

CalSAWS

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Deloitte M&E County Purchase

ME-FR-01-2026

Fresno County

Purpose-Built, Curated Data Set ("PBDS")

April 06, 2026

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ME-FR-01-2026 - Fresno County - PBDS

1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), Fresno County ("County") has requested to continue the Purpose-Built, Curated Data Set ("PBDS") Access in CalSAWS Amazon Simple Storage Solution ("Amazon S3"), as further described in this County order form (the "County Purchase").

The scope of this County Purchase is to extend the existing County Purchase into an additional fiscal year to allow for the continued provision of recurring PBDS support services. All services performed under this County Purchase remain consistent with the originally approved scope, assumptions, and service model.

2 SCOPE

This County Purchase describes the Recurring M&E One-Time Services for Deloitte to supply ongoing technical and operational services aligned with the County's current policies and business needs as documented in the JIRA SCR, CA-295192. The Recurring M&E One-Time Services include up to 131 hours per month to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Batch job execution support in response to CalSAWS System updates impacting County-specific batch jobs configured under this County Purchase.
2	Assisting and updating CalSAWS jobs that filter down to County-specific jobs that can either be affected by CalSAWS defects or from other System Change Requests ("SCRs") modifying the County data.
3	Providing Application Architecture support for changes that affect the PBDS (such as architectural changes relating to Reports releases, version upgrades, or data growth)
4	Providing Application DBA support for changes that affect the PBDS

This is a County Purchase of 1,572 hours, within said hours 132 hours are for administration of the County Purchase order, which entails the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	Recurring M&E One-Time Services will be worked and invoiced on a monthly basis according to the rates and charges in the pricing schedule. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked inclusive of the holdback. These charges are based on an estimate of 1,572 hours of support for the period 06/01/26 through 5/31/2027, subject to APD funding requirements outlined in Assumptions #15 through #18.
2	The PBDS will be pushed into the County's Amazon S3 account via batch processing to take place after each daily batch run has completed in full.
3	The County will be responsible for assigning a County contact for security activities, such as access requests to the County's AWS account or security incidents.
4	Changes to access paths and methods will be reviewed and approved through the Consortium Technical Change Advisory Board prior to implementation.
5	Access credentials will be rotated by County in accordance with Consortium Security Policy.
6	The County will be responsible for obtaining access to County datasets from the Consortium.
7	The County's access to the Amazon S3 is read/egress only
8	Relational Database will be accessible via Wide Area Network ("WAN") Network Address Translation ("NATed") through Firewall ("F5") at exchange
9	The County will raise all defects or enhancement requests via the ServiceNow ticketing tool.
10	The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
11	Testing of queries will leverage existing CalSAWS test environments and masked data.
12	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and Recurring M&E One-Time Services.
13	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
14	If the County or its 3 rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
15	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by 5/31/2026 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

NUMBER	DESCRIPTION
16	To continue services and invoicing beyond 05/31/2026 through the expected CPO term date of 05/31/2027, the County must obtain an additional approved APD (or equivalent authorization) to cover this period. Services beyond 05/31/2026 are contingent upon this funding approval.
17	Consortium will hold back ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.
18	Holdback release is estimated for February following each year-end calendar, subject to invoice acceptance in accordance with contract terms. See holdback schedule table in the pricing schedule for detailed release timing.

4 SCHEDULE

The charges associated with this County Purchase will be incurred for services through SFY26/27. Costs incurred in FY 27/28 are for holdback release only.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$196,282.00	\$8,534.00	\$204,816.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$196,282.00	\$8,534.00	\$204,816.00

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

7 APPENDIX A

7.1 Summary of Cost

Deloitte M&E CalSAWS County Purchase - ME-FR-01-2026 - Fresno County - PBDS - Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E CalSAWS County Purchase - ME-FR-01-2026 - Fresno County - PBDS

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

County of Fresno

By: *Garry Bredefeld*

Printed Name: Garry Bredefeld

Title: Chairman of the Board of Supervisors of the County of Fresno

Date: 5-12-2026

ATTEST:

BERNICE E. SEIDEL

Clerk of the Board of Supervisors

County of Fresno, State of California

By: *Hanan Q* Deputy

Approved As to Form:

County of Fresno County Counsel

By: *Heather Kruthers*

Printed Name: Heather Kruthers

Title: Chief Deputy County Counsel

Date: 4/20/26

Notice Address:

Department of Social Services

County of Fresno

205 W. Pontiac Way

Clovis, CA 93612

For Accounting Use Only:

Fund/Subclass: 0001/10000

Org: 56108550

Account: 7295

CalSAWS Consortium

By: *Holly Murphy*

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 20-May-2026 | 1:44:47 PM PDT

