

BREAKOUT SESSION 5
HARMONIZING MEDI-CAL HR 1:
POLICY, SYSTEMS, AND
COUNTY PRACTICES





MICHELE PETERSON

CalSAWS Release and Test Director

Band Lead/Rhythm



SHARON TERAMURA

CalSAWS Test Manager

Lead Singer



TISHA MUTREJA

CalSAWS App Dev MC/CH
Manager

Bass Violin



LAURA ALBA

CalSAWS Business Analyst

Trumpet



BREAKOUT SESSION 5: PRESENTER ENSEMBLE

N+HARMONY

FEAT: THERESA HASBROUCK

DHSC Branch Chief
Policy Development Branch,
Medi-Cal Eligibility Division

Piano



FEAT: CYNTHIA MCGUIRE

Fresno County Program Specialist

Saxophone



FEAT: REBECCA CARDIN

Ventura County Medi-Cal
Program Analyst

Bass



FEAT: SHAWN AMIEL

LA County Chief - GR &
CF Program Division - BPP

Organ





Welcome & Session Overview
DHCS: Stakeholder Partnership
CalSAWS: Medi-Cal Work Requirements
Six-Month Redeterminations
County: Preparing for Go-Live
Release Roadmap
Outreach/Training/Resources



DHCS STAKEHOLDER PARTNERSHIP



STRONGER TOGETHER. CALIFORNIANS FIRST.

Thoughtful implementation of Medi-Cal changes through HR 1



Our shared commitment: Maintain coverage as best as possible and support the people of California.



STATE LEADS WITH PURPOSE

Providing clear policy direction, collaborating across programs and partners, and ensuring alignment across the system so we can implement effectively and serve Californians as a whole.

COUNTIES DELIVER WITH CARE

Our boots on the ground, helping people understand their options, making informed decisions, and connecting them to the coverage and support they need.

SYSTEMS POWER POLICY IN ACTION

Our systems partners bring policy to life through accurate, efficient, and secure systems that support counties and create a seamless experience for applicants and members.

STAKEHOLDERS STRENGTHEN OUR IMPACT

United in purpose with community partners and advocates to ensure people have what they need to get and keep Medi-Cal coverage.



WELL COMMUNICATED

Clear, timely, and consistent information for staff, partners, and the public.



OUR SHARED IMPLEMENTATION FOCUS

SYSTEMS SUPPORT THE POLICY

Systems align with policy to enable efficient workflows, accurate decisions, and better outcomes.



COUNTIES ARE EQUIPPED

Policy clarity, training, and resources to implement with confidence and serve Californians.



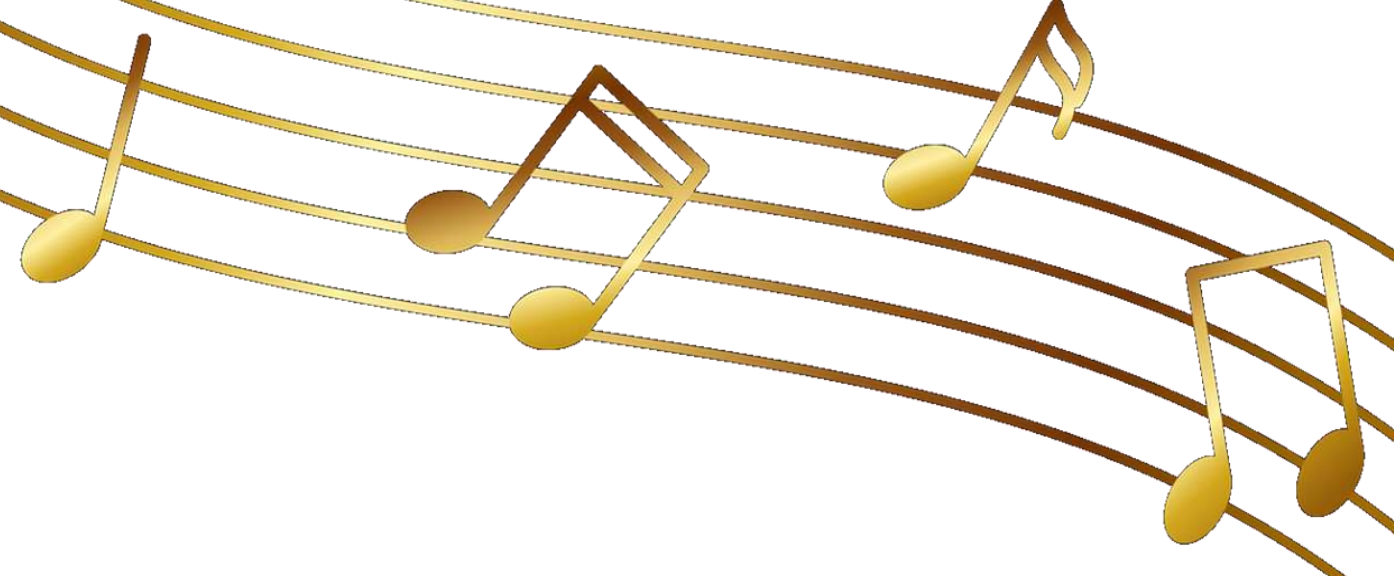
ONE PARTNERSHIP. ONE PURPOSE. Working together to navigate change and keep Californians covered.





