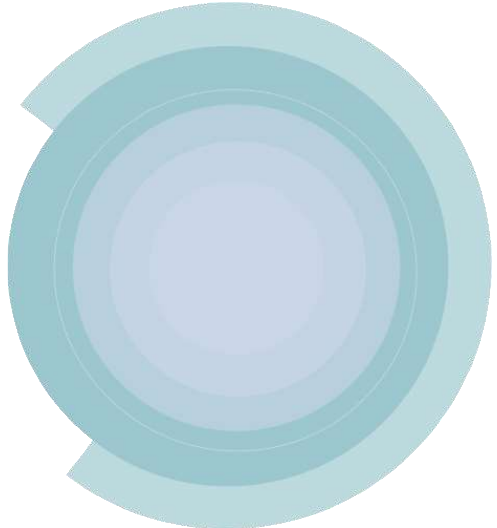
# Laying the Groundwork for the Analytics Platform

Several **targeted actions taken last year starting Feb 2025** to ensure implementation is set up for success. Broad **county engagement reveals strong support and excitement** for the new Analytics Platform



# Analytics Workgroup Representation

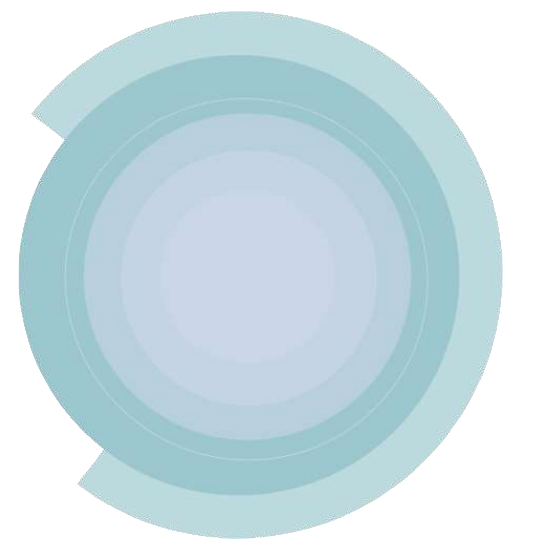
Diverse Personas represented across regions with notable gaps



	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6
Executive Representative	TBD	TBD	TBD	TBD	TBD	TBD
Operations Representative	Napa Santa Cruz	Yuba	Shasta	Merced	Orange San Diego	TBD
Line Staff Representative	TBD	TBD	TBD	TBD	Riverside	TBD
Business Analysts Representative	Napa	Sacramento	Butte	Tulare San Joaquin	TBD	Los Angeles <small>Note: includes representation from DPSS and DCFS</small>
Analytics Power Users Representative	San Francisco	Sacramento Placer	Butte	Tulare	Orange	Los Angeles

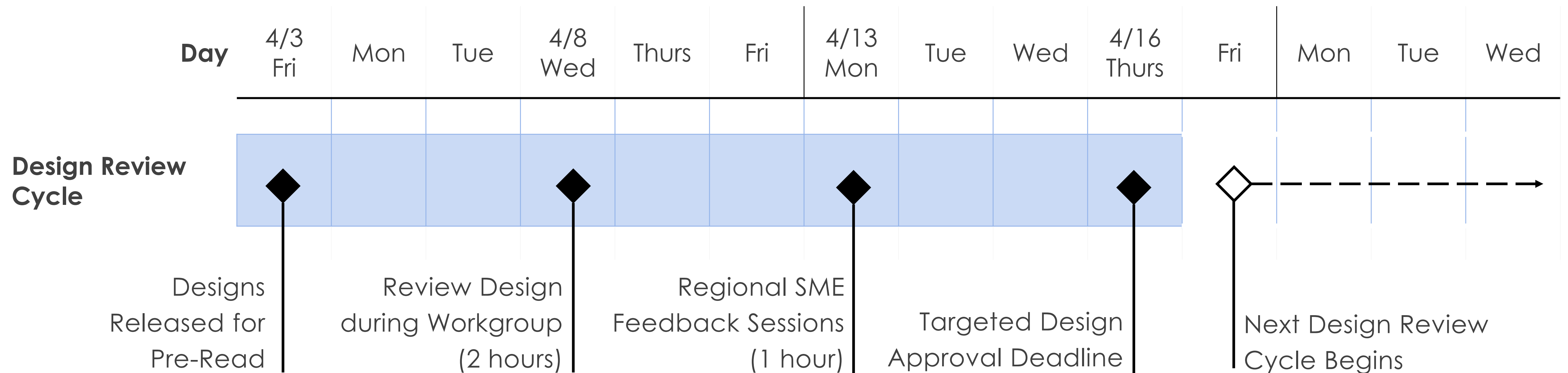
\* Note: CDSS and DHCS are part of Analytics workgroup and will participate in the design sessions

# Analytics Workgroup Design Review



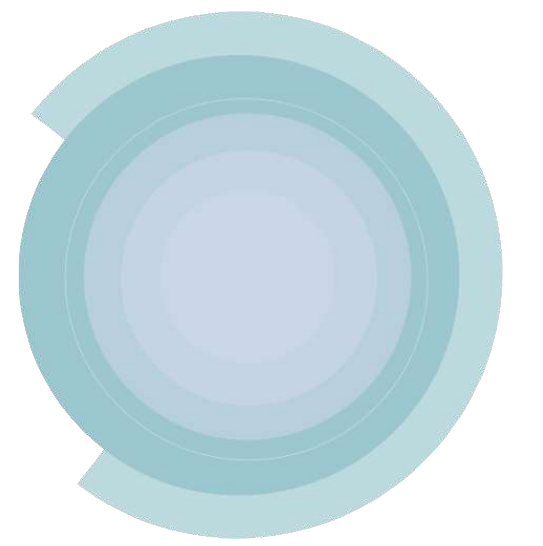
## Review Cycle Cadence for Approving Data and Analytics Products

- New Analytics Designs reviewed and approved through Data Analytics Workgroup
- Each cycle to include additional session per region where report SMEs not included in the workgroup can join and provide direct feedback
- Provides 10 business days per cycle to review and approve report designs (~20 reports / dashboards pages per cycle)
- Participants expected weekly time commitment approx. 5-8 hours



# Application Subject Area – Sprint 1

## Pending Applications



### Legacy Reports & SCRs

- 1 - Qlik Dashboard
- 4 - Qlik Reports
- 5 - 3<sup>rd</sup> Party Vendor Reports
- 3 - Pending App SCRs

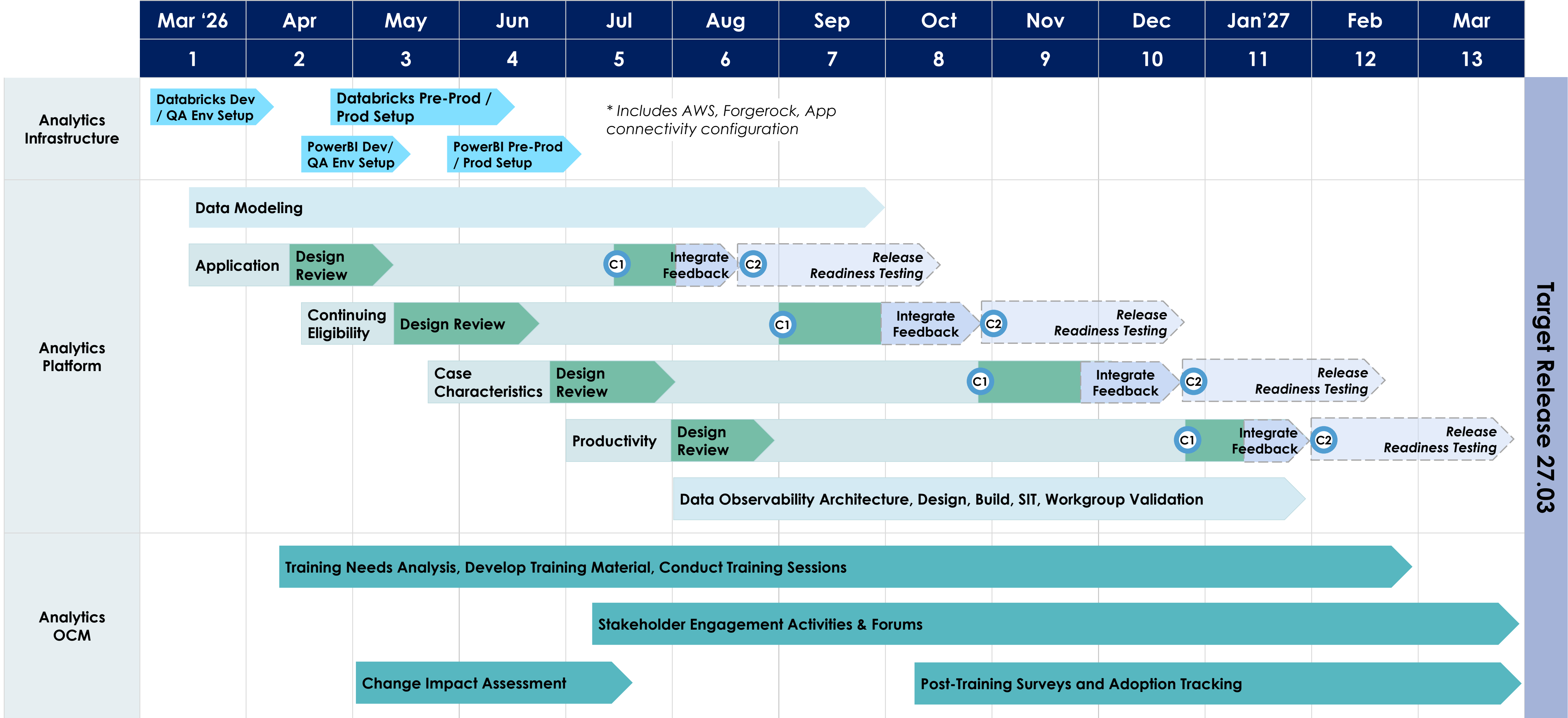
### Feedback from Data Analytics Workgroup

- Merge redundant reports for ease of access
- Bring in more App details like source, unit, etc
- Additional metrics like app age and due date
- Key worker details like unassigned apps

### Single, Unified Location for Pending Application Insights

- ✓ One dashboard with drill-downs to answer key business questions from all existing reports
- ✓ **For the Executive** – At a glance view of County-wide, core Application KPI's
- ✓ **For the Operation Manager** – Summary Metrics, Data Visualizations, and Staff Hierarchy views to answer *“How do I best manage my staff's application workload?”*
- ✓ **For the Line Staff Worker** – Detailed report to view specific application details to answer *“Which applications should I prioritize today?”*

# Phase 1 Execution Timeline



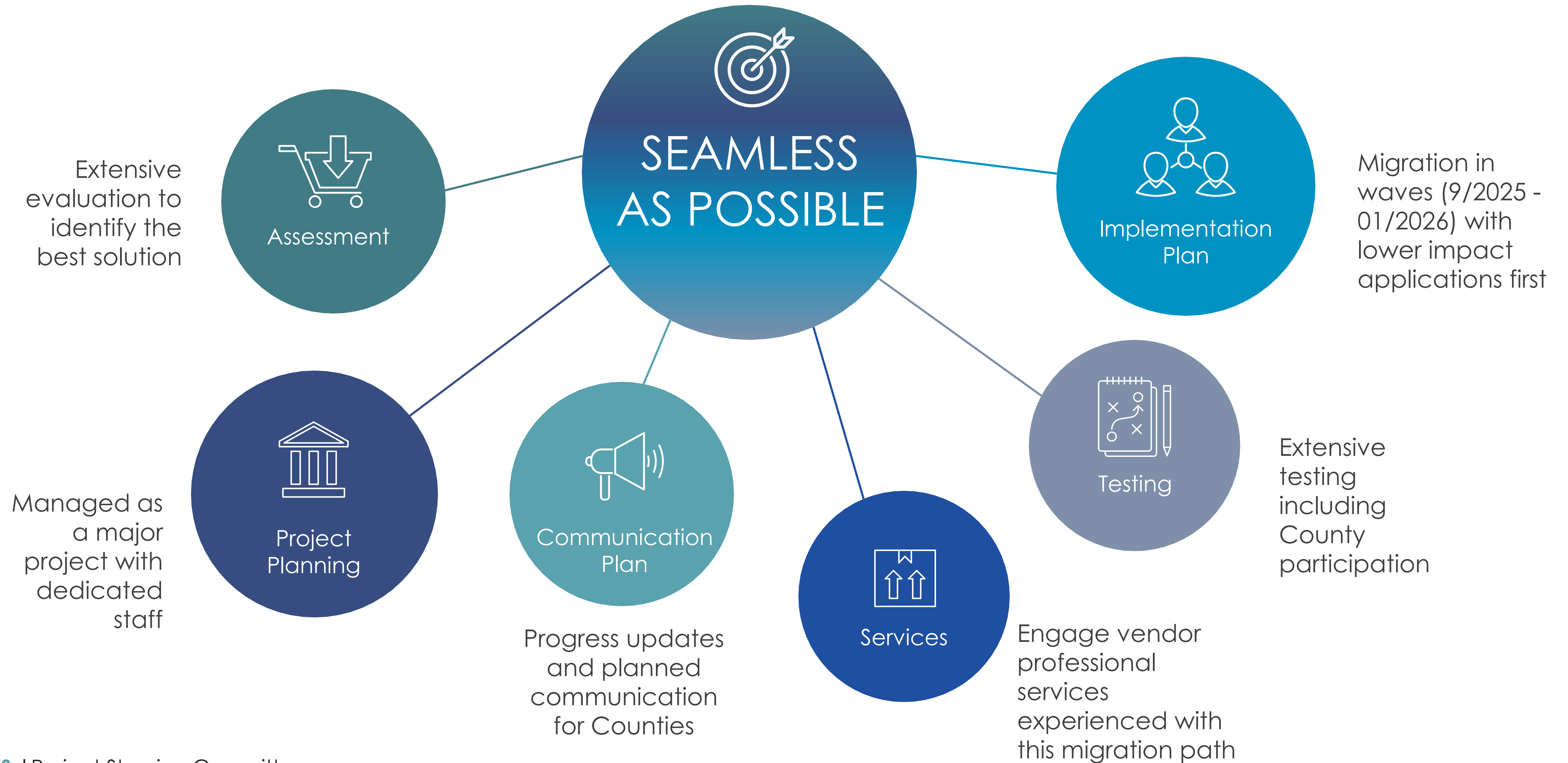
Target Release 27.03

# Identity Access Management (IAM) Update

# IAM Replacement

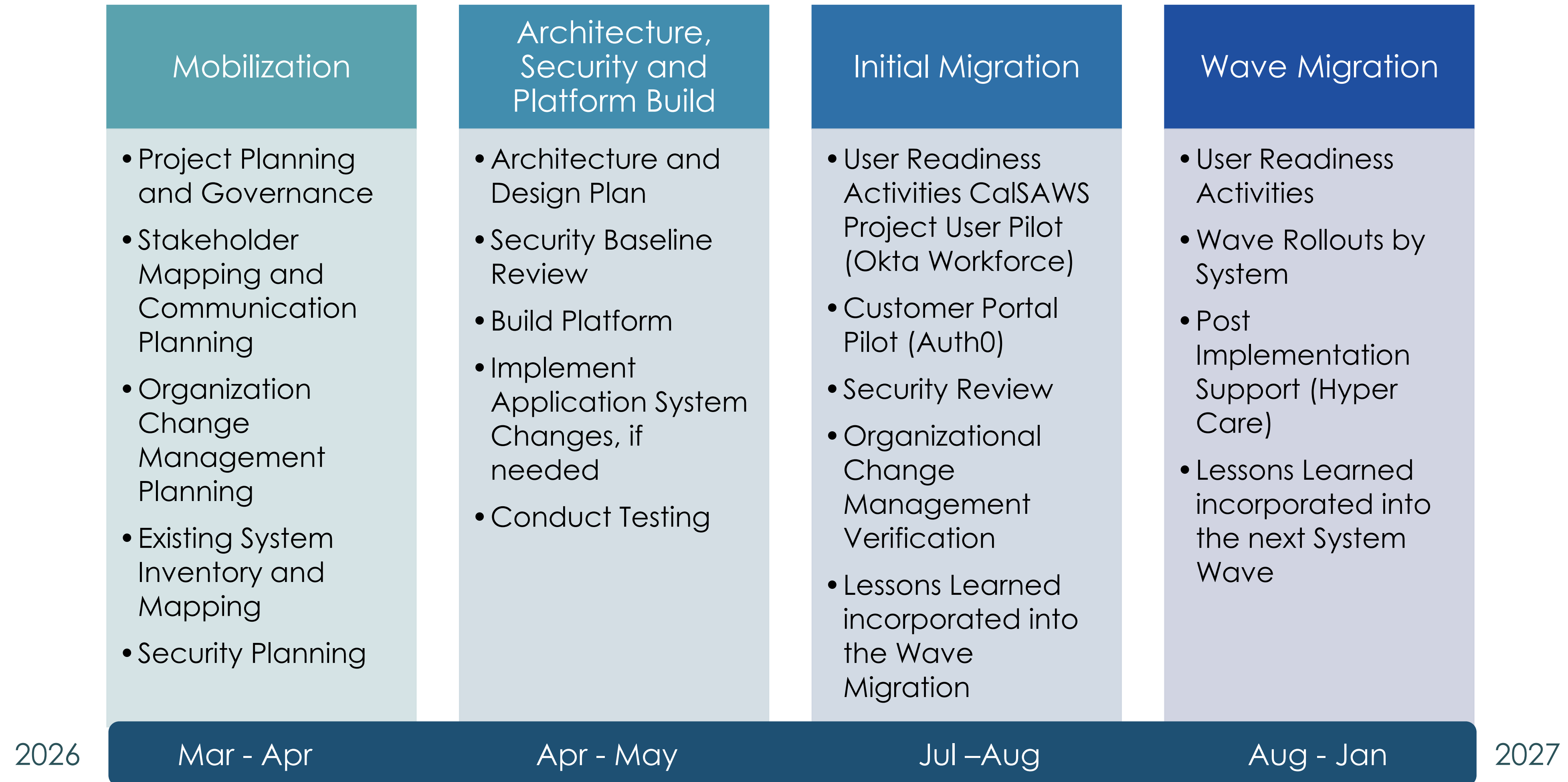
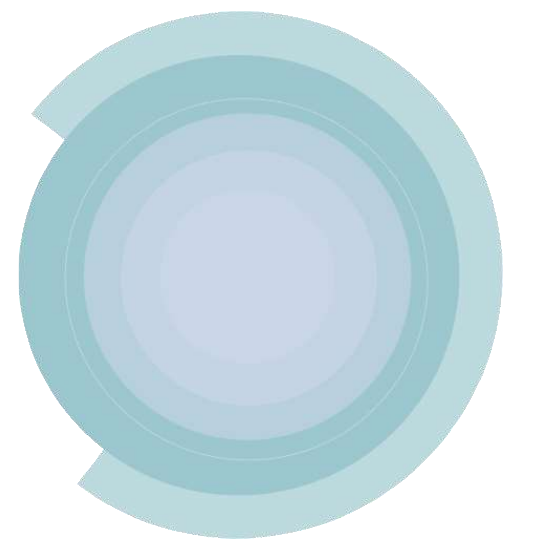
## Objective

