

CalSAWS | Agenda – JPA Board

Meeting: JPA Board of Directors
Location: Library Galleria 828 I Street, Sacramento, CA 95814
Date: Friday, April 10, 2026
Time: 1:00 p.m. – 3:00 p.m.
Zoom: [JPA Zoom Link](#)
Conference: 1-888-788-0099
Meeting ID: 865 4455 7086
Passcode: 790250

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the West conference room of the Library Galleria located at 828 I Street, Sacramento, CA 95814. The Public Session of this meeting shall be accessible via Zoom and in person. The call-in number is: **1-888-788-0099**, enter **Meeting ID 865 4455 7086** and enter **Passcode 790250**, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

860 E. Brier Drive, San Bernardino, CA 92415
4060 Watson Plaza Drive, Lakewood, CA 90712
765 East Ave., Suite 120, Chico, CA 95926
955 North Lake Avenue, Conference Room 306, Pasadena, CA 91104
500 N State College Blvd., Suite 100, Orange, CA 92868

PUBLIC SESSION

1:00 PM – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Time	Lead	Topic
1:00 PM (2 min)	Michael Sylvester	1. Call Meeting to Order
1:02 PM (3 min)	Michael Sylvester	2. Confirmation of Quorum and Agenda Review.
1:05 PM (TBD)	Michael Sylvester	3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Time **Lead** **Topic**

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

Action Items

1:05 PM (5 min)	Michael Sylvester	4. Approval of Consent Items. <ul style="list-style-type: none">a. Approval of the Minutes and review of the Action Items from the March 13, 2026, meeting of the JPA Board of Directors.b. Approval of Deloitte M&E Change Order 8, which includes eight (8) premise items and three (3) County Purchase.c. Approval of Deloitte Portal Mobile Work Order 22, which includes a security enhancement and two (2) premise items.d. Approval of Gainwell infrastructure Change Order 9, which includes two (2) premise items and three (3) County Purchases.e. Approval of Memorandum of Understanding (MOU) between CalSAWS and Child Welfare Digital Services (CWDS) for the exchange of client data with California Automated Response and Engagement System (CARES).
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Informational Items

1:10 PM (15 min)	Rajesh Tahaliyani Robert Lusk	5. Data & Analytics Update <ul style="list-style-type: none">▪ Workgroup Structure▪ Levels of Representation
1:25 PM (10 min)	Dawn Wilder Robert Lusk	6. Identity Access Management (IAM) Update
1:35 PM (15 min)	Dawn Wilder Robert Lusk	7. Overview of Oracle Infrastructure Update
1:50 PM (15 min)	Jerry Nielson	8. Workload Management Overview <ul style="list-style-type: none">▪ Banks and aggregation
2:05 PM (15min)	Jerry Neilson Rachel Hernandez Karen Rapponotti	9. Policy & Release Update
2:20PM (15 min)	Roger Perez Ryan Gillette	10. HR-1 Workgroups Update

Time	Lead	Topic
	Mufaddal Tinmaker Ashley Arnold	
2:35 PM (10 min)	Lisa Salas	11. Transition Update
2:40 PM (10 min)	Dawn Wilder	12. Contact Center Roadmap
2:50 PM (5 min)	Julia Erdkamp	13. 2026 CalSAWS Conference and JPA Member Representatives Meeting
3:00 PM	Michael Sylvester	14. Adjourn Meeting

The agenda and supporting documents are available for review during regular business hours at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670.