

CalSAWS

DATE	Thursday, April 09, 2026
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board (CCB) Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
NEXT CCB MEETING DATE	Thursday, April, 23, 2026
RELEASE SCHEDULE LOCATION	https://www.calsaws.org/system-updates/

System Change Requests (SCRs)

Release	Priority Release	SCR #	Summary	Estimate	Team Responsible	Committee	Other Agency Cross Reference
26.01	26.03.20	CA-295947	Provide the CAPI Discontinuance Monthly Case List for March 2026	4	Client Correspondence	CAPI	
26.03	26.03.26	CA-296919	Return Mail Service Implementation Group 2	49	Infra Central Print	Other	
26.03	26.04.xx	CA-296930	Quarterly release testing for EBT vendor FIS - April 2026	40	Fiscal	Fiscal	
26.03	26.03.28	CA-296939	Process updated California EMV Chip Activation File in CalSAWS	142	Fiscal	Fiscal	CA-292603
26.03	26.04.16	CA-297529	PVS Automation - April's Monthly List of Cases for Potential CW Supplements	136	Batch/Interfaces	CalWORKs/CalFresh	
26.03	26.04.30	CA-297882	Remove authentication verbiage from agent whisper in AWS.	11	Infra Contact Center	IVR & Contact Center	
26.03	26.03.24	CA-297995	Santa Clara- Changing intake queue names to continuing.	18	Infra Contact Center	IVR & Contact Center	
26.03	26.04.02	CA-298213	Update Calabrio Agent permission to allow self service review of metrics	5	Infra Contact Center	IVR & Contact Center	
26.03	26.04.30	CA-298331	Contact Center Lambda Python Upgrade from 3.9	29	Infra Contact Center	IVR & Contact Center	
26.03	26.03.31	CA-298513	Rescind Individuals/Programs discontinued during the 2026 FPL COLA Batch for FTP Property	346	Medi-Cal/CalHEERS	Medi-Cal/CMSP	
26.03	26.05.15	CA-298648	PVS Automation -May's Monthly List of Cases for Potential CW Supplements	136	Batch/Interfaces	CalWORKs/CalFresh	
26.05		CA-265571	LTC/HCBS SI Provision - Worker Determined Allocation Amount	479	Medi-Cal/CalHEERS	Medi-Cal/CMSP	
26.05		CA-273391	ACWDL 24-04 - Updates to the Eligibility and Redetermination Requirements for Incarcerated Members	2125	Medi-Cal/CalHEERS	Medi-Cal/CMSP	CSPM-82955
26.05		CA-292394	Treatment of American Indian/Alaskan Native Income	264	Medi-Cal/CalHEERS	Medi-Cal/CMSP	
26.05		CA-292866	Online Help: Update JA-ABAWD for H.R.1 Changes - CA-294575	25	Training	Other	
26.05		CA-294575	ACL 25-50 H.R. 1 Changes to ABAWD Exemptions and Expiration of Statewide Waiver	4291	Eligibility	CalWORKs/CalFresh	
26.05		CA-296569	CalFresh Processing HR1 Work Group - Nudge Framework & Automated System Error Reviews (Phase 1)	5002	Online	CalWORKs/CalFresh, Usability	
26.05		CA-297070	San Mateo County: Update the BRM for San Mateo County Offices	73	Client Correspondence	Other	
26.05		CA-297318	Online Help: Update JAs for Child Support Questionnaire	15	Training	Other	
26.06	26.06.27	CA-295957	LA County- Update eCAPS Function Codes for FC, KG and AAP	257	Fiscal	Fiscal	RITM0101263
26.06	26.06.27	CA-296858	LA County: Update new DPSS Function codes for data driven budgeting	670	Fiscal	Fiscal	
26.06	26.06.18	CA-298649	PVS Automation - June's Monthly List of Cases for Potential CW Supplements	136	Batch/Interfaces	CalWORKs/CalFresh	
26.06	26.07.16	CA-298650	PVS Automation - July's Monthly List of Cases for Potential CW Supplements	136	Batch/Interfaces	CalWORKs/CalFresh	
26.07		CA-267939	Update the Confidentiality Detail Edit to be a Singular Security Group	40	Online	Security	
26.07		CA-271138	Assign COLA Correspondence to Priority 8	631	Client Correspondence	Correspondence	
26.07		CA-278505	Prevent KG EDBC double prorating SCI amounts	249	Eligibility	Foster Care/Kin GAP/AAP	
26.07		CA-284412	Report Inmate Release Dates from CDCR to Counties	2426	Batch/Interfaces	Other	
26.07		CA-294893	DCR for Santa Cruz Shell Cases erroneously created with PRB0052257	26	Online	Usability	
26.07		CA-294937	Add Validation Message to County Security Role Detail and Security Assignment pages	109	Online	Security	
26.07		CA-295632	Update Time Limit Aid to Apply Child Support from Earliest Unbalanced Month	420	Fiscal	Time Limits	
26.07		CA-296336	ACL 25-27 Update General Ledger Logic to Not Abate SSA Payments for Foster Care	251	Fiscal	Fiscal	
26.07		CA-296645	Remove 2M SAVE Verification Option from Vital Statistics Detail Page	181	Online	MEDS	
26.07		CA-297073	Update the Elderly/Disable batch to not include Uncollectible Recovery Accounts	261	Fiscal	Collections	CA-291676; CA-228466
26.07		CA-298504	Virtual Assistant Expansion - Release 26.07 (Release 36)	100	Virtual Assistant	Other	
26.09		CA-293517	Remove Facility Type 09 (Juvenile Detention Center) from National Prison Match (NPM) Logic	154	Batch/Interfaces	IEVS	

