

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

CalSAWS BenefitsCal M&O Transition-In Bi-Weekly Status Report

Reporting Period: April 20, 2026 – May 3, 2026

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Bi-Weekly Status – BenefitsCal M&O Transition-In

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1: Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
Management (PMO)	<ul style="list-style-type: none"> ▪ Received Final Deliverable Expectation Document (FDED) approval from the Consortium on May 1, 2026 for BC-D16 – BenefitsCal System Security Plan (SSP) ▪ Submitted three Draft Deliverables (DDELs) to the Consortium for review on May 1, 2026: BC-D02 – BenefitsCal Services Plan and Operational Working Documents (OWDs), BC-D07 – BenefitsCal User Centered Design (UCD) Plan, and BC-D12 – BenefitsCal Marketing and Public Communications Plan ▪ Received Final Deliverable (FDEL) approval from the Consortium on May 1, 2026 for BC-D06 – BenefitsCal Work Schedule and BC-D06 – BenefitsCal Project Control Document (PCD)
Transition-In	<ul style="list-style-type: none"> ▪ The SCR Workstream Design and Test Reverse Job Shadow (RJS) end dates have been extended through June 26, 2026; Build JS end date has been extended through May 22, 2026 and RJS start date is from May 25, 2026 through July 17, 2026; The overall BenefitsCal Transition-In end date of July 31, 2026 remains the same ▪ Received 130 out of the 130 document requests (100%) ▪ Received 22 of 31 technology and tools-related requests (71%) ▪ Continued discussion with Consortium, Deloitte, and Gainwell teams on connectivity issues from the Accenture workstations for the Accenture BenefitsCal offshore staff to the Deloitte Amazon Web Services (AWS) workspaces and Postgres databases ▪ Continued reviewing code in Bitbucket and copy of code in SharePoint from the 14 repositories provided by Deloitte
Knowledge Transfer (KT) Session Highlights	<ul style="list-style-type: none"> ▪ Completed the KT Milestone on May 1, 2026 ▪ Completed a total of 87 of 87 KT sessions (100%)
Job Shadow (JS) Session Highlights	<ul style="list-style-type: none"> ▪ Completed a total of 89 of 121 JS sessions to date (74%) ▪ Accenture has requested a total of 121 JS sessions and Deloitte has provided 110 available dates for these sessions (90%) with 11 dates to be provided still pending ▪ Continued to track Issue 335 – Schedule Delay in BenefitsCal System Change Request (SCR) Job Shadow Workstream with a late start due to the JS consolidation, postponed KT to JS, and working with Deloitte on scheduling availabilities (11 open). It is necessary to extend the SCR JS end date targeted for April to

