

CalSAWS | Minutes

Meeting: JPA Board of Directors
Location: Library Galleria 828 I Street, Sacramento, CA 95814
Date: Friday, May 15, 2026
Time: 12:30 p.m.
Present: In person: Adam Dondro, State Ex-Officio – Member; Marla Stuart, Region 1 – Vice Chair; Roderick Franks, Region 1 – Member; Rachel Pena, Region 2 – Alternate Member; Deborah Martinez, Region 4 – Alternate Member; Roger Robinson, Region 5 – Member; and Dr. Jackie Conteras, Region 6 – Alternate Member
Zoom: Veronica Rodriguez, Region 5 – Member; and Kristin Stranger, Region 6 – Member; and Rogelio Tapia, Region 6 – Member
Absent: Ethan Dye, Region 2 – Member; Bill Wathen, Region 3 – Member; Chris Woods, Region 4 – Member; Francena Martinez, Region 4 – Member; James Locurto, Region 5 – Member; Roger Robinson, Region 5 – Member; and Michael Sylvester, Region 6 – Chair
Facilitator: Julia Erdkamp, CalSAWS Executive Director

Topic

1. Call Meeting to Order

Summary: Vice Chair, Marla Stuart, called the meeting to order at 12:31 p.m.

2. Confirmation of Quorum and Agenda Review

Summary: Vice Chair, Marla Stuart, confirmed quorum of the Board and gave a brief overview of the agenda topics.

3. Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Summary: None

Action Items

4. Approval of SFY 2026/27 CalSAWS Project Budget including the CalSAWS Advance Planning Document (APD) Update, County Purchases, Premise Item Funding, and the Administrative Budget for Unfunded costs.

Summary: The Consortium is seeking Board approval of the Consent Items.

Motion to Approve was made by Member, Roderick Franks.

Topic

Motion was seconded by Member, Deborah Martinez.
Vice-Chair, Marla Stuart, voted to approve.
Alternate Member, Rachel Pena, voted to approve.
Member, Kristin Stranger, voted to approve.
Alternate Member, Dr. Jackie Conteras, voted to approve.
Member, Rogelio Tapia, voted to approve.
Members, Bill Wathen, Chris Woods, James LoCurto, Roger Robinson, and Veronica Rodriguez were absent from vote.
Vote was taken via roll call and the Motion passed.

*Veronica Rodriguez joined the meeting after the vote.

5. Approval of Consent Items:

- a. **Approval of the Minutes and review of the Action Items from the April 10, 2026, meeting of the JPA Board of Directors.**
- b. **Approval of FCED Governance member, Gilbert Ramos.**
- c. **Approval of Memorandum of Understanding (MOU) between CalSAWS and California Department of Corrections and Rehabilitation (CDCR)/California Correctional Health Care Services (CCHCS) for the exchange of client data to support Transitional Case Management Program (TCMP).**
- d. **Approval of ClearBest Change Order 10, which includes additional QA Professional Services Change Allowance and optional three (3) 1-month extensions.**
- e. **Approval of Deloitte Portal Mobile Amendment 2, which includes 2-month extension of agreement for transition and optional two (2) 1-month extensions.**
- f. **Approval of Deloitte Portal Mobile Work Order 23, which includes additional software renewals and transition scope.**
- g. **Approval of Deloitte M&E Change Order 9, which includes one (1) county purchase.**
- h. **Approval of Kronick, Moskovitz, Tiedemann & Girard Legal Services Amendment 2, which includes a 2-year extension of agreement for legal services and optional four (4) 1-year extensions.**

Summary: The Consortium is seeking Board approval of the Consent Items.

Motion to Approve was made by Member, Deborah Martinez.
Motion was seconded by Member, Roderick Franks.
Vice-Chair, Marla Stuart, voted to approve.
Alternate Member, Rachel Pena, voted to approve.
Member, Veronica Rodriguez, voted to approve.
Member, Kristin Stranger, voted to approve.
Alternate Member, Dr. Jackie Conteras, voted to approve.
Member, Rogelio Tapia, voted to approve.
Members, Bill Wathen, Chris Woods, James LoCurto, and Roger Robinson were absent from vote.
Vote was taken via roll call and the Motion passed.

Informational Items

6. CalSAWS Project Risks Overview

Summary: Holly Murphy and Wendy Battermann provided an overview of CalSAWS Project Risks.

7. Quarterly PMO Update

- **Fiscal Update**
- **Procurement Update**
- **Annual Financial Audit Summary**

Summary: Holly Murphy provided an update on Quarterly PMO.

8. CalSAWS Priorities

Summary: Julia Erdkamp provided an update on CalSAWS Priorities.

*Public comment made by Katherine Martindale.

