

Distribution Date	May 4, 2026
To	PPOC.ALL
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	CalSAWS flyers—Upcoming changes to Return Mail automation and tasks

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input checked="" type="checkbox"/> General | <input type="checkbox"/> Reports |
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| <input type="checkbox"/> Other Program(s) _____ | <input type="checkbox"/> Security |
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Description	<p>Purpose The purpose of this CIT is to share upcoming changes to the Return Mail processes that will be implemented in CalSAWS on May 18, 2026 in the 26.05 release.</p> <p>Background The 26.05 release of CalSAWS will implement SCR CA-293533 Auto Update Addresses from Return Mail for Medi-Cal members. This change includes automatic address updates in CalSAWS and creation of new optional Tasks. These changes relate to policy outlined in ACWDL 25-06.</p> <p>County Actions</p> <ol style="list-style-type: none"> 1. Please distribute the attached communications to your Operations and Eligibility staff. 2. Copy your Regional Manager(s) on any questions you might send to the Primary or Backup Project Contact.
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Primary Project Contact	Victor Nunez NunezV@CalSAWS.org
Backup Project Contact	Lien Phan PhanL@CalSAWS.org
Attachments	CalSAWS_Return-Mail-changes-flyers_May-2026.pdf
Communication Portal Link	<p>[REDACTED]</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.