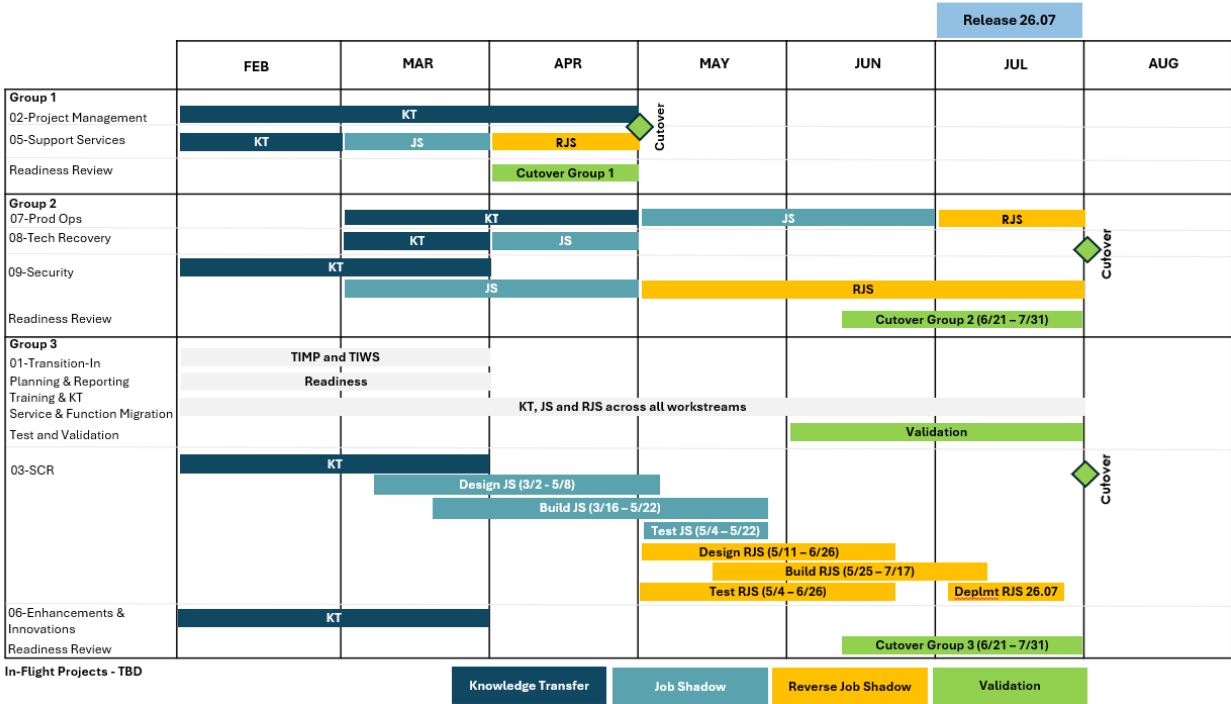
STATUS REPORT SECTION	STATUS AGENDA TOPIC
	end of May. This will overlap with the start of RJS that will start May 1, 2026 with Design and Test, and end of May/first week of June for the Build JS.
Reverse Job Shadow Session (RJS) Highlights	<ul style="list-style-type: none"> ▪ Completed RJS for Group 1 workstreams: Project Management and Support Services
Group 1 Cutover	<ul style="list-style-type: none"> ▪ Submitted evidence for the pending item for Group 1 for a total of 20 of 20 items for review on May 1, 2026 (100%) ▪ Conducted the Group 1 BenefitsCal Readiness Pre-Go/No-Go and Go/No-Go Meetings on April 27, 2026 and April 29, 2026 for the Management and Support Services workstreams cutover targeted for April 30, 2026. Received a decision of "Go" from Consortium for Group 1 cutover.

2 TRANSITION-IN

2.1 Tasks Completed from the Reporting Period

- Continued daily BenefitsCal Transition standup meeting series
- **Planning and Reporting**
 - **Transition-In Work Schedule:**
 - Re-baselined the SCR Workstream Design and Test RJS end dates have been extended through June 26, 2026; Build RJS start date is from May 25, 2026 through July 17, 2026. The overall BenefitsCal Transition-In end date of July 31, 2026 remains the same.

BenefitsCal Transition Timeline



- Document Requests:**

- Received a total of 130 out of 130 documents requested at 100% of documents received to date
- The following table outlines the documents requested for the target week and the documents received to date:

Date	Requested Count	Received Count	Overdue Count	% Received
2/1 - 2/15	31	31	-	100%
2/16 - 2/20	4	4	-	100%
2/23 - 2/27	65	65	-	100%
3/2 - 3/6	6	6	-	100%
3/9 - 3/13	8	8	-	100%
3/16 - 3/20	6	6	-	100%
3/23 - 3/27	1	1	-	100%
3/30 - 4/3	1	1	-	100%
4/6 - 4/10	-	-	-	0%
4/13-4/17	8	8	-	100%
4/20-4/24	-	-	-	0%
4/27-5/1	-	-	-	0%
5/4 - 5/8	-	-	-	0%
Not Dated	-	-	-	0%
Total	130	130	-	100%

Figure 1: BenefitsCal Transition-In Document Requests Status Table

- **Technology Enablement (Action Items):**

- ✦ Continued discussions with Consortium, Deloitte, and Gainwell teams for solutioning connectivity issues from the Accenture workstations to the Deloitte AWS workspaces and Postgres databases for the Accenture team
- ✦ Continued daily meetings with Deloitte, Consortium, and QA teams to discuss software, licensing, and environment transition
- ✦ The following table outlines the Technology Enablement (Action Items) requests and their completion statuses (requested quantity may be limited due to the number of available licenses). Note: the ones highlighted in bold are still In-Progress:

