

*Honoring*  
**Michele Peterson**  
*On Her Retirement*

**WHEREAS**, Michele Peterson, Test and Release Management Director for the California Statewide Automated Welfare System (CalSAWS) Consortium, will retire after over thirty-three years of outstanding and meritorious service to the Public, Counties of California and CalSAWS; and

**WHEREAS**, Michele Peterson began her exceptional career serving the people of San Bernardino County on September 18, 1992, as an Eligibility Worker focusing on continuing and intake for AFDC and Food Stamps; and

**WHEREAS**, after several years as an Eligibility Worker, she transitioned to a Foster Care Program Worker role, and later moved into Program Development where she contributed to the development of Foster Care handbook materials; and

**WHEREAS**, in her continued career of service, in 2003 Michele contracted as a C-IV Project Trainer for the four original counties, supporting the development of instructor-led training and building cases in the training environment; and

**WHEREAS**, following the C-IV go-live in 2004, Michele continued with the Project as a Business Analyst, was promoted to Lead Business Analyst in 2013, following with a promotion to Policy/Design Manager in 2018; and

**WHEREAS**, beginning in 2022, Michele was selected for her role as CalSAWS Test and Release Management Director in which she played an integral part of the migration efforts for the CalSAWS Project, the nation's largest automated welfare benefits and eligibility system; and

**WHEREAS**, throughout her career, she contributed to the development of numerous consortium SCRs and operational processes, including resources that evolved into the Consortium Facilitator Binder; and

**WHEREAS**, Michele supported several interface development efforts beginning with FCED in 2004, which she continued to support. She also played key roles in the development and implementation of the CCSAS Child Support interface and the electronic Inter-County Transfer (ICT) interface supporting case transfers across the C-IV, LEADER, and CalWIN systems; and

**WHEREAS**, Michele has embodied the highest standards of leadership and skillfully navigated her career journey while providing devoted support to her staff and fostering collaboration among stakeholders to fulfill the CalSAWS mission. We are enriched by knowing Michele and proud to have worked with her during her years of service. Therefore, be it

**RESOLVED**, that we, the Members of the Board, do hereby extend to Michele Peterson, Test and Release Management Director, our sincere and grateful appreciation for her dedicated service to the Public, Counties of California, and CalSAWS, congratulations on her well-earned retirement, and best wishes for continued success, happiness, and good health in the years to come.

*Adopted at San Francisco, California, the twenty-sixth day of June 2026, by CalSAWS*

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*Michael Sylvester, CalSAWS JPA Board Chair*

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*Holly Murphy, Acting CalSAWS Executive Director and CAO*