Deloitte Consulting LLP

By: *Rajesh Tahaliyani*

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 20-May-2026 | 12:49:45 PM PDT

Notice Address:

CalSAWS Consortium

11971 Foundation Place, 3rd Floor

Gold River, CA 95670

1 – Charges Summary

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$196,282.00	\$8,534.00	\$204,816.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$196,282.00	\$8,534.00	\$204,816.00

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

2 – One-Time Services

Scope	Description	Resource Category	Hourly Breakdown												SFY 26/27 Hours	Total Hours	Hourly Rate	SFY 26/27 Charges	SFY 26/27 Holdback	SFY 26/27 Invoice Charges	SFY 27/28 Invoice Charges	Total Invoice Charges
			Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Apr-27	May-27								
Scope #1	Operations/Build	Programmer Analyst-Offshore	10	10	10	10	10	10	10	10	10	10	10	10	120	120	\$130.29	\$15,634.80	\$1,563.48	\$14,071.32	\$0.00	\$14,071.32
		Senior Programmer Analyst-Onshore	10	10	10	10	10	10	10	10	10	10	10	10	120	120	\$130.29	\$15,634.80	\$1,563.48	\$14,071.32	\$0.00	\$14,071.32
		Programmer Analyst-Onshore																				
Scope #2	Design	Business Analyst-Onshore	6	6	6	6	6	6	6	6	6	6	6	6	72	72	\$130.29	\$9,380.88	\$938.09	\$8,442.79	\$0.00	\$8,442.79
		Functional Lead-Onshore	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$130.29	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Build	Programmer Analyst-Offshore	25	25	25	25	25	25	25	25	25	25	25	25	300	300	\$130.29	\$39,087.00	\$3,908.70	\$35,178.30	\$0.00	\$35,178.30
		Senior Programmer Analyst-Onshore	30	30	30	30	30	30	30	30	30	30	30	30	360	360	\$130.29	\$46,904.40	\$4,690.44	\$42,213.96	\$0.00	\$42,213.96
		QA Analyst-Offshore	12	12	12	12	12	12	12	12	12	12	12	12	144	144	\$130.29	\$18,761.76	\$1,876.18	\$16,885.58	\$0.00	\$16,885.58
	System Test	Senior QA Analyst-Onshore	7	7	7	7	7	7	7	7	7	7	7	7	84	84	\$130.29	\$10,944.36	\$1,094.44	\$9,849.92	\$0.00	\$9,849.92
		Security Analyst-Onshore	3	3	3	3	3	3	3	3	3	3	3	3	36	36	\$130.29	\$4,690.44	\$469.04	\$4,221.40	\$0.00	\$4,221.40
	Security	Security Analyst-Onshore	3	3	3	3	3	3	3	3	3	3	3	3	36	36	\$130.29	\$4,690.44	\$469.04	\$4,221.40	\$0.00	\$4,221.40
	DevOps	DevOps Engineer-Onshore	3	3	3	3	3	3	3	3	3	3	3	3	36	36	\$130.29	\$4,690.44	\$469.04	\$4,221.40	\$0.00	\$4,221.40
Scope #3	System Test	QA Analyst-Offshore	4	4	4	4	4	4	4	4	4	4	4	4	48	48	\$130.29	\$6,253.92	\$625.39	\$5,628.53	\$0.00	\$5,628.53
		Senior QA Analyst-Offshore	1	1	1	1	1	1	1	1	1	1	1	1	12	12	\$130.29	\$1,563.48	\$156.35	\$1,407.13	\$0.00	\$1,407.13
		DevOps Engineer-Onshore	3	3	3	3	3	3	3	3	3	3	3	3	36	36	\$130.29	\$4,690.44	\$469.04	\$4,221.40	\$0.00	\$4,221.40
Scope #4	DevOps	DevOps Engineer-Onshore	3	3	3	3	3	3	3	3	3	3	3	3	36	36	\$130.29	\$4,690.44	\$469.04	\$4,221.40	\$0.00	\$4,221.40
Scope #1,2,3,4	Release Management	Senior Programmer Analyst-Onshore	3	3	3	3	3	3	3	3	3	3	3	3	36	36	\$130.29	\$4,690.44	\$469.04	\$4,221.40	\$0.00	\$4,221.40
Scope #1,2,3,4	Administration of the County Purchase Order	Programmer Analyst-Onshore	11	11	11	11	11	11	11	11	11	11	11	11	132	132	\$130.29	\$17,198.28	\$1,719.83	\$15,478.45	\$0.00	\$15,478.45
	Retainage	Holdback Release															\$130.29			\$11,947.59	\$8,534.00	\$20,481.59
Total (Unrounded)															1,572	1,572				\$196,281.89	\$8,534.00	\$204,815.88
Total (Rounded)															1,572	1,572				\$196,282	\$8,534	\$204,816

