

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number	Additional Information	County Action
26.06	6-Aug	Defect	CA-302401	Infra Contact Center			Daily Glue jobs inserts completed CIR for the day. It Doesn't look back for incomplete contact IDs	Created a Glue job to identify day-lapsed contact ids like curtesy callbacks, delayed ACW, etc. which has not parsed by daily jobs.			No County Action Needed
26.06	6-Aug	SCR	CA-298002	Infra GenAI	Other	Yogesh Patel	Call Summarization technology doesn't exist today.	Call Summarization technology is extended to the CaSAWS Counties - Monterey Santa Clara Santa Cruz			No County Action Needed