

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
26.05.28	28-May	Defect	CA-298818	Reports			The report is showing positive expungement amounts, but expungements should only appear as negative values.	Fix is implemented by updating the curallon logic to ensure Expungement Unclaimed Record amounts are stored as negative values as expected.	PRB0053554		No County Action Needed
26.05.28	28-May	Defect	CA-300069	Reports			Certain records were excluded from the Details sheet when Fund Code details were null due to incorrect FUND_CODE_MAP join logic, while the Summary sheet was unaffected.	Fixed the Details sheet logic to retain records even when Fund Code details are unavailable by correcting the FUND_CODE_MAP join behavior.			No County Action Needed
26.05.28	28-May	Defect	CA-300072	Reports			Direct Deposit Status Report not displaying Money Management vendor resources.	Updated the SQL query in the report to replace the existing inner join to the PGM table with a left join, ensuring Money Management vendor resource records are included in the report even when the PGM ID is NULL.			No County Action Needed
26.05.28	28-May	Defect	CA-298308	Reports			Users were not able to access the EBT 2259 report.	Users have access to generate EBT 2259 report.	PRB0053150		No County Action Needed
26.05.28	28-May	Defect	CA-299015	Reports			February 2026 CA237 CW report line 4b does not validate with CA255 CW line 1	Fix implemented by updating the CA 237/CW report logic to prioritize records with valid Aid Code values when multiple records exist for the same Program ID and Program Application ID to resolve the reconciliation issue where records were getting excluded from CA 255 report due to NULL Aid Code values.	PRB0053287		No County Action Needed
26.05.28	28-May	Defect	CA-299123	Online			On the Category Position Associations Export, the incorrect phone number could appear for a worker.	On the Category Position Associations Export, the correct phone number information will appear for a worker.	PRB0053291		No County Action Needed
26.05.28	28-May	Defect	CA-298614	Online			For San Diego case 18BVFL6, an error would occur when trying to view the House type Property record for one of the case persons.	For San Diego case 18BVFL6, no error occurs when trying to view the case persons' property records.	PRB0053212		No County Action Needed
26.05.28	28-May	Defect	CA-300835	Online			Each source and target takes the count mentioned in Number of cases field, instead of distribution.	The case count has been distributed based on the number of sources and targets.	PRB0053507		No County Action Needed
26.05.28	28-May	Defect	CA-300624	Fiscal			The eCAPS EVOC job will process some fund code adjustments multiple times due to a missing program check.	The eCAPS EVOC job will process fund code adjustments once.			No County Action Needed
26.05.28	28-May	SCR	CA-294926	Infra Contact Center	N/A	Inez Finnigan	Interactive Voice Response (IVR) welcome bot smart routing currently only support CalWORKs, MediCal and CalFresh.	Humboldt County IVR smart routing will now support additional intent and utterances.			No County Action Needed
26.05.28	28-May	SCR	CA-295758	Infra Contact Center	N/A	Josy Thomas	Yuba County has moved the responsibility of administering the GA program between divisions within HHS, which now has led to GA phone calls being transferred to the incorrect line. Further, the County receives calls for Public Health that are going to incorrect lines due to not having the extensions in place to route the calls.	IVR phone tree has been updated to have GA calls routed to the correct phone number. Updated Common Line Menu to route the calls to the correct numbers. Added a new public health Menu with the following options: For immunizations, press 1 For disease prevention and control, press 2 For the California Children's Services or CCS program, press 3 For the maternal, child, and adolescent health or MCAH program, press 4 To hear these choices again, press 7 To return to the last menu, press 8.			No County Action Needed
26.05.28	28-May	SCR	CA-294232	Infra Contact Center	N/A	Logan Pratt	When a customer enters a phone number in BenefitsCal for live chat request, the phone number is not available in eCCP supervisor's view.	The customer's phone number entered in BenefitsCal will be displayed on the Chat History page in eCCP for Supervisor View. 2. The phone number field on the Live Chat form in BenefitsCal will be mandatory and will accept 10 numeric digits only. Check box: "I do not have a phone number" for customer that doesn't have a phone.			No County Action Needed
26.05.28	28-May	SCR	CA-291846	Infra Contact Center	N/A	Inez Finnigan	Benefits Identification Card (BIC) issuance request from BenefitsCal provide program information. Program hierarchy is CalWORKS (CW) then Medical (MC), Robotic process automation (RPA) uses this information to issue the card. If the case has CW & MC blocks, RPA will only get CW as the program and use it to issue the card. If the person is eligible in the MC block in the case, RPA doesn't check since program provided in the task is CW.  The RPA BIC process also creates an exception for an age mismatch when the MC program block contains a person with an Expansion Freeze record. This is because a person with an Expansion Freeze record will have "(EF)" after their age and gender in the MC program block.  When RPA can not process a card, worker must review the task exception reason and need to manually issue the card.	Logic change to improve RPA BenefitsCal BIC request processing. This change will lower the number of exceptions but will not eliminate all exceptions. County will continue to receive tasks for valid exceptions. When the BIC task from BenefitsCal provides CW as the program, RPA will also search for MC. If the card request person has an MEM (member) role in the MC program, RPA will issue the card instead of creating an exception. Update RPA logic to accommodate Medi-Cal program blocks where the participant's name includes "(EF)" at the end.			No County Action Needed