

CalSAWS | Executive Summary for the JPA Board of Directors

Location: Zoom/In-Person
Date: Friday, July 17, 2026

Agenda Item and Summary	Type of Item
1. Call meeting to order. Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.	Procedural
2. Confirmation of Quorum and Agenda Review. Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and will provide a high-level overview of the agenda.	Procedural
3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Chair to speak. Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.	Procedural
Action Items	
4. Approval of Consent Items a. Approval of the Minutes and review of the Action Items from the June 26, 2026, joint meetings of the JPA Member Representatives and Board of Directors. Summary: The Consortium is seeking Board approval of the Minutes and review of the Action Items from the June 26, 2026, joint meetings of the JPA Member Representatives and Board of Directors. b. Approval of CBIZ CPAs and Marcum Technology Agreement for SOC 2 and NIST 800-53 auditing services. Summary: The Consortium is seeking Board approval of the SOC 2 and NIST 800-53 Auditing Services Agreement with Mayer Hoffman/CBIZ for a 5-year contract term, which includes:	Procedural

1. SOC 2 Type 2 report services for the CalSAWS systems for fiscal years ending June 30, 2026, June 30, 2027, June 30, 2028, June 30, 2029, and June 30, 2030.

2. Technical audit services for the CalSAWS systems to be conducted annually for fiscal years 2025-26, 2026-27, 2027-28, 2028-29, and 2029-30 based on the NIST Special Publication (SP) 800-53, revision 5.

This Agreement has a maximum contract value of \$719,112. The cost of this Agreement is accounted for in the CalSAWS OAPDU and JPA Project Budget.

c. Approval of Memorandum of Understanding (MOU) between CalSAWS and Equifax for the exchange of client data to facilitate employment and income verification.

Summary: The Consortium is seeking Board approval of a Memorandum of Understanding (MOU) between California Statewide Automated Welfare System (CalSAWS) Consortium and Equifax.

The purpose of this MOU is to support and facilitate discussions regarding a non-monetary cooperative agreement that enables Equifax to support the California Department of Social Services (CDSS) in automating Equifax Work Number requests used to verify county customers' employment and income. This MOU governs the secure access, use, and protection of data exchanged via a secure Application Program Interface (API) between the Disclosing Party and the Receiving Party strictly for employment and income verification purposes.

d. Approval of Memorandum of Understanding (MOU) between CalSAWS and Truv for the exchange of client data to facilitate employment and income verification.

Summary: The Consortium is seeking Board approval of a Memorandum of Understanding (MOU) between California Statewide Automated Welfare System (CalSAWS) Consortium and Truv.

The purpose of this MOU is to support and facilitate discussions regarding a non-monetary cooperative agreement that enables Truv to support the California Department of Social Services (CDSS) in verifying county customers' employment and income. This MOU governs the secure access, use, and protection of data exchanged via a secure Application Program Interface (API) between the Disclosing Party and the Receiving Party strictly for employment and income verification purposes.

e. Approval of Gainwell Central Print Change Order 6, which includes six (6) premise items.

Summary: The Consortium is seeking Board approval of Change Order 6 that utilizes \$5,310,149 of the original \$19,975,938 change allowance for six (6) premise items: ABAWD Form (\$953,827), CalFresh Notice of Approval / Termination from the CalFresh Restaurant Meals Program (\$59,016), H.R. 1 – ABAWD Impacts (\$636,664), CalFresh Impact Analysis – HR 1 (\$1,485,418), H.R. 1 Medi-Cal Impacts (\$1,727,672), and Monthly Premiums for UIS Population (\$447,552). Board approval of this Change Order will leave \$7,168,451 for future changes.

The cost of this Change Order is funded through premise funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget.

f. Approval of Gainwell Infrastructure Change Order 10, which includes four (4) premise items and ten (10) county purchases.

Summary: The Consortium is seeking Board approval of Change Order 10 that utilizes \$318,125 of the original \$33,518,408 change allowance for four (4) premise items: ABAWD FORM (\$89,456), CalFresh Impact Analysis – HR 1 (\$204,240), BenefitsCal Income Verification Service (9,151), and Production simulation environment to support FCED API testing (\$15,278). This Change Order also utilizes \$798,682 for ten (10) County Purchases included below:

County Purchase Order	Cost
LA-01-2026 GWT – Calabrio Storage Retention Overage Charge - Los Angeles County	\$ 5,186
AL-01-2025R1 GWT – Alameda Transfer FC KG AAP Docs from Person Level Drawer to Confidential Drawer - Alameda County	\$ 15,019
NP-02-2025 GWT – Contact Center - Napa County	\$ 258,578
NP-03-2025 GWT – One (1) Kiosk Printer and One (1) Kiosk Scanner - Napa County	\$ 4,889
KR-04-2025 GWT – GAGR Exstream Development & License Appstream - Kern County	\$ 375,555
SD-01-2026 GWT – PBDS Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - San Diego County	\$ 26,168
SF-01-2026 GWT – ServiceNow Integration - San Francisco County	\$ 56,187
SB-01-2026 GWT – Turn off Predictive Handling - San Bernardino County	\$ 21,482
FR-01-2026 GWT – 26 Printer Extended Warranties - Fresno County	\$ 9,450
FR-02-2026 GWT – PBDS Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - Fresno County	\$ 26,168

Board approval of this Change Order will leave \$20,221,514 for future changes.

The cost of this Change Order is funded through premise and county funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget.

g. Approval of Deloitte M&E Change Order 10, which includes seven (7) premise items and three (3) county purchases.

