CalSAWS | Minutes

Meeting:	Project Steering Committee Meeting
Location:	CalSAWS 11971 Foundation Place, 3rd Floor, Gold River, CA 95670
Date:	Thursday, July 16, 2026
Time:	9:00 a.m.
Present:	In Person: Clarisa Simon, Region 1 – Member; Eduardo Ameneyro, Region 2 – Co-Chair Zoom: Diana Hernandez, Region 2 – Alternate Member; Rachel Ebel-Elliot, Region 3 – Member; Veronica Mota, Region 4 – Member; Vivian Garcia, Region 4 – Member; Jaime Duncan, Region 5 – Member; Mike Edmundson, Region 5 – Member; Del Benavides, Region 6 – Member; Shawn Amiel, Region 6 – Member; Olga Vicuna, Region 6 – Member
Absent:	Sandra Bowlan, Region 5 – Co-Chair
Facilitator:	Holly Murphy, CalSAWS Acting Executive Director and Chief Administrative Officer

Topic

1. **Call Meeting to Order**

   Summary: Co-Chair, Eduardo Ameneyro, called the meeting to order at 9:02 a.m.

2. **Confirmation of Quorum and Agenda Review**

   Summary: Co-Chair, Eduardo Ameneyro, confirmed quorum of the PSC and gave a brief overview of the agenda topics.

3. **Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.**

   Summary: None

Action Items

4. **Approval of the Minutes and review of the Action Items from the June 26, 2026 PSC Meeting.**

   Action Items from previous meetings:

   Action item 1 – Enhancements: Closed – Onur Senman provided an update.

   Action item 2 – Analytics Data: Closed – Update was addressed later in the agenda.

   Summary: The Consortium is seeking approval of the Minutes and review of the Action Items from the June 26, 2026 PSC Meeting.

   Motion to approve was made by Member Shawn Amiel.

Topic

Motion was seconded by member Del Benavides.
Member, Clarisa Simon, voted to approve.
Alternate Member, Diana Hernandez, voted to approve.
Co-Chair, Eduardo Amenyro, voted to approve.
Member, Rachel Ebel-Elliot, voted to approve.
Member, Veronica Mota, voted to approve.
Member, Jaime Duncan, voted to approve.
Member, Mike Edmundson, voted to approve.
Member, Olga Vicuna, voted to approve.
Co-Chair, Sandra Bowlan, was absent from the vote.
Member, Vivian Garcia, absent from the vote.
Vote was taken by roll call and the Motion passed.

Informational Items

5. Innovation Introduction

Summary: Holly Murphy provided a high-level introduction to CalSAWS Innovation planning.

6. Workload Management Update

- **Retrospective**
- **Phases 2 & 3**

Summary: Jerald Nielson and Dan Dean provided an update on Workload Management.

7. Policy & Release Update

- **Medi-Cal**
- **CalFresh**
- **ABAWD**

Summary: Sharon Teramura, Theresa Hasbrouck, and Roger Perez provided an update on Policy & Release.

8. BenefitsCal Transition Update

Summary: Lulu Fou provided an update on BenefitsCal Transition.

9. BenefitsCal Update

- **CalFresh ABAWD Time Limits**
- **Income Verification (Truv)**
- **Medi-Cal HR1**

Topic

Summary: Fred Gains provided an update on BenefitsCal.

10. Foster Care Eligibility Determination (FCED) Update

- **Production Simulation**
- **Implementation Support Plans**
- **Mitigation Plans**

Summary: Corey Morris provided an update on Foster Care Eligibility Determination (FCED).

11. Data & Analytics Update

- **Results to Date**
- **Upcoming Plans**

Summary: Rajesh Tahaliyani and Robert Lusk provided an update on Data & Analytics.

*Action item – Report back to the PSC regarding whether or not Managers will be able to see multiple locations on the Periodic Monthly Report.

12. Infrastructure Update

- **Identity Access Management**
- **Hyland Upgrade**

Summary: Dawn Wilder and Robert Lusk provided an update on Infrastructure.

13. Contact Center Updates

- **Call Summarization**
- **Reporting Replacement**
- **Calabrio Replacement**
- **eCCP Replacement**

Summary: Dawn Wilder provided updates on Contact Center.

*Public comments made by Heather Willoughby and Ami Fleischman.

14. Release of Information (ROI) Update

Summary: Fred Gains and Jason Horton provided an update on Release of Information (ROI).

*Public comment made by Heather Willoughby.

Topic

15. 2026 CalSAWS Conference Debrief

Summary: Holly Murphy and Wendy Battermann debriefed the 2026 CalSAWS Conference.

*Public comment made by Heather Willoughby.

16. State Partners Updates

- **OTSI**
- **CDSS**
- **DHCS**

Summary: Neha Dhawan provided an update for OTSI. Martha Esparza provided an update for CDSS. Theresa Hasbrouck provided an update for DHCS.

17. Adjourn Meeting

Summary: Co-Chair, Eduardo Ameneyro, adjourned the meeting at 11:04 a.m.

Follow Up

#	Action Item	Who	Due	Status
1	Show chart that lists equivalent enhancements for CalSAWS to BenefitsCal. ▪ Julia to share outside benchmarks for self-service site adoption rates. ▪ Share number of documents that were actually retried for upload. **(Closed)**	Onur Senman Frederick Gains Holly Murphy	July 2026	Closed
2	Validate levels of access to the analytics data.	Rajesh Tahaliyani	July 2026	Closed
3	Report back to the PSC regarding whether or not Managers will be able to see multiple locations on the Periodic Monthly Report.	Rajesh Tahaliyani	August 2026	Open

Next Meeting
In-Person/Zoom
Thursday, August 20, 2026
9:00 a.m. – 11:30 p.m.
CalSAWS
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Gold River, CA 95670