Table 2: Technology Enablement (Action Items) Requests and Statuses

ACCESS REQUESTS	ASSIGNEE	DATE REQUESTED	TARGET DUE DATE	HOW MANY REQUESTED	HOW MANY RECEIVED	TOTAL (% COMPLETE)
BenefitsCal Bitbucket	Deloitte	2/13/2026	2/16/2026	4	4	100%
BenefitsCal Jira	Deloitte	2/13/2026	2/16/2026	9	9	100%
ServiceNow Fulfiller	Consortium	2/17/2026	2/26/2026	21	21	100%
Add BenefitsCal Bitbucket Code to SharePoint Folder	Deloitte/ Gainwell	2/18/2026	2/18/2026	1	1	100%
SPRMG (Security Folders)	Consortium	2/20/2026	2/24/2026	2	2	100%
BenefitsCal Jira	Deloitte	2/23/2026	2/24/2026	12	12	100%
SPRMG (Security Folders)	Consortium	2/24/2026	2/25/2026	1	1	100%
SIT CalSAWS Environment	Consortium	2/24/2026	2/25/2026	2	2	100%
Code Copy Access Request	Gainwell	2/18/2026	2/25/2026	23	23	100%
AWS Single-Sign On (SSO) Read-Only Accounts for Environments	Deloitte	2/25/2026	3/4/2026	12	12	100%
ServiceNow POAM Access through Deloitte Compliance Group	Deloitte	2/26/2026	3/3/2026	2	2	100%
Add BenefitsCal Bitbucket code to SharePoint folder	Deloitte	3/3/2026	3/5/2026	1	1	100%
Read Only BenefitsCal Non-Prod Database Access Requests	Deloitte	3/6/2026	3/9/2026	18	18	100%
Read Only BenefitsCal Bitbucket Access	Deloitte	3/9/2026	3/13/2026	2	2	100%
Read-Only Jira Access	Deloitte	3/9/2026	3/13/2026	1	1	100%
Code Access in Secure SharePoint folder for Offshore team	Consortium	3/18/2026	3/19/2026	6	6	100%

ACCESS REQUESTS	ASSIGNEE	DATE REQUESTED	TARGET DUE DATE	HOW MANY REQUESTED	HOW MANY RECEIVED	TOTAL (% COMPLETE)
Access to AWS Deloitte Security Onshore Monitoring group/role	Consortium	3/25/2026	3/26/2026	3	0	0%
Figma Workspace Extract	Deloitte	3/26/2026	4/10/2026	1	0	0%
Access to CAPTCHA solution	Deloitte	3/26/2026	4/10/2026	1	0	0%
SonarQube Rules Extract	Deloitte	4/1/2026	4/6/2026	1	1	100%
Read-Only Jira Access	Deloitte	4/3/2026	4/10/2026	3	3	100%
BenefitsCal Development Panel Jira Access	Deloitte	4/8/2026	4/10/2026	1	0	0%
Amplitude Access	Deloitte	4/14/2026	4/16/2026	15	15	100%
Read-Only Bitbucket Access	Deloitte	4/15/2026	4/17/2026	20	20	100%
Write Access Bitbucket	Deloitte	4/22/2026	5/1/2026	26	26	100%
Write Access Sandbox Environment	Deloitte	4/22/2026	5/1/2026	18	18	100%
Read Only Jira Access for Offshore Team	Deloitte	4/23/2026	5/1/2026	7	0	0%
Connectivity Issue for Offshore CalSAWS Workspaces to Bitbucket and Jira	Gainwell	4/23/2026	4/24/2026	7	0	0%
Lamba Test Access	Deloitte	4/22/2026	5/1/2026	20	0	0%
Access to TRUV emulator and SDK	Deloitte	4/22/2026	5/8/2026	1	0	0%
Read Only Access to Prod Database	Deloitte	4/27/2026	5/1/2026	18	0	0%

