

CalSAWS | Executive Summary for the JPA Board of Directors

Location: Zoom/In-Person
Date: Friday, April 10, 2026

Agenda Item and Summary	Type of Item
<p>1. Call meeting to order.</p> <p>Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.</p>	Procedural
<p>2. Confirmation of Quorum and Agenda Review.</p> <p>Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and will provide a high-level overview of the agenda.</p>	Procedural
<p>3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.</p> <p>NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Chair to speak.</p> <p>Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.</p>	Procedural
Action Items	
<p>4. Approval of Consent Items</p> <p>a. Approval of the Minutes and review of the Action Items from the March 13, 2026, meeting of the JPA Board of Directors.</p> <p>Summary: The Consortium is seeking Board approval of the Minutes and review of the Action Items from the March 13, 2026, meeting of the JPA Board of Directors.</p> <p>b. Approval of Deloitte M&E Change Order 8, which includes eight (8) premise items and three (3) County Purchases.</p> <p>Summary: The Consortium is seeking Board approval of Change Order 8 that utilizes \$3,812,079 of the original \$60,842,031 change allocation for eight (8) premise items: CF SUA Standardization (\$17,613), HR 1 Medi-Cal Impacts (Medi-Cal Proposed Federal Reconciliation) (\$1,360,162), Tiered Rate Structure (\$474,604), ABAWD Automation (\$317,882), UIS Premiums (\$258,745), BenefitsCal</p>	Action

Income Verification Service (\$721,678), Integration of the Work Number (\$195,741), and Production Simulation Environment to Support FCED API Testing (\$465,654). Approval of this Change Order will leave \$17,919,563 for future Change.

This Change Order also utilizes \$580,780 of the original \$20,000,000 for County Purchases for three (3) County Purchases. The County Purchases included in this Change Order are:

County Purchase Order	Cost
ME-SF-03-2025 – San Francisco - Update GA/GR due to CW Time Limit	\$49,687.00
ME-KR-01-2025 - Kern County – Opt. In for GA/GR Automated Solutions	\$511,475.00
ME-SC-01-2026 – Santa Clara – Opt-in to Auto Deregister Employment Services upon GA/GR	\$19,618

Board approval of this Change Order will leave a balance of \$18,232,750 for future County Purchases.

The cost of this Change Order is funded through premise funding and county funding. Current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

c. Approval of Deloitte Portal Mobile Work Order 22, which includes a security enhancement and two (2) premise items.

Summary: The Consortium is seeking Board approval of Work Order 22 that utilizes \$802,509 of the original \$33,000,000 change allowance to enhance the BenefitsCal Security and Privacy framework to meet Revision 5 controls from the National Institute of Standards and Technology (NIST) 800-53 Revision 5 (\$100,292), and two (2) premise items: SCERFRA 25-505 - Refugee Cash Assistance Eligibility Period (\$29,217), and SCERFRA 25-525 BenefitsCal Income Verification Service (\$673,000). Board approval of this work order will leave \$15,566,044 for future work.

The cost of this Work Order is funded through CalSAWS Operational Advance Planning Document Update (OAPDU) and premise funding. The current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

d. Approval of Gainwell infrastructure Change Order 9, which includes two (2) premise items and three (3) County Purchases.

Summary: The Consortium is seeking Board approval of Change Order 9 that utilizes \$66,301 of the original \$33,518,403 change allowance for two (2) premise items: Integration of the Work Number (\$16,527) and Production Simulation Environment to Support FCED API Testing (\$49,774).

This Change Order also utilizes \$12,256 of the original \$33,518,403 change allowance for three (3) County Purchases. The County Purchases included in this Change Order are:

County Purchase Order	Cost
HM-01-2025 GWT - Humboldt County – One (1) Replacement Kiosk Printer and One (1) Scanner	\$4,839.09
RV-05-2025 GWT - Riverside County –Refresh (2) Lobby Kiosk Ricoh Scanners	\$4,641.57
TU-01-2025 GWT - Tuolumne County – One (1) Replacement Kiosk Printer	\$2,775.01

Board approval of this work order will leave \$21,338,321 for future work.

The cost of this Change Order is funded through premise funding and county funding. Current year costs are accounted for in the SFY 2025-26 CalSAWS JPA Project Budget.

e. Approval of Memorandum of Understanding (MOU) between CalSAWS and Child Welfare Digital Services (CWDS) for the exchange of client data with California Automated Response and Engagement System (CARES).

Summary: The Consortium is seeking Board approval of Memorandum of Understanding (MOU) between California Statewide Automated Welfare System (CalSAWS) Consortium and Child Welfare Digital Services (CWDS), a Division of CalHHS’s Office of Technology and Solutions Integration (OTSI). CWDS is operating on behalf of and due to delegated authority to operate on this MOU by California Department of Social Services (CDSS) for the Child Welfare Services - California Automated Response and Engagement System (CWS-CARES).

This MOU establishes a collaborative framework between the parties for the secure, compliant, and efficient exchange of client data. The purpose of this data exchange is to support joint programmatic, operational, and analytical functions that enhance service delivery, benefits coordination, and child welfare outcomes.

Informational Items

5. **Data & Analytics Update** Informational
- **Workgroup Structure**
 - **Levels of Representation**

Summary: Rajesh Tahaliyani and Robert Lusk will provide an update on Data & Analytics.

6. **Identity Access Management (IAM) Update** Informational

Summary: Dawn Wilder and Robert Lusk will provide an update on Identity Access Management (IAM).

7. **Overview of Oracle Infrastructure Update** Informational

Agenda Item and Summary

Type of Item

Summary: Dawn Wilder and Robert Lusk will provide an overview of Oracle Infrastructure.

8. Workload Management Overview

Informational

- Banks and aggregation

Summary: Jerry Nielson will provide an overview of Workload Management.

9. Policy & Release Update

Summary: Jerry Neilson, Rachel Hernandez, and Karen Rapponotti will provide an update on Policy & Release.

10. HR-1 Workgroups Update

Informational

Summary: Roger Perez, Ryan Gillette, Mufaddal Tinmaker, and Ashley Arnold will provide an update on HR-1 Workgroups.

11. Transition Update

Informational

Summary: Lisa Salas will provide an update on Transition.

12. Contact Center Roadmap

Informational

Summary: Dawn Wilder will provide an update on Contact Center Roadmap.

13. 2026 CalSAWS Conference and JPA Member Representatives Meeting

Informational

Summary: Julia Erdkamp will provide an update on the 2026 CalSAWS Conference and JPA Member Representatives Meeting.

14. Adjourn Meeting

Procedural

Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.
