


Distribution Date	April 2, 2026
To	PPOC.All; TPOC.All; Enhanced.Lobby.Support.All; Committee.Lobby.Mgmt.All;
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	End of Support – Lobby Tablets Running Android OS 14 and Below

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input type="checkbox"/> General | <input type="checkbox"/> Reports |
| <input type="checkbox"/> Policy | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CW | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CF | <input type="checkbox"/> Management |
| <input type="checkbox"/> MC | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> GA/GR |
| <input type="checkbox"/> Child Care | <input type="checkbox"/> Help Desk |
| <input type="checkbox"/> WTW | <input type="checkbox"/> Imaging |
| <input type="checkbox"/> Other Program(s) _____ | <input type="checkbox"/> Security |
| <input type="checkbox"/> BenefitsCal | <input type="checkbox"/> Task Management |
| <input type="checkbox"/> Customer Correspondence | <input checked="" type="checkbox"/> Technical |
| <input type="checkbox"/> OCAT | <input type="checkbox"/> Training |
| <input checked="" type="checkbox"/> Other <u>Lobby Management</u> | |

Description	<p>Purpose</p> <p>The purpose of this CIT is to inform counties that the lobby tablet Samsung SM-X200 has reached end-of-life and will no longer meet compatibility and operating system (OS) requirements. To maintain the security of CalSAWS and its associated systems, all tablets must operate on Android Operating System (OS) 15 or higher. Any tablet that cannot be upgraded to this version must be replaced. The Samsung SM-X200 will no longer be supported by CalSAWS as of December 31, 2026.</p> <p>Background</p> <p>To comply with current security standards, the Project raised the minimum supported OS version for tablets with CIT 0054-26. Android OS 14 and earlier are no longer supported and do not meet the security requirements for continued use.</p> <p>Additional Information</p> <p>Samsung tablet model SM-X200 will no longer receive security updates and will only run Android OS 14. Counties using this model must purchase new tablets to continue using the Lobby Application on a tablet prior to December 31, 2026.</p>
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	<p>For the latest hardware guidance, please refer to the attached updated CalSAWS Hardware Recommendations and Requirements, which includes current requirements for supported tablet models. More information can also be found in CIT 0054-26 Updated Lobby Tableted Recommendations 2026</p> <p>County Actions</p> <p>Effective <u>December 31, 2026</u>, the CalSAWS Project will discontinue support for tablets running Android OS versions below 15.</p> <p>If Counties need to continue using the Modernized Lobby Application on a tablet, they must ensure all tablets can run Android OS 15 or higher by December 31, 2026. Counties are advised to share this guidance with appropriate IT and procurement staff to support planning activities and ensure that all future tablet purchases meet or exceed the Android OS N-1 compliance standard.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
<p>Primary Project Contact</p>	<p>Ciarra Fisher FisherC@CalSAWS.org</p>
<p>Backup Project Contact</p>	<p>Lobby Support Lobby.Support@CalSAWS.org</p>
<p>Attachments</p>	<p>CalSAWS Hardware Recommendations and Requirements.PDF</p>
<p>Communication Portal Link</p>	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.