Major change required regardless of solution



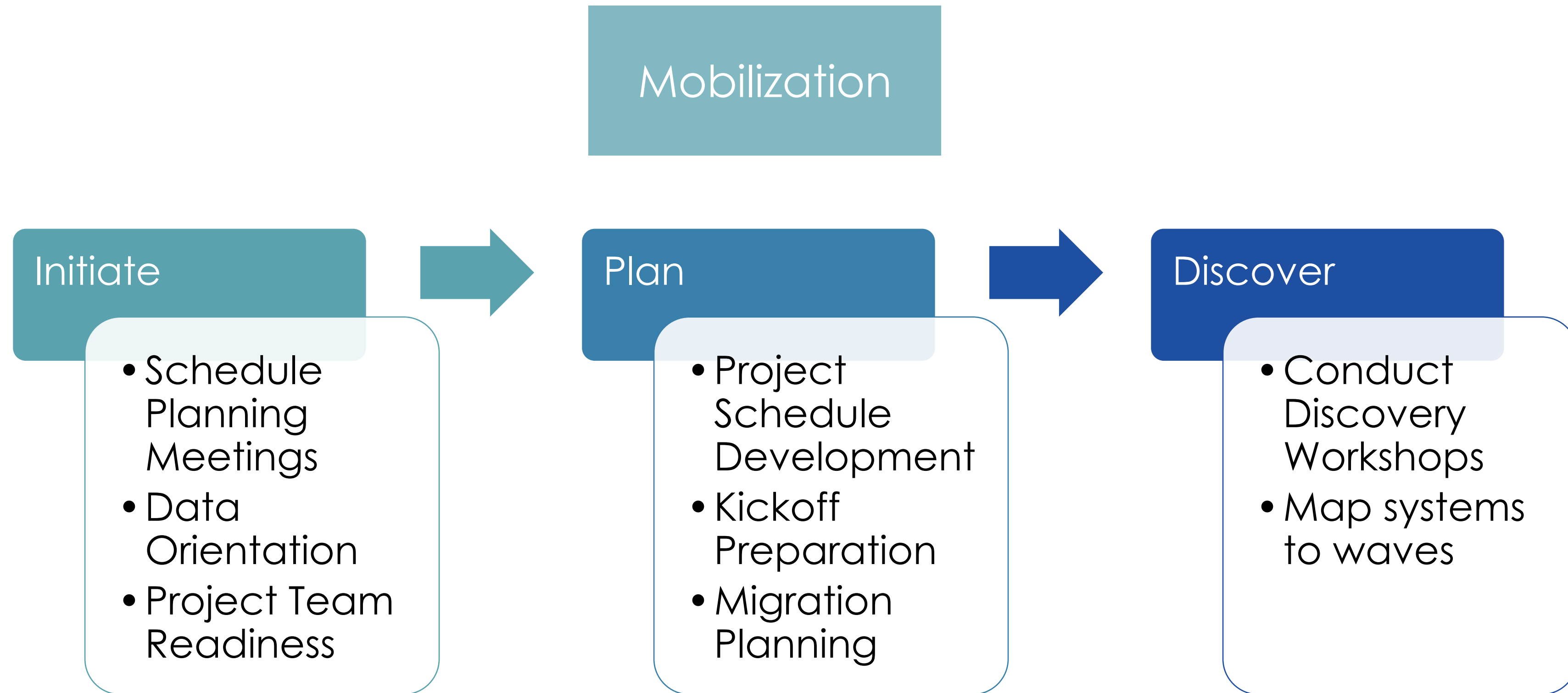
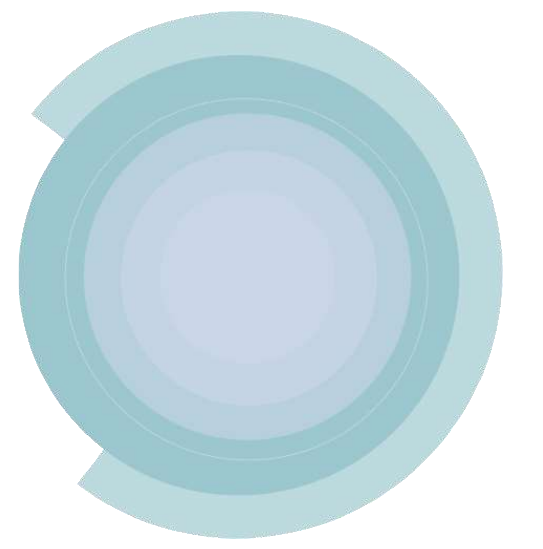
# IAM Replacement

## Timeline



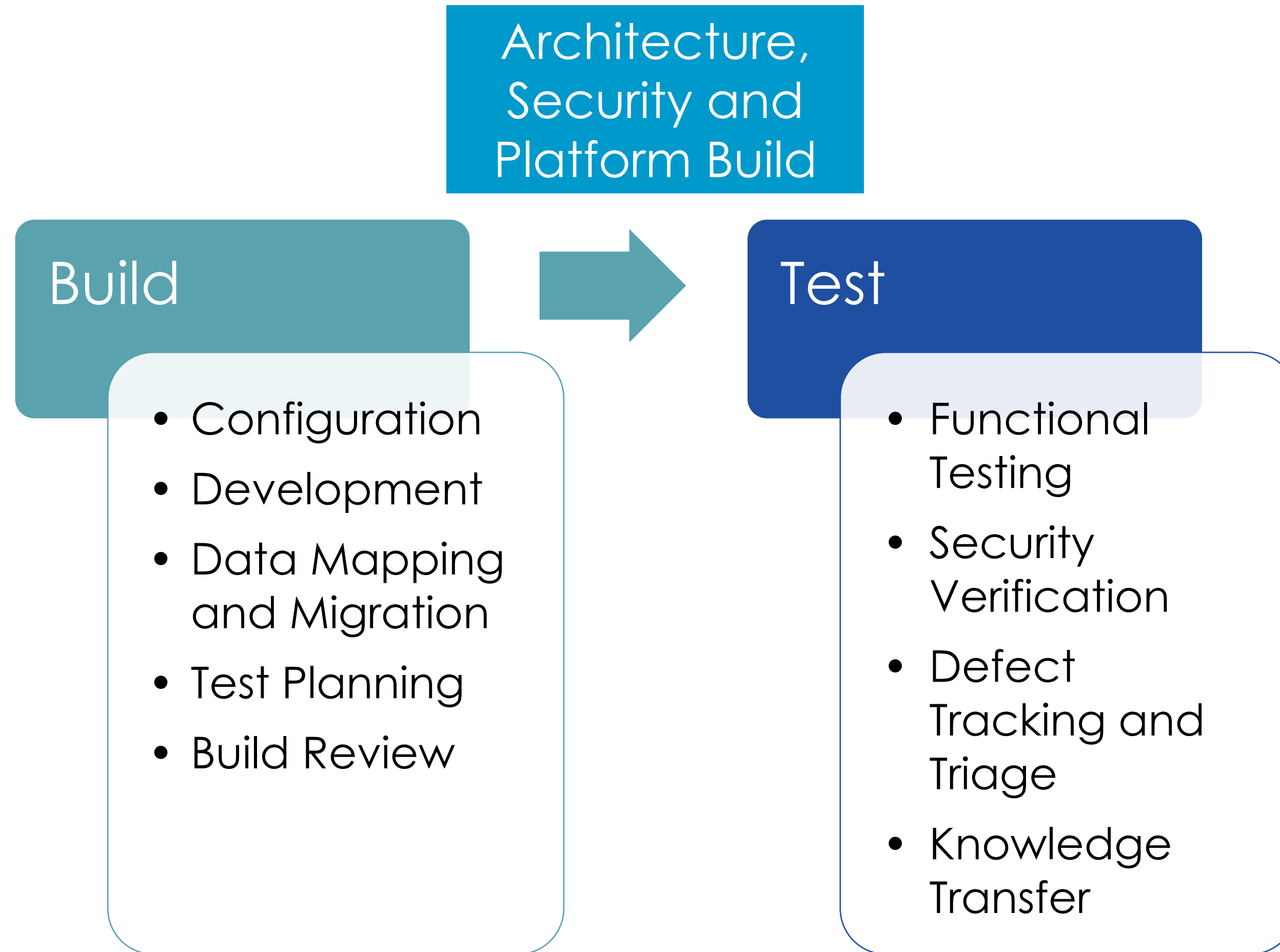
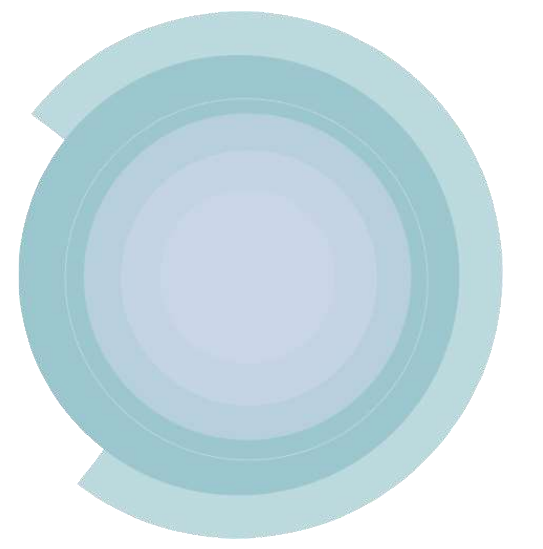
# IAM Replacement

## Mobilization



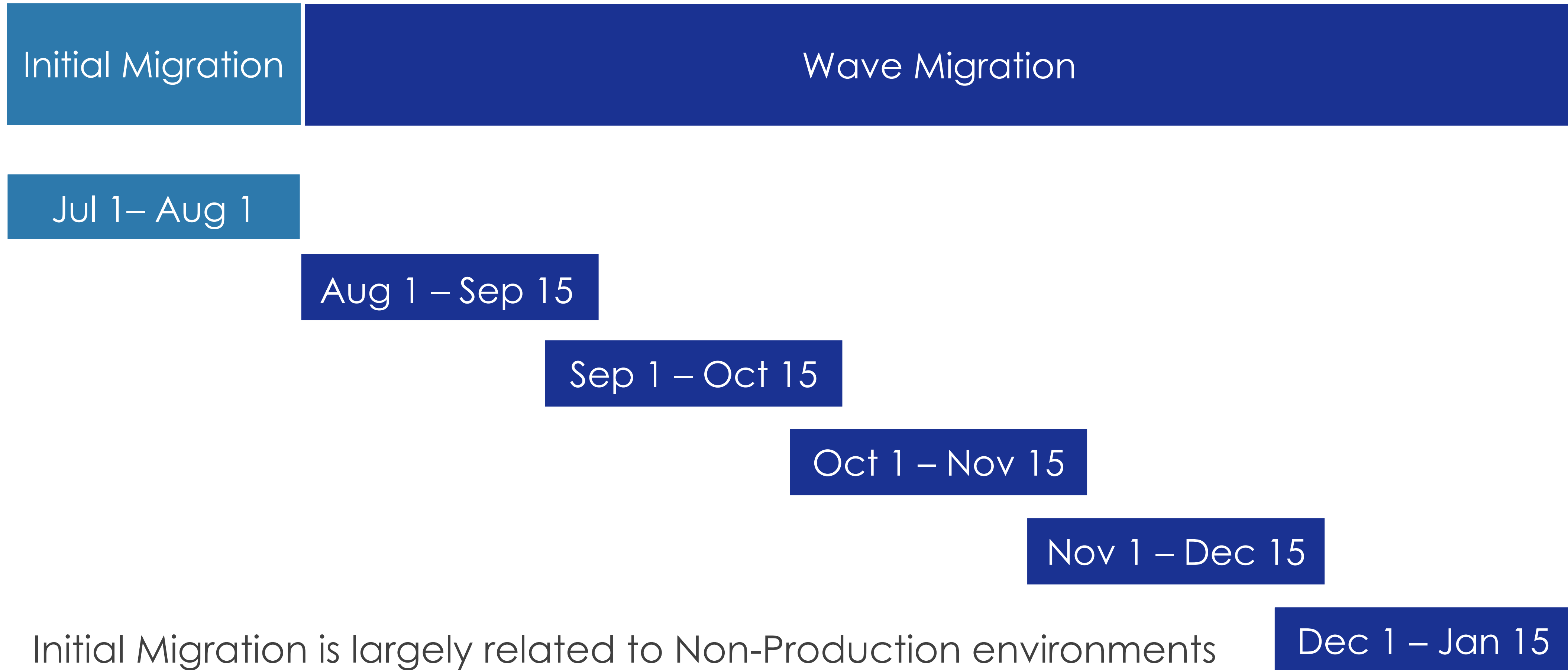
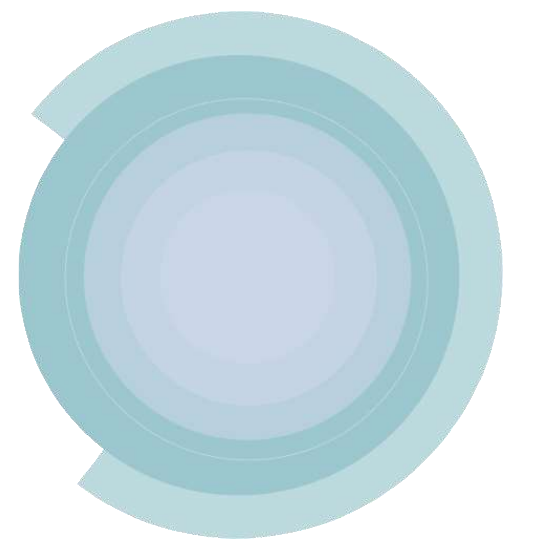
# IAM Replacement

## Architecture, Security and Platform Build



# IAM Replacement

Migration – Draft Wave Timing to be Confirmed During Planning

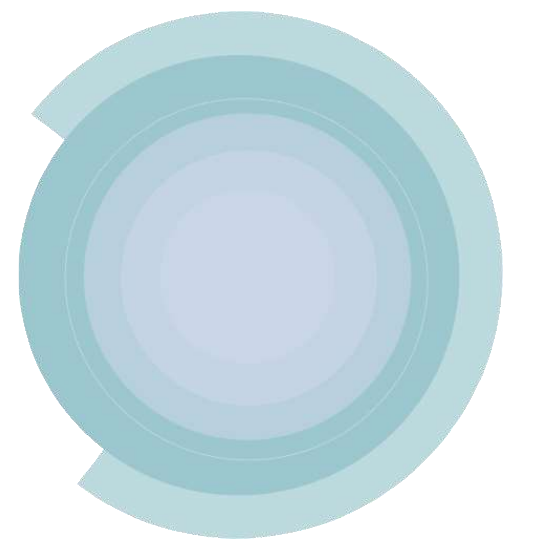


- Initial Migration is largely related to Non-Production environments
- Wave Migrations are largely Production related

# Overview of Oracle Infrastructure Update

# Oracle Databases@AWS

What Is It and Why Change?