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Content Revisions (CRs)

CR Change Type	Release	Priority Release	SCR #	Summary	Estimate	Team Responsible	Committee	Other Agency Cross Reference
[Recommendation]	26.03		CA-233675	ACL 21-103 - Add 9Y Aid Code for child in treatment facility with parent	1629	Eligibility	Foster Care/Kin GAP/AAP	
[Recommendation]	26.03		CA-251746	Update logic to allow for IFDS Abstracts To Remain Open for CF Income Reported	475	Batch/Interfaces	IEVS	
[Recommendation]	26.03		CA-275191	ACL 11-06 - Update CalFresh and CalWORKs Indigent Functionality	1367	Eligibility	CalWORKs/CalFresh	
[Recommendation]	26.03		CA-284174	Phase I - Automated Processing of Payment Verification System Abstract Data	2551	Batch/Interfaces	IEVS	
[Estimate]	26.05		CA-48399	Automate ARC2 Form	260	Client Correspondence	Correspondence	
[Recommendation, Estimate]	26.05		CA-234976	Add STRTP to be a selectable rate on Adoption Assistance Program (AAP)	392	Eligibility	Foster Care/Kin GAP/AAP	
[Recommendation]	26.05		CA-266740	Update GAGR Change case level to individual level for Ineligible Spouse	506	Eligibility	Other	GAGR-916
[Recommendation]	26.05		CA-280578	NOA Update for MC 239 ICT and MC 359 R	235	Client Correspondence	Medi-Cal Correspondence	
[Recommendation, Estimate]	26.05		CA-284298	Automate CalSAWS 3 Common Denial GAGR NOA	247	Client Correspondence	GA/GR	GAGR-738
[Recommendation, Estimate]	26.05		CA-284299	Automate CalSAWS 4 Common Disc GAGR NOA	118	Client Correspondence	GA/GR	GAGR-737
[Recommendation]	26.05		CA-284413	Update Reports to include Counties opting into the GA/GR Automated Solution	423	Reports	State/Fiscal Reports	
[Recommendation]	26.05		CA-293073	Workload Management Redesign Phase 1	17700	Online	Usability	CSPM-82945
[Recommendation]	26.06		CA-292997	Reduced Timeframes for Retroactive Medi-Cal	1953	Medi-Cal/CalHEERS	Medi-Cal/CMSP	CSPM-80930, CH CR 313368
[Recommendation]	26.07		CA-224605	CalSAWS/BenefitsCal - Automate NA 1273 (Electronic Notification Agreement)	918	Batch/Interfaces	Correspondence, Self Service Portal	CSPM-80230, CA-293088

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**These SCRS do not have a change to the CalSAWS System
GAGR Exstream Correspondence SCRs**

Release	Priority Release	SCR #	Summary	App Development Estimate	X-Ref SCR
None					

GAGR Exstream Correspondence SCRs Content Revision

None					
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BenefitsCal SCRs

Release	Priority Release	SCR #	Summary	App Development Estimate	X-Ref SCR
None					

BenefitsCal SCRs Content Revision

Release	Priority Release	SCR #	Summary	App Development Estimate	X-Ref SCR
None					

CalSAWS CCB Questions and Answers for Thursday, April 09, 2026

SCR Number	County/Region	Question	Answer	Team Responsible
CA-297882	San Bernardino	According to assumption 1, the other verbiage (not related to caller authentication) in the agent whisper will not be modified, but can we please confirm what the remaining verbiage will be?	These are the remaining prompts that the agent may hear in the Whisper after the authentication-related verbiage is removed in San Bernardino: <ul style="list-style-type: none"> o\$.Attributes.progQueue. \$.Attributes.progQLang. o\$.Attributes.countyName \$.Attributes.langText MediCalRef oCourtesy callback 	

