

Distribution Date	April 2, 2026
To	PPOC.All; TPOC.All; Enhanced.Lobby.Support.All; Committee.Lobby.Mgmt.All;
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	<b>Updated Lobby Tablet Recommendations 2026</b>

PPOCs, please forward to the appropriate impacted staff in your county:

- |  |   |
|--|---|
| <input type="checkbox"/> General                     | <input type="checkbox"/> Reports              |
| <input type="checkbox"/> Policy                      | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW                          | <input type="checkbox"/> Caseload Movement    |
| <input type="checkbox"/> CF                          | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC                          | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> CMSP                        | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> FC/KG/AAP                   | <input type="checkbox"/> GA/GR                |
| <input type="checkbox"/> Child Care                  | <input type="checkbox"/> Help Desk            |
| <input type="checkbox"/> WTW                         | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> Other Program(s) _____      | <input type="checkbox"/> Security             |
| <input type="checkbox"/> BenefitsCal                 | <input type="checkbox"/> Task Management      |
| <input type="checkbox"/> Customer Correspondence     | <input checked="" type="checkbox"/> Technical |
| <input type="checkbox"/> OCAT                        | <input type="checkbox"/> Training             |
| <input checked="" type="checkbox"/> Lobby Management |   |

Description	<p><b>Purpose</b></p> <p>The purpose of this CIT is to provide updated requirements regarding lobby tablet compatibility and operating system (OS) requirements. This document outlines minimum required Android OS versions, device models, and important considerations related to Android support and patching lifecycles.</p> <p><b>Background</b></p> <p>To ensure compatibility with the latest Lobby web-based application features and security standards, the Project is updating the supported OS guidance for Android-based lobby tablets. Android OS version support and patching timelines vary significantly by device vendor and model, which can impact the usability and security of tablets used in the field.</p> <p><b>Additional Information</b></p> <p>The Project recommends the use of Samsung devices, specifically Samsung Galaxy Tablet (S11 or Active5 Pro), due to their consistent Android patching timelines and broader support across OS versions.</p>
-------------	---

Note: The Modernized Lobby Application does not support iOS (Apple) at this time.

Unlike desktop operating systems, Android OS development and support cycles are fragmented. A new Android version is typically released every year; however, each device manufacturer (vendor) determines its own timeline for implementing updates, providing patches, and ending support. This means Android's OS lifecycle is not universally aligned across devices, making it difficult to apply a strict "N-1" compliance model across all county-owned tablets.

Note: N-1 refers to the current/latest release minus one release back.

Instead, Counties should evaluate the vendor's track record for delivering timely OS upgrades and security patches when selecting devices. The Project recommends choosing enterprise-grade Android tablets that are supported for multiple Android versions and offer extended patching support.

**Android Version Compatibility:**

- Current Android Version: 16
- Recommended Minimum: 16
- Minimum supported Version: 15
- Unsupported Versions: 14 and below

All Android OS 14 or earlier versions will no longer receive security patches, and continued use may present potential security risks.

**Device and Security Considerations:**


- Verify how long the vendor supports OS upgrades for the specific model.
- Review the vendor's security patching timeline to ensure the device will remain compliant with CalSAWS security standards.
- Select enterprise-grade devices that support at least two future Android OS releases and provide regular security updates over an extended lifecycle.

**County Actions**

As of December 31, 2026, the CalSAWS Project will no longer support tablets below Android OS 15. Counties are advised to share this guidance with appropriate IT and procurement staff to support future planning and ensure all future tablet purchases meet or exceed the Android OS N-1 compliance recommendation.

Updated Hardware Recommendations and Requirements are attached.

If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.

Primary Project Contact	Nonie Reyes-Small <a href="mailto:Reyes-SmallN@CalSAWS.org">Reyes-SmallN@CalSAWS.org</a>
Backup Project Contact	Lobby Support <a href="mailto:Lobby.Support@CalSAWS.org">Lobby.Support@CalSAWS.org</a>
Attachments	CalSAWS Hardware Recommendations and Requirements.PDF
Web Portal Link	

OR

You may also retrieve the CIT document and attachments by following these steps:

1. Click on the CRFIs & CITs link at the top of the page.
2. Click on the "CalSAWS Information Transmittal (CIT)" folder.
3. Click on the "2026" folder.
4. Click on the appropriate CIT # folder.