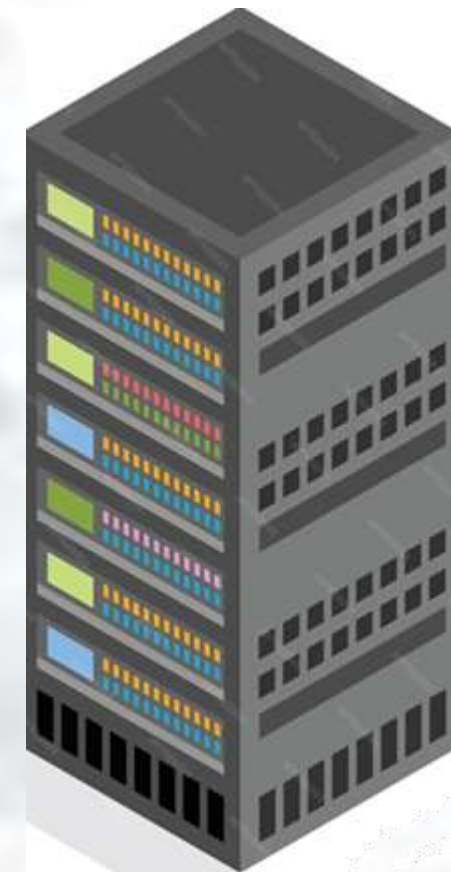


**REPLACE**



**Oracle Databases  
deployed on AWS  
EC2 Servers**

AWS



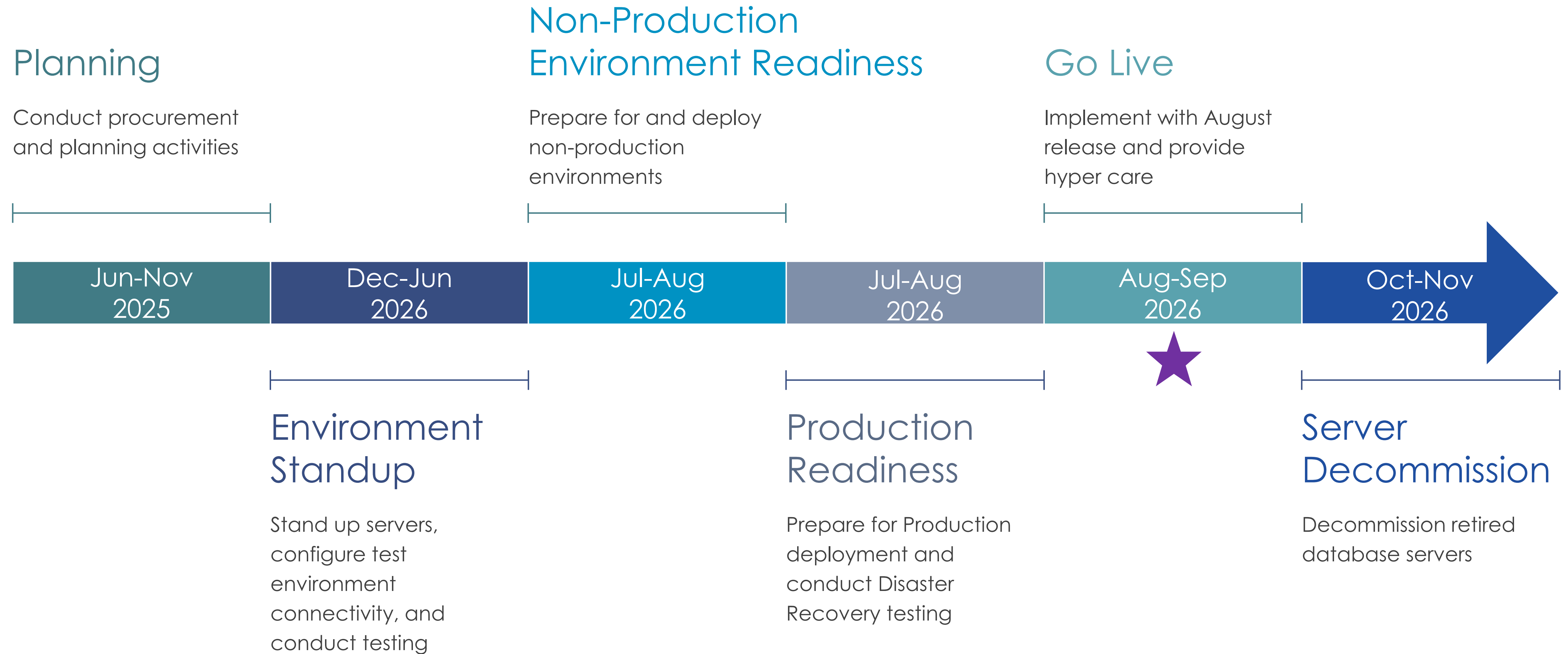
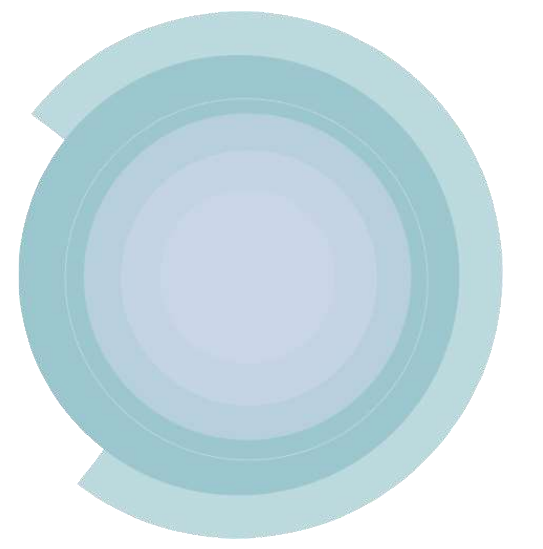
**Oracle Databases  
deployed on Oracle  
Exadata Servers at AWS**

## Why Change?

- ✓ **Improve Performance** – Auto adjusts workloads and scaling to improve online and batch
- ✓ **Improve Reliability** – Ability to operate when individual components fail through Real Application Clusters (RAC) and elimination of separate software
- ✓ **Increase Capacity** – Ability to scale up easily and avoid a size limitation in AWS
- ✓ **Increase Capability** – Allows usage of advanced Oracle features such as optimized compute

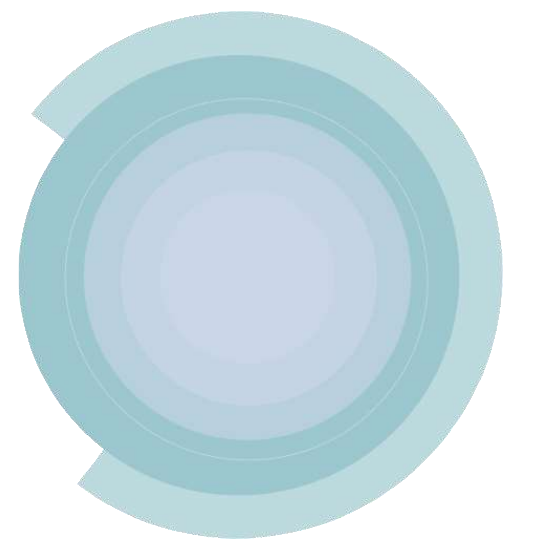
# Oracle Databases@AWS

When? Database Server Migration Only



# Oracle Databases@AWS

## Performance and Functional Testing Rounds



**First Baseline Database Metrics**

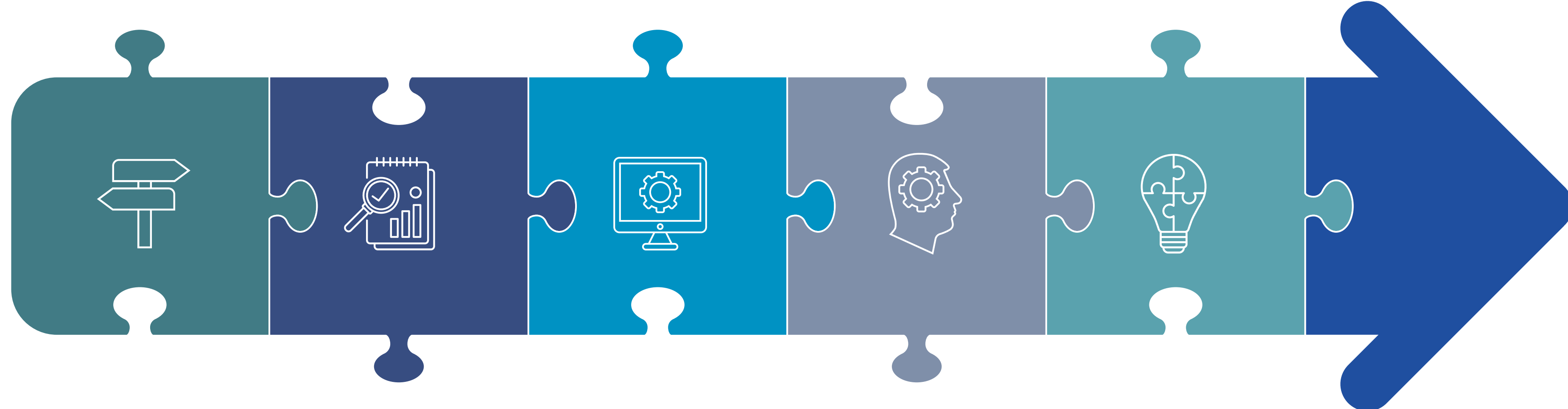
(Completed, February)

**AWS Network Changes Implementation**

(March)

**Third Performance Baseline**

(End of April)



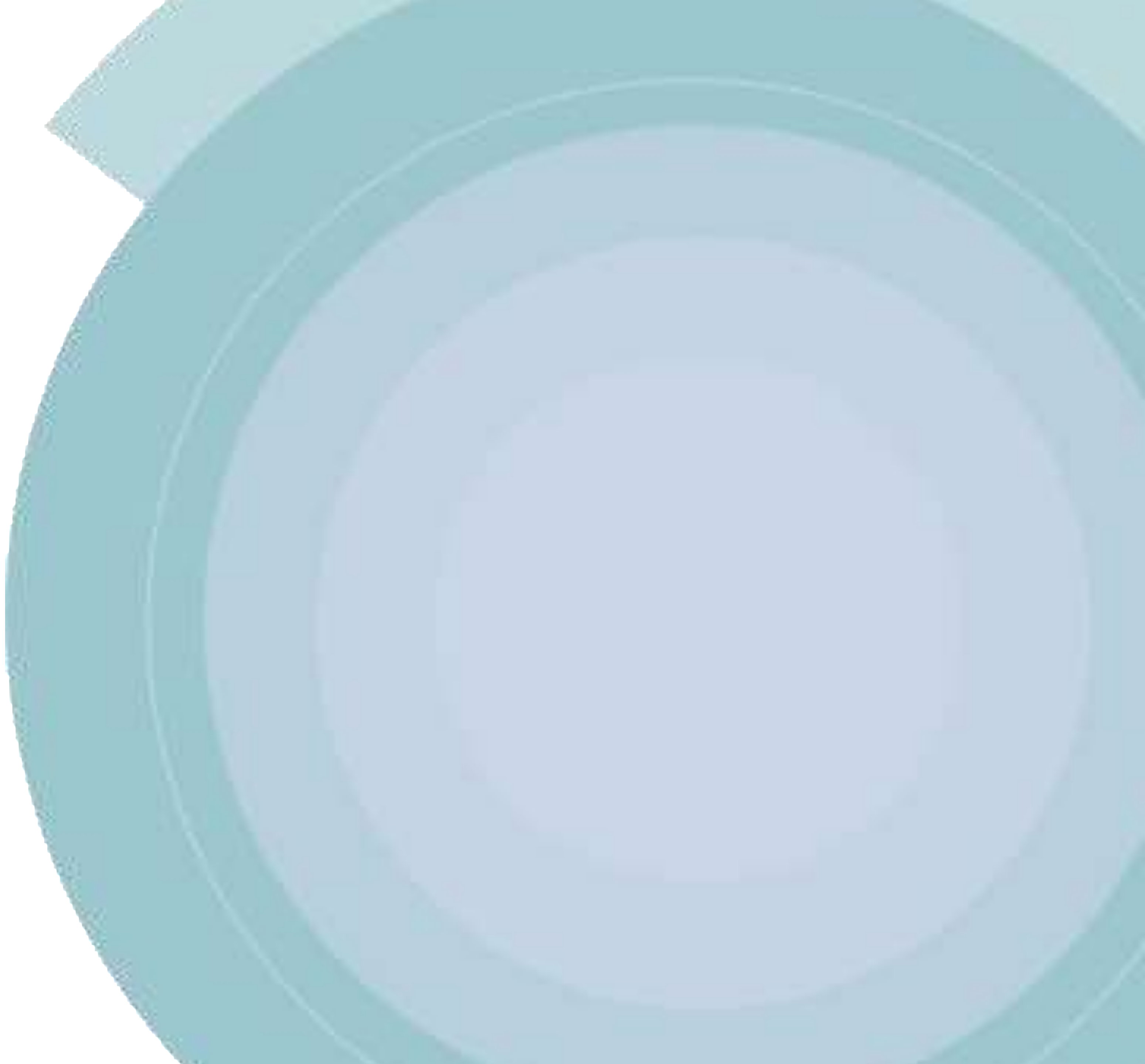
**Perform Performance Tuning**

(In Progress  
February – March)

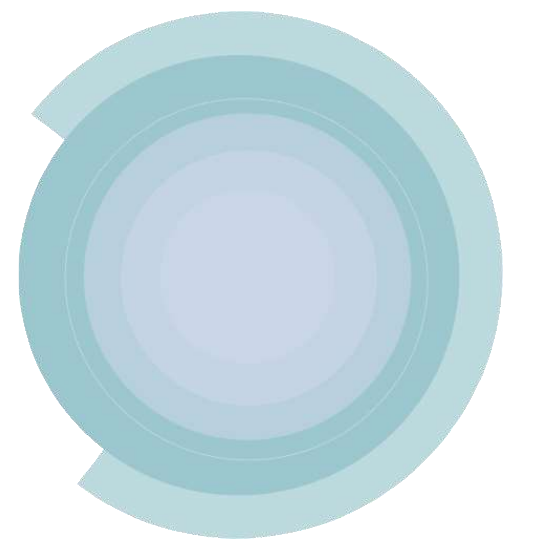
**Second Baseline with Initial Tuning**

(Early April)

# Workload Management Overview



# Workload Management Redesign

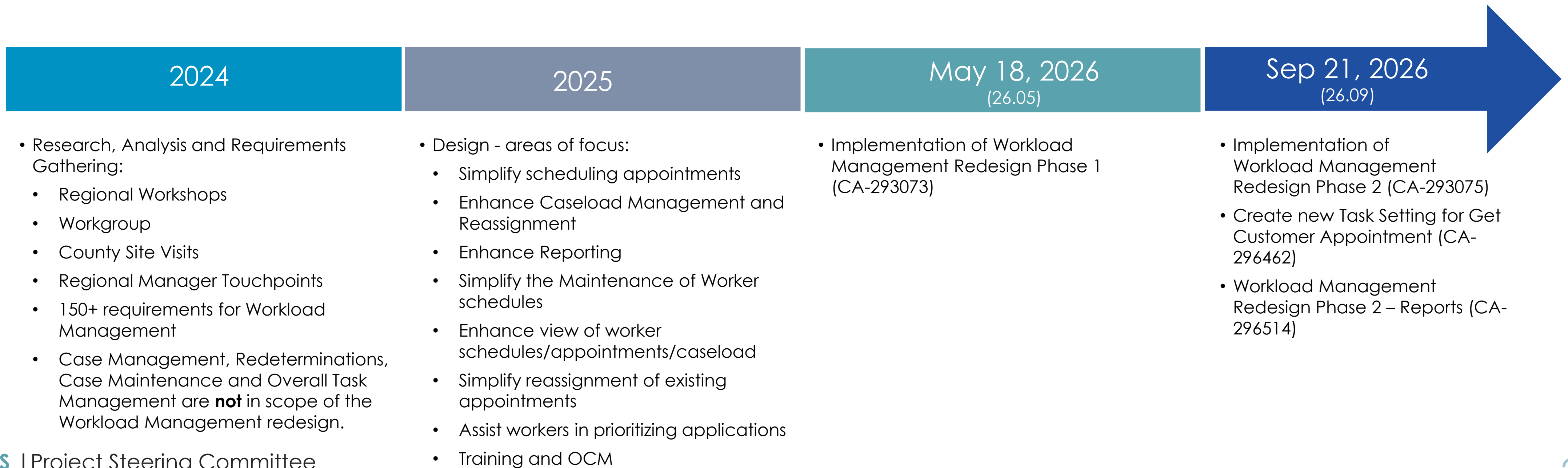


**Objective:** Enhance CalSAWS to assist staff in assigning appointments to workers, scheduling and rescheduling appointments, establishing worker availability, and tracking appointments.

