

BenefitsCal Cumulative Metrics Report

July 2026

July 31, 2026



CalSAWS



Cumulative Metrics Report – July 2026

Adoption from September 2021 to June 2026



Total Applications Submitted



9,496,562

households took the first step to receive food, cash, and/or medical assistance.

3,186,948 applications submitted through **GetCalFresh**.

5,351,827 applications submitted by **Customers**.*

957,787 applications submitted by **CBOs**.

* Does not include GetCalFresh.

410,867 households completed an application in their **native language** (19 languages available).

Customer Accounts Created



7,539,601

customers created accounts to apply for and manage their benefits on BenefitsCal.

CBO Accounts Created



21,138

CBOs are now equipped to assist customers on BenefitsCal.

Total RE/PR/Change Reporting



9,315,844

3,994,996 **Renewals** completed by households.

2,776,675 **Periodic Reports** completed by households.

2,544,173 households **reported a change** with no need to call or go into a county office.

Documents Uploaded

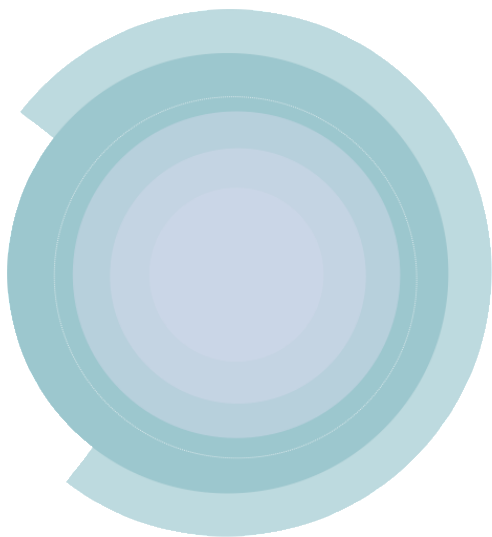
111,573,174

sheets of paper saved from printed verifications + time saved by reducing steps to share documents.

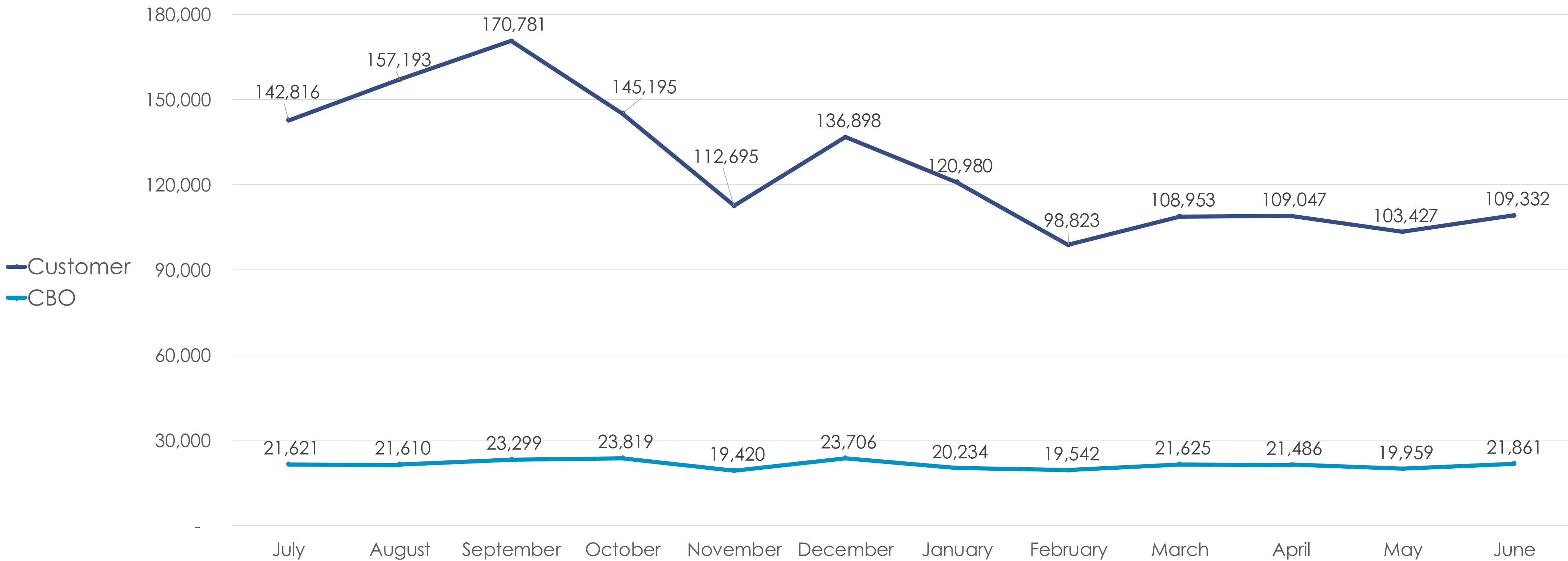
Applications Submitted

Applications are the first step to receive food, cash, and/or medical assistance.

