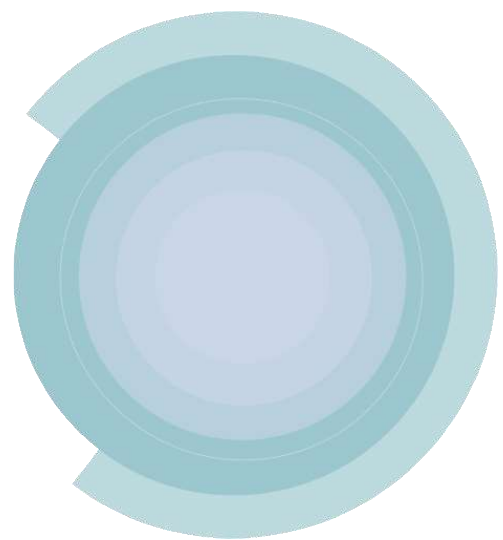


Appendix A

CalSAWS Risks & Issues

Risk and Issue Levels

Calculations and Levels



Risks

(Analytical and Mitigation-focused)

Risk Level/Exposure = (Probability × Impact)

Probability: Likelihood of the risk occurring (10% - 90%)

Impact: Effect on schedule, scope, budget/resources, and/or quality if risk happens (1 – Minimal to 5 – Unacceptable)

Probability	Impact					
		1 Minimal	2	3	4	5 Unacceptable
	90% Near Certainty	(0.9)	(1.8)	(2.7)	(3.6)	(4.5)
	70% Highly Likely	(0.7)	(1.4)	(2.1)	(2.8)	(3.5)
	50% Possible	(0.5)	(1.0)	(1.5)	(2.0)	(2.5)
	30% Unlikely	(0.3)	(0.6)	(0.9)	(1.2)	(1.5)
	10% Highly Unlikely	(0.1)	(0.2)	(0.3)	(0.4)	(0.5)

Legend

Low

(0.1 - 0.7)

Medium

(0.8 – 2.1)

High

(2.2 – 4.5)

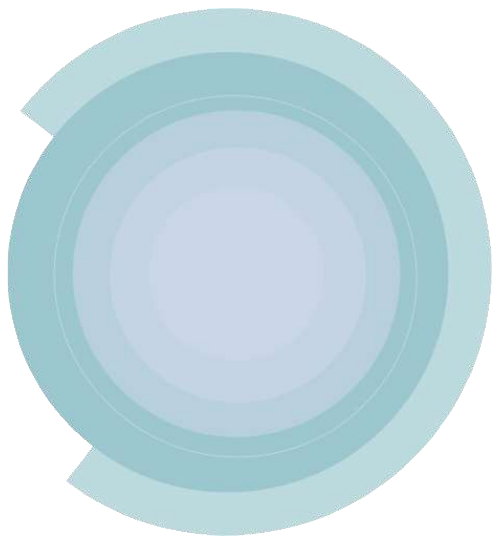
Issues

(Resolution focused)

Priorities	Description
Critical	Unacceptable impact to the Project.
High	Major slip in major milestone or critical path impacted.
Medium	Minor slip in major milestone with no critical path impacted.
Low	Minimal impact or minor Project adjustment needed.

CalSAWS Open Risks and Issues

Project Management, Infrastructure, and M&E Risks



Project Management Risks

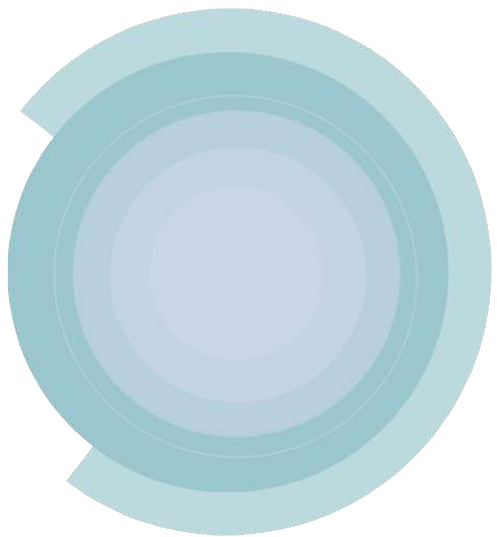
Risk	Risk Name	Risk Level	Agenda Item
102	Lack of annual project funding may cause schedule delay or reduction in scope for CalSAWS & other projects	High	Quarterly Update in August JPA Meeting

Infrastructure and M&E Risks

Risk	Risk Name	Risk Level	Agenda Item
324	CARES - Delay in communication may impact CalSAWS participation in the Production Simulation activity prior to the go-live.	Medium	7. Policy & Release Update
326	Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule	High	8. Medi-Cal HR-1 Workgroups Update
332	Limited County Review Capacity May Impact Analytics Modernization Delivery Schedule	Low	10. Data & Analytics Update
333	Inclusion of CMS Verify Lawful Presence(VLP) service in 26.09 may impact ability to implement Medi-Cal eligibility system changes	Medium	7. Policy & Release Update
334	Lack of transmitting Foster Care Vendor information to CalSAWS increases county vendor maintenance	Medium	7. Policy & Release Update
336	Move of Database Servers to Oracle Databases@AWS may result in user impact	Medium	11. Infrastructure Update
338	Replacement of Identify Access Management Solution may result in user access issues	Medium	11. Infrastructure Update

CalSAWS Open Risks and Issues

Transition Risks and Project Issues



Transition Risks

Risk	Risk Name	Risk Level	Agenda Item
327	Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule	Medium	Appendix C - Transition
328	Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities	Low	Appendix C - Transition
330	Current BenefitsCal System Performance May Not Meet the New SLA Performance Standards Set In The New Contract	Low	Appendix C - Transition
339	Delays in SonarQube provisioning or deployment in SonarCloud may impact BenefitsCal Transition cutover date	Medium	Appendix C - Transition

Issues

Issue	Issue Name	Priority	Agenda Item
329	BenefitsCal Transition has been delayed by lack of access to the development databases for offshore resources	High	Appendix C - Transition
341	A delay in Power BI availability in for the M&E team has adversely impacted Data Visualization Design, Development, and Testing timelines (Dev & QA Environment).	Medium	Appendix C - Transition