■ **Knowledge Transfer:**

- Completed 87 out of 87 KT sessions planned (100%)
- The figure below illustrates the number of completed and remaining KT sessions by group:

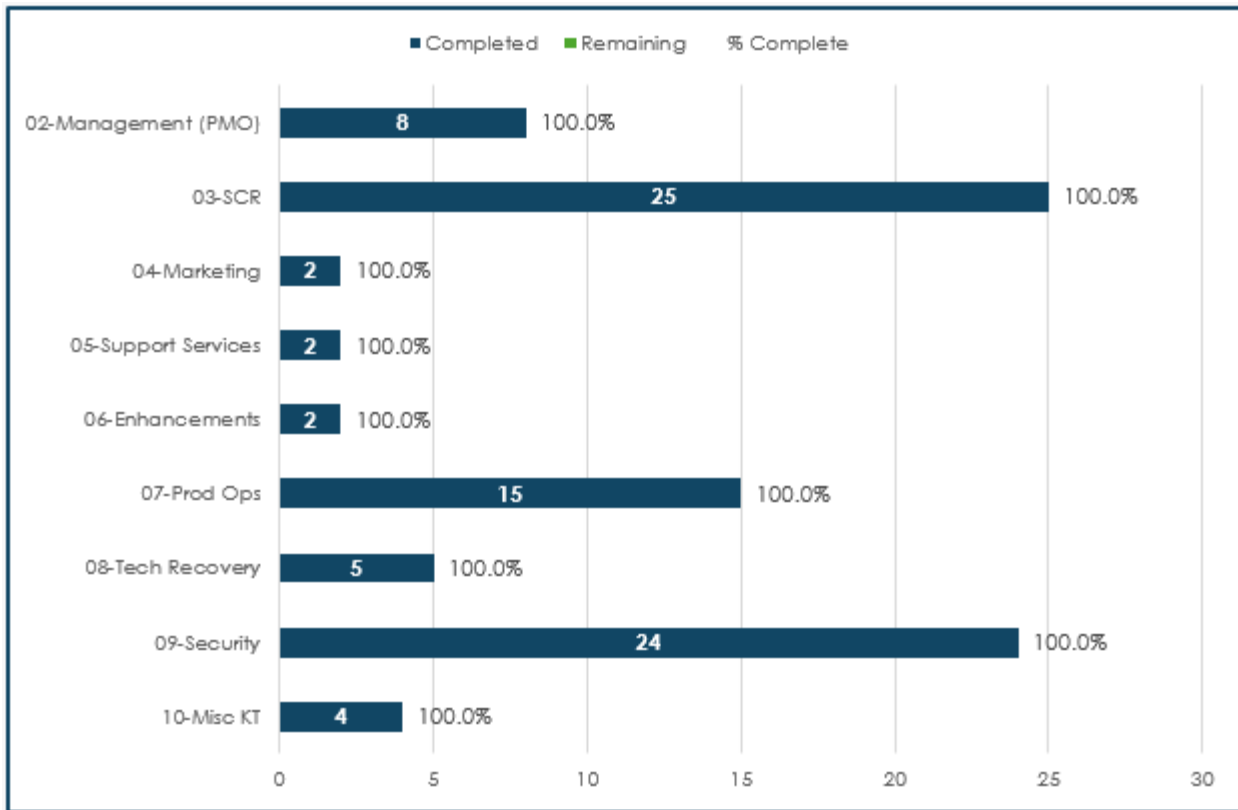


Figure 2: BenefitsCal Transition-In KT Session Group Completion Chart

- The figure below illustrates the number of KT sessions requested by Accenture on a weekly basis and the corresponding KT sessions date provided by Deloitte for the respective weeks:

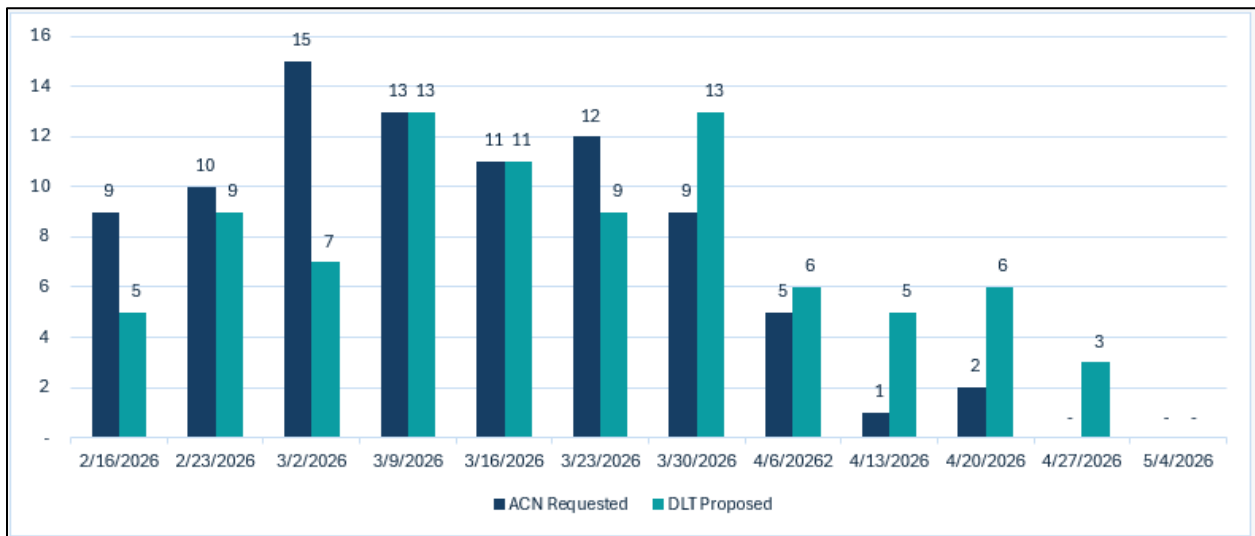


Figure 3: BenefitsCal Transition-In KT Sessions Weekly Schedule

- **Job Shadow:**

- Consolidated 303 JS sessions down to 121 JS sessions
- Completed a total of 89 of 121 JS sessions to date (74%)
- The figure below illustrates the number of completed and remaining JS sessions by group:

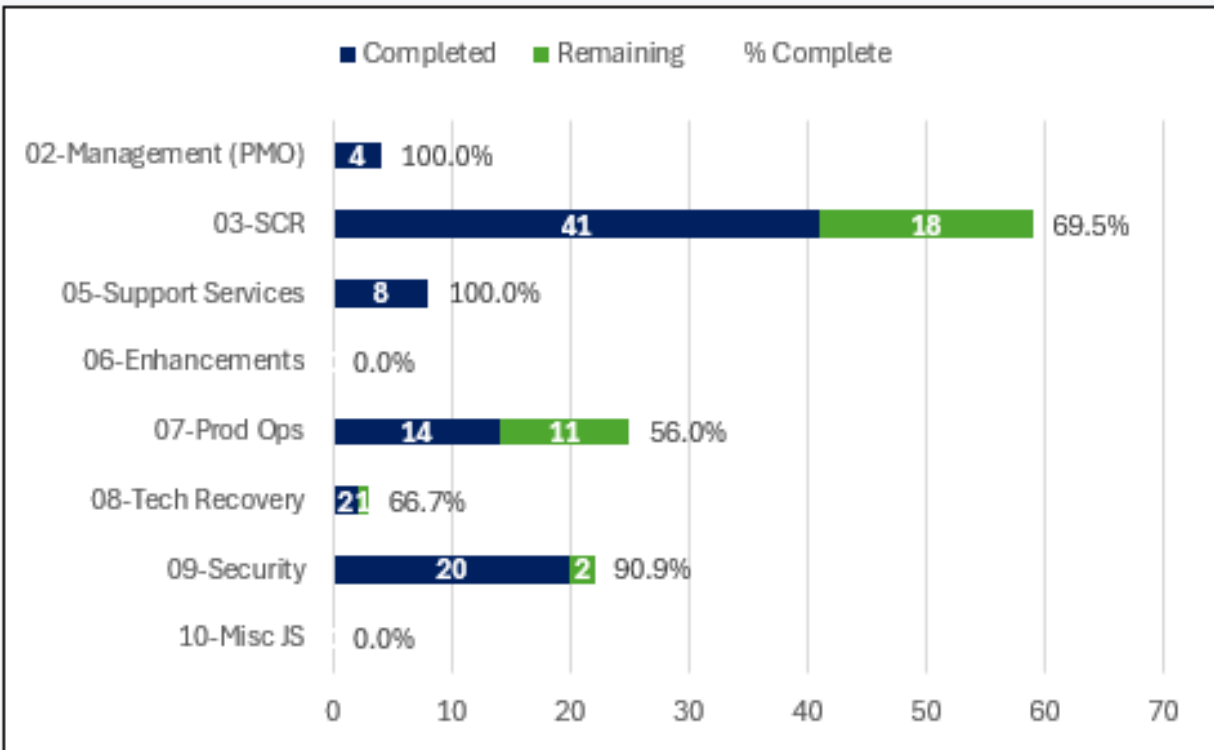


Figure 4: BenefitsCal Transition-In JS Session Group Completion Chart

- The figure below illustrates the number of JS sessions requested by Accenture on a weekly basis and the corresponding JS sessions date provided by Deloitte for the respective weeks:

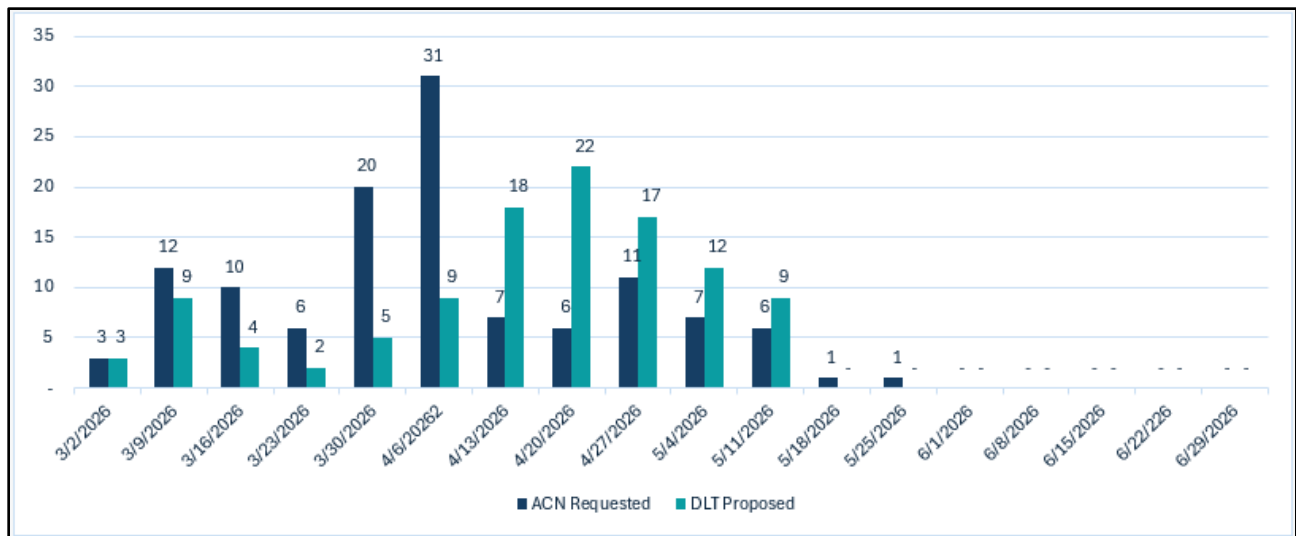


Figure 5: BenefitsCal Transition-In JS Sessions Weekly Schedule

- **Reverse Job Shadow:**
 - Completed Reverse Job Shadow for Group 1 (100%)
 - ✦ Project Management: Completed 5 of 5 (100%)
 - ✦ Support Services: Completed 3 of 3 (100%)
 - Continued planning RJS activities and sessions for Group 2 and 3 workstreams: SCR Design, SCR Test, and Security