The following chart is a twelve-month trend of applications submitted, broken down by customers and CBOs. In June, **8,489 households completed an application in their native language.**



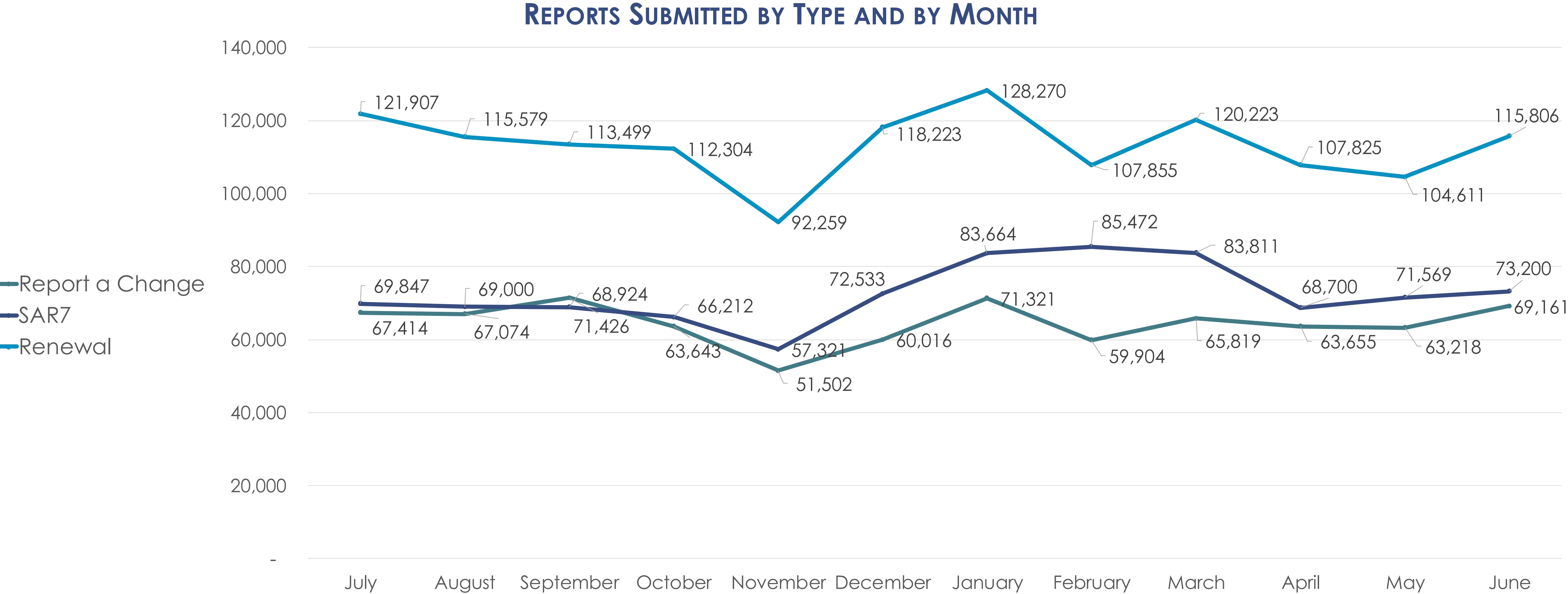
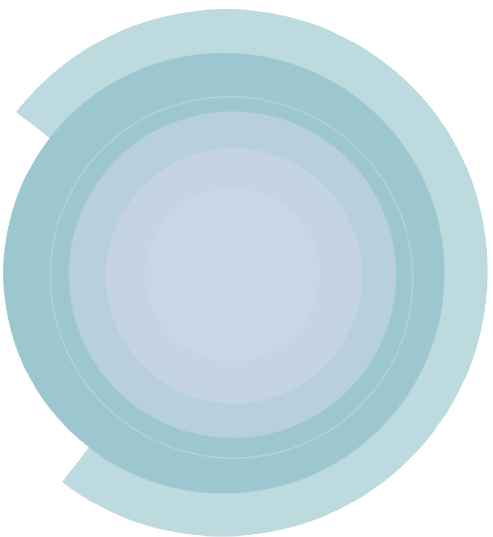
APPLICATIONS SUBMITTED BY SOURCE AND BY MONTH