*Action item –Bring a final prioritization process and updated handbook to the Board for a vote in September. Include estimated timelines within the process document.

9. HR-1 Workgroups Update

- **CalSAWS Workgroups**
- **Advocate Workgroups**
- **BenefitsCal HR-1 Medi-Cal and CalFresh**

Summary: Roger Perez, Sharon Teramura, and Frederick Gains provided an update on HR-1 Workgroups.

10. Call Summarization Update

Summary: Robert Lusk and Dawn Wilder provided an update on Call Summarization.

11. Data & Analytics Update

Summary: Robert Lusk and Rajesh Tahaliyani provided an update on Data & Analytics.

12. Identity Access Management (IAM) Update

Topic

Summary: Robert Lusk and Dawn Wilder provided an update on Identity Access Management (IAM).

13. Overview of Oracle Infrastructure Update

- Risk Matrix

Summary: Robert Lusk and Dawn Wilder provided an overview of Oracle Infrastructure.

14. Workload Management Overview

Summary: Jerry Nielson provided an overview of Workload Management.

15. ROI Status Update

Summary: Onur Senman and Lisa Salas provided an update on ROI Status.

*Public comment made by Jennifer Tracy.

16. Policy & Release Update

- PVS Automation Incident Status Update
- FCED Project Update, including Risk Matrix
- Upcoming Releases

Summary: Rajesh Tahaliyani, Jerry Nielson, and Karen Rapponotti provided an update on Policy & Release.

17. Adjourn Meeting

Summary: JPA Board Vice Chair Marla Stuart adjourned the meeting at 2:46 p.m.

Follow Up

| # | Action Item | Who | Due | Status |
|---|---|--------------|-------------|---------|
| 1 | Provide a quarterly update on recruitment with the Fiscal Report. | Holly Murphy | August 2026 | Ongoing |

| # | Action Item | Who | Due | Status |
|----|--|--|-------------|---------|
| 2 | Present defect statistics for Onshore vs. Offshore work beginning in May and quarterly thereafter. | Vendor Directors | August 2026 | Ongoing |
| 3 | Provide CalSAWS System stability, tickets, and defect stats routinely, including Hyland SLAs. | Lisa Salas Rajesh Tahaliyani Dawn Wilder Hyland | August 2026 | Ongoing |
| 4 | Provide BenefitsCal monthly metrics. | Lisa Salas Fred Gains Onur Senman | August 2026 | Ongoing |
| 5 | Plan analytics demonstration sessions for directors and look into partnering with CWDA. | Jerry Nielson Sandeep Aji | ASAP | Open |
| 6 | Provide monthly status updates to the Board regarding the Analytics project. | Rajesh Tahaliyani | Ongoing | Open |
| 7 | Provide monthly status updates to the Board regarding the Infrastructure updates. | Dawn Wilder | Ongoing | Open |
| 8 | Data & Analytics: <ul style="list-style-type: none"> ■ Email the Board the names and roles of the Analytics Workgroup Members, especially the "Executive" level members. ■ Highlight within Phase 1 Analytics Timeline where opportunities for visual representation of the work can/will be presented. ■ Allow more time for fiscal review within the Analytics Phase I Timeline. ■ Provide estimate of when actual reports are expected for Phase 1. | Rajesh Tahaliyani | May 2026 | Closed |
| 9 | Include a Risk matrix for the IAM Replacement and Oracle Infrastructure projects. | Dawn Wilder | July 2026 | Open |
| 10 | Policy & Release: <ul style="list-style-type: none"> ■ Add CalSAWS Risks to the JPA Agenda. | Jennifer Seel | July 2026 | Open |

| # | Action Item | Who | Due | Status |
|----|--|---------------------------------|----------------|--------|
| | <ul style="list-style-type: none"> Policy – Include a Risk Matrix/Dashboard for the FCED project. Provide an update on auto exemptions for the work requirements. Provide information on what is happening with that functionality and how it is going to get into CalSAWS. Provide overview of what can be expected to happen on the worker side of implementation. | Rachel Hernandez Roger Perez | | |
| 11 | Include an Exempt County in the Workgroup. | Roger Perez | May 2026 | Closed |
| 12 | Provide information regarding what is expected in call summarization. | Dawn Wilder | May 2026 | Closed |
| 13 | Prioritization Process: Bring a final prioritization process and updated handbook to the Board for a vote. Include estimated timelines within the process document. | Julia Erdkamp | September 2026 | Open |

Next Meeting

In-Person/Zoom
 Friday, June 26, 2026
 8:30 a.m. – 9:20 a.m.
 The Fairmont San Francisco
 950 Mason Street
 San Francisco, CA 94108