


Distribution Date	May 15, 2026
To	PPOC.58;
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	CA-293073 Workload Management Redesign Phase 1 – Go-Live Resource Flyers

PPOCs, please forward to the appropriate impacted staff in your county:

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| <ul style="list-style-type: none"> <input checked="" type="checkbox"/> General <input type="checkbox"/> Policy <ul style="list-style-type: none"> <input type="checkbox"/> CW <input type="checkbox"/> CF <input type="checkbox"/> MC <input type="checkbox"/> CMSP <input type="checkbox"/> FC/KG/AAP <input type="checkbox"/> Child Care <input type="checkbox"/> WTW <input type="checkbox"/> Other Program(s)_____ <input type="checkbox"/> BenefitsCal <input type="checkbox"/> Customer Correspondence <input type="checkbox"/> OCAT <input type="checkbox"/> Other_____ | <ul style="list-style-type: none"> <input type="checkbox"/> Reports <ul style="list-style-type: none"> <input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> Batch and Interfaces <input type="checkbox"/> Fiscal <input type="checkbox"/> GA/GR <input type="checkbox"/> Help Desk <input type="checkbox"/> Imaging <input type="checkbox"/> Security <input type="checkbox"/> Task Management <input type="checkbox"/> Technical <input type="checkbox"/> Training |
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Description	<p>Purpose The purpose of this CIT is to provide Counties with Workload Management go-live resource materials in preparation for the changes implemented in CalSAWS as part of CA-293073 Workload Management Redesign Phase 1 (Release 26.05).</p> <p>Background As part of the upcoming Workload Management go-live, Organizational Change Management (OCM) developed resources to support County awareness and readiness for the new functionality being introduced. These materials provide an overview of the Workload Management demo flow and available readiness resources. They are intended to assist Counties as they prepare for implementation.</p> <p>Additional Information The following Workload Management flyers are included with this CIT to support county staff, trainers, supervisors, managers, and support teams:</p> <ul style="list-style-type: none"> Workload Management Demo Flow Workload Management Readiness Resources
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	<p>County Actions</p> <ol style="list-style-type: none"> 1. Counties are encouraged to share the attached flyers with county staff. 2. Copy your Regional Manager(s) on any questions you might send to the Primary or Backup Project Contact.
<p>Primary Project Contact</p>	<p>Araceli Gallardo GallardoA@CalSAWS.org</p>
<p>Backup Project Contact</p>	<p>Dymas Pena PenaD@CalSAWS.org</p>
<p>Attachments</p>	<p>Workload Management Demo Flow Flyer.pptx Workload Management Readiness Resource Flyer.pptx</p>
<p>Communication Portal Link</p>	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.