**Representation:** 44 counties; 6 regions; and CalSAWS leadership

- **6 four-hour regional workshops** with **10-40** participants each (**122** total)
- **Recruited workgroup participants** from each region through CRFI 23-128 and CRFI 25-021
- **Met with Regional Managers** prior to each regional workshop to research key county concerns
- Conducted **7 site visits** at Stanislaus, Merced, San Bernardino, Sacramento, Imperial, Riverside, and Santa Clara

**GOALS**



# Workload Management Project & OCM Activities

What has been done and what is coming up next to prepare counties for changes to the Workload Management system

## DESIGN & PLAN

- Design Approved
- OCM Plan Developed

## TEST & COMMUNICATE

- System Test Started
- March Bulletin Distributed
- Regional Meetings Hosted

## GO-LIVE

- Phase 1 Go-Live
- Go-Live Readiness OCM Support
- Phase 2 Design Approved
- County Validation Ends



## DEVELOP & ANALYZE

- System Build Started
- Usability Committee Meeting Hosted
- Change Impacts Analyzed
- February Bulletin Distributed

## TEST & DEMO

- System Test Continue
- Enhanced Demonstrations Conducted (County Facing)
- Workload Management Webcast
- Communicate Changes
- April Bulletin
- Conclude Regional Meetings
- County Validation Begins

## POST GO-LIVE

- Post-Implementation Office Hours
- Phase 2 Continues

Note – County facing resources including but not limited to: Bulletins, Demonstration Recordings, and FAQs will be available via the Communication Portal pre & post Go-Live

# Activity Spotlight: Regional Meetings

## OBJECTIVE

- Provide an overview of the future-state Workload Management capabilities
- Address questions raised during recent discussions
- Highlight how enhancements will benefit counties
- Offer an opportunity for open dialogue

## DATES

**March 26 | March 27 | April 9**

## TOPICS

- **Project Overview**
  - Historical Context
  - Phase 1 & Phase 2
- **System Breakdown**
  - Functional Area Change Summary
  - Current vs. Future State Visual Details
- **OCM Overview**
  - Timeline
  - Activities & Resources
  - Highlight

## AUDIENCE

**Directors | Regional Managers**

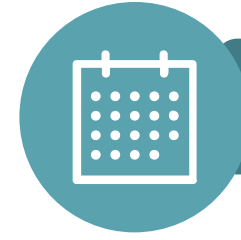
# Workload Management at a Glance

Upcoming CalSAWS Workload Management enhancements will improve how workers manage schedules and book customer appointments

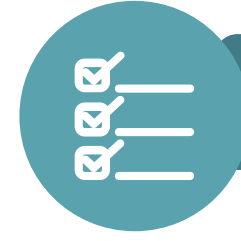
## PHASE 1



Appointment Management



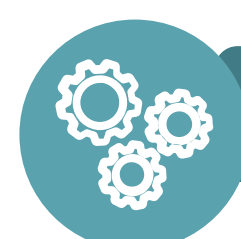
Schedule Management



Workload Management



Overall Management



Admin Configuration



Release 26.05

## PHASE 2



Workload Prioritization



Appointment Tasks



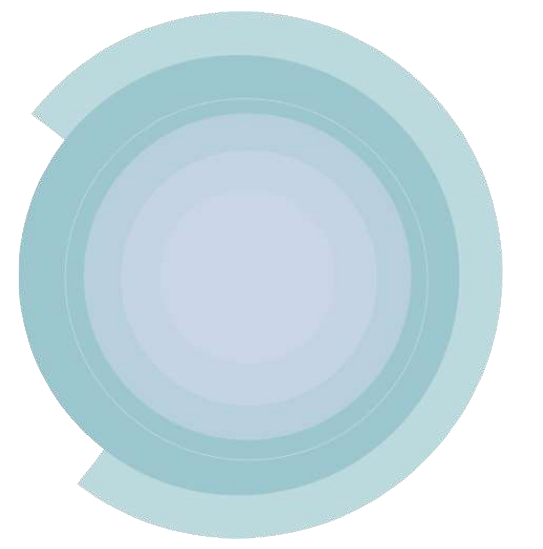
Reports



Release 26.09

# Workload Management Redesign Phase I - Outreach Efforts

Workload Management Redesign Phase I (26.05 Release)



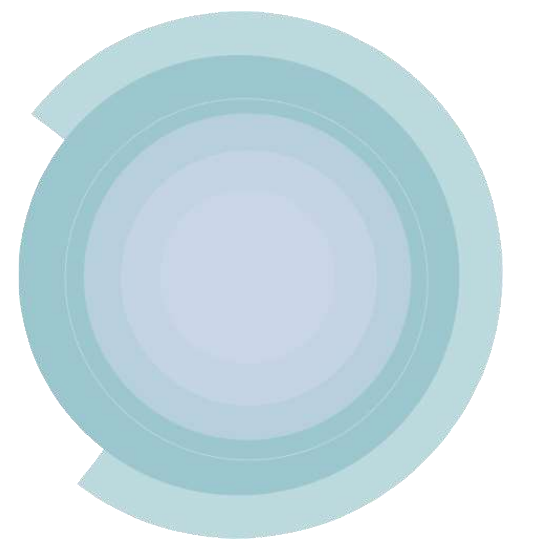
**SCR CA-293073** – Six targeted functionality demonstrations will be conducted by user group to support rollout and adoption:

- **Operations Staff (Everyday Users)**
  - April 15 (9:00 AM – 12:00 PM)
  - April 21 (1:30 PM - 4:30 PM)
- **Supervisors/Managers (Office/Unit Oversight)**
  - April 15 (1:30 PM – 4:30 PM)
  - April 21 (9:00 AM - 12:00 PM)
- **System Administrators**
  - April 16 (1:30 PM – 3:30 PM)
  - April 28 (9:30 AM - 11:30 AM)

## Resource Updates:

- Job Aids
- Quick Guides
- Web-based Training

# Workload Management Action Item



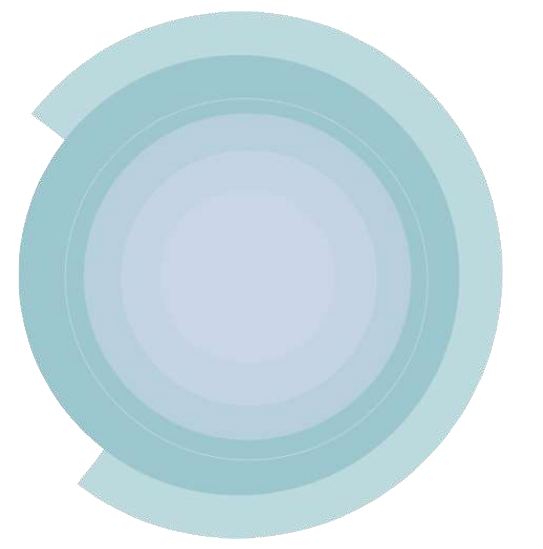
- SCR CA-246484 Create Banked Caseload Assignment Capability
  - Not Prioritized

# H.R. 1 Workgroups Update



# CalSAWS HR1 Workgroup Updates

# HR1 ABAWD Policy



## HR1 ABAWD Policy SCRs

SCR	Summary	Policy Effective Date	Target Release
CA-296476/ CSPM-80744	HR1 - Add CF 377.11E to the CF RE, ESAP RE, and CW/CF RE Packets	6/1/2026	April 30, 2026 - (26.04.30)
CA-294575	HR1 - Changes to ABAWD Exemptions and Expiration of Statewide Waiver	6/1/2026	May 18, 2026 - (26.05)
CA-291366	HR1 - CF 886 to Inform CalFresh Households About Their Work Registrant and ABAWD Status	6/1/2026	May 18, 2026 - (26.05)

## HR1 ABAWD Outreach Efforts

### Demo planned:

May 12<sup>th</sup> (2:30 PM - 4:30 PM) for functional changes made through SCR CA-294575 - Changes to ABAWD Exemptions and Expiration of Statewide Waiver

### Resource Updates:

- Job Aid
- Quick Guides
- Web Based Training

# HR-1 ABAWD Enhancement Work Group



**Objective:** Gather and prioritize CalSAWS system enhancements and requirements related to ABAWD that will assist counties with implementing the HR1 ABAWD policy changes.



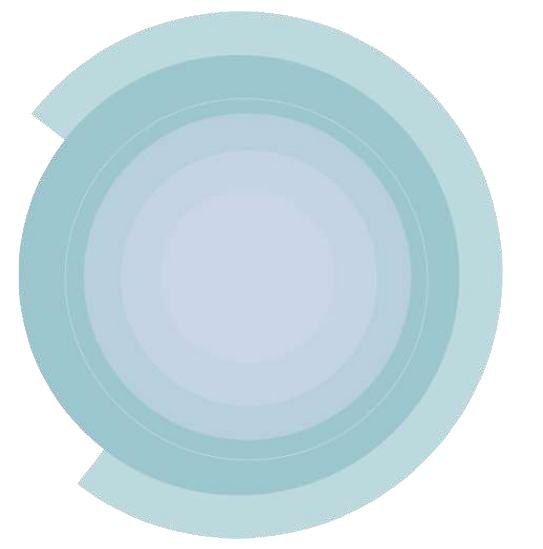
**Representation:** 17 counties; 6 regions; CDSS and CalSAWS leadership

- Butte
- El Dorado
- Fresno
- Humboldt
- Los Angeles
- Marin
- Mendocino
- Placer
- Riverside
- Sacramento
- San Bernardino
- San Joaquin
- Santa Barbara
- Santa Clara
- Sonoma
- Stanislaus
- Sutter



**Timeline:** December 17, 2025 to February 18, 2026

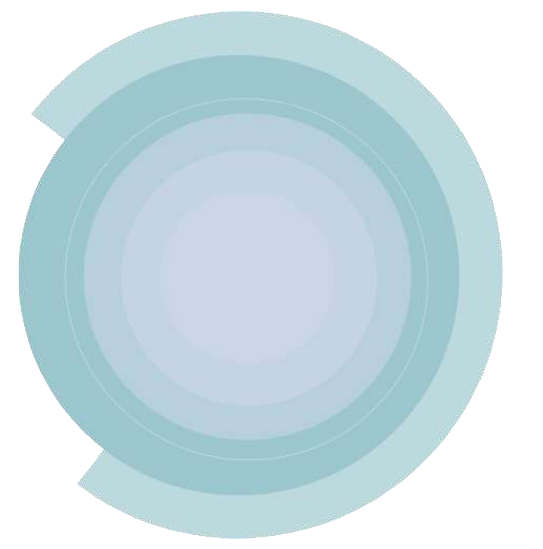
# HR-1 ABAWD Enhancement Workgroup



## 6 Enhancements Prioritized

#	Current State	Enhancement	SCR #	Target Release
1	<b>Cares for a Child Under 6 Work Requirement</b> <ul style="list-style-type: none"> <li>No automated system check to alert workers when a child is no longer in the home</li> <li>Manual confirmation of allowed exemption required</li> </ul>	<b>Cares for a Child Under 6 Work Requirement</b> <ul style="list-style-type: none"> <li>Include an EDBC validation to confirm the child is in the home for the parent to be determined eligible for this exemption</li> </ul>	CA-298215	26.07 (previously late summer)
2	<b>CalFresh Work Registration</b> <ul style="list-style-type: none"> <li>No clear indicator for workers to distinguish between manual and system determined CalFresh work registration determinations</li> </ul>	<b>CalFresh Work Registration</b> <ul style="list-style-type: none"> <li>Provide “manual” and “system” indicators on the CalFresh Work Registration Detail page</li> </ul>	CA-297868	26.09 (previously late fall)
3	<b>Working 30 Hours per Week Exemption</b> <ul style="list-style-type: none"> <li>Workers select the “Working 30 Hours per Week” exemption in CalSAWS for migrant or seasonal farmworkers who meet the required work hours within 30 days</li> </ul>	<b>Working 30 Hours per Week Exemption</b> <ul style="list-style-type: none"> <li>Add a distinct exemption label for migrant or seasonal farmworkers who meet the required work hours</li> </ul>	CA-297868	26.09 (previously late fall)

# HR-1 ABAWD Enhancement Workgroup



## 6 Enhancements Prioritized

#	Current State	Enhancement	SCR #	Target Release
4	<b>Educational Hours</b> <ul style="list-style-type: none"> <li>Workers utilize the ABAWD Non-Scheduled Activity record to capture educational hours that count toward a participant's ABAWD work requirements</li> </ul>	<b>Educational Hours</b> <ul style="list-style-type: none"> <li>Allow workers to record education hours directly within a dedicated section of the School Attendance Detail page</li> </ul>	CA-298982	26.11
5	<b>CF 888 Form</b> <ul style="list-style-type: none"> <li>Workers generate the CF 888 to verify volunteer hours via the Template Repository</li> </ul>	<b>CF 888 Form</b> <ul style="list-style-type: none"> <li>Enable the generation of the CF 888 form directly from the Non-Scheduled Work Activity Detail page</li> </ul>	CA-298982	26.11
6	<b>CF 887 Form</b> <ul style="list-style-type: none"> <li>Workers generate the CF 887 to document medical conditions via the Template Repository</li> </ul>	<b>CF 887 Form</b> <ul style="list-style-type: none"> <li>Enable the generation of the CF 887 form directly from the Medical Conditions page</li> </ul>	CA-298982	26.11

# HR-1 MC Work Requirements Community Engagement and 6-month Redetermination Work Group

 **Objective:** Design CalSAWS system enhancements related to the Medi-Cal HR 1 Work Requirements and Community Engagement and 6-month redeterminations policy changes for the MAGI New Adult Group.

**Representation:** 16 counties; 6 regions; DHCS, CWDA, CalHEERS and CalSAWS leadership



- Fresno
- Kings
- Lake
- Los Angeles
- Mendocino
- Monterey
- Orange
- Placer
- Riverside
- Sacramento
- San Luis Obispo
- San Mateo
- Santa Clara
- Shasta
- Ventura
- Yolo



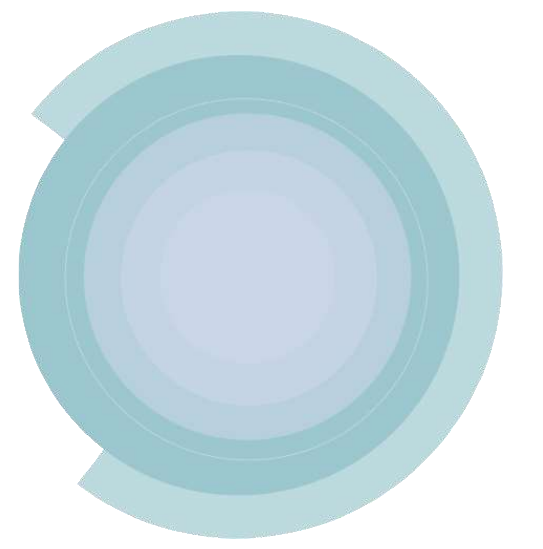
**Timeline:** January 6, 2026 to September, 2026



# BenefitsCal Workgroup Updates for HR1

# BenefitsCal Workgroups Update

Key progress and next steps for HR 1 priorities



## Workgroup Outcomes

- **CF Error Processing:** 23 requirements captured and being prioritized
- **ABAWD:** 36 requirements captured; 10 incorporated into the 6/1/26 HR 1 ABAWD policy changes
- **Truv:** 21 requirements captured; to be incorporated into designs in collaboration with Truv
- **Medi-Cal:** 30 requirements captured; being finalized for sharing with participants

## Looking Forward

### ABAWD

- HR 1 policy changes are in development and targeted for the 26.04 release

### Medi-Cal

- HR 1 policy changes are underway—Retroactive Coverage, 6-Month Renewal, and Work & Community Engagement Requirements (each is in a different SDLC phase). The team is incorporating workgroup requirements where applicable and feasible.

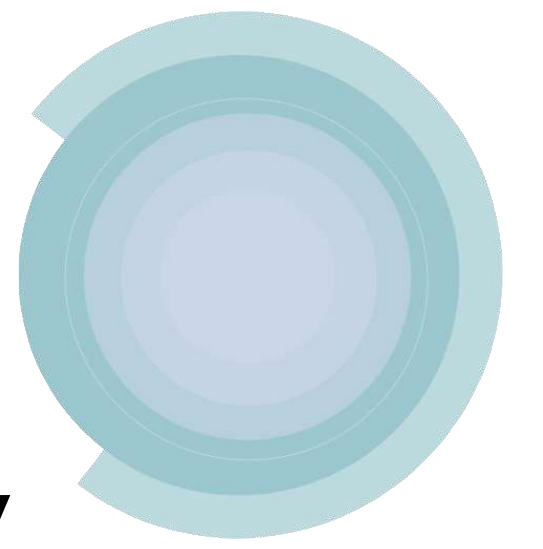
### TRUV

- Design ideation is underway to shape the Truv flow's visual design.