**CALSAWS:
MEDI-CAL WORK REQUIREMENTS &
SIX-MONTH REDETERMINATIONS**

WORK AND COMMUNITY ENGAGEMENT REQUIREMENTS



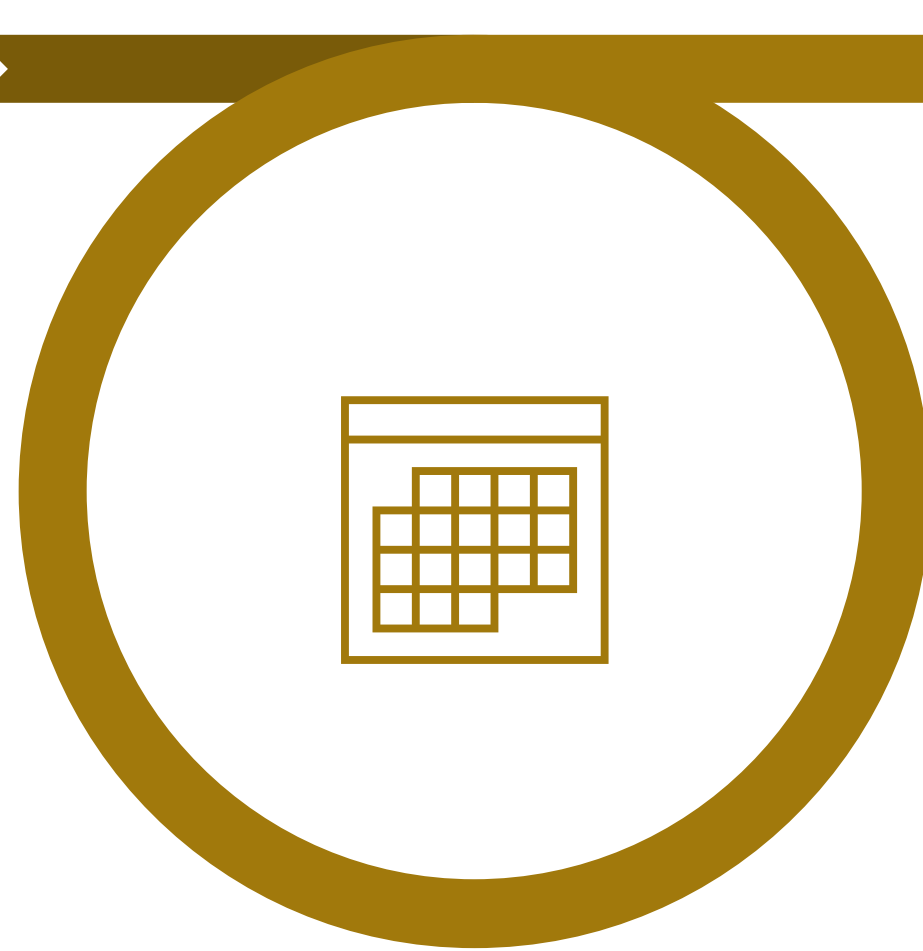
Requirement

MAGI New Adult Group
Individuals ages 19-64 years old
must comply with federal work
or community engagement
requirements at Application and
Renewal



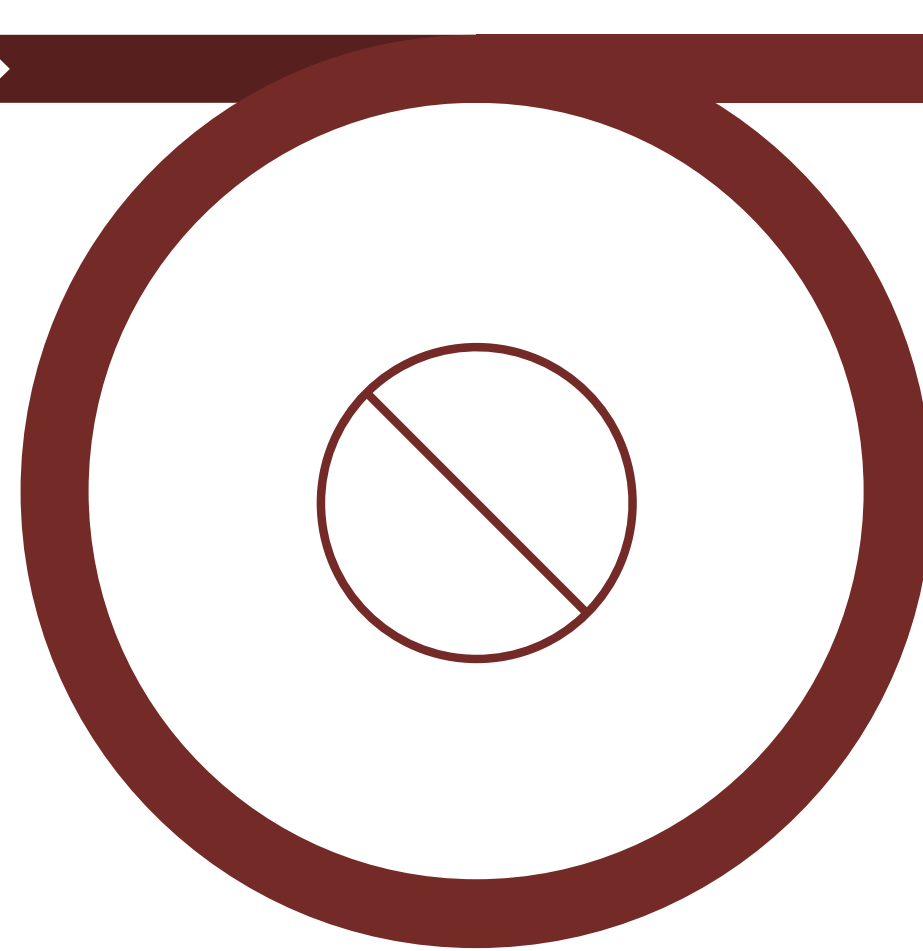
Policy

ACWDL 25-30
MEDIL I 25-18



Effective Dates

Applications starting
January 1, 2027
Renewals starting
March 2027



Exemptions

Non-MAGI, Mandatory
Children's Group,
Pregnancy Group,
Restricted-Scope MC

Individuals with allowable
exemptions or short-term
hardship



WORK AND COMMUNITY ENGAGEMENT EXEMPTIONS

Build to Support the County Rhythm



Data Collection

- ♪ Pregnant or post-partum
- ♪ FFY under age 26
- ♪ In jail or prison
- ♪ Meeting CF or TANF work requirements
- ♪ American Indians or Alaska Natives (AI/AIN)
- ♪ Disabled veteran
- ♪ Entitled to Medicare Parts A & B
- ♪ Parents, guardians, or caretaker relative of a dependent child age 13 and younger
- ♪ Parent, guardian, caretaker relative, or family caregiver of a disabled individual

Medical and Hardship

- ♪ Participating in drug/alcohol treatment program
- ♪ Medically frail or otherwise has special medical needs
- ♪ Short-term hardship

Countywide

- ♪ Living in a county with high unemployment rate
- ♪ Living in a county impacted by a federally declared emergency or disaster

CalHEERS Determines if an Exemption is Met



Data Collection

Relationship Detail

*- Indicates required fields

Save and Add Another Save and Return Cancel

Change Reason

Pregnancy Detail

*- Indicates required fields

Save and Add Another Save and Return Cancel

Change Reason

Medical Condition Detail

*- Indicates required fields

Save and Add Another Save and Return Cancel

Change Reason

New Change Reason: * New Reported Date: *

- Select -

Name: * Medical Condition Category: DDSD Re-Exam Date:

- Select - Active

Verified: * Medical Condition Type: *

Pending View

- Select -

- Select -

FC/KG - Physical or Mental Disability

Fry v. Saenz Disability

Incapacity - Verifiable and at Least 30 Days

Limited Services - Kidney Dialysis

Limited Services - TPN

Limited Services - Tuberculosis

Other CF Disability

SP-DDSD Blind

SP-DDSD Disabled

SSA Blind

SSA Disabled

SSI Blind

Does this person need care so that they can attend school? *

Does this person need help with activities of daily living? *

Does this person work and have medical conditions that prevent them from working? *

Begin Date: * End Date: * Expected Length of Condition:

Save and Add Another Save and Return Cancel

This Type_1 page took 1.22 seconds to load.

