

CalSAWS

FL



Deloitte M&E County Purchase

ME-LA-01-2026

Los Angeles County

RAW Data Set and PBDS Support for Los Angeles County

May 05, 2026

Table of Contents

1	OVERVIEW	2
2	SCOPE	2
3	ASSUMPTIONS.....	3
4	SCHEDULE	4
5	TOTAL COST	4
6	REFERENCES.....	5
7	APPENDIX A	5
7.1	Summary of Cost	5
 TABLE OF TABLES		
	Table 1: Scope	2
	Table 2: Assumptions	3
	Table 3: Total Cost	4

ME-LA-01-2026 - Los Angeles – RAW Data Set and PBDS Support for Los Angeles County

1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), Los Angeles County ("County") has requested to continue the Raw Data Set and Purpose-Built, Curated Data Set ("PBDS") access in CalSAWS Amazon Simple Storage Solution ("Amazon S3"), as further described in this County order form (the "County Purchase").

2 SCOPE

The County identified a business need for Deloitte to provide one-time support to provide RAW data support to add 29 new tables to the RAW data extraction process and provide recurring services to maintain system operations for RAW extracts and PBDS. This County Purchase describes the Recurring M&E One-Time Services for Deloitte to supply ongoing technical and operation services aligned with the County's current policies and business needs as documented in the JIRA SCR, CA-295194.

M&E One-Time Services includes up to 3,472 hours, of which 252 hours are allocated for administration of the County Purchase, including management of the work plan, coordination with CalSAWS teams and the County, progress tracking and status reporting. The hours included in these M&E One-Time Services are to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Batch job execution support in response to CalSAWS System updates impacting County-specific batch jobs configured under this County Purchase, for both the raw data set and the PBDS.
2	Resolving and updating CalSAWS jobs that filter down to County-specific jobs that can either be affected by CalSAWS defects or from other System Change Requests ("SCRs") modifying the County data, for both the raw data set and the PBDS.
3	Providing Application Architecture support for changes that affect the raw data set and the PBDS, such as architectural changes relating to Reports releases, version upgrades, or data growth.
4	Providing Application DBA support for changes that affect the raw data set and the PBDS.

NUMBER	DESCRIPTION
5	One-time support: Add 29 new tables to the RAW extract process based on the request from the county.

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	Recurring M&E One-Time Services will be worked on and invoiced on a monthly basis according to the rates and charges in the pricing schedule. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked. These charges are based on an estimate of 3,132 hours of support for the period 6/1/26 through 5/31/2027 , subject to APD funding requirements outlined in Assumptions #15 through #18.
2	The PBDS will be pushed into the County's Amazon S3 account via batch processing to take place after each daily batch run has completed in full.
3	The County will be responsible for assigning a County contact for security activities, such as access requests to the County's AWS account or security incidents.
4	Changes to access paths and methods will be reviewed and approved through the Consortium Technical Change Advisory Board prior to implementation.
5	Access credentials will be rotated by County in accordance with Consortium Security Policy.
6	The County will be responsible for obtaining access to County datasets from the Consortium.
7	The County's access to the Amazon S3 is read/egress only
8	Relational Database will be accessible via Wide Area Network ("WAN") Network Address Translation ("NATed") through Firewall ("F5") at exchange
9	The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
10	The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
11	Testing of queries will leverage existing CalSAWS test environments and masked data.
12	The charges set forth in Section 5 below (the "Total Cost") are not to be exceeded based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and Recurring M&E One-Time Services. These additional charges will be executed as a revision to this County Purchase.

NUMBER	DESCRIPTION
13	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
14	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
15	If the County or its 3 rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
16	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by 06/05/2026 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
17	Consortium will hold back ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.
18	Holdback release is estimated for February following each year-end calendar, subject to invoice acceptance in accordance with contract terms. See holdback schedule table in the pricing schedule for detailed release timing.

4 SCHEDULE

The charges associated with this County Purchase will be incurred through May 31, 2027.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$435,364.00	\$17,003.00	\$452,367.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$435,364.00	\$17,003.00	\$452,367.00

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

7 APPENDIX A

7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-LA-01-2026 - Los Angeles RAW Data Set and PBDS Support for Los Angeles County - Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-LA-01-2026 - Los Angeles County – RAW Data Set and PBDS Support for Los Angeles County

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

Los Angeles County

By: 

Printed Name: Jackie Contreras, Ph.D

Title: Director

Date: 07/02/2026

Approved As to Form:

Los Angeles County Counsel

By: 

Printed Name: Truc Moore

Title: Principal Deputy County Counsel

Date: 6/16/2026

Notice Address:

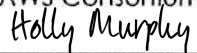
Department of Public Social Services

County of Los Angeles

12860 Crossroads Parkway South

City of Industry, CA 91746

CalSAWS Consortium

By: 

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 17-Jul-2026 | 12:25:36 PM PDT

Deloitte Consulting LLP

By: 

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 17-Jul-2026 | 11:31:35 AM PDT

Notice Address:

CalSAWS Consortium

11971 Foundation Place, 3rd Floor

Gold River, CA 95670

Table of Contents

Inventory of Detailed Worksheets:	Tab
Charges Summary	Tab 1
One-Time Services Charges	Tab 2
Total Charges by SCR	Tab 3

1. Charges Summary

Total M&E One-Time Services Charges	SFY 2026/27	SFY 2027/28	Total Charges
M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Recurring M&E One-Time Services Charge	\$435,364.00	\$17,003.00	\$452,367.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$435,364.00	\$17,003.00	\$452,367.00

*

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later. Holdback release is estimated for February following each calendar-year end, subject to invoice acceptance in accordance with contract terms. See holdback schedule table below for the detailed release timing.

