

CalSAWS | Agenda – JPA Board

Meeting: JPA Board of Directors
Location: CalSAWS 11971 Foundation Place, Suite 300, Gold River, CA 95670
Date: Friday, July 17, 2026
Time: 9:30 a.m. – 12:00 p.m.
Zoom: [JPA Zoom Link](#)
Conference: 1-888-788-0099
Meeting ID: 841 9600 5941
Passcode: 641650

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Valley Oak conference room of the CalSAWS office located at 11971 Foundation Place, Suite 300, Gold River, CA 95670. The Public Session of this meeting shall be accessible via Zoom and in person. The call-in number is: **1-888-788-0099**, enter **Meeting ID 841 9600 5941** and enter **Passcode 641650**, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

127 E Walker Street, Orland, CA 95963
860 E. Brier Drive, San Bernardino, CA 92415
5957 S Mooney Blvd., Visalia, CA 93277
1500 Hughes Way, 2nd Floor, Long Beach, CA 90810
1000 S Main Street, Suite 301, Salinas, CA 93901
955 North Lake Avenue, Conference Room 316, Pasadena, CA 91104
500 N State College Blvd., Suite 100, Orange, CA 92868

PUBLIC SESSION

9:30 AM – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Time	Lead	Topic
9:30 AM (2 min)	Michael Sylvester	1. Call Meeting to Order
9:32 AM (3 min)	Michael Sylvester	2. Confirmation of Quorum and Agenda Review.
9:35 AM	Michael Sylvester	3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three

Time	Lead	Topic
(TBD)		minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.
Action Items		
9:35 AM (15 min)	Michael Sylvester Holly Murphy	4. Approval of Consent Items. a. Approval of the Minutes and review of the Action Items from the June 26, 2026, joint meetings of the JPA Member Representatives and Board of Directors. b. Approval of CBIZ CPAs and Marcum Technology Agreement for SOC 2 and NIST 800-53 auditing services. c. Approval of Memorandum of Understanding (MOU) between CalSAWS and Equifax for the exchange of client data to facilitate employment and income verification. d. Approval of Memorandum of Understanding (MOU) between CalSAWS and Truv for the exchange of client data to facilitate employment and income verification. e. Approval of Gainwell Central Print Change Order 6, which includes six (6) premise items. f. Approval of Gainwell Infrastructure Change Order 10, which includes four (4) premise items and ten (10) county purchases. g. Approval of Deloitte M&E Change Order 10, which includes seven (7) premise items and three (3) county purchases. h. Approval of Deloitte Portal Mobile Work Order 24, which includes six (6) premise items. i. Approval of ClearBest QA Work Order 1, which includes fourteen (14) premise items. j. Approval of Accenture BenefitsCal Change Order 1, which includes two (2) premise items.
Informational Items		
9:50 AM (5 min)	Holly Murphy Sandeep Aji	5. Innovation Introduction
9:55 AM (10 min)	Rajesh Tahaliyani Jerald Nielson Dan Dean	6. Workload Management ▪ Retrospective ▪ Phases 2 & 3

Time	Lead	Topic
10:05 AM (10 min)	Sharon Teramura Theresa Hasbrouck Roger Perez	7. Policy and Release Update - Medi-Cal - CalFresh - ABAWD
10:15 AM (10 min)	Fred Gains	8. BenefitsCal Update - CalFresh ABAWD Time Limits - Income Verification (Truv) - Medi-Cal HR1
10:25 AM (10 min)	Corey Morris Deanna Rotert	9. Foster Care Eligibility Determination (FCED) Update - Production Simulation - Implementation Support Plans - Mitigation Plans
10:35 AM (10 min)	Rajesh Tahaliyani Robert Lusk	10. Data & Analytics Update - Results to Date - Upcoming Plans
10:45 AM (10 min)	Dawn Wilder Robert Lusk	11. Infrastructure Update - Identity Access Management - Hyland Upgrade
10:55 AM (10 min)	Dawn Wilder	12. Contact Center Updates - Call Summarization - Reporting Replacement
11:05 AM (10 min)	Fred Gains Jason Horton	13. Release of Information (ROI) Update
11:15 AM (10 min)	Holly Murphy Wendy Battermann	14. 2026 CalSAWS Conference Debrief Future of JPA Member Representatives Meeting
Closed Session		
11:25 a.m. (30 min)	Michael Sylvester David Tyra	15. Public Employment (Executive Director) (Gov. Code §§ 54954.5(e), 54957(b)(1)).
Reconvene Open Session		
11:55 a.m.	Michael Sylvester	16. Announcement of action taken during Closed Session, if any.

Time	Lead	Topic
(5 min)		
12:00 PM	Michael Sylvester	17. Adjourn Meeting

The agenda and supporting documents are available for review during regular business hours at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670.