# Policy & Release Update

# FCED OCM Activity Timeline

2026 Project and OCM Activities Planned for FCED Timeline and Needs (subject to change)



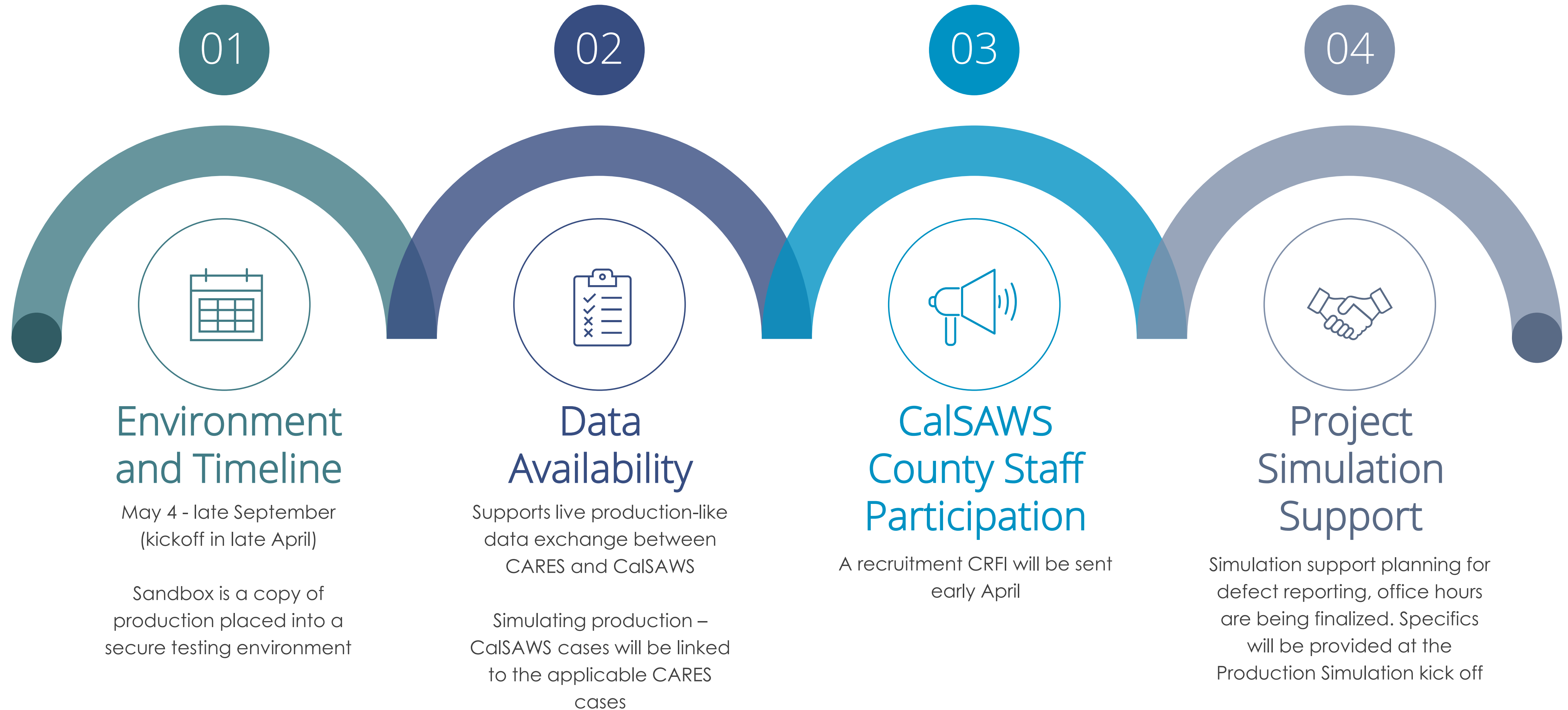
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Nov
	<b>Assessment &amp; Development</b>	<b>Communications &amp; Engagement</b>	<b>Change Readiness Preparations</b>	<b>Go-Live &amp; Post Go-Live Support</b>
	<b>Analyze change impacts, develop communications templates, and assess stakeholder groups</b>	<b>Collaborating and delivering communications materials and engaging with stakeholders</b>	<b>Implementing activities to additionally prepare staff readiness for Go-Live</b>	<b>OCM support (as-needed) during and post Go-Live</b>
<b>OUTPUTS</b>	<ul style="list-style-type: none"> <li>Change Impact Data</li> <li>Mitigation Strategies</li> <li>Communications Templates</li> <li>Stakeholder Ecosystem</li> </ul>	<ul style="list-style-type: none"> <li>Newsletter Content Support</li> <li>One-Pagers, FAQs, Talking Points</li> <li>Continued Functionality Demonstrations (Demos)</li> </ul>	<ul style="list-style-type: none"> <li>Readiness Pulse Checks/Surveys</li> <li>OCM Go-Live Readiness Checklists</li> <li>Readiness Communications</li> </ul>	<ul style="list-style-type: none"> <li>Go-Live Oriented Communications</li> <li>Go-Live Resources</li> </ul>

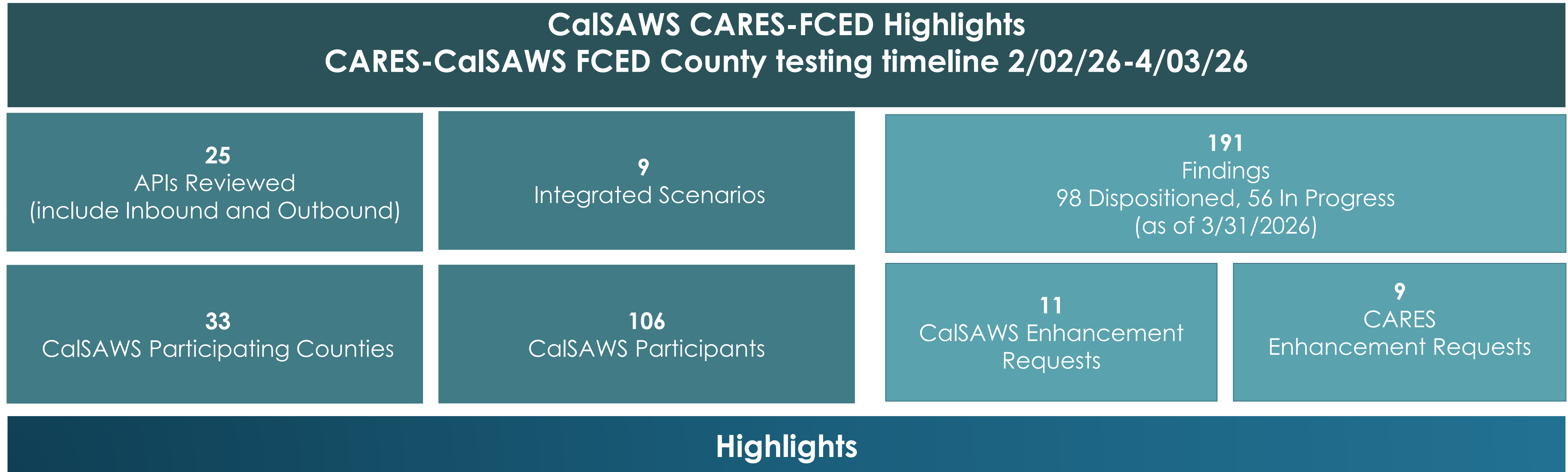
## PROJECT MILESTONES

<p><b>January</b></p> <ul style="list-style-type: none"> <li>CalSAWS Extended User Scenario Testing (EUST3) Participation CRFI Recruitment</li> <li>EUST3 Preparation &amp; Readiness (continued)</li> </ul> <p><b>February</b></p> <ul style="list-style-type: none"> <li>EUST3 Begins</li> </ul> <p><b>March</b></p> <ul style="list-style-type: none"> <li>Demo Sessions March 18<sup>th</sup></li> </ul>	<p><b>April</b></p> <ul style="list-style-type: none"> <li>EUST3 Ends April 2<sup>nd</sup></li> <li>Demo Sessions April 1<sup>st</sup>, 15<sup>th</sup>, and 29<sup>th</sup></li> </ul>	<p><b>October</b></p> <ul style="list-style-type: none"> <li>Go-Live</li> <li>Post Go-Live Support Start</li> </ul> <p><b>November</b></p> <ul style="list-style-type: none"> <li>Post Go-Live Support End</li> </ul>
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# Objective

Provides county users with an opportunity to get hands-on experience with CARES FCED functionality in a sandbox environment prior to the October 2026 go-live





Highlights

Highlights – Functional Summary

- 25 CARES-FCED Inbound and Outbound Application Program Interface (APIs) transactions
- CARES-FCED Batches
- CARES-FCED Tasks
- CARES-FCED Security Groups
- Extended (LA) Automation

Training

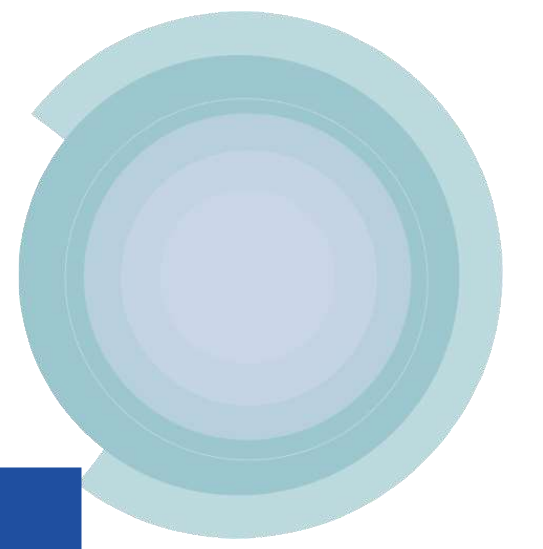
- Receiving and processing electronic data
- Document access

Operational Change Management

- Admin vs. Eligibility Process Role File

# Release and Policy Update

## Upcoming Releases



**April**  
Priority Releases

**4/09/2026:**

- CF Ineligible Status Being Carried Forward Into New Certification Period (CA-298883)
- CF ES Being Set to No for Intake EDBC When App Date is Past the 15th and is Approved (CA-298978)

**4/30/2026:**

- HR 1 Add CF 377.11E to the CF RE and CW/CF RE Packets (CA-296476/ CSPM-80744)

**May**  
Baseline (5/18/2026) and Priority Releases

**5/18/2026:**

- ACL 25-50 H.R. 1 Changes to ABAWD Exemptions and Expiration of Statewide Waiver (CA-294575)
- H.R. 1 - ACL 25-74 CF 886 to Inform CalFresh Households about Their Work Registrant and ABAWD Status (CA-291366)
- ACWDL 22-26- Eligibility and Redetermination Requirements for Incarcerated Members (CA-273391)
- Workload Management Redesign Phase 1 (CA-293073/CSPM-82945)

**June**  
CalHEERS Baseline (6/15/26) & Priority Releases

**06/15/2026:**

- Reduced Timeframes for Retroactive Medi-Cal (CA-292997 / CSPM-80930)
- CalHEERS eHIT SCRs:
  - Adding Application Date to EDR for Added Members (CA-292176)
  - Annual eHIT Enhancements (CA-292177)
  - Updates to Federally Recognized Tribes (CA-292648)

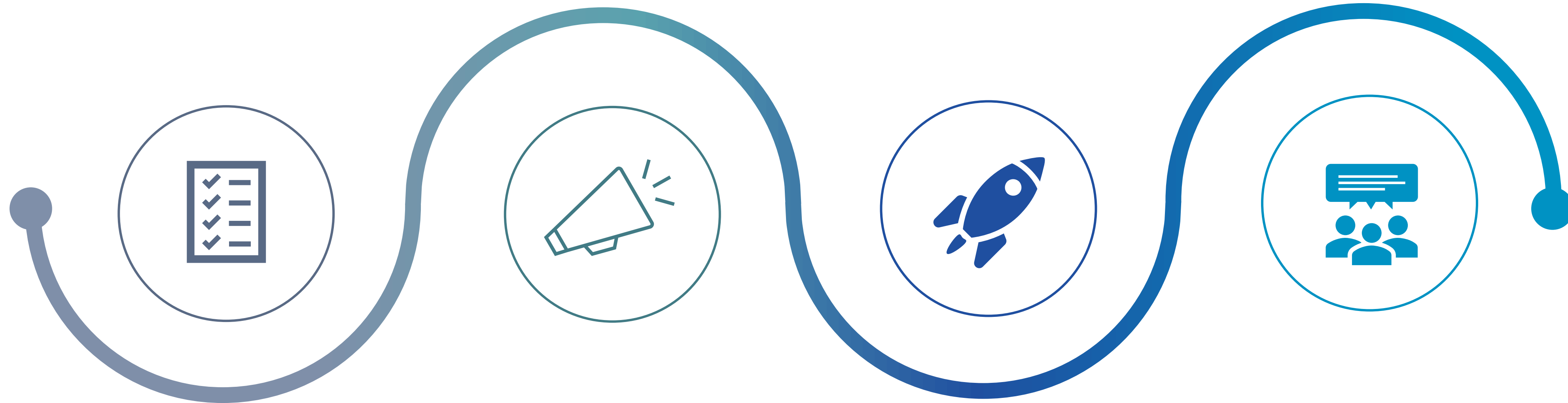
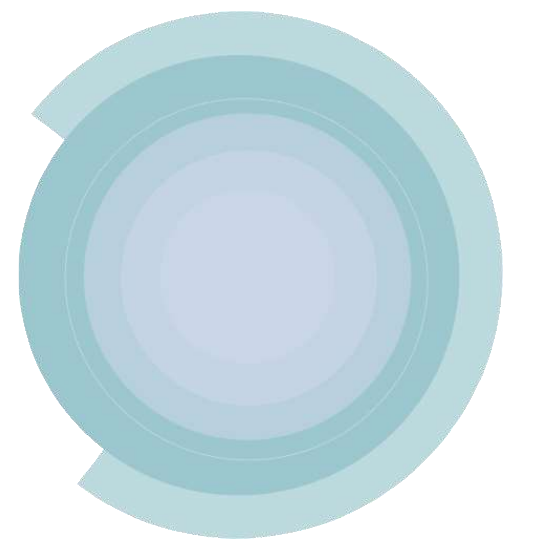
**July**  
Baseline (7/20/2026) and Priority Releases

**7/20/2026:**

- ABAWD Enhancement HR1 Workgroup - Update Work Registration Exemption Determination for "Cares for Dependent Child Under 6" (CA-298215)
- CalFresh Processing HR1 Work Group - Automate Expense Contributors (CA-296576)

# Release and Policy Update

Upcoming Release 26.05



## TESTING

System Test, QA, and County Validation are in progress

## RELEASE COMMUNICATION

### Major Upcoming Changes (MUC)

**Draft:** 03/27/2026  
**Final:** Week of 04/06/2026

**Webcast:** 04/28/2026

**Newsletter and Release Notes:**  
Week of 05/12/2026

## DEPLOYMENT

**Greenlight:** 05/13/2026

**Deployment:** 05/17/2026

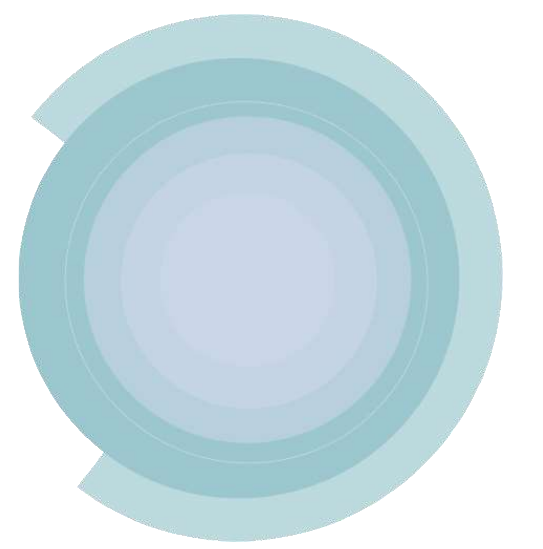
## POST RELEASE

**Post-Release Daily calls:**  
05/18/2026 – 05/20/2026

# BenefitsCal Update

# BenefitsCal Public Facing Enhancements

2026 Q-2 Public Facing Feature Updates



## April Release 26.04

- **HR 1 Updates to Work Requirements for ABAWDs (CSPM-80744):** Update work requirements and exemption criteria for ABAWDs to align with the latest policy guidance.
- **Update Routing for ABCDM 228 (CSPM-82552):** Add the ABCDM 228 document type to the document selection dropdown in the Apply for Benefits document upload flow.

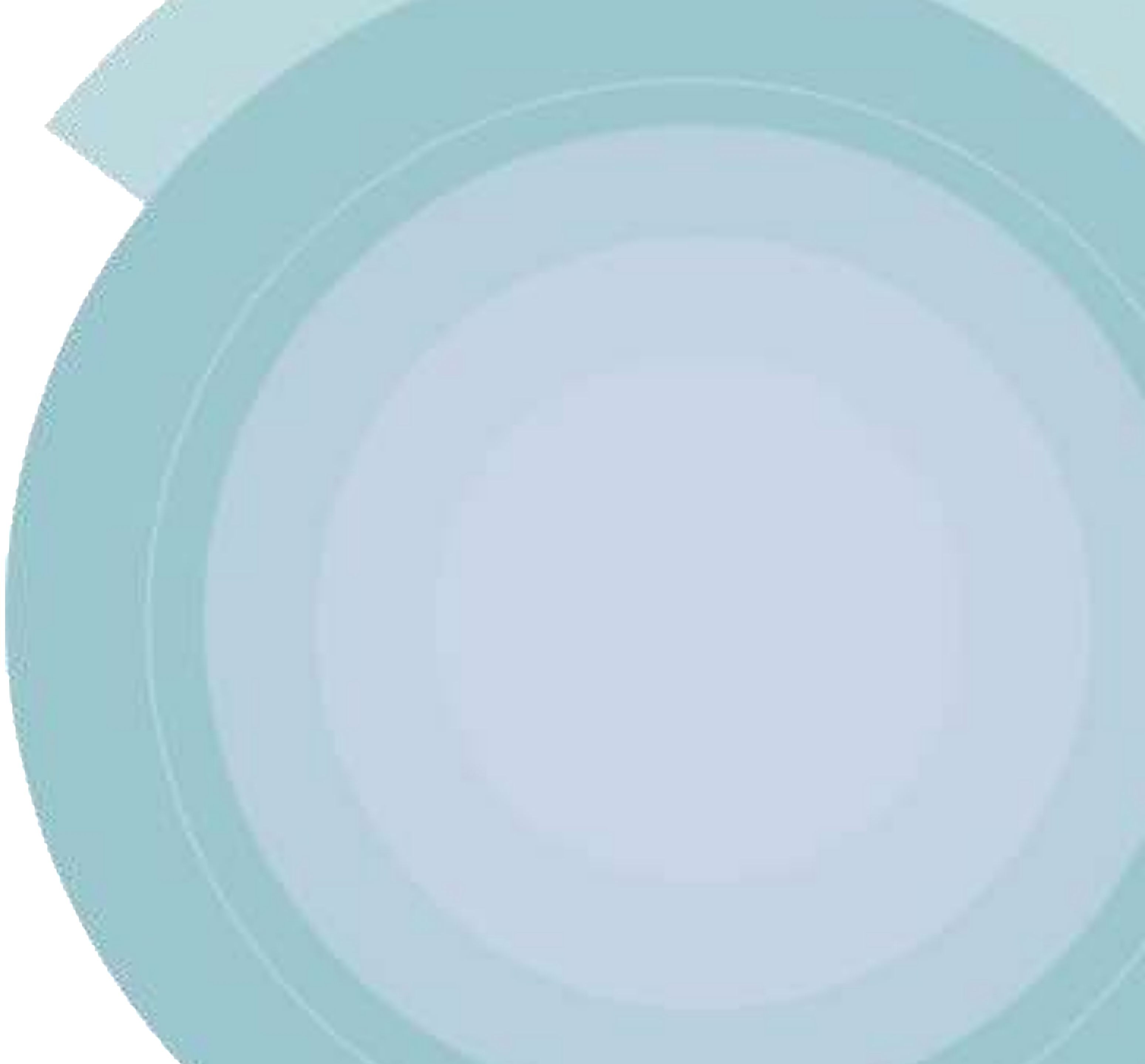
## June Release 26.06

- **HR 1 Retroactive Medi-Cal Reduced Timeframes (CSPM-80930):** Highlight the reduced retroactive Medi-Cal timeframes on the Medi-Cal information screens to align with the latest policy guidance.
- **Application/Case Dropdown Update (CSPM-81865):** Enhance the application and case dropdown by adding more details to make it easier to choose the right option.

