

# Environments Overview

Key Features	Production	Training Staging	Training Production	PRT	County Preview	BenefitsCal Training	Imaging Training	Learning Management System
URL/Path	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	Imbedded in Training Prod	LA County DPSS: [Redacted] LA County DCFS: [Redacted] All Other Counties: [Redacted] CalSAWS Project Staff: [Redacted] LMS Preview: [Redacted]
Access & Availability	All end users; Active Directory and Local Accounts. 24 hrs, 7 days/wk	Limited Personal Accounts. User access requested through ServiceNow. 6am-9pm M-F	20% of County end user population in <b>Generic Accounts</b> . 6am to 9pm M-F	All end users. Active Directory. 6am to 9pm 7days/wk	Active Directory. Limited (Counties to decide and may have blocked access for staff; can be accessed using personal CalSAWS credentials). 6am to 9pm M-F	Controlled via Access Code. The code changes every 60 days. Workers can access customer and CBO user account types for training purposes. To get the latest access code, email consortium.benefitscal@cal-saws.org	20% of County end user population in Generic Accounts, via Training Prod. 6am-9pm M-F	User access requested through ServiceNow (Single or Bulk User LMS Access Request ticket, Training Team administrators. 24 hrs, 7 days/wk)
Purpose	The real-time environment where the CalSAWS application and tools are put into operation for their intended uses by end users.	To house Golden Case data and select masked production data that can be case replicated to Training Production. Counties are responsible for creating data in Training Staging.	Used to deliver and host training. To support County training efforts with induction classes or for refresher training.	To execute different testing scenarios without changing the actual prod data stored in CalSAWS. Users can create 'what if' scenarios. "Simulation".	To preview functionality in the upcoming Release. Ex. On 5/27/2024, CT will show Release 24.07; the NEXT Release.	Used to deliver and host BenefitsCal training. Workers can see how eApplications are received and process them in Training Prod.	To support counties in training staff and how to utilize the Hyland Imaging Solution.	To provide end users with training materials and resources for performing functions in CalSAWS.
Type of Environment Data	Production data	Golden Case, Select Masked Production Data	Golden Case, Select Masked Production Data	Production data	Masked Production Data	Application data is created by counties in BenefitsCal Training and transferred over to Training Prod. Counties can create mock case data in Training Prod to show "end to end".	Mock Images uploaded via the Training Production environment	Houses Job Aids, Web-Based Trainings (WBTs), CFPs, Quick Guides, Release Videos, support materials, etc.

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Case Copy	Yes – to Training Staging & PRT	Yes – to Training Production	Yes – from Training Staging	Yes – from Production, if updated Prod data or code changes are needed between baseline updates	No	No	No	N/A
Case Replication	No	Yes – to Training Production	Yes – from Training Staging	No	No	No	No	N/A
Interfaces	MEDS, IEVS, CalHEERS, etc.	Emulators for MAGI and EBT	Imaging Training environment; BC Training environment; Emulators for MAGI and EBT	Emulators for MAGI and EBT	None	Training Production environment	Training Production environment; BC Training environment	None
Batch	Yes	Case Copy only	Limited	None	None	None	None	N/A
Code	Current (including Priority Releases)	Current – Baseline only	Current – Baseline only	Current – Baseline Release. Unless there is a production maintenance activity and then it's brought up to Current, including Priority Releases	Code is refreshed Friday evenings after 6:00pm. The latest System Test build of the next major release is deployed to the environment.	Current – Monthly code refresh for "no deployment dependency" releases. Adhoc - after CalSAWS baseline release for deployment dependency releases.	Current – Baseline only	N/A
Refresh	Data updates completed every major release as specified in approved SCRs	None	Quarterly, as decided by Training Committee Important: At Refresh all case data is wiped. Cases housed in Training Staging must be copied into Training Prod again for training use	Day after Every Prod Major Release or the day of a production maintenance activity	Data is refreshed a week following a major release deployment to Production.	None	Quarterly, as decided by Training Committee Important: At Refresh all case data is wiped.	None
Caveats/ Tips/ CITs/CRFIs		Initial access granted via CRFI 21-034 Request for Training Staging Environment Access. Later additions granted access via ServiceNow ticket	Recommended Browsers: Chrome or Edge. Note: Accounts were passed through RMs to County PPOCs.				For more info, reference the Imaging WBTs and Quick Guides (CalSAWS LMS) & Imaging Job Aids (CalSAWS LMS & OLH)	