- **Cutover Readiness:**
 - Submitted all 20 of 20 evidence items for review in Group 1 and worked with Consortium and QA on review comments for the following workstreams:
 - ✦ Management – submitted 13 of 13 evidence items for review
 - ✦ Support Services – submitted 7 of 7 evidence items for review
 - Conducted Group 1 Transition Readiness Pre-Go/No-Go and Go/No-Go meetings on April 27, 2026 and April 29, 2026 with Consortium, QA, and Deloitte teams. Received a decision of “Go” from Consortium.

2.2 Tasks Due for the Next Reporting Period

- **Planning and Reporting:**
 - Follow-up on open Action items
- **Technology Enablement:**
 - Receive nine pending technology and tools-related requests that were due in March 2026 and April 2026, which include Figma Workspace extract, access to Captcha, AWS group role for the Security team, BenefitsCal read-only Jira access for Offshore team, BenefitsCal Jira Development Panel access, Read Only Access to Production database, TRUV emulator/SDK access, Lamba Test access and CalSAWS offshore workspace connectivity to BenefitsCal and Jira
- **Job Shadow:**

- Work with Deloitte team on scheduling remaining 11 JS sessions
- Conduct 12 JS sessions targeted for the next reporting period
- **Reverse Job Shadow:**
 - Commence RJS activities for Group 2 and 3 workstreams: SCR Design, SCR Test, and Security

2.3 Transition-In Work Plan

- Submitted weekly Transition-In Work Schedule to Consortium on April 24, 2026 and May 1, 2026

2.3.1 Areas in the Work Plan Which Require Attention (Behind Schedule)

- **Technology Enablement** – Connectivity issues from the CalSAWS workstations to the Deloitte workspaces and Postgres databases for the Accenture onshore team have been resolved. Pending resolution for the offshore team. Access to Postgres was targeted for March 9, 2026. Accenture continues to seek resolution with the assistance from Gainwell, Deloitte, and Consortium Security teams.
- **Workstreams** – As a result of the issue resolution plan for Issue 335, the following dates have been changed while keeping the overall BenefitsCal Transition-In end date the same on the original completion date of July 31, 2026.
 - **SCR Workstream – Design:** RJS end date has been extended through June 26, 2026
 - **SCR Workstream – Build:** JS end date has been extended through May 22, 2026 and RJS start date is from May 25, 2026 through July 17, 2026
 - **SCR Workstream – Test:** RJS end date has been extended through June 26, 2026

2.3.2 Critical Path Analysis

- No issues for this reporting period

2.3.3 Schedule Issues and Risks

- Updated risks for the Risk Management Group (RMG) meeting scheduled for May 6, 2026:
 - 327 - Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule. Per RMG on April 8, 2026, Risk 327 has been escalated to an issue. The team has been executing to the Issue Resolution plan. The overall risk is projected to be move back to a medium risk.
 - 328 - Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities. The team is proposing to downgrade this to a low risk level.
 - 329 - Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities. Continued to remain at a medium risk exposure.
 - 330 - Current BenefitsCal System Performance May Not Meet The New Service Level Agreement (SLA) Performance Standards Set In The New Contract. The team is proposing to downgrade this to a low risk level.
- Created Issue 335 – Schedule Delay in BenefitsCal SCR JS Workstream. There are several dependencies to start RJS for the SCR workstream. The SCR workstream JS is

scheduled to start March through end of April and consists of 63 JS sessions down from the original plan of 237 after consolidation and further refinement of the list. There was a late start in receiving availability of JS from the JS providers, due to the readiness of the refined JS list both parties agree and KT questions that were deferred to JS sessions. This issue is related to Risk 327 - Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule. As of May 1, 2026, Accenture and Deloitte continued to consolidate the SCR JS sessions from 237 to 59 JS sessions. With the revised 59 JS sessions, the Deloitte team has provided 54 dates (91%) for SCR JS sessions, with approximately 5 sessions open to be set a RJS date between Accenture and Deloitte for further consolidation or clarification. The SCR JS end date of April has now been extended to the end of May 2026 to complete the JS for the Build phase of the SCR workstream. This will overlap with the start of RJS that will commence May 1, 2026 with Design and Test. The RJS for Build will start after the JS sessions complete and expected date of end of May 2026. This issue resolution plan will be able to keep the overall 6 months Transition on schedule to complete by the end of July 2026.