## May Release 26.05

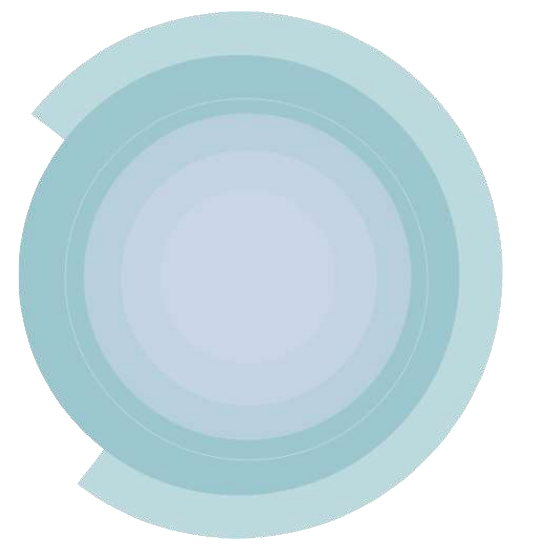
- **Office Routing (CSPM-82006):** Suppress offices that accept e-Applications from appearing in general office searches on BenefitsCal.
- **BenefitsCal Appointments (CSPM-82945):** Update BenefitsCal appointment categories and types to align with CalSAWS case and appointment management changes

# BenefitsCal Transition Update



# BenefitsCal Transition Update

## Transition-In Timeline

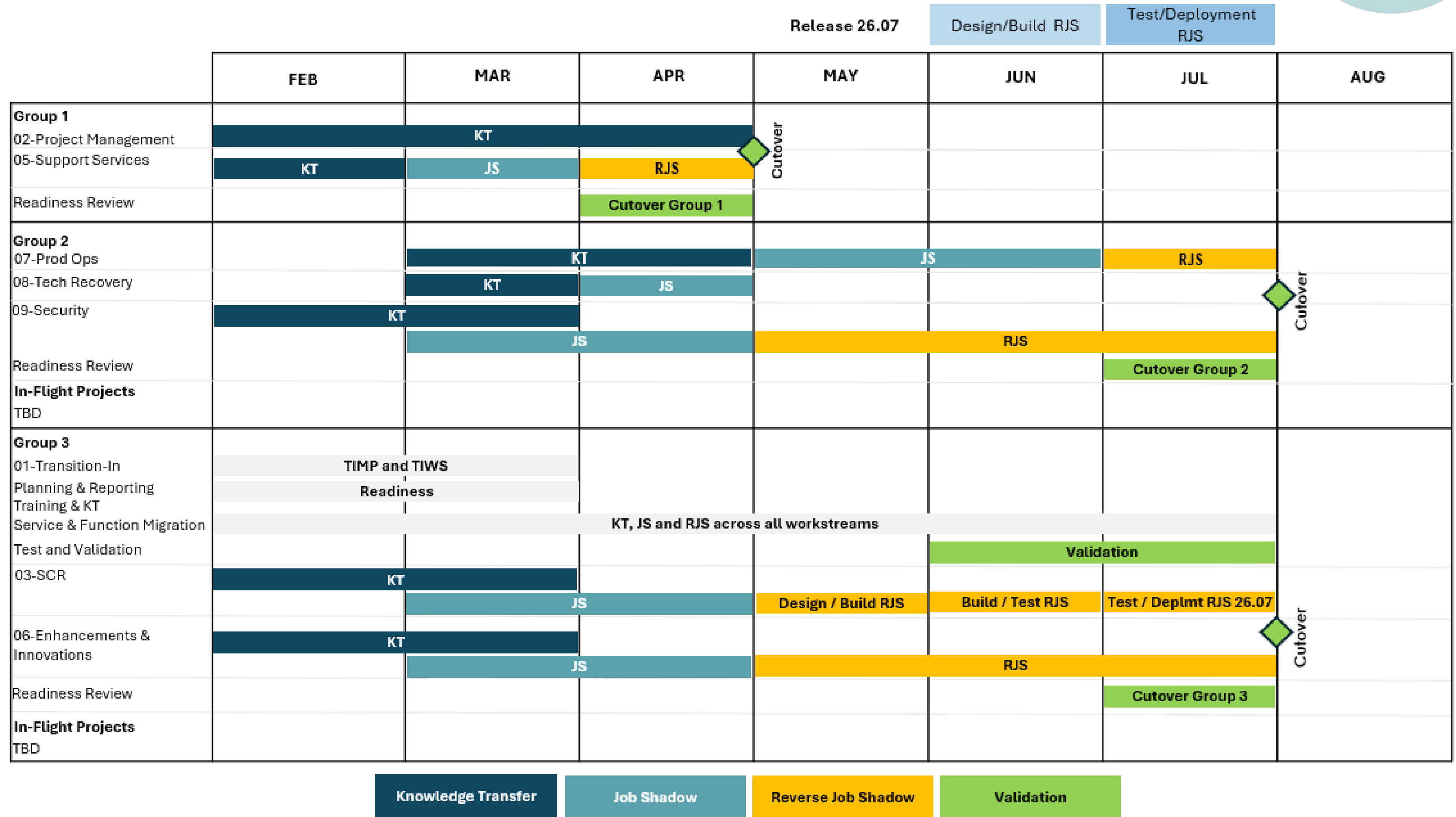


### Summary

- Completed 85% of Knowledge Transfer
- Continued Job Shadow at 10% complete

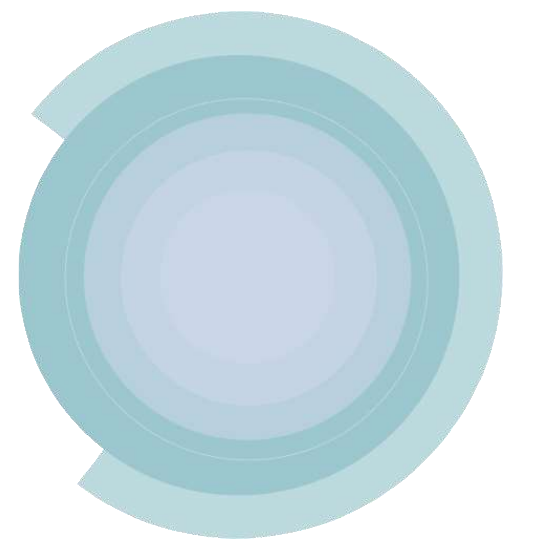
### Challenges

- Technology Enablement



# BenefitsCal Transition Update

## Dashboard Summary



### CalSAWS BenefitsCal Transition-In Dashboard

Status Date:

#### Overview

#### Completed Graphs

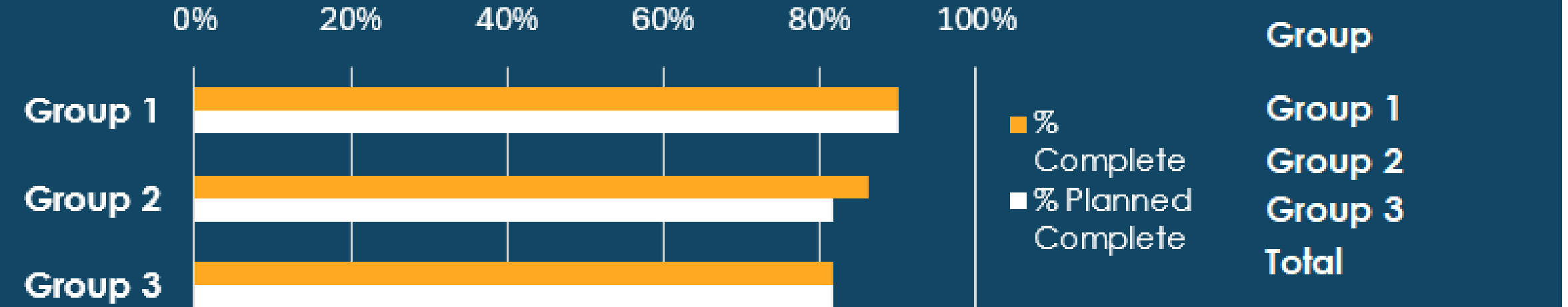
#### KT Sessions



74  
Completed  
85%  
Complete

87  
Total KT Sessions

5  
Starting by:  
4/16/2026



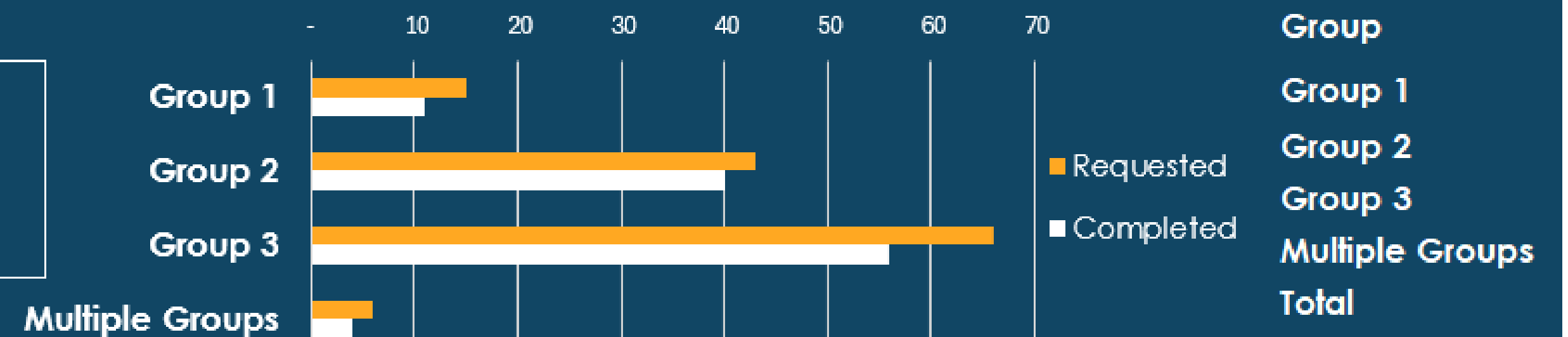
#### Document Requests



120  
Documents Completed  
92%  
Complete

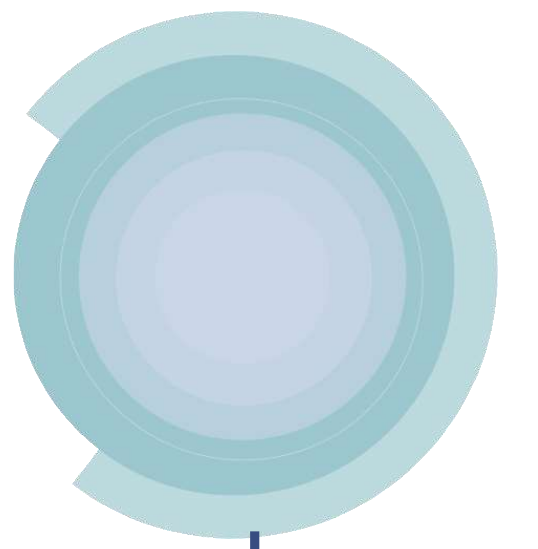
3  
Overdue

7  
Due by:  
4/16/2026



# CalSAWS Learning Exchange (CLE) Update

# CalSAWS Learning Exchange Sessions

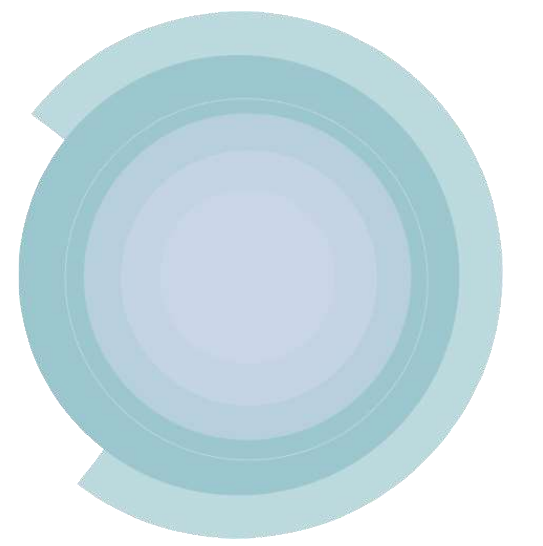


## Objective

- CalSAWS Learning Exchange (CLE) sessions provide timely, relevant education for regions on identified topics and allows for Q&A with counties.
- Assess topics ongoing that present challenges for counties and, where appropriate, hold focused CLE sessions to better assist counties in gaining a fundamental understanding of the identified topic(s).
- When possible, the sessions may include willing county partner/s to highlight best practices and lessons learned.
- Align with Project teams on the CalSAWS Roadmap to avoid redundancies and ensure identification of relevant topics gets addressed.

# CalSAWS Learning Exchange Sessions

March CLEs- Delegated Administrators and CF Payment Error Rate w/CDSS



The **March** CalSAWS Learning Exchange was focused on two topics, the first was **Delegated Administrators**, which was held on **March 17 and 18, 2026**, and the second was the **CF Payment Error Rate (PER)** which was a joint effort between CDSS and CalSAWS and was held on **March 24, 2026**. The Delegated Administrators (DA) CLE provided end users with an overview and demonstration of the of the DA Portal and its key functions, including: DA system rights, managing one-time password, plus navigation and functionality.

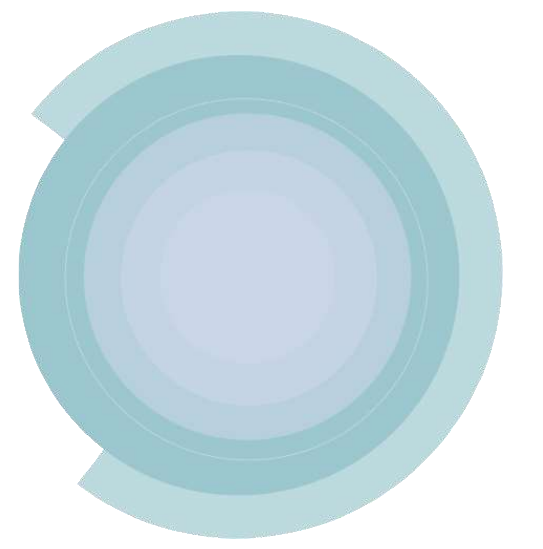
- **233 participants** attended
- **48 counties** represented
- Sessions at times also include State Partners (CDSS)

Path to the CalSAWS Learning Exchange session materials will be included upon completion of the session. All CLEs are stored here:

[CalSAWS Web Portal > Resources > CalSAWS Learning Exchange](#) > Click desired CLE session

# CalSAWS Learning Exchange Sessions

March CLEs- Delegated Administrators & CF Payment Error Rate w/CDSS



The **Payment Error Rate** CLE provided end users with an overview describing what a PER is, the structure, how it is calculated, what is included in the completion rate, how QC works in the PER and the history of penalty application. Plus, the session covered HR-1 impacts the revised penalty structure, how cost-sharing works, and lastly some lessons learned on drivers of error rates with the sharing of some best practices.

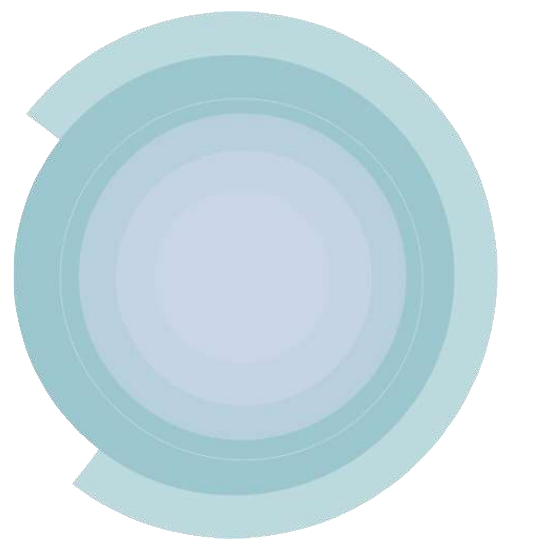
- **587 participants** attended
- **50 counties** represented
- For the PER CLE, our partners at CDSS presented the PER materials and fielded questions

Path to the CalSAWS Learning Exchange session materials will be included upon completion of the session. All CLEs are stored here:

CalSAWS Web Portal > Resources > CalSAWS Learning Exchange > Click desired CLE session

# CalSAWS Learning Exchange Sessions

March PER CLE – Feedback (the Delegated Admin session had no Menti feedback)



“This was a very good CLE - Lots of great information and conversation. It is awesome to have CDSS in attendance and providing information. It feels like there's a gap in what they do/know/understand.”

5 Star average rating

“Very helpful, insightful. I appreciate the total breakdown of the changes and consequences. Look forward to future informational meetings.”

“This session was incredibly informative. I appreciated the definitions, issues, solutions and statuses. It was a great flow that connected everything from beginning to end. Thank you!”

