

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
26.05.18	18-May	SCR	CA-301048	Infra Contact Center	N/A	Inez Finnigan	CA-293073 updated the Workload Reassignment pages in CalSAWS. The Robotic Process Automation (RPA) Workload Reassignment process will need to be updated to accommodate these changes.	Update the RPA workload reassignment process to accommodate page changes in CA-293073. 1. Accommodate the Recurrence field being changed from a select to dropdown field. 2. Accommodate the new Workload Reassignment Search page. 3. Accommodate the Add Reassignment button on the Workload Reassignment Search page.			No County Action Needed
26.05.18	18-May	Defect	CA-301087	Client Correspondence			The user was unable to save or edit the Appointment Letter GEN 102 when it was generated through the Customer Appointment Detail page.	The user is now able to save or edit the Appointment Letter GEN 102 when it was generated through the Customer Appointment Detail page.	PRB0053515		No County Action Needed
26.05.18	18-May	Defect	CA-301089	Client Correspondence			The user was not able to see the assigned worker information on the Appointment Letter GEN 102 when it was generated through the Customer Appointment Detail page.	The user is now able to see assigned worker information on the Appointment Letter GEN 102 when it was generated through the Customer Appointment Detail page.	PRB0053518		No County Action Needed