Summary: The Consortium is seeking Board approval of Change Order 10 that utilizes \$11,376,826 of the original \$60,842,031 Change Allocation for seven (7) premise items: H.R. 1 - ABAWD Impacts (\$1,099,986), Monthly Premiums for UIS Population (\$1,325,224), BenefitsCal Income Verification Service (\$473,100), H.R. 1 Automation (One Big Beautiful Bill Act) (\$430), CFAP Expansion Automation Reappropriation Authority (\$7,353,093), Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal (\$749,994), and County Medical Services Program (CMSP) (\$374,999). Board approval of this Change Order will leave \$6,542,737 for future change.

This Change Order also utilizes \$385,487 of the original \$20,000,000 for County Purchases for three (3) County Purchases. The County Purchase included in this Change Order are:

County Purchase Order	Cost
ME-SF-01-2026 – San Francisco – San Francisco Changes for the CALM Program	\$60,283.00
ME-FR-01-2026 – Fresno – Purpose-Built, Curated Data Set ("PBDS")	\$204,816.00
ME-SD-01-2026 – San Diego – PBDS Support for San Diego County	\$120,388.00

Board approval of this Change Order will leave \$17,806,310 for future county purchases.

The cost of this Change Order is funded through premise and county funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget.

h. Approval of Deloitte Portal Mobile Work Order 24, which includes six (6) premise items.

Summary: The Consortium is seeking Board approval of Work Order 24 that utilizes \$1,871,385 of the original \$33,000,000 of Change Allocation for for six (6) premise items: CalHEERS Portal Updates to Single Streamlined Application Changes (\$279,685), HR 1 ABAWD Impacts (\$346,000), ABAWD Form - CF 377.11E (\$9,800), CHDP Program (\$140,000), Retroactive Medi-Cal (\$133,700), and 6 Month Redetermination (\$962,200). Board approval of this Work Order will leave \$10,421,243 for future change.

The cost of this Work Order is funded through premise funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget.

i. Approval of ClearBest Work Order 1, which includes Fourteen (14) premise items.

Summary: The Consortium is seeking Board approval of Work Order 1 that utilizes \$2,881,500 of the original \$6,000,000 Professional Services allocation for fourteen (14) premise items: BenefitsCal Income Verification Services (\$247,862), ABAWD Automation (Fiscal Responsibility Act of 2023) (\$14,397), CFAP Expansion Automation Reappropriation (\$209,811), UIS Premiums (\$134,885), Reinstatement of Asset Limit Test for Non-MAGI Medi-Cal (\$160,335), CF SUA Standardization (\$1,523), CalHEERS Portal (\$222,437), ABAWD Forms (\$36,141), Child Health and Disability Prevention (CHDP) (\$160,821), Release of Information to CBOs (\$417,504), HR 1 Medi-Cal Impacts (Medi-Cal Proposed Federal Reconciliation) (\$936,808), HR1 ABAWD Impacts (\$204,359), Production Simulation Environment to support FCED API Testing (\$66,929), and CDCR 26/27 (\$67,688). Board approval of this Work Order will leave \$3,118,500 for future work.

The cost of this Work Order is funded through premise funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget.

j. Approval of Accenture BenefitsCal Change Order 1, which includes two (2) premise items.

Summary: The Consortium is seeking Board approval of Change Order 1 which utilizes \$2,063,691 of the original \$20,000,000 Change Allocation for two (2)

premise items: BenefitsCal Release of Information to CBO (\$820,298) and HR1 Medi-Cal Impact (\$1,243,393). Board approval of this Change Order will leave \$17,936,309 for future work.

The cost of this Change Order is funded through premise funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget.

Informational Items

5. Innovation Introduction

Informational

Summary: Holly Murphy and Sandeep Aji will introduce the Innovation Scope of Work and upcoming plans.

6. Workload Management

Informational

- Retrospective
- Phases 2 & 3

Summary: Rajesh Tahaliyani, Jerald Nielson, and Dan Dean will provide an update on Workload Management.

7. Policy and Release Update

Informational

- Medi-Cal
- CalFresh
- ABAWD

Summary: Sharon Teramura, Theresa Hasbrouck, and Roger Perez will provide an update on Policy and Release.

8. BenefitsCal Update

Informational

- CalFresh ABAWD Time Limits
- Income Verification (Truv)
- Medi-Cal HR1

Summary: Fred Gains will provide an update on the BenefitsCal efforts related to ABAWD, Income Verification (Truv), and Medi-Cal.

9. Foster Care Eligibility Determination (FCED) Update

Informational

- Production Simulation
- Implementation Support Plans
- Mitigation Plans

Summary: Corey Morris and Deanna Rotert will provide an update on Foster Care Eligibility Determination (FCED).

10. Data & Analytics Update

Informational

- Results to Date
- Upcoming Plans

Summary: Rajesh Tahaliyani and Robert Lusk will provide an update on Data & Analytics.

11. Infrastructure Update

Informational

- Identity Access Management
- Hyland Upgrade

Summary: Dawn Wilder and Robert Lusk will provide an update on Infrastructure.

12. Contact Center Updates

Informational

- Call Summarization
- Reporting Replacement

Summary: Dawn Wilder will provide updates on Contact Center.

13. Release of Information (ROI) Update

Informational

Summary: Fred Gains and Jason Horton will provide an update on Release of Information (ROI).

14. 2026 CalSAWS Conference Debrief

Informational

- Future of JPA Member Representatives Meeting.

Summary: Holly Murphy and Wendy Battermann will provide a debrief of the 2026 CalSAWS Conference.

Closed Session

15. Public Employment (Executive Director) (Gov. Code §§ 54954.5(e), 54957(b)(1)).

Informational

Agenda Item and Summary

Type of Item

Reconvene Open Session

16. Announcement of action taken during Closed Session, if any.

Informational

Summary: Chair, Michael Sylvester, will announce action taken during Closed Session, if any.

17. Adjourn Meeting

Procedural

Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.