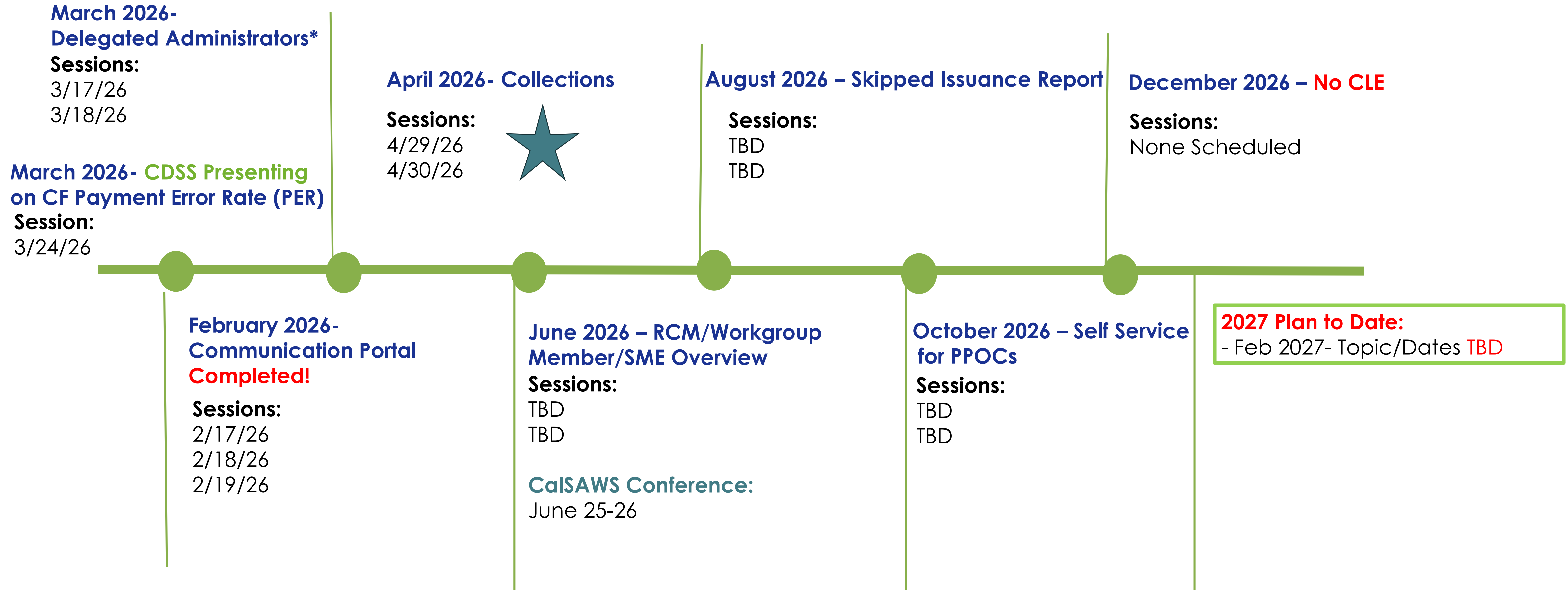
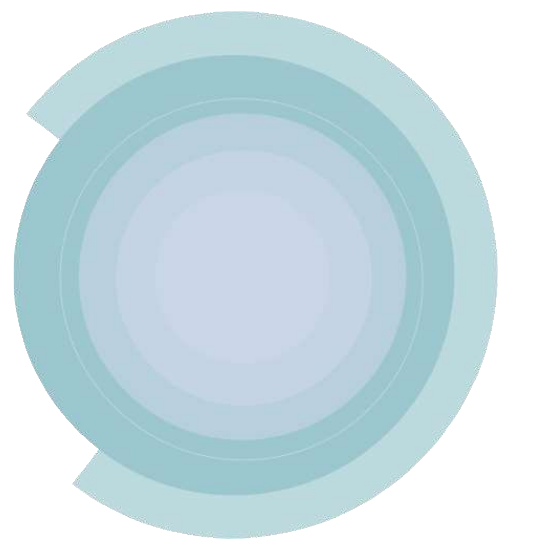
“Great engagement. Currently there isn't many other platforms where counties can express and discuss concern with QC and PER.”

“Nice presentation. The PowerPoint was easy to follow and appreciated information from state and counties.”



# CalSAWS Learning Exchange Sessions

## CLE Planning Schedule 2026



# Next Steps

- **Upcoming Sessions-** Counties receive notification of upcoming CLE activities via Broadcast Notifications followed by meeting invites being sent to County PPOCs to forward to their county staff who they believe who benefit from the respective sessions.
- **County Collaboration-** Counties who have valuable best practices, lessons learned, or business processes to share on requested topics are encouraged to let their RMs know they would like to be considered for inclusion in a specific presentation.
- **Request a CLE Topic-** Via Regional Meetings or contacting your region's RM team; include content desired and priority level (Low, Medium, High) for the topic.



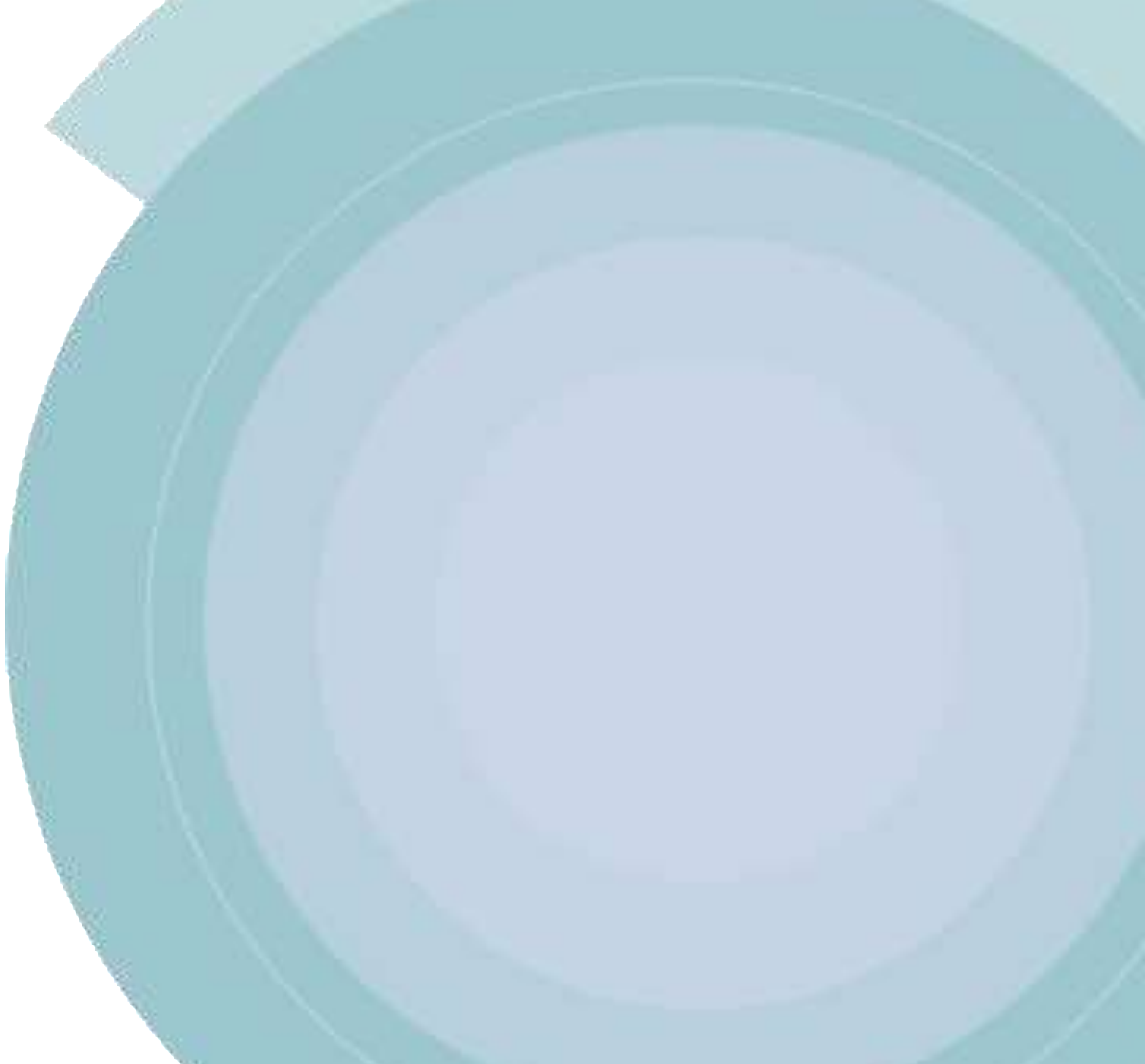
# State Partners Updates



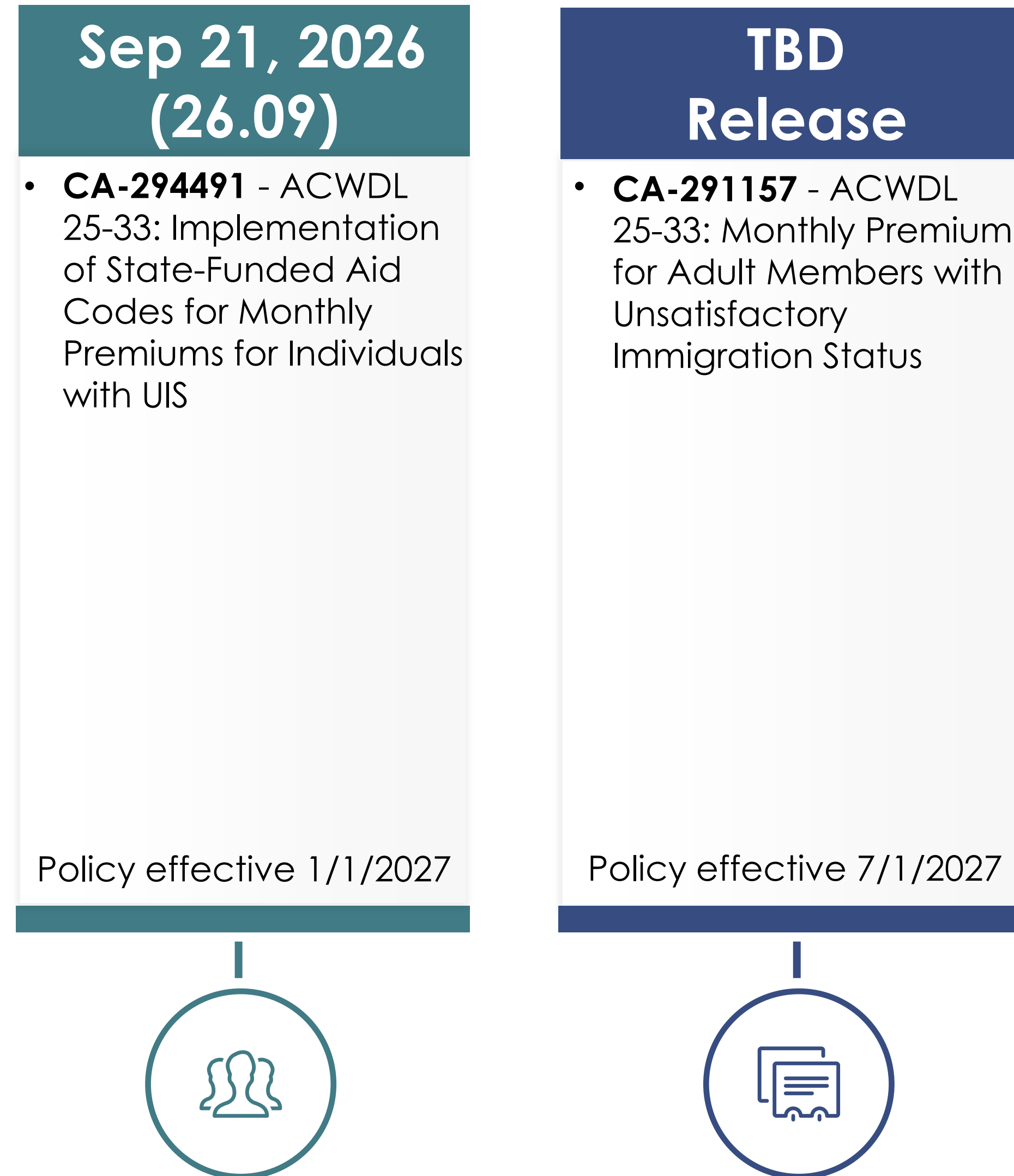
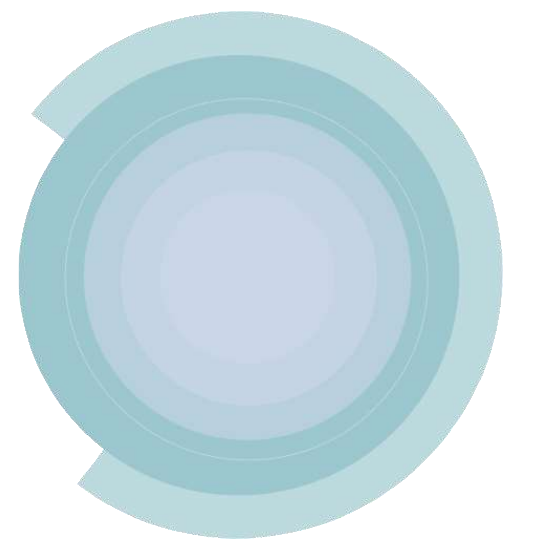
# State Partners Updates

# Adjourn Meeting

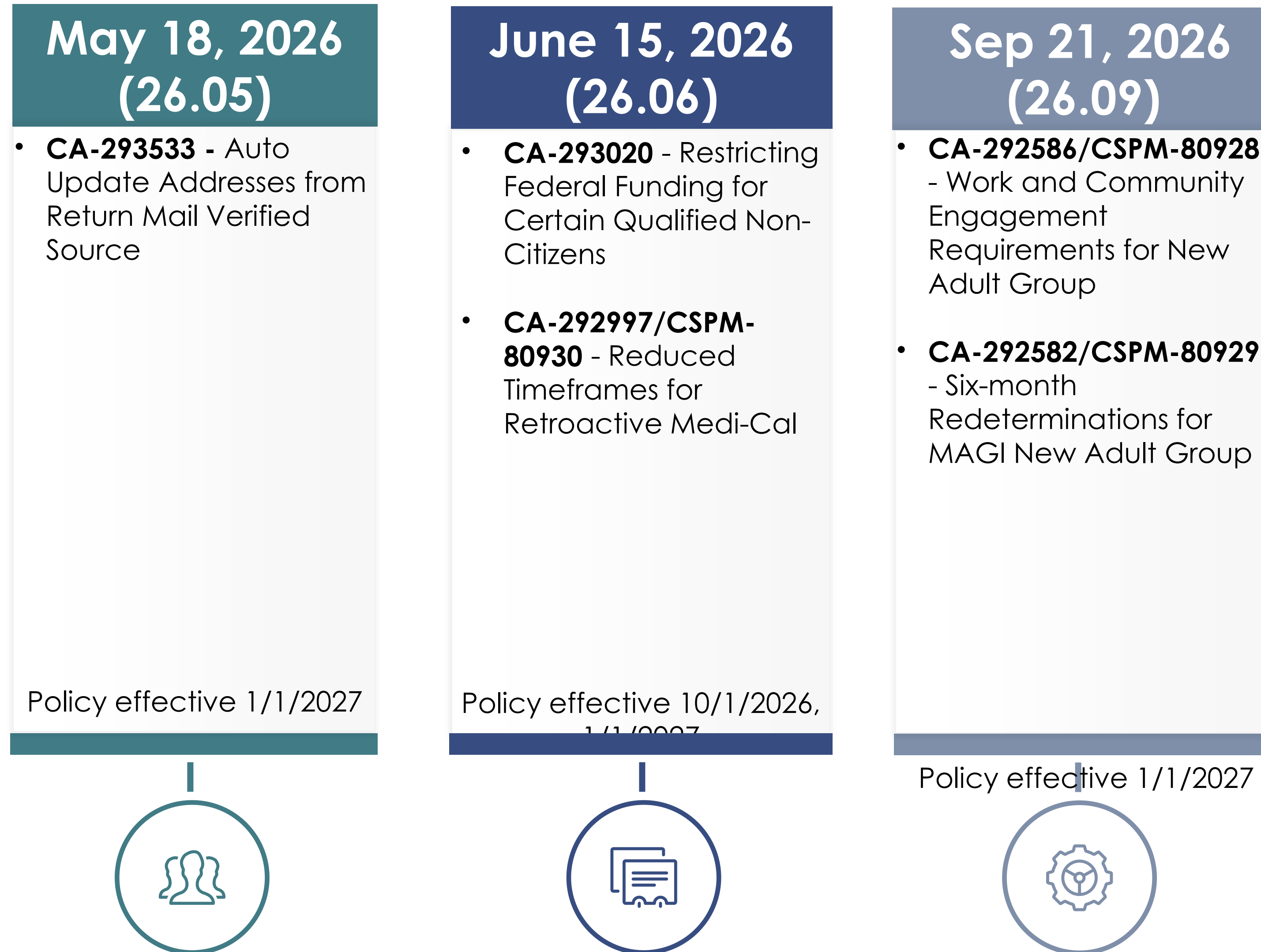
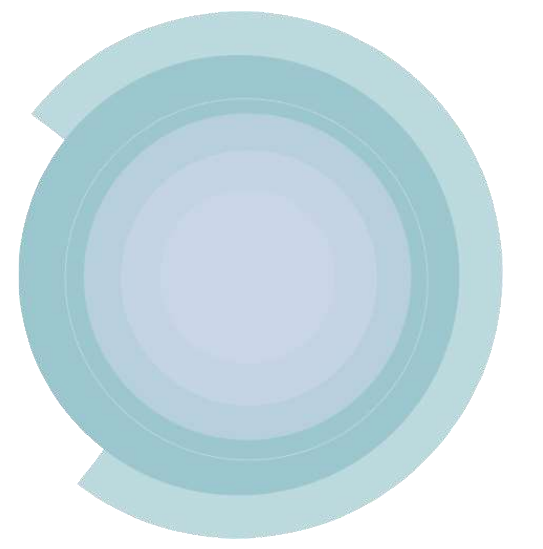
# Appendix