Reports Submitted

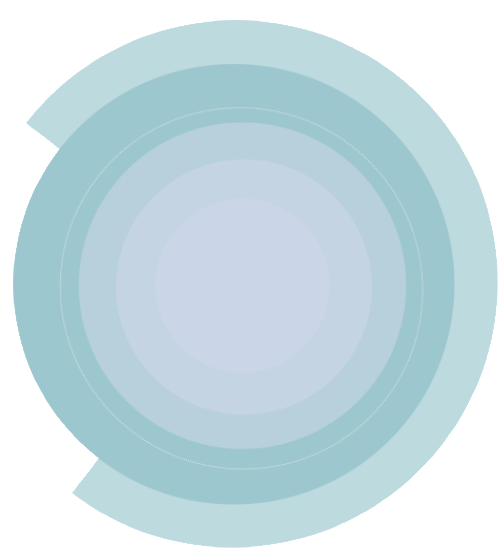
Online reports allow customers to manage their benefits with no need to call or go into a county office.

The following chart is a twelve-month trend of reports submitted, by report type.

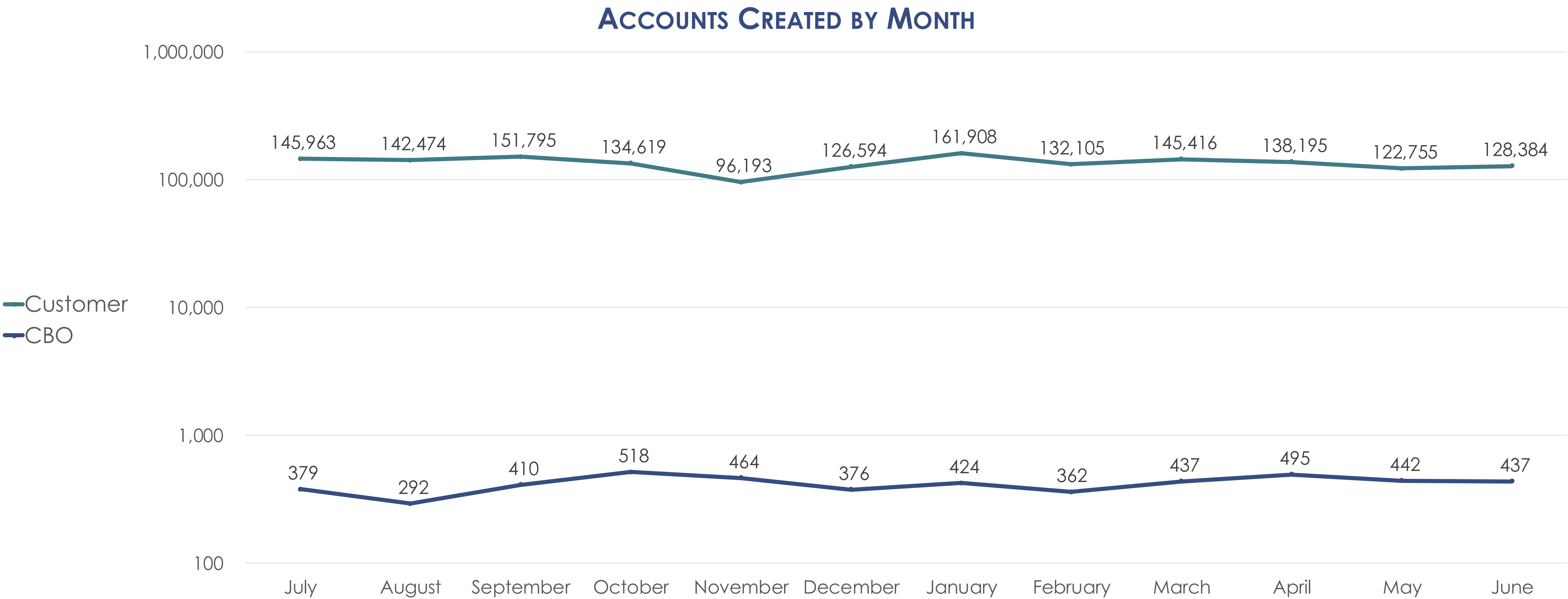


Accounts Created

Accounts enable customers to apply for and manage their benefits and equip CBOs to assist customers on BenefitsCal.

