

FCED Bulletin

June 2026



Overview

FCED will electronically transfer data between Child Welfare's new CARES system and CalSAWS. Work that used to begin with paper forms, emails, or manual follow-up will now begin with information sent directly to CalSAWS from CARES, through the FCED interface via APIs. As a result, staff will spend less time entering the same information multiple times and more time reviewing, matching, validating, and taking action on information already in the system.

How Will My Daily Work Change?


Case Link

- Workers will review incoming child/case information sent from CARES and link it to an existing case or create a new case to complete the Case Link process.
- LA County will have the same automation enabled so that cases are automatically created, just as they are today.

E-Data

- Once the Case Link process is complete, workers can review incoming CARES data received through APIs.
- Some data, such as a child's identity information, flows bi-directionally, meaning either CalSAWS or CARES can initiate sharing it. Other data flows only one way. For example, determination details are sent from CARES to CalSAWS, while Determination (EDBC) results are sent from CalSAWS to CARES.
- If CARES sends data that does not match data in CalSAWS, workers can review the mismatched data elements side-by-side in the Data Collection page and determine whether to accept/process each data element.
- When CARES sends rate information, workers will see a \$0 value with only the rate type. CalSAWS rate tables will then assign the correct dollar amount based on that rate type. For non-standard rates, CARES will send the dollar amount directly.
- If workers need additional information for a case, the new Electronic Requests for Information (RFI) feature allows the worker to send a request from within CalSAWS directly to the social worker. RFIs are also bi-directional.

Learn more about the system!

Visit the  on the Communication Portal.



Questions?
OCM@calsaws.org

CalSAWS



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Documents

- Documents sent from CARES will be available for workers to view and download in the imaging solution in near-real time. Any documents that need to be sent to CARES can be imaged into the solution and sent via FCED for Social Workers to review.
- Users will no longer have to wait for paper applications and forms to process applications or complete functions for their cases, allowing for quicker processing times.

Case Maintenance

- During case maintenance, you will receive electronic updates through APIs throughout the life of the case. These updates may include changes in rate, redeterminations, income, assets, child placement, and court-related information. Rather than receiving paper notices, you will be notified electronically and assigned tasks through the system.

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