

CalSAWS | Agenda

Meeting: Lobby Management Committee
 Location: Microsoft Teams
 Date: April 23rd, 2026
 Time: 10:00 AM – 12:00 PM
 Attendees:

	NAME	NAME	NAME
<input type="checkbox"/>	R1 Francis Delgado	<input type="checkbox"/> R4 Doris Sons	<input type="checkbox"/> RM Justin Stephenson
<input type="checkbox"/>	R1	<input type="checkbox"/> R4 Jessica Lannin	<input type="checkbox"/> RM Melissa Thomas
<input type="checkbox"/>	R1 Jennifer Servin	<input type="checkbox"/> R4 Lori Whitehead	<input type="checkbox"/> RM Yolanda Banuelos
<input type="checkbox"/>	R1 Judy Perez	<input type="checkbox"/> R4 Russell Pehrson	<input type="checkbox"/> CDSS Sherice Sterling
<input type="checkbox"/>	R1	<input type="checkbox"/> R4 Virginia Melgoza	
<input type="checkbox"/>	R2 Kimberly Fiala	<input type="checkbox"/> R5 Cindy Aguirre	
<input type="checkbox"/>	R2 Ilda Torrez	<input type="checkbox"/> R5 Patricia Gonzalez	
<input type="checkbox"/>	R2 Theresa Agarenzo	<input type="checkbox"/> R5 Felix Sanchez	
<input type="checkbox"/>	R2 William Wren-Rodriguez	<input type="checkbox"/> R5 Robin Gonzalez	
<input type="checkbox"/>	R2	<input type="checkbox"/> R5 Rosa Vizcarra	
<input type="checkbox"/>	R3 Dayna Boggs	<input type="checkbox"/> R6	
<input type="checkbox"/>	R3 Patty Strom	<input type="checkbox"/> R6 Kelly Young	
<input type="checkbox"/>	R3	<input type="checkbox"/> R6 Rachid Ameer	
<input type="checkbox"/>	R3	<input type="checkbox"/> R6 Richard Luscombe	
<input type="checkbox"/>	R3	<input type="checkbox"/> R6 Stephanie Hunter	

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Time	Lead	Topic	Notes
10:00 AM (10 min)	Sowmya	Welcome Items Roll Call Meeting Notes – R1 (Due 05/01/26)	
10:10 AM (30 min)	Sowmya	CERs <ul style="list-style-type: none"> ➤ CA-291420 - Reception Log and Lobby Enhancements ➤ CA-297350 - Enhance Self-Service Kiosk Scanning to Support Multiple Document Types in a Single Check-In ➤ CA-298842 - Update Lobby Monitor Slides (Office Promotions) 	

Time	Lead	Topic	Notes
10:40 AM (20 min)	Ciarra	CITs	<ul style="list-style-type: none"> ➤ End of Support – Lobby Tablets Running Android OS 14 and below ➤ Updated Lobby Tablet Recommendations 2026
11:00 AM (10 min)	Arturo		<ul style="list-style-type: none"> ➤ Intune Rollout -Managed County Kiosks
11:10 AM (10 min)	Sowmya	Recently Released Defects-	<ul style="list-style-type: none"> ➤ CA-297876 - For the Spanish A-tickets, the pronunciation of the letter "A" still a very short/quick. ➤ CA-295183 - 1st receipt not being printed post workstation restart for new Lobby Application on Kiosk device
11:20 AM (10 min)	Sowmya	Open Priority SCR and Defects Defects-	<ul style="list-style-type: none"> ➤ CA-297190 - Duplicate "Assigned Number" in the reception Log ➤ CA-298515 - Los Angeles Lobby app is timing out when the user selects the "Home" button. ➤ CA-299027 - The kiosk does not print the first generated ticket, but it will print the 2nd 3rd etc.
Open Discussion			
11:30 AM (10 min)	Sowmya	Meeting Closeout	<p>Action Item Review</p> <p>Next Meeting – August-July 23rd, 2026</p>

Follow Up

#	Action Item	Who	Due

#	Decision Made	Who	Date