CalSAWS | Executive Summary for the JPA Board of Directors

Location: Zoom/In-Person
Date: Friday, August 14, 2026

Agenda Item and Summary	Type of Item
1. **Call meeting to order.** **Summary:** Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.	Procedural
2. **Confirmation of Quorum and Agenda Review.** **Summary:** Board Chair, Michael Sylvester, will confirm quorum of the Board and will provide a high-level overview of the agenda.	Procedural
3. **Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.** **NOTE: The public may also speak on any item ON the Agenda by waiting until that item is read then requesting recognition from the Chair to speak.** **Summary:** Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.	Procedural
Action Items	
4. **Approval of Consent Items** a. **Approval of the Minutes and review of the Action Items from the July 17, 2026, meeting of the JPA Board of Directors.** **Summary:** The Consortium is seeking Board approval of the Minutes and review of the Action Items from the July 17, 2026, meeting of the JPA Board of Directors. b. **Approval of Deloitte M&E Change Order 11, which includes six (6) premise items, Identity Access Management (IAM) replacement, SFY shifts, and one (1) county purchase.** **Summary:** The Consortium is seeking Board approval of Change Order 11 that utilizes $6,542,642 of the original $60,842,031 change allocation for six (6) premise items: Elimination of Comparable Disqualification Automation ($122,930), Integration of the Work Number ($300,413), ABAWD Automation (ABAWDs Fiscal Responsibility Act of 2023) ($645), HR 1 Medi-Cal Impacts (Medi-Cal Proposed	Procedural

Federal Reconciliation) ($4,135,757), Child Health and Disability Prevention (CHDP) Program ($887,779), and ABAWD Waiver Activation/Deactivation ($74,746). This Change Order also utilizes $1,020,372 for Identity Access Management (IAM) replacement. Board approval of this Change Order will leave $95 for future change.

This Change Order also shifts State Fiscal Year (SFY) funding on five (5) previously approved premise items: CF Minimum Nutrition Benefit Pilot Program, Automation of CDCRs Incarceration Reporting CalSAWS Response, CalFresh Enhancement to Populate Income Page, CFAP Expansion, and National Accuracy Clearinghouse (NAC) Automation. The SFY shifts are a net zero impact to the change allocation.

This Change Order also utilizes $452,367 of the original $20,000,000 for County Purchases for one (1) County Purchase. The County Purchase included in this Change Order is:

County Purchase Order	Cost
ME-LA-01-2026 – Los Angeles – Raw Data Set and PBDS Support for Los Angeles County	$452,367.00

Board approval of this Change Order will leave $17,353,943 for future county purchases.

The costs for this Change Order are funded through OAPDU, premise and county funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget. There is no change to the overall Total Contract Value.

c. **Approval of Gainwell Infrastructure Change Order 11, which includes three (3) premise items and one (1) county purchase.**

Summary: The Consortium is seeking Board approval of Change Order 11 that utilizes $603,680 of the original $33,518,408 change allowance for three (3) premise items: HR 1 Medi-Cal Impacts (Medi-Cal Proposed Federal Reconciliation) ($243,197), CFAP Expansion Automation Reappropriation Authority – Software ($215,164), and CFAP Expansion Automation Reappropriation Authority – Infrastructure ($134,402). This Change Order also utilizes $10,917 for one (1) County Purchase included below:

County Purchase Order	Cost
SF–02–2026 GWT – Printer Extended Warranties – San Francisco County	$ 10,917

Board approval of this Change Order will leave $19,617,833 for future changes.

The costs of this Change Order are funded through premise and county funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget. There is no change to the Total Contract Value.

d. **Approval of ClearBest QA Work Order 2, which includes five (5) premise items.**

Summary: The Consortium is seeking Board approval of Work Order 2 that utilizes $848,413 of the original $6,000,000 Professional Services allocation for five (5) premise items: Integration of the Work Number ($35,134), Transforming CalWORKs Initiative ($598,516), Income and Resource Exclusions (AB 42) ($45,701), ABAWD Waiver Activation/Deactivation ($9,183), and Tiered Rate Structure (Phase I)

($159,879). Board approval of this Work Order will leave $2,270,087 for future work.