Worker Entered

Work Registration Detail

*- Indicates required fields

Save and Add Another Save and Return Cancel

Name: * Type: *

KIESER, ARVO 54F MCWR

Activity: * Exemption Reason: *

Exempt - Select -

Verified: * Begin Date: *

Pending View

- Select -

Person has a physical, intellectual, or developmental disability that significantly impairs their ability to perform one or more activities of daily living

Person has a serious or complex medical condition

Person has disabling mental disorder

Person has substance use disorder

Person is a caregiver of a child age 13 and younger as defined by Section 2 of the RAISE Family Caregivers Act (Public Law 115-119)

Person is a caregiver of a disabled individual as defined by Section 2 of the RAISE Family Caregivers Act (Public Law 115-119)

Person is blind or disabled

Person is entitled to Medicare Part A or Part B

Person is living in a county impacted by a federally declared emergency or disaster

Person is living in a county with a high unemployment rate

Person is participating in an alcoholic treatment and rehabilitation program

Person is participating in a drug addiction treatment program

Person is receiving inpatient hospital care, nursing facility services in an intermediate care facility for individuals with intellectual disabilities, or inpatient psychiatric services

Person travels for an extended period of time to access medically necessary care for a serious or complex medical condition

Veteran with disability rated as total

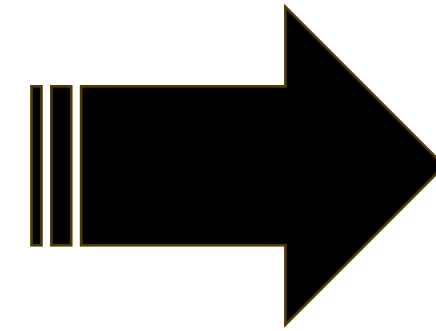
This Type_1 page took 0.76 seconds to load.



Key Activities

Criteria

EMPLOYMENT

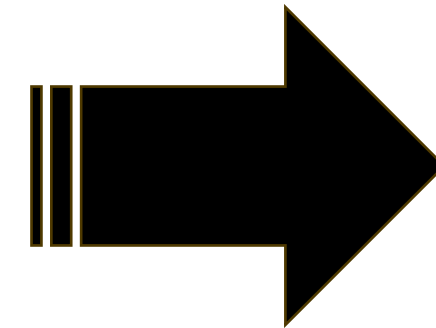


Income - At least \$580/month

Seasonal Fluctuating Income – At least \$580/month over 6 months

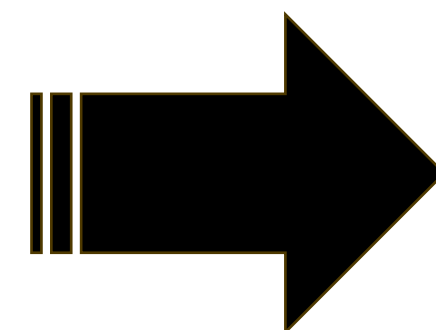
Hours - At least 80 hours/month

COMMUNITY SERVICE



Hours - At least 80 hours/month

EDUCATION / WORK PROGRAM



Hours - Education – Half or full time

Hours - Work Program - At least 80 hours/month

**Combined Employment, Community Service, Education, Work Program
At least 80 hours/month total**



Activities

Income Amount Detail

*- Indicates required fields

Save and Add Another Save and Return Cancel

Program: Medi-Cal

Change Reason

New Change Reason: * New Reported Date: *

- Select -

Work Registration List

Search Results Summary Results 1 - 7 of 7

Display by Name: All Type: GROW From: To: View Add

Name	Type	Status	Begin Date	End Date	View History	Edit
Joye, Lonie 20F	CFWR	Employable	08/18/2025		View History	Edit
Joye, Lonie 20F	MCWR	Exempt	08/01/2025		View History	Edit

Work Registration Detail

*- Indicates required fields

Save and Add Another Save and Return Cancel

Name: * Type: * Organization Name: * Hours Per Month: *

KIESER, ARVO 54F MCWR

Activity: * Community Service

Verified: * Pending View

Begin Date: * End Date: *

Save and Add Another Save and Return Cancel

Continue

Activities sent to CalHEERS for Determination



CalHEERS Determination

MAGI

Status: Eligible Negative Action Reason: Non-Compliance Reason(s):

FPL Amount: \$0.00 Household Size: 2

Income Limit: \$0.00 Household Income: \$894.00

Child: No Adult: No

Parent Caretaker: No Pregnancy: No

Start Date: 03/01/2027 End Date:

Contingent End Date: Renewal Date:

Work Requirement Status: Met Work Requirement Status Reason: Income

MAGI Person Detail

View Differences Work Requirements Close

Name: KIESER, ARVO

Work and Community Engagement Detail

Person

Last Name: KIESER First Name: ARVO Middle Name:

Date of Birth: 08/22/1957 SSN: 271-54-5139 CIN: 85169570A

Individual De

SSN: 271-54-5139

Date of Birth: 08/22/1957

Marital Status: Married

Hispanic: Yes

Tribe State:

Work and Community Engagement Type	Value	Status	Date Range	Verif Source
Income				
Seasonal Income				
Work Hours	93	Met	06/01/2027-06/30/2027	SAWS
Work Program Hours				
Community Service Hours				
Half-Time Enrollment in Educational Program				
Combination of Work, Work Program, School, or Educational Program	93			
DHCS Verified Work and Community Engagement				