Assumptions

- *The County will be responsible for all Services Charges. M&E One-time Services will be invoiced on a monthly basis.
- **Consortium will holdback ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent
- Holdback release is estimated for February following each calendar- year end, subject to invoice acceptance in

Holdback Release	Service Month	Calendar End	Payment Month
SFY25/26	June 2025 - December 2025	Dec-25	Feb-26
SFY26/27	January 2026 - May 2026; June 2026 - December 2026	Dec-26	Feb-27
SFY27/28	January 2027 - May 2027; June 2027 - December 2027	Dec-27	Feb-28

3 – Total Charges

System Change Request ("SCR")	Description	Target Release	Charges
			\$204,816
CA-295192	PBDS Transition to Deloitte	N/A	\$187,618
N/A	Administration of the County Purchase order	N/A	\$17,198



California Health and Human Services Agency
 Office of Technology & Solutions Integration
 Statewide Automated Welfare System (SAWS) Project
 2495 Natomas Park Drive, Suite 515
 Sacramento, California 95833
 (916) 263-3900



April 20, 2026

Ms. Letha Hood
 Financial Analyst
 Department of Social Services
 Crocker Bldg, 2nd Floor, Stop #117D
 2135 Fresno Street, Fresno CA 93721

Re: Data and Report Tool M&E FY 2026-27-FY 2027-28 APD AL

Dear Ms. Hood,

This approves your Fiscal Year (FY) 2025-26 request received April 17, 2026 to purchase Recurring M&E One-Time Services Change for the Fresno County Department of Social Service. I understand that this acquisition will be sole-sourced through Deloitte in accordance with State and Federal procurement policies.

FY 2026-27	FY 2027-28	Total
\$ 196,281.88	\$8534.00	\$ 204,816.00

Estimated one-time maintenance and operations costs in the amount of **\$ 204,816.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **10-26-15160** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email at Sudakshina.Biswas@otsi.ca.gov

Sincerely,

DocuSigned by:
 Patrice Yang
 8CC5804B02F141C...

PATRICE YANG
 SAWS Project

cc: Analyst, County Expense Claim, CDSS
 Analyst, Policy Bureau, CDSS



Certificate Of Completion

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Raman Kaur

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Electronic Record and Signature Disclosure:

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ID: fc33734e-5249-4ad0-87e6-28a849f09dad

Company Name: Deloitte

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Sent: 5/20/2026 3:49:47 PM

Security Level: Email, Account Authentication
(None)

Viewed: 5/20/2026 4:01:06 PM

Signed: 5/20/2026 4:02:33 PM

Signature Adoption: Pre-selected Style

Using IP Address:

2601:207:400:4b30:358b:fc87:ff0b:4d4c

Electronic Record and Signature Disclosure:

Accepted: 10/9/2020 6:48:45 PM

ID: 6a39f873-42b7-4f31-b3c1-b01ba403258d

Company Name: Deloitte

Holly Murphy

Sent: 5/20/2026 4:02:35 PM

CalSAWS Chief Administrative Officer

Viewed: 5/20/2026 4:44:35 PM

CalSAWS

Signed: 5/20/2026 4:44:47 PM

Security Level: Email, Account Authentication
(None)

Signature Adoption: Pre-selected Style

Using IP Address: 162.246.145.2

Electronic Record and Signature Disclosure:

Accepted: 5/20/2026 4:44:35 PM

ID: c43dcd69-0aa9-429a-b146-63ebcedff639

Company Name: Deloitte

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
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Jerry Nielson Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 5/20/2026 4:44:51 PM
Karthikeyan Krishnamoorthy Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 5/20/2026 4:44:51 PM
Megan Lape Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 5/20/2026 4:44:52 PM
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Pragati Sharma Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 5/20/2026 4:44:55 PM

Carbon Copy Events	Status	Timestamp
Roman Bondarenko	COPIED	Sent: 5/20/2026 4:44:55 PM
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Kyle Beckman	COPIED	Sent: 5/20/2026 4:44:56 PM
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	5/20/2026 3:04:35 PM
Certified Delivered	Security Checked	5/20/2026 4:44:35 PM
Signing Complete	Security Checked	5/20/2026 4:44:47 PM
Completed	Security Checked	5/20/2026 4:44:56 PM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

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Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

** These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic Disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference

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By checking the 'I agree' box, I confirm that:

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- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Deloitte as described above, I consent to receive exclusively through electronic means all Disclosures that are required to be provided or made available to me by Deloitte.