

Honoring
Karen J. Rapponotti
On Her Retirement

WHEREAS, Karen J. Rapponotti, Policy, Design, and Governance Director for the California Statewide Automated Welfare System (CalSAWS) Consortium, will retire after forty-one years of outstanding and meritorious service to the Public, Counties of California and CalSAWS; and

WHEREAS, Karen J. Rapponotti began her exceptional career serving the Counties of California as an Orange County Eligibility Technician in 1985; and

WHEREAS, in her continued career of service, in 1987 Karen moved to, and worked for, San Bernardino County for a total of 28 years. During those years she was part of the first set of Employment Services Specialists for the GAIN program; promoted to Supervising ESS; promoted to JESD District Manager; promoted to JESD Regional Manager; and in 2001 began 25 years of dedicated and exemplary work on the C-IV/CalSAWS Project as Application Manager and ending as Policy, Design, and Governance Director; and

WHEREAS, with her wealth of knowledge and exceptional qualifications, Karen was instrumental in securing grants to create the C4Yourself online application in 2006, 2008, and 2010; and

WHEREAS, beginning in 2004, Karen created the Policy Network to establish county input, which was later updated to create committees as the System scope increased; and

WHEREAS, Karen was an integral part of multiple successful system migrations, including the original four counties in 2004, ISAWS in 2010, LRS in 2016, and CalWIN in 2023; and

WHEREAS, with her wealth of knowledge and exceptional leadership, Karen successfully led the CalSAWS Policy, Design, and Governance team to the completion of numerous successful large work efforts, and countless smaller work efforts, resulting in the continued savings, growth, and innovation of CalSAWS on behalf of the Public, Counties, and State of California; and

WHEREAS, Karen has embodied the highest standards of leadership and skillfully navigated her career journey while providing devoted support to her staff and fostering collaboration among all stakeholders to fulfill the CalSAWS mission. We are enriched by knowing Karen and proud to have worked with her during her years of service. Therefore, be it

RESOLVED, that we, the Members of the Board, do hereby extend to Karen J. Rapponotti, Policy, Design, and Governance Director, our sincere and grateful appreciation for her dedicated service to the Public, Counties of California, and CalSAWS, congratulations on her well-earned retirement, and best wishes for continued success, happiness, and good health in the years to come.

Adopted at San Francisco, California, the twenty-sixth day of June 2026, by CalSAWS

Michael Sylvester, CalSAWS JPA Board Chair

Holly Murphy, Acting CalSAWS Executive Director and CAO