

# Enhanced Demonstrations

Join a demo series of key Workload Management features!

## DEMO SERIES AT A GLANCE

- **When:** April 15<sup>th</sup>, 16<sup>th</sup>, 21<sup>st</sup>, and 28<sup>th</sup>
- **Format:** High-level demos with Q&A
- **Number of Demos:** Six Sessions
- **Key Audience:** Operations Staff, Supervisors/Managers, System Administrators

## WHAT'S IN IT FOR YOU?

- A clear overview of the end-to-end steps for each feature
- Familiarity with the new screens, functionality, and key fields
- Identifying what is evolving and what remains unchanged
- Gain assurance in finding the right support after the demos and throughout the go-live process.

## HOW TO PARTICIPATE

- ✓ Watch for a demo invite from your County PPOCs
- ✓ Key staff can participate in the demo sessions or leverage the recorded sessions

## FUNCTIONAL AREAS INCLUDED

- ✓ APPOINTMENT MANAGEMENT
- ✓ WORKLOAD MANAGEMENT
- ✓ SCHEDULE MANAGEMENT
- ✓ OVERALL MANAGEMENT
- ✓ ADMIN MANAGEMENT

## SESSION DATES BY AUDIENCE

- ❖ APRIL 15 & 21
  - Operations Staff
- ❖ APRIL 15 & 21
  - Supervisors/Managers
- ❖ APRIL 16 & 28
  - System Administrators