- Continued tracking new connectivity issue and LIFT framework risk that was discussed on March 31, 2026 and with Leadership on April 1, 2026

2.3.4 Other Areas Requiring Discussion

- None for this reporting period

3 MANAGEMENT (PMO)

3.1 Tasks Completed from the Reporting Period

- Submitted Accenture BenefitsCal Integrated Budget spreadsheet to Consortium on April 21, 2026
- Deliverables from the reporting period:

Table 3: Deliverable Summary from the Reporting Period

DEL #	DELIVERABLE NAME	STATUS
BC-D02	BenefitsCal Services Plan and OWDs	<ul style="list-style-type: none"> Submitted DDEL to Consortium for review on May 1, 2026
BC-D05	BenefitsCal PCD	<ul style="list-style-type: none"> Received FDEL approval from the Consortium on April 30, 2026
BC-D06	BenefitsCal Work Schedule	<ul style="list-style-type: none"> Received FDEL approval from the Consortium on May 1, 2026
BC-D07	BenefitsCal UCD Plan	<ul style="list-style-type: none"> Submitted DDEL to Consortium for review on May 1, 2026

DEL #	DELIVERABLE NAME	STATUS
BC-D12	BenefitsCal Marketing and Public Communications Plan	<ul style="list-style-type: none"> Submitted DDEL to Consortium for review on May 1, 2026
BC-D15	BenefitsCal Technology Recovery Plan	<ul style="list-style-type: none"> Submitted Draft Deliverable Expectation Document (DDED) to Consortium for review on April 22, 2026 Received DDED comments from Consortium on April 29, 2026
BC-D16	BenefitsCal SSP	<ul style="list-style-type: none"> Received FDED approval from the Consortium on May 1, 2026 Received DDEL comments for Wave 1 OWDs from Consortium on April 27, 2026

3.2 Tasks Due for the Next Reporting Period

- Deliverables for the next reporting period:

Table 4: Deliverable Summary for the Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
BC-D02	BenefitsCal Services Plan and OWDs	<ul style="list-style-type: none"> Receive DDEL comments from Consortium on May 13, 2026
BC-D07	BenefitsCal UCD Plan	<ul style="list-style-type: none"> Receive DDEL comments from Consortium on May 8, 2026
BC-D12	BenefitsCal Marketing and Public Communications Plan	<ul style="list-style-type: none"> Receive DDEL comments from Consortium on May 15, 2026
BC-D13	BenefitsCal Approach to Automation, Artificial Intelligence (AI), and Machine Learning	<ul style="list-style-type: none"> Prepare for DDED submission to Consortium planned for May 22, 2026
BC-D15	BenefitsCal Technology Recovery Plan	<ul style="list-style-type: none"> Submit FDED to the Consortium for review on May 4, 2026 Receive FDED comments from Consortium, expected May 7, 2026
BC-D16	BenefitsCal SSP	<ul style="list-style-type: none"> Receive DDEL comments from Consortium for Wave 2 OWDs, expected May 4, 2026 Submit DDEL Wave 3 OWDs to the

DEL #	DELIVERABLE NAME	STATUS
		Consortium for review on May 8, 2026

3.3 Areas in the Work Plan Which Require Attention (Behind Schedule)

- None for this reporting period

3.4 Critical Path Analysis

- None for this reporting period

3.5 Schedule Issues and Risks

- Provided risk updates in preparation for the RMG meeting on May 6, 2026

3.6 Other Areas Requiring Discussion

- None for this reporting period