

CalSAWS

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Deloitte M&E County Purchase

ME-SD-01-2026

San Diego County

PBDS Support for San Diego County

May 05, 2026

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ME-SD-01-2026 – San Diego – PBDS Support for San Deigo County

1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the “Agreement”) between CalSAWS Consortium and Deloitte Consulting LLP (“Deloitte”), San Diego County (“County”) has requested to continue the Purpose-Built, Curated Data Set (“PBDS”) Access in CalSAWS Amazon Simple Storage Solution (“Amazon S3”), as further described in this County order form (the “County Purchase”).

2 SCOPE

The County identified a business need for Deloitte to provide recurring services to maintain PBDS system operations. This County Purchase describes the Recurring M&E One-Time Services for Deloitte to supply ongoing technical and operational services aligned with the County’s current policies and business needs as documented in the JIRA SCR, CA-295195.

M&E One-Time Services includes up to 924 hours, of which 84 hours are allocated for administration of the County Purchase, including management of the work plan, coordination with CalSAWS teams and the County, progress tracking and status reporting. The hours included in these M&E One-Time Services are to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Batch job execution support in response to CalSAWS System updates impacting County-specific batch jobs configured under this County Purchase.
2	Assisting and updating CalSAWS jobs that filter down to County-specific jobs that can either be affected by CalSAWS defects or from other System Change Requests (“SCRs”) modifying the County data.
3	Providing Application Architecture support for changes that affect the PBDS (such as architectural changes relating to Reports releases, version upgrades, or data growth)

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	Recurring M&E One-Time Services will be worked and invoiced on a monthly basis according to the rates and charges in the pricing schedule. Invoices for such

NUMBER	DESCRIPTION
	charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked. These charges are based on an estimate of 924 hours of support for the period 6/1/26 through 5/31/2027, subject to APD funding requirements outlined in Assumptions #16 through #18.
2	The PBDS will be pushed into the County's Amazon S3 account via batch processing to take place after each daily batch run has completed in full.
3	The County will be responsible for assigning a County contact for security activities, such as access requests to the County's AWS account or security incidents.
4	Changes to access paths and methods will be reviewed and approved through the Consortium Technical Change Advisory Board prior to implementation.
5	Access credentials will be rotated by County in accordance with Consortium Security Policy.
6	The County will be responsible for obtaining access to County datasets from the Consortium.
7	The County's access to the Amazon S3 is read/egress only
8	Relational Database will be accessible via Wide Area Network ("WAN") Network Address Translation ("NATed") through Firewall ("F5") at exchange
9	The County will raise all defects or enhancement requests via the ServiceNow ticketing tool.
10	The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
11	The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
12	Testing of queries will leverage existing CalSAWS test environments and masked data.
13	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and Recurring M&E One-Time Services. These additional charges will be executed as a revision to this County Purchase.
14	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
15	If the County or its 3 rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
16	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by 06/05/2026 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

NUMBER	DESCRIPTION
17	Consortium will hold back ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.
18	Holdback release is estimated for February following each year-end calendar, subject to invoice acceptance in accordance with contract terms. See holdback schedule table in the pricing schedule for detailed release timing.

4 SCHEDULE

The charges associated with this County Purchase will be incurred through May 31, 2027.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$115,372.00	\$5,016.00	\$120,388.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$115,372.00	\$5,016.00	\$120,388.00

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

7 APPENDIX A

7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-SD-01-2026 - San Diego PBDS Support for San Deigo County- Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-SD-01-2026 - San Diego County - PBDS
Support for San Deigo County

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

San Diego County

By: 

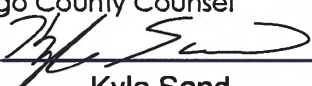
Printed Name: Alberto Banuelos

Title: (Interim Director)

Date: 6/3/24

Approved As to Form:

San Diego County Counsel

By: 

Printed Name: Kyle Sand

Title: Supervising Deputy

Date: 5/29/2026

Notice Address:

Health and Human Services Agency

County of San Diego

1255 Imperial Ave, Suite 400

San Diego, CA 92101

CalSAWS Consortium

By: 

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 23-Jun-2026 | 1:13:35 PM PDT

Deloitte Consulting LLP

By: 

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 23-Jun-2026 | 12:58:19 PM PDT

Notice Address:

CalSAWS Consortium

11971 Foundation Place, 3rd Floor

Gold River, CA 95670

Table of Contents

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Total Charges by SCR	Tab 3

1. Charges Summary

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$115,372.00	\$5,016.00	\$120,388.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$115,372.00	\$5,016.00	\$120,388.00