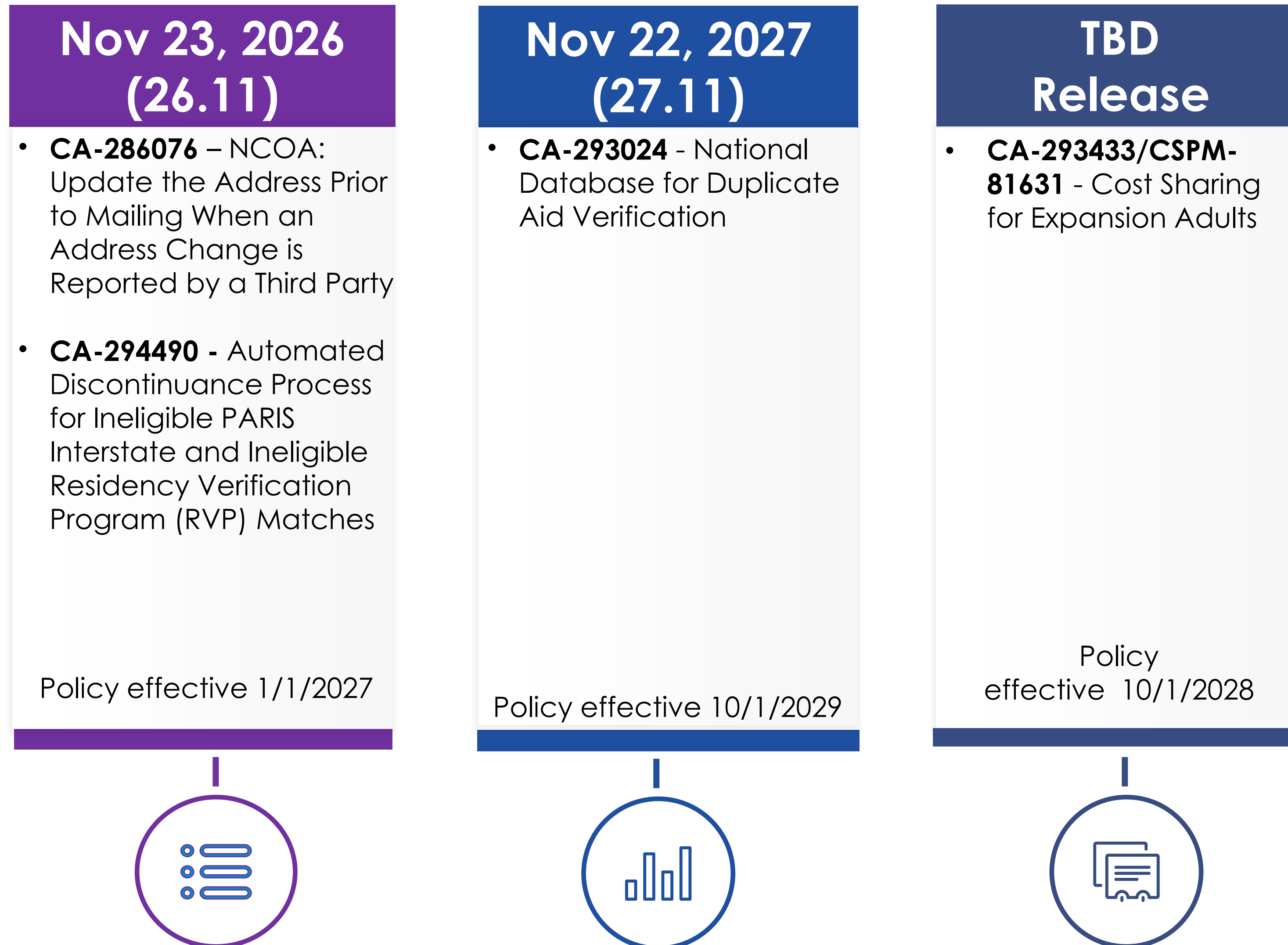
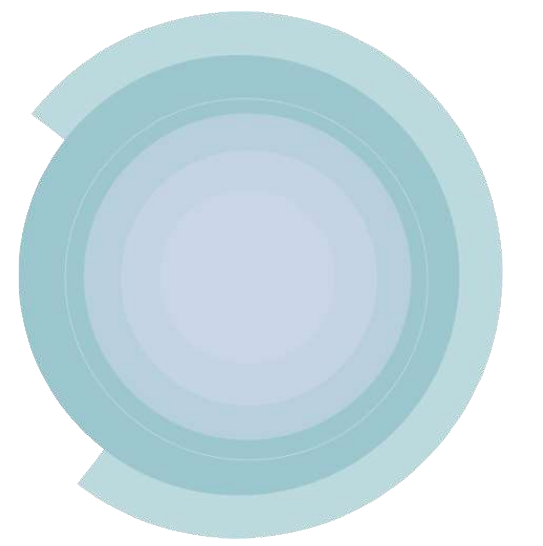
# Medi-Cal 2025-26 State Budget Policy Roadmap\*



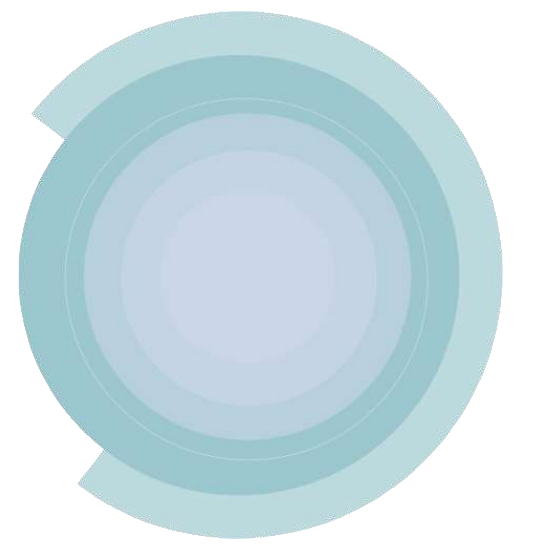
# Medi-Cal HR-1 Policy Roadmap\*



# Medi-Cal HR-1 Policy Roadmap\*



# CalFresh May Revise & HR-1 Policy Roadmap\*



**Apr 30, 2026  
(26.04.30)**

- **CA-296476/CSPM-80744** – HR-1 Add CF 377.11E to the CF RE, ESAP RE, and CW/CF RE Packets

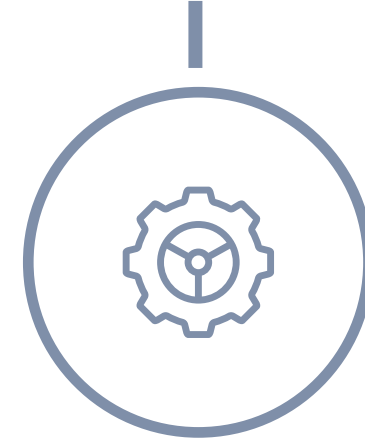
Policy effective 6/1/2026



**May 18, 2026  
(26.05)**

- **CA-294575** – HR-1 Changes to ABAWD Exemptions and Expiration of Statewide Waiver.
- **CA-291366** – HR-1 Updates to the CF 886 form to Inform CalFresh Households about their work registration and ABAWD status

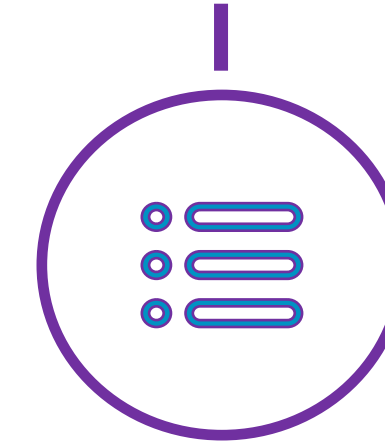
Policy effective 6/1/2026



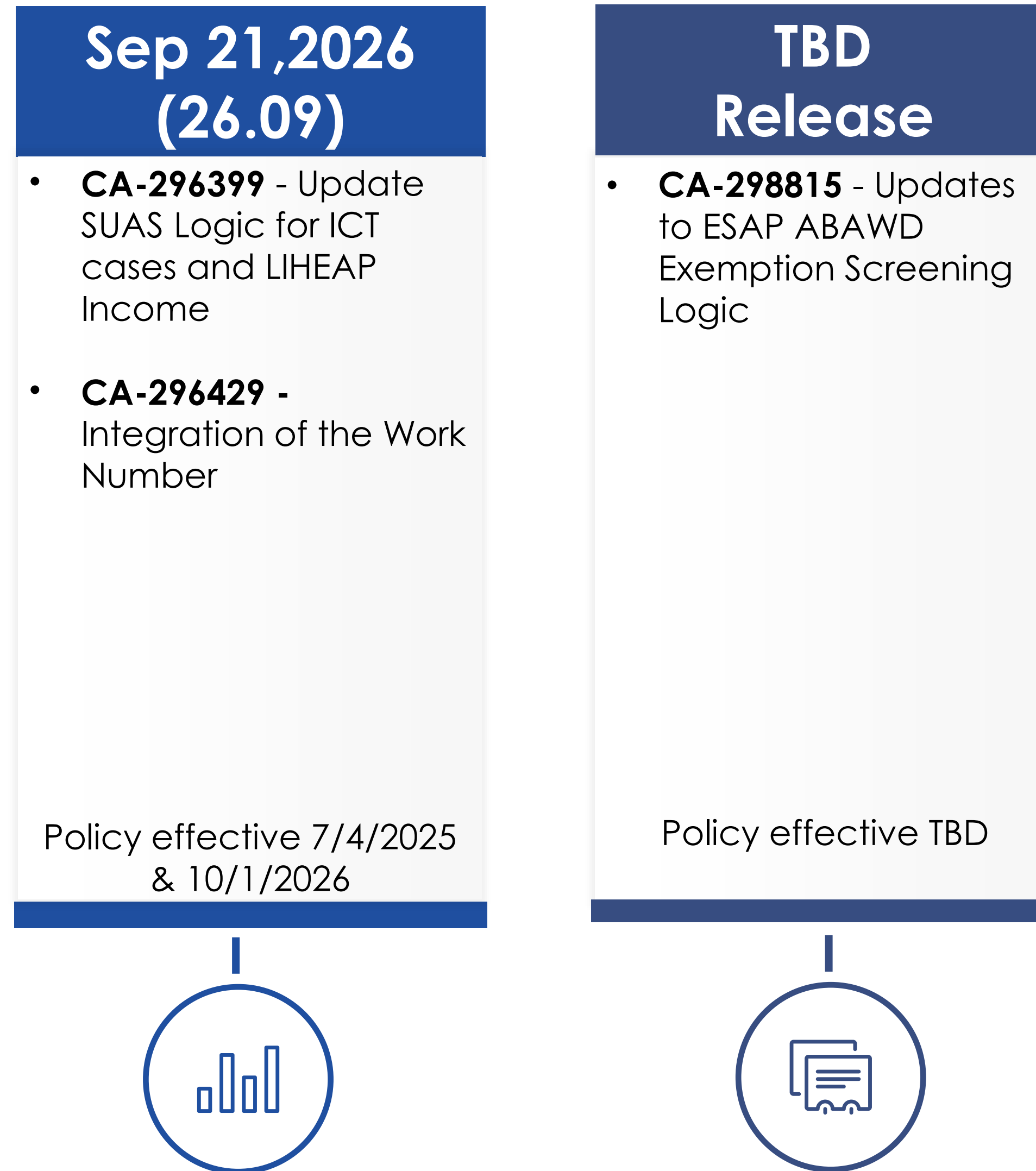
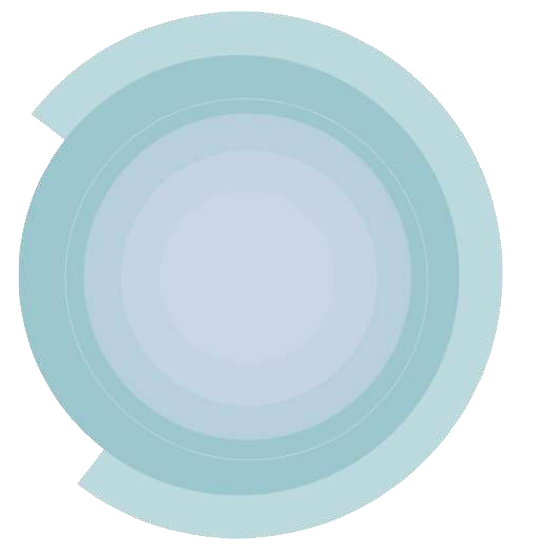
**Jul 20, 2026  
(26.07)**

- **CA-294653** - ACL 25-68 Add CF 1 Threshold Languages
- **CA-297470/CSPM-81960** - TRUV - Employment Monitoring Tool Integration

Policy effective 7/4/2025 & 12/31/2026

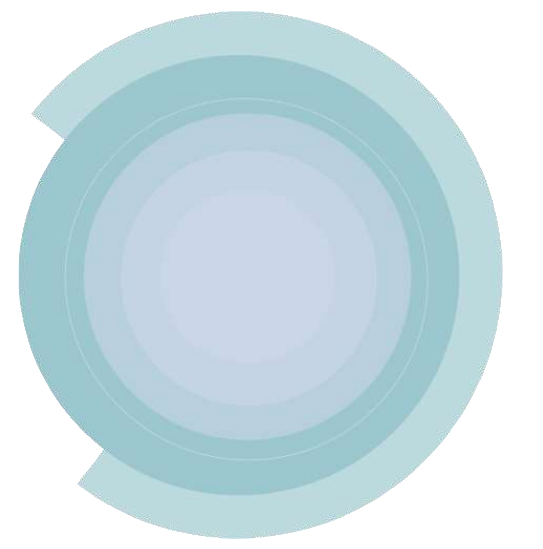


# CalFresh May Revise & HR-1 Policy Roadmap\*



# CalFresh System Changes in Progress

Intended to Help Address CalFresh Error Rates



## May Release 26.05

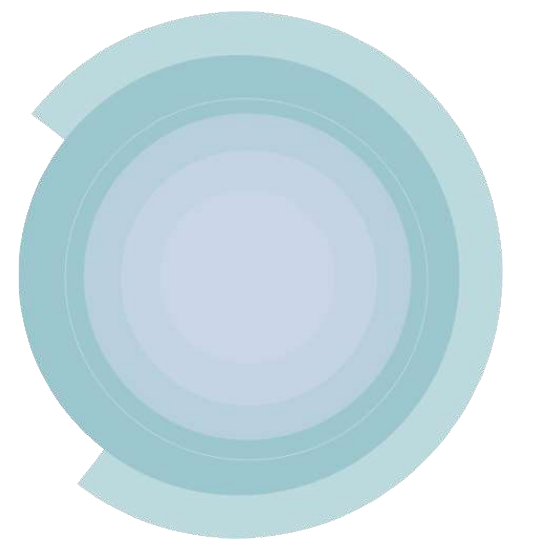
SCR	Focus Area	Change
CA-296569	CF Processing HR1 Workgroup – Nudge and Automated System Error Reviews (Phase 1)	Establishes Nudge and Automated System Error Review framework

## July Release 26.07

SCR	Focus Area	Change
CA-296576	CF Processing HR1 Workgroup - Automate contribution amounts to minimize manual entry, while still requiring worker review and adjustment when necessary	Online updates to auto-fill household contributors for designated expense categories.
CA-204171	When a child in the CalWORKs and CalFresh AU fails or refuses to provide proof of name or identity, the program fails in error. When adding a newborn, “No SSN” errors prevent the infant from being activated.	Update EDBC rules, online pages, and new automated action
CA-298215	ABAWD Enhancement HR1 Workgroup - To better ensure that the “Cares for a Child Under 6” work requirement exemption is applied correctly, the system will be updated to require that the child is in the home for the exemption to be automatically assigned.	Updates to EDBC rules and online pages.

# CalFresh System Changes in Progress

Intended to Help Address CalFresh Error Rates



## September Release 26.09

SCR	Focus Area	Change
CA-277040	Modify EDBC logic for CW/CF to apply all data collection changes using the Change Reason mode (most beneficial) only when EDBC is run for the first time before a period is established. This change will align with Mid-Period Action policy outlined in ACL 21-101.	SCR design in progress
CA-296575	CF Processing HR1 Workgroup - Configurable supervisor authorization enhancements by program and scenario	SCR design in progress
CA-297005	CF Processing HR1 Workgroup - Automated System Error Reviews (Phase 2)	SCR design in progress
CA-297868	ABAWD Enhancement HR1 Workgroup – Multiple enhancements to improve usability, clarity, and worker efficiency, including: <ul style="list-style-type: none"> <li>• Clearer identification of exemptions for specific populations (e.g., migrant/seasonal farmworkers)</li> <li>• Improved capture of educational hours for ABAWD work requirements</li> </ul>	Design not started

## November Release 26.11

SCR	Focus Area	Change
CA-55143	Several Fiscal, Batch, and Eligibility enhancements to improve skipped benefits	SCR design in progress
CA-296572	CF Processing HR1 Workgroup - Automatic prompts during interviews to support information capture, clarification, verification, and journal documentation	Design not started
CA-296573	CF Processing HR1 Workgroup - Targeted nudges and navigation improvements to help workers verify and confirm information accuracy	Design not started
CA-298982	ABAWD Enhancement HR1 Workgroup – Multiple enhancements to improve usability, clarity, and worker efficiency, including: <ul style="list-style-type: none"> <li>• Increased transparency into system vs. worker applied exemptions</li> <li>• Streamlined generation of key forms (CF 887 and CF 888) directly from relevant system pages</li> </ul>	Design not started