Work Requirement Exemption Type

Work Requirement Exemption Type	Value	Status	Date Range	Verif Source



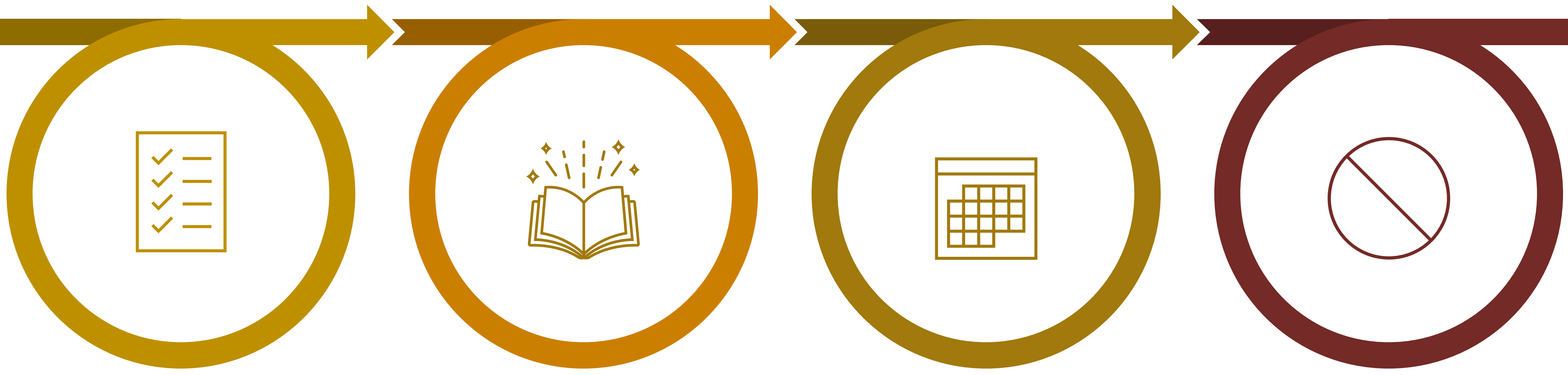
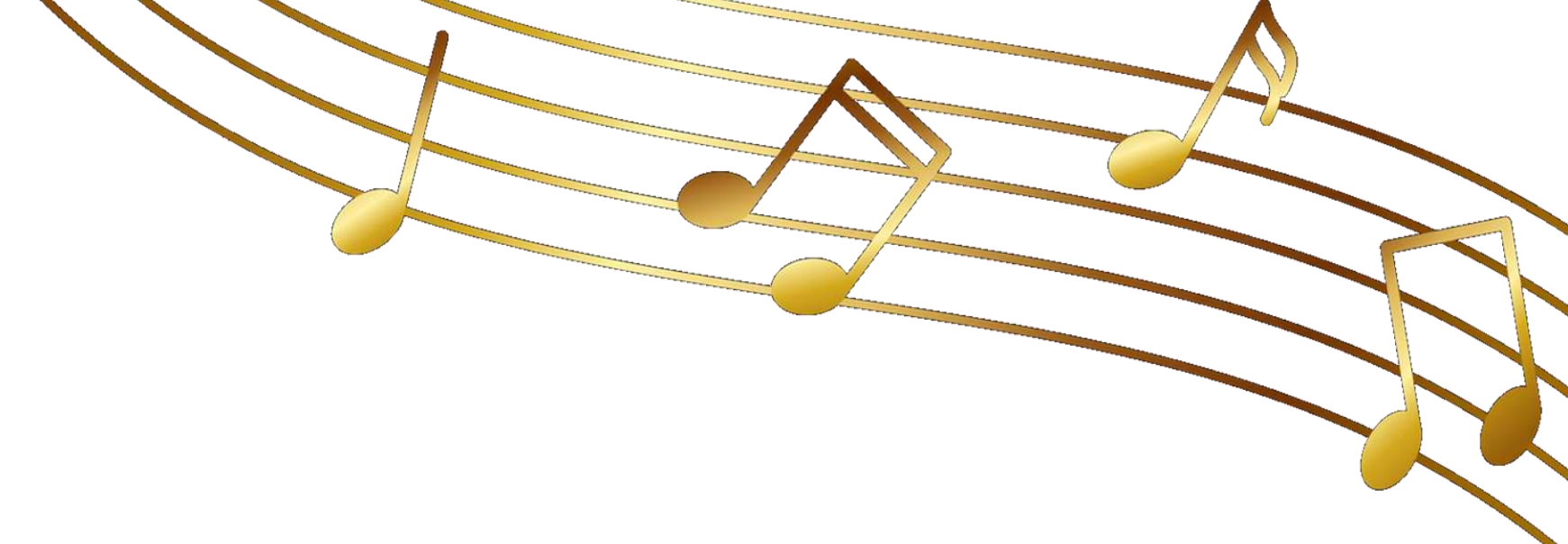
CALHEERS EXEMPTIONS AND ACTIVITIES VERIFICATION

- ♪ CalHEERS makes an ex parte determination if an Exemption, or Work Requirement Activity is met using attested and E-Verification
- ♪ E-Verification Sources includes IRS, FTB, EDD, Equifax, TRUV plus other DHCS sources

Ex-parte Eases the Effort for the Participant and Counties



SIX-MONTH REDETERMINATION OVERVIEW



Requirement

MAGI New Adult Group
Individuals ages 19-64 years
old increases the frequency
of renewals from a 12-
month to 6-month cycle

Policy

ACWDL 25-31
MEDIL I 25-18

Effective Dates

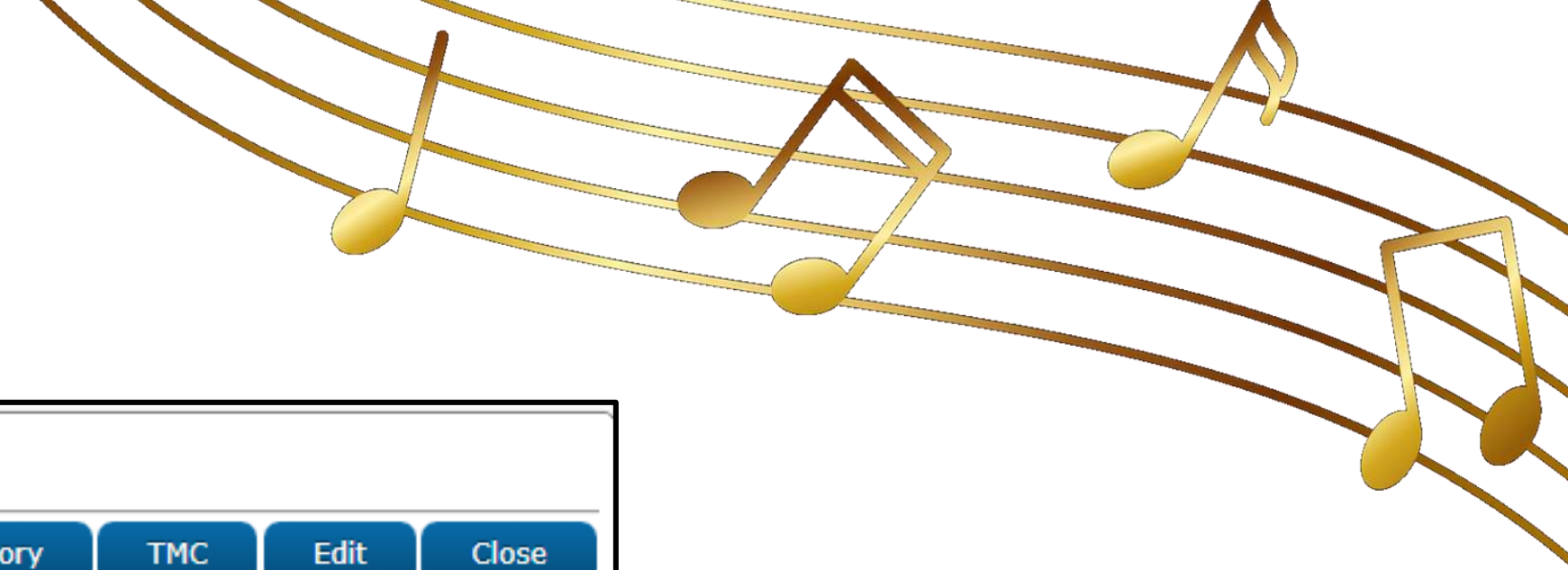
Intake starting
January 2027
Renewals starting
March 2027