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

Scope	Description	Resource Category	Hourly Breakdown												SFY 2027 Hours	SFY 2028 Hours	Total Hours	Hourly Rate	SFY 2027 Charges	SFY 2027 Redback	SFY 2027 Invoice Charges	SFY 2028 Charges	SFY 2028 Redback	SFY 2028 Invoice Charges	Total Invoice Charges		
			Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27	Apr-27	May-27													
Scope #1	Operations/Build	Programmer Analyst/Software	10	10	10	10	10	10	10	10	10	10	10	10	120	0	120	\$130.29	\$15,634.80	\$7,583.40	\$14,871.32	\$0.00	\$0.00	\$0.00	\$14,871.32		
		Senior Programmer Analyst/Software	10	10	10	10	10	10	10	10	10	10	10	10	120	0	120	\$130.29	\$15,634.80	\$7,583.40	\$14,871.32	\$0.00	\$0.00	\$0.00	\$14,871.32		
	Design	Business Analyst/Consulting	5	5	5	5	5	5	5	5	5	5	5	5	60	0	60	\$130.29	\$7,817.40	\$7,817.40	\$0.00	\$0.00	\$0.00	\$7,817.40			
		Functional Lead/Consulting	5	5	5	5	5	5	5	5	5	5	5	5	60	0	60	\$130.29	\$7,817.40	\$7,817.40	\$0.00	\$0.00	\$0.00	\$7,817.40			
Scope #2	Build	Business Analyst/Consulting	10	10	10	10	10	10	10	10	10	10	10	10	113	0	113	\$130.29	\$14,722.77	\$14,722.77	\$0.00	\$0.00	\$0.00	\$14,722.77			
		Senior Programmer Analyst/Software	10	10	10	10	10	10	10	10	10	10	10	10	113	0	113	\$130.29	\$14,722.77	\$14,722.77	\$0.00	\$0.00	\$0.00	\$14,722.77			
	System Test	QA Analyst/Consulting	4	4	4	4	4	4	4	4	4	4	4	4	40	0	40	\$130.29	\$5,211.60	\$5,211.60	\$0.00	\$0.00	\$0.00	\$5,211.60			
		Senior QA Analyst/Consulting	4	4	4	4	4	4	4	4	4	4	4	4	40	0	40	\$130.29	\$5,211.60	\$5,211.60	\$0.00	\$0.00	\$0.00	\$5,211.60			
Scope #3	Security	Security Analyst/Consulting	1	1	1	1	1	1	1	1	1	1	1	1	10	0	10	\$130.29	\$1,302.90	\$1,302.90	\$0.00	\$0.00	\$0.00	\$1,302.90			
		Senior Security Analyst/Consulting	1	1	1	1	1	1	1	1	1	1	1	1	10	0	10	\$130.29	\$1,302.90	\$1,302.90	\$0.00	\$0.00	\$0.00	\$1,302.90			
Scope #1.3.3	Administration of the County Database Order	QA Analyst/Consulting	2	2	2	2	2	2	2	2	2	2	2	2	20	0	20	\$130.29	\$2,605.80	\$2,605.80	\$0.00	\$0.00	\$0.00	\$2,605.80			
		Senior QA Analyst/Consulting	2	2	2	2	2	2	2	2	2	2	2	2	20	0	20	\$130.29	\$2,605.80	\$2,605.80	\$0.00	\$0.00	\$0.00	\$2,605.80			
		Total (Assumptions)															824	0	824								
		Total (Assumptions)															824	0	824								

Assumptions

1. *The County will be responsible for all Services Charges. MSE One-time Services will be invoiced on a monthly basis.

*Consentum will redback ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) redback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.

2. Redback release is estimated for February following each calendar year end, subject to invoice acceptance in accordance with contract terms. See redback schedule table below for the detailed release timing.

Redback Release	Service Month
SFY 2026	June 2026 - December 2026
SFY 2027	January 2026 - May 2026
SFY 2027	June 2026 - December 2026
SFY 2028	January 2027 - May 2027
SFY 2028	June 2027 - December 2027

System Change Request ("SCR")	Description	Target Release	Charges
			\$120,388
CA-295195	PBDS Transition to Deloitte	N/A	\$110,538
N/A	Administration of the County Purchase order	N/A	\$9,850



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



GAVIN NEWSOM
GOVERNOR

June 12, 2026

Mirna Lopez
County of San Diego, HHSA
9335 Hazard Way,
San Diego, CA 92123

RE: PBDS Support for San Diego County FY 26-27 & FY 27-28 APD AL

Dear Ms. Lopez,

This approves your Fiscal Year (FY) 2025-26 request received on June 11, 2026 to purchase Recurring M&E One-Time Services Charge for the San Diego County Health & Human Services Agency. I understand that this acquisition will be sole-sourced through Deloitte in accordance with State and Federal procurement policies.

SFY 2026-27	SFY 2027-28	Total
\$115,372.00	\$5,016.00	\$120,388.00

The estimated one-time maintenance and operations costs in the amount of **\$120,388.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **37-26-15249** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at Sudakshina.Biswas@otsi.ca.gov

Sincerely,


PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS



Certificate Of Completion

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Electronic Record and Signature Disclosure:

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Company Name: Deloitte

Holly Murphy

Sent: 6/23/2026 4:03:37 PM

Viewed: 6/23/2026 4:13:20 PM

Signed: 6/23/2026 4:13:35 PM

CalSAWS Chief Administrative Officer

CalSAWS

Security Level: Email, Account Authentication
(None)

Signature Adoption: Pre-selected Style

Using IP Address: 162.246.145.2

Electronic Record and Signature Disclosure:

Accepted: 6/23/2026 4:13:20 PM

ID: b51a7489-bd63-4967-8d95-4514640351cc

Company Name: Deloitte

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Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
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Deloitte CalSAWS M&E PMO Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 6/23/2026 4:13:40 PM
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Pragati Sharma Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 6/23/2026 4:13:41 PM
Kyle Beckman Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 6/23/2026 4:13:42 PM Viewed: 6/23/2026 4:16:28 PM
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
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Certified Delivered	Security Checked	6/23/2026 4:13:20 PM
Signing Complete	Security Checked	6/23/2026 4:13:35 PM
Completed	Security Checked	6/23/2026 4:13:42 PM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

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Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

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