Holdback Release	Service Month
SFY25/26	June 2025 - December 2025
SFY26/27	January 2026 - May 2026; June 2026 - December 2026
SFY27/28	January 2027 - May 2027; June 2027 - December 2027

System Change Request ("SCR")	Description	Target Release	Charges
			\$452,367
CA-295194	Raw Data Set and PBDS Support for Los Angeles County	26.05	\$422,817
N/A	Administration of the County Purchase order	N/A	\$29,550



California Health and Human Services Agency
 Office of Technology & Solutions Integration
 Statewide Automated Welfare System (SAWS) Project
 2495 Natomas Park Drive, Suite 515
 Sacramento, California 95833
 (916) 263-3900



GAVIN NEWSOM
 GOVERNOR

July 17, 2026

Claudia Angel
 Department of Public Social Services
 County of Los Angeles
 12820 Crossroads Parkway South-West Ammex
 City of Industry, CA 91746-3411

**RE: Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Support FY 2026-27 – FY 2027-28
 APD AL**

Dear Ms. Angel,

This letter approves your Fiscal Year (FY) 2026-27 request received July 01, 2026 to purchase IT Service and Support for the Los Angeles County Department of Public Social Services (DPSS). I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

FY 2026-27	FY 2027-28	TOTAL
\$435,364	\$17,003	\$452,367

Estimated one-time maintenance and operations costs in the amount of **\$452,367.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **19B-26-15313** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at or Sudakshina.Biswas@otsi.ca.gov

Sincerely,


 PATRICE YANG
 SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
 Analyst, County Expense Claim, CDSS



Do Your Part to Help California Save Energy
 To learn more about saving energy, visit the OSI web site at <http://www.otsi.ca.gov>

Certificate Of Completion

Envelope Id: 3EF5FCD2-CB33-8244-818C-056BB1D3E20C

Status: Completed

Subject: Deloitte ME County Purchase - ME-LA-01-2026 - RAW Data Set and PBDS Support for Los Angeles County

Source Envelope:

Document Pages: 12

Signatures: 2

Envelope Originator:

Certificate Pages: 5

Initials: 1

Raman Kaur

AutoNav: Enabled

4022 Sells Drive

Envelopeld Stamping: Enabled

Hermitage

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

Hermitage, TN 37076

IP Address: 24.206.66.41

Record Tracking

Status: Original

Holder: Raman Kaur

Location: DocuSign

7/17/2026 2:24:12 PM

Signer Events

Signature

Timestamp

Rajesh Tahaliyani

Sent: 7/17/2026 2:27:03 PM

Viewed: 7/17/2026 2:31:28 PM

Signed: 7/17/2026 2:31:35 PM

Managing Director

Security Level: Email, Account Authentication
(None)

Signature Adoption: Pre-selected Style

Using IP Address: 24.206.73.51

Electronic Record and Signature Disclosure:

Not Offered via Docusign

Fue Kue

Sent: 7/17/2026 2:31:37 PM

Viewed: 7/17/2026 2:38:06 PM

Signed: 7/17/2026 2:39:32 PM

Security Level: Email, Account Authentication
(None)

Signature Adoption: Pre-selected Style

Using IP Address:

2601:207:400:4b30:587d:9b77:4bdd:6f8e

Electronic Record and Signature Disclosure:

Accepted: 10/9/2020 6:48:45 PM

ID: 6a39f873-42b7-4f31-b3c1-b01ba403258d

Company Name: Deloitte

Holly Murphy

Sent: 7/17/2026 2:39:34 PM

Viewed: 7/17/2026 3:25:27 PM

Signed: 7/17/2026 3:25:36 PM

CalSAWS Chief Administrative Officer

CalSAWS

Security Level: Email, Account Authentication
(None)

Signature Adoption: Pre-selected Style

Using IP Address: 162.246.145.2

Electronic Record and Signature Disclosure:

Accepted: 7/17/2026 3:25:27 PM

ID: a62dbdfa-eb7c-4a3e-af9d-d241f44d4dd3

Company Name: Deloitte

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events	Status	Timestamp
Carbon Copy Events		
Deloitte CalSAWS M&E PMO	COPIED	Sent: 7/17/2026 3:25:37 PM
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Deloitte PMO CalSAWS	COPIED	Sent: 7/17/2026 3:25:38 PM
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Kyle Beckman	COPIED	