Exemptions

Individuals in coverage
groups other than the MAGI
New Adult Group
American Indians/Alaskan
Natives (AI/AN)
Pregnant, post-pregnancy
Children under 19



SIX-MONTH REDETERMINATIONS CHANGE



01

Uses same process as existing annual renewal

02

Replaces the Medi-Cal program-level RE Due Month with an RE Due Month for each member within the Medi-Cal program

Medi-Cal Detail

* - Indicates required fields

[View History](#) [TMC](#) [Edit](#) [Close](#)

Date: *
04/01/2026

Program Information

Status: * Active **Status Reason:** **Source: *** CalHEERS

Application Date: *
[01/14/2022](#)

Assign To Medi-Cal Only:
No

Administrative Roles

Name	Administrative Role	Begin Date	End Date	Use Between Payees
HUNLEY, JAMAAL 46M	Primary Applicant/Recipient	06/01/2014		

Medi-Cal RE Month Detail

* - Indicates required fields

[Save and Return](#) [Cancel](#)

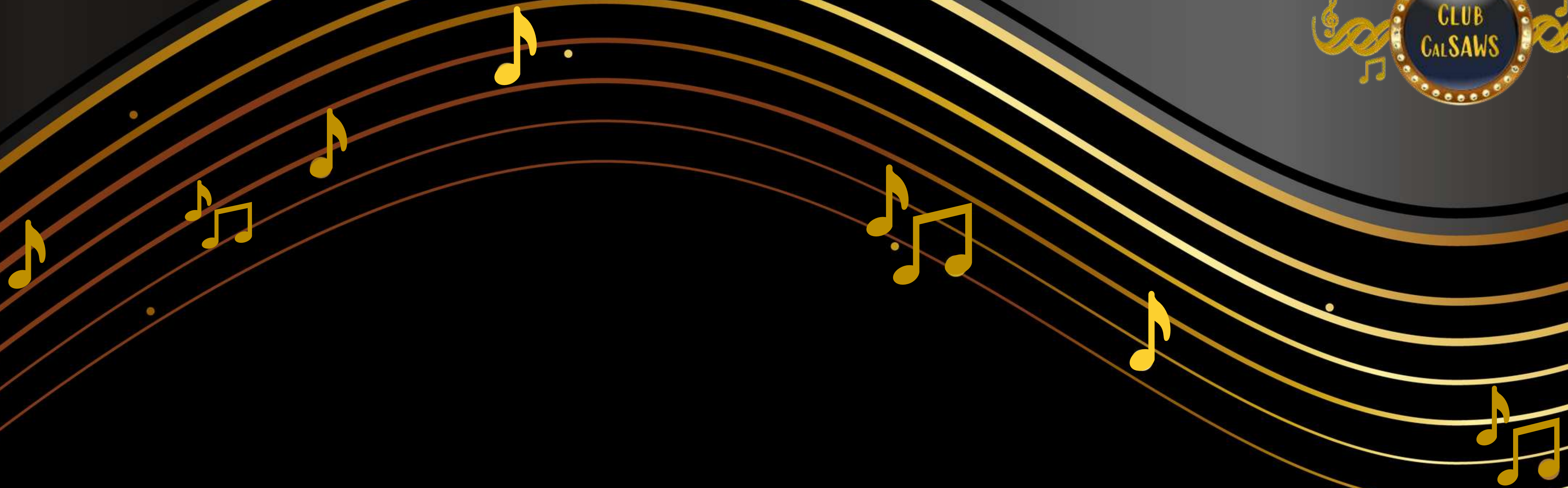
Date: *
04/01/2026 [View Date](#)

Program Persons

Name	Requested Medi-Cal Type	RE Begin Month	RE Due Month
HUNLEY, DARVIN 53F	Medi-Cal	01/2026	06/2026 <input type="text"/>
HUNLEY, JAMAAL 46M	Medi-Cal	01/2026	12/2026 <input type="text"/>
HUNLEY, OTMAN 22F	Medi-Cal	06/2025	12/2026 <input type="text"/>

[Save and Return](#) [Cancel](#)





FRESNO:
PREPARING FOR GO-LIVE

FRESNO PARTICIPANT EXPERIENCE

01

Gave county insights into policy guidance and reasons for system modifications

02

Provided county an opportunity to provide feedback and help shape the published policy and county guidance on system changes

03

Provided CalSAWS design teams on current system experience and what would be most effective when adding pages and data entry fields

04

Built trust that county concerns and feedback were valued by State and System partners



CalSAWS Medi-Cal Work Requirements & Six-Month Redetermination Workgroups



FRESNO IMPLEMENTATION PLAN

Preparing for Implementation

01

Staff

- ♪ Overview of Medi-Cal HR 1 January 1st changes impacting our Medi-Cal members
- ♪ Upcoming training, tools for data entry in CalSAWS, policies, and messaging

02

Community

- ♪ Internal outreach unit at community events
- ♪ Messaging on County webpage or upcoming changes and how to retain Medi-Cal
- ♪ Presentations to community-based organizations and sharing of materials on changes

