CalSAWS | Agenda – JPA Board

Meeting:	JPA Board of Directors
Location:	Library Galleria 828 I Street, Sacramento, CA 95814
Date:	Friday, August 14, 2026
Time:	12:30 p.m. – 3:00 p.m.
Zoom:	JPA Zoom Link
Conference:	1-888-788-0099
Meeting ID:	864 5308 2284
Passcode:	996379

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the West conference room of the Library Galleria located at 828 I Street, Sacramento, CA 95814. The Public Session of this meeting shall be accessible via Zoom and in person. The call-in number is: **1-888-788-0099**, enter **Meeting ID 864 5308 2284** and enter **Passcode 996379**, or join the webcast by clicking JPA Zoom Link.

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

127 E Walker Street, Orland, CA 95963
860 E. Brier Drive, San Bernardino, CA 92415
500 N State College Blvd., Suite 100, Orange, CA 92868
955 North Lake Avenue, Conference Room 316, Pasadena, CA 91104
1500 Hughes Way, 2nd Floor, Long Beach, CA 90810

PUBLIC SESSION

12:30 PM – Convene Meeting of the Board of Directors ("Board") of the CalSAWS Consortium ("CalSAWS")

Time	Lead	Topic
12:30 PM (2 min)	Michael Sylvester	**1. Call Meeting to Order**
12:32 PM (3 min)	Michael Sylvester	**2. Confirmation of Quorum and Agenda Review.**
12:35 PM (TBD)	Michael Sylvester	**3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker,**

Time	Lead	Topic
		except that a speaker using a translator shall be allowed up to six minutes. **Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.**
Action Items		
12:35 PM (10 min)	Michael Sylvester Holly Murphy	**4. Approval of Consent Items.** **a. Approval of the Minutes and review of the Action Items from the July 17, 2026, meeting of the JPA Board of Directors.** **b. Approval of Deloitte M&E Change Order 11, which includes six (6) premise items, Identity Access Management (IAM) replacement, SFY shifts and one (1) county purchase.** **c. Approval of Gainwell Infrastructure Change Order 11, which includes three (3) premise items and one (1) county purchase.** **d. Approval of ClearBest QA Work Order 2, which includes five (5) premise items.** **e. Approval of Accenture BenefitsCal Amendment 1, which includes Identity Access Management (IAM) replacement, software procurement updates, and administrative updates.** **f. Approval of RGS Amendment 44, which includes reconciliation of FTE counts, updated position descriptions, and removal of two (2) positions.**
Informational Items		
12:45 PM (10 min)	Holly Murphy Wendy Battermann	**5. CalSAWS Conference Planning Survey Results**
12:55 PM (10 min)	Holly Murphy	**6. Quarterly PMO Update** ▪ Fiscal ▪ Staffing ▪ Procurement
1:05 PM (10 min)	Dawn Wilder Sara Kiewet Rajesh Tahaliyani	**7. Quarterly Performance Updates** ▪ SLAs ▪ Metrics ▪ Defects

Time	Lead	Topic
	Onur Senman Lisa Salas	
1:15 PM (15 min)	Holly Murphy Sandeep Aji	**8. Innovation Process Update**
1:30 PM (10 min)	Rajesh Tahaliyani	**9. Analytics Update**
1:40 PM (10 min)	Fred Gains Lisa Salas	**10. BenefitsCal Update** ▪ HR1 Update ▪ Truv
1:50 PM (10 min)	Dawn Wilder Robert Lusk	**11. Infrastructure Update** ▪ Oracle@AWS ▪ IAM ▪ Network Update
2:00 PM (10 min)	Dawn Wilder Lynnel Silva	**12. Contact Center Update** ▪ Call Summarization ▪ Contact Center DR
2:10 PM (10 min)	Sharon Teramura Julie Conwell Roger Perez	**13. Policy and Release Update** ▪ Medi-Cal ▪ CalFresh ▪ Upcoming 26.09 Release
2:20 PM (10 min)	Corey Morrison	**14. FCED Update**
Closed Session		
2:30 PM (25 min)	Michael Sylvester David Tyra	**15. Public Employment (Executive Director) (Gov. Code §§ 54954.5(e), 54957(b)(1)).**
Reconvene Open Session		
2:55 PM (5 min)	Michael Sylvester	**16. Announcement of action taken during Closed Session, if any.**

Time	Lead	Topic
3:00 PM	Michael Sylvester	**17. Adjourn Meeting**

The agenda and supporting documents are available for review during regular business hours at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11971 Foundation Place, 3rd Floor, Gold River, CA 95670.