The costs for this Work Order are funded through premise funding. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget. There is no change to the Total Contract Value.

e. **Approval of Accenture BenefitsCal Amendment 1, which includes Identity Access Management (IAM) replacement, software procurement updates, and administrative updates.**

Summary: The Consortium is seeking Board approval of Amendment 1 which utilizes $386,370 for Identity Access Management (IAM) Replacement of ForgeRock with Okta.

Amendment 1 removes software procurement from the scope of BenefitsCal Agreement. The removal is reflected in the revised Exhibit A Statement of Work (SOW) and revised Exhibit B Statement of Requirements (SOR) and shifts associated funds ($2,583,357) to the Change Allowance as reflected in Exhibit C to the Agreement (Pricing).

This Amendment further provides clarification of certain requirements and contract language to reconcile terminology and align to standard CalSAWS policies and procedures for security, access, and technology requirements for Offshore Work.

Board approval of this Change Order will leave $20,133,296 for future work.

The costs of this Change Order are funded through the CalSAWS OAPDU. The current year costs are accounted for in the SFY 2026-27 CalSAWS JPA Project Budget. There is no change to the overall Total Contract Value.

f. **Approval of RGS Amendment 44, which includes reconciliation of FTE counts, updated position descriptions, and removal of two (2) positions.**

Summary: The Consortium is seeking Board approval of Amendment 44 which includes updates to the staff allocations by position, updates to job descriptions, and removal of the Executive Director and Transition Manager positions.

Informational Items

Agenda Item and Summary	Type of Item
5. **CalSAWS Conference Planning Survey Results** **Summary:** Holly Murphy and Wendy Battermann will share results from the CalSAWS Conference Planning Survey.	Informational
6. **Quarterly PMO Update** ▪ **Fiscal** ▪ **Staffing** ▪ **Procurement** **Summary:** Holly Murphy will provide an update on Quarterly PMO.	Informational

Agenda Item and Summary	Type of Item
7. **Quarterly Performance Updates** ▪ **SLAs** ▪ **Metrics** ▪ **Defects** **Summary:** Dawn Wilder, Sara Kiewet, Rajesh Tahaliyani, Onur Senman, and Lisa Salas will provide updates on Quarterly Performance.	Informational
8. **Innovation Process Update** **Summary:** Holly Murphy and Sandeep Aji will provide an update on Innovation Process.	Informational
9. **Analytics Update** **Summary:** Rajesh Tahaliyani will provide an update on Analytics.	Informational
10. **BenefitsCal Update** ▪ **HR1 Update** ▪ **Truv** **Summary:** Fred Gains and Lisa Salas will provide an update on BenefitsCal.	Informational
11. **Infrastructure Update** ▪ **Oracle@AWS** ▪ **IAM** ▪ **Network Update** **Summary:** Dawn Wilder and Robert Lusk will provide an update on Infrastructure.	Informational
12. **Contact Center Update** ▪ **Call Summarization** ▪ **Contact Center DR** **Summary:** Dawn Wilder and Lynnel Silva will provide an update on Contact Center.	Informational
13. **Policy and Release Update** ▪ **Medi-Cal** ▪ **CalFresh**	Informational

Agenda Item and Summary	Type of Item
▪ **Upcoming 26.09 Release** **Summary:** Sharon Teramura, Julie Conwell, and Roger Perez will provide an update on Policy and Release.	
14. **FCED Update** **Summary:** Corey Morrison will provide an update on FCED.	Informational
Closed Session	
15. **Public Employment (Executive Director) (Gov. Code §§ 54954.5(e), 54957(b)(1)).**	Informational
Reconvene Open Session	
16. **Announcement of action taken during Closed Session, if any.** **Summary:** Chair, Michael Sylvester, will announce action taken during Closed Session, if any.	Informational
17. **Adjourn Meeting** **Summary:** Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.	Procedural