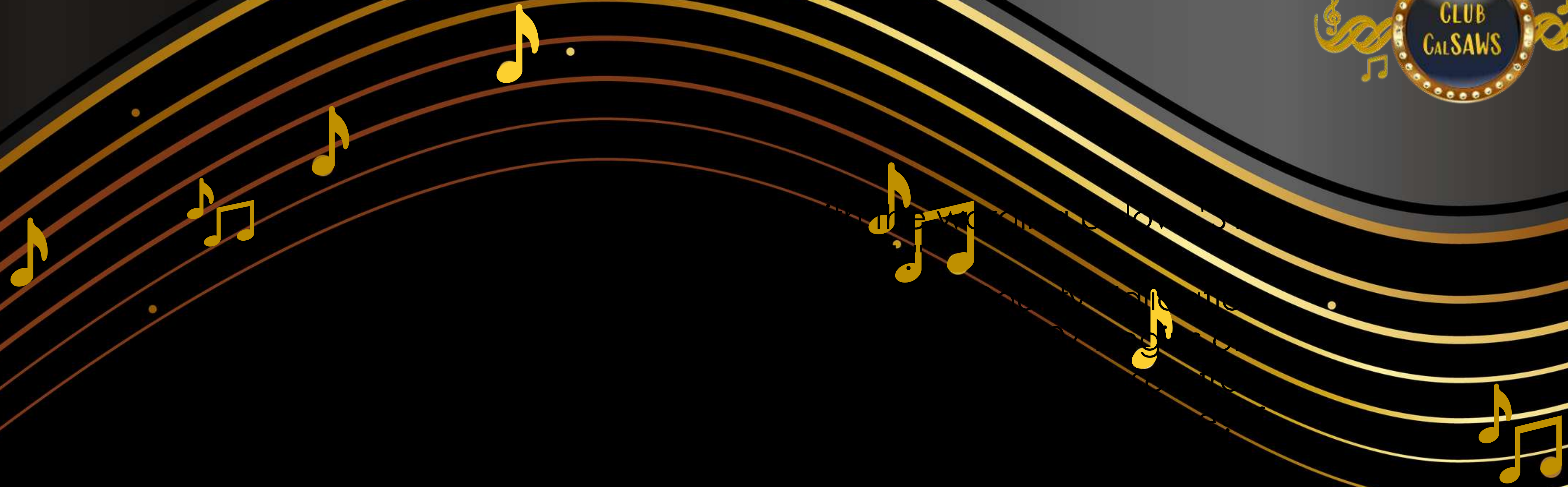


The background features a dark space with golden particles and musical notes. At the bottom, there is a glowing, circular golden base. The text is centered and reads:

INNOVATIVE IDEAS FRESNO

**Ideas to Assist
Members in Retaining
Coverage**

- ❖ Collaboration with community colleges
- ❖ Collaboration with local employers and organizations
- ❖ Collaboration with County Public Health and Behavioral Health Departments



**LOS ANGELES:
PREPARING FOR GO-LIVE**

COMMUNICATION PLAN: KEEP YOUR BENEFITS CAMPAIGN

- 🎵 Online postings
- 🎵 In our offices (e.g., electronic lobby bulletin boards)
- 🎵 Social media
- 🎵 Text message campaign
- 🎵 Linguistically and culturally appropriate public webinars
- 🎵 Call-hold messages



Adult Immigrants

Medi-Cal

Important Information About Your Medi-Cal Coverage

Starting January 1, 2026, Medi-Cal coverage changed for certain individuals who:

- Are age 19 and older,
- Have Unsatisfactory Immigration Status (UIS), and
- Are not Pregnant.

What's Changing?
Select each item below to learn more about the changes.

- January 2026 - Enrollment Freeze
- July 2026 - Dental Benefits
- July 2027 - Monthly Premiums

Could These Changes Impact You?
For information on immigration statuses and related changes, click below.

- Immigration Status Chart

Medi-Cal Covered Services

Services	Full-Scope Me			
Ambulatory Services	Y			
Emergency Services	Y	Y		Y
Hospitalization	Y			
Maternity and Newborn Care	Y			
MH and SUDS, including BHT*	Y			
Prescription Drugs	Y			
Rehabilitative Services and Devices	Y			
Laboratory Services	Y			
Preventative and Wellness Services and Chronic Disease Management	Y			
Pediatric Services, including Dental and Vision	Y			
Long-Term Care Services	Y	Y		Y
Dental Services	Y	N		N

Keep Your Benefits

MEDI-CAL PROGRAM RULES ARE CHANGING

Asset Limits are coming back!

STARTING JANUARY 1, 2026, ASSET INFORMATION WILL BE REQUIRED TO DETERMINE MEDI-CAL ELIGIBILITY FOR INDIVIDUALS WHO ARE:

Age 65 and older | Disabled | In need of Long-Term Care [LEARN MORE](#)

* MH - Mental Health
SUDS - Substance Use Disorder Services
BHT - Behavioral Health Treatment