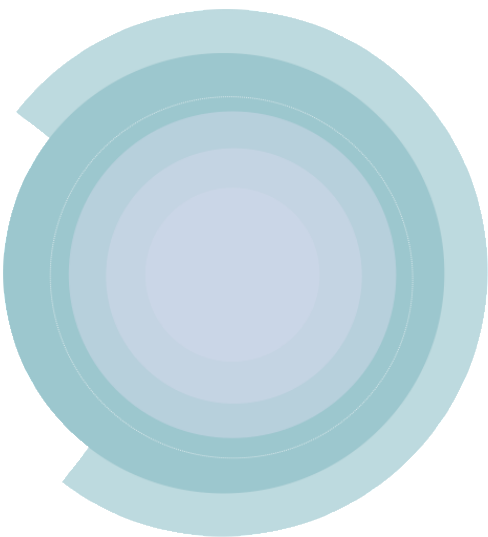


The following chart is a twelve-month trend of accounts created, by user type.

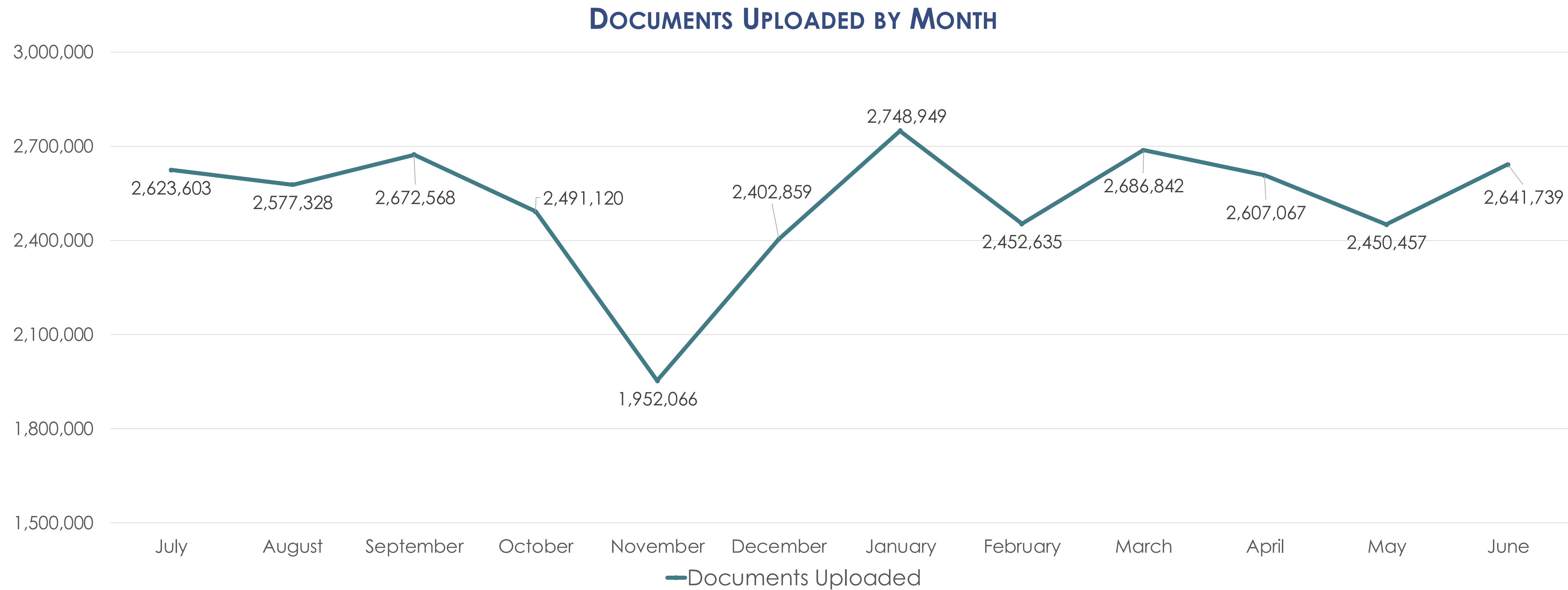


Documents/Images Uploaded

Uploading documents helps to save paper from printed verifications and time by reducing steps to share documents.



The following chart is a twelve-month trend of documents /images uploaded.



Note: The federal government shutdown occurred in November 2025.