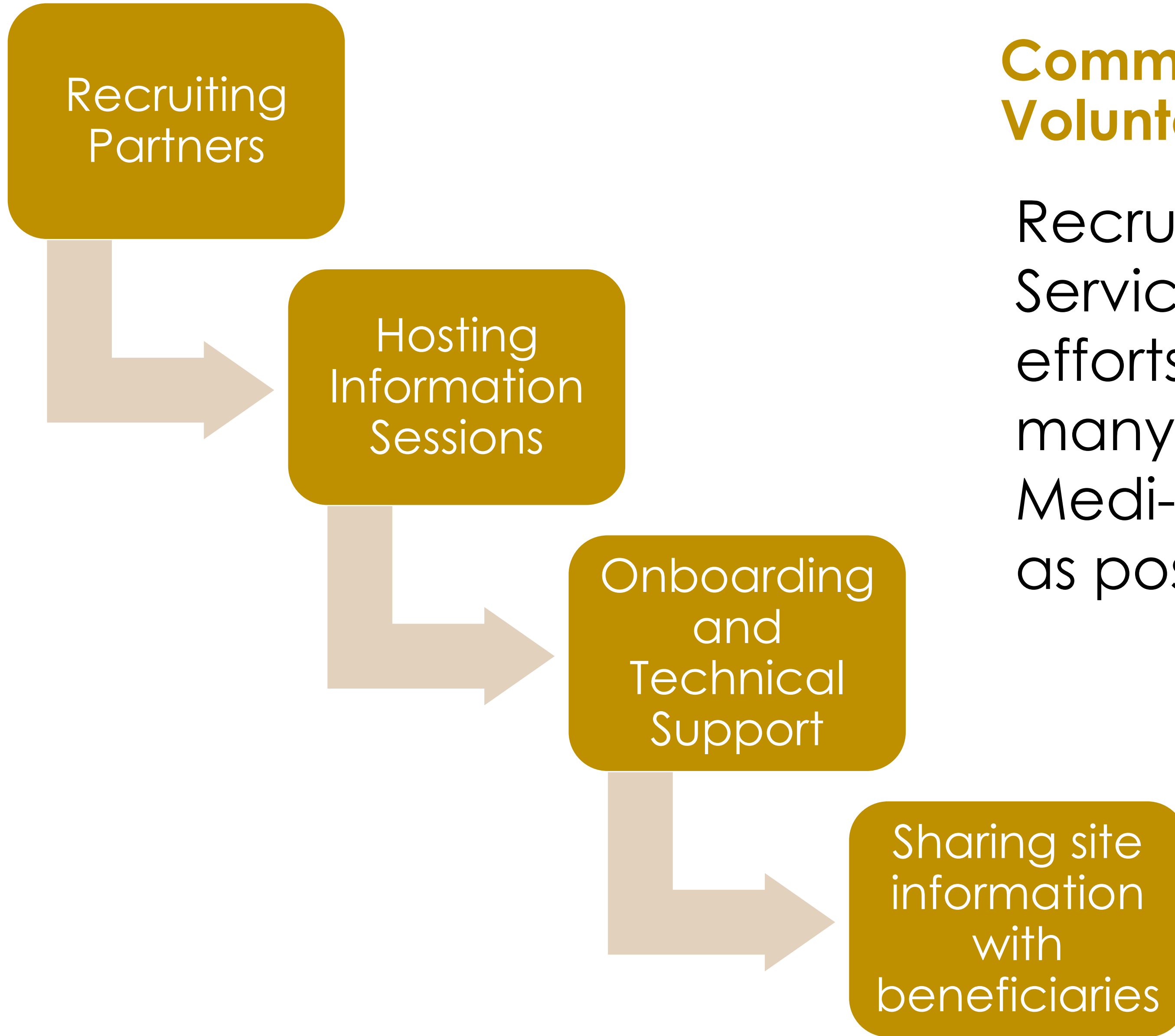


INNOVATIVE IDEAS LOS ANGELES

**Work Requirements
Application System**



- ❖ Recruitment
- ❖ Referrals
- ❖ Automation



Community Service/ Volunteering Partnerships

Recruiting Community Service/Volunteer sites efforts to provide as many opportunities to Medi-Cal beneficiaries as possible.



Develop and launch a comprehensive and user-friendly online application that streamlines:





VENTURA: PREPARING FOR GO-LIVE

VENTURA PARTICIPANT EXPERIENCE

01

Participating on the CalSAWS HR 1 Workgroup has created a sense of collaboration and provided a voice in the creation of design documents.

02

Provided an inside view of the creation of design documents for the planned automation.

03

Participation in both the CalSAWS and DHCS HR 1 workgroups has helped to integrate the policy and system information ahead of training and implementation.



CalSAWS and DHCS HR1 Workgroups



HR1 – VENTURA COUNTY

Preparing for Implementation

Best Practices

- ♪ Schedule office visits to answer questions, assist in troubleshooting cases, and provide general program support
- ♪ Regular check-in meetings with management
- ♪ Use existing CalSAWS reports to track renewals to assess challenges with implementation of six-month renewals
- ♪ Continuous policy review and reminders given at monthly all-program meetings



The background of the slide is dark with a starry, golden glow. Several yellow musical notes are scattered across the top and middle. At the bottom, there is a glowing, golden, circular platform or orb.

INNOVATIVE IDEAS VENTURA

Innovations to Assist with Implementation

- ❖ Participate in Spanish radio broadcasts and Radio Indigena (Mixteco) Facebook Live videos for HR1 updates
- ❖ Create a flyer for outreach events, office lobbies, agency website, and possibly renewal packets
- ❖ Participate in collaborative teams of CBOs, managed care plans, county ambulatory care clinics, public health, and other county agencies
- ❖ Collaborate with CalFresh program on potential ways to create opportunities for work training and/or volunteer service
- ❖ Developing an MOU with one of our managed care plans to share monthly renewal data for their outreach purposes

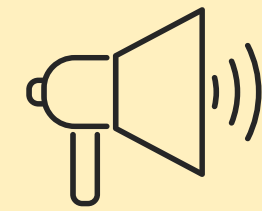


COUNTIES:
PREPARING FOR GO-LIVE

COUNTY IMPLEMENTATION SIMILARITIES

Across Fresno, Los Angeles, and Ventura Counties

Communication Plan



Internal (Q2 & Q3 2026)

County Media and/or
newsletters segments

Policy development & release

External

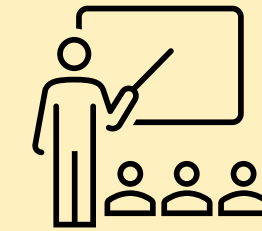
Online postings

In office postings

Social Media

Collaboration with local CBOs

Training



Trainings (Q4 2026)

In person and virtual trainings

Desk Guide and other worker
tools

Lessons Learned



Utilize lessons learned from
CalFresh and CalWORKs
work requirements
training/messaging





RELEASE ROAD MAP

MC HR 1 – RELEASE ROADMAP
LIST OF CHANGES

Unless otherwise noted, the Policy Effective date is 01/01/2027

Release 26.05

CA-293533:
Auto update addresses from Return Mail verified source

Release 26.06

CA-293020:
Restricting Federal Funding for Certain QNCs
Policy Effective Date: 10/01/2026)

CA-292997:
Reduced Timeframes for Retroactive Medi-Cal

Release 26.09

CA-292586:
Work and Community Engagement Requirements for New Adult Group

CA-292582:
Six-Month Redeterminations for MAGI Medi-Cal New Adult Group

CA-300239:
HR 1 – Restricting Federal Funding for Certain QNCs
(Policy Effective Date: 10/01/2026)

Release 26.11

CA-286076:
NCOA: Update the Address Prior to Mailing When an Address Change is Reported by a Third Party

CA-294490:
Automated Discontinuance Process for Ineligible PARIS Interstate and Ineligible Residency Verification Program (RVP) Matches

Coming Soon!

CA-293433:
Cost Sharing for Expansion Adults
(Policy Effective Date: 10/01/2028)





RESOURCES & KEY TAKEAWAYS



Coordinated Organizational Change Management (OCM)

- ♪ Includes an End-to-End OCM Process to help guide how MC H.R. 1 changes will impact the workflow when helping individuals obtain or maintain MC coverage.
- ♪ End-to-End flowchart that includes all the training, guides, resources, and tools from DHCS, CalSAWS, and CalHEERS in one single hyperlinked document.



COORDINATED ORGANIZATIONAL CHANGE MANAGEMENT

01

Coordinated training series conducted on the county support call that includes implementation training for all H.R. 1 provisions from policy to system functionality.

02

Cross-Program trainings that provide guidance on processing MC/CF and MC/CCA H.R. 1 changes together from policy to system functionality.

03

CalSAWS targeted activities will continue as with all releases (e.g., release webcasts) and be reflected in the coordinated OCM flow.

04

DHCS will provide counties with readiness tools and technical assistance pre and post implementation.

05

CalSAWS is exploring the availability of the County Preview environment post 26.09



OUTREACH & TRAINING

DHCS and CalSAWS are Playing in Harmony to Provide Counties Outreach and Training

Policy and Resource Location

- 🎵 **DHCS ACWDLs & MEDILS**
<https://www.dhcs.ca.gov/services/medi-cal-resources/medi-cal-eligibility-division/all-county-welfare-directors-medi-cal-eligibility-division-information-letters/>
- 🎵 **DHCS PDB SFTP Folder**
- 🎵 **Medi-Cal Changes Toolkit**
<https://www.dhcs.ca.gov/coverage-ambassadors/medi-cal-changes-toolkit/>

Resources at Your Fingertips

CalSAWS Communication Portal Location

- 🎵 **Major Project & Workgroups – H.R. 1 Work Requirements Community Engagement & Six-Month Redetermination**
<https://calacesorg.sharepoint.com/sites/CommunicationPortal>



KEY TAKEAWAYS

DHCS, Counties, CWDA, and Counties Working Collaboratively

- ♪ Early integration of DHCS policy and CalSAWS design
- ♪ County engagement – “Given a voice in the policy creation and system design documents which creates a sense of ownership in the final product” – Ventura County
- ♪ Focus on automation

Together, We are Leaning Forward on Medi-Cal H.R. 1

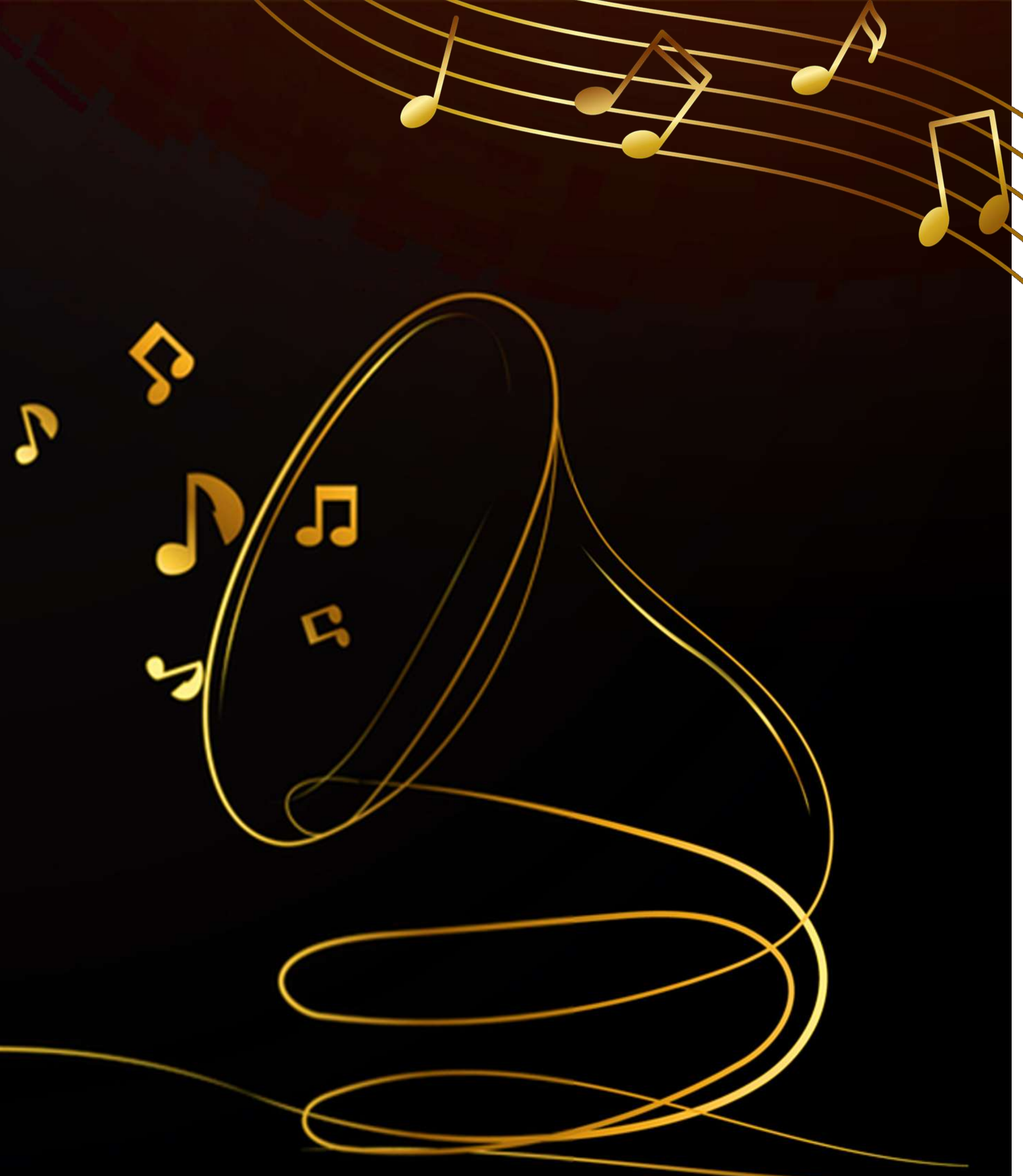
- ♪ Counties are preparing for implementation and creating innovative approaches
- ♪ Consolidated OCM to better support the counties
- ♪ DHCS and Counties are reaching out early to the public and community



WE'D LOVE TO JAM WITH YOU!



ANY QUESTIONS ON MEDI-CAL HR 1?





**THANK YOU FOR
ATTENDING!**

SET BREAK

BACK AT 11:00 AM FOR
PLENARY 4 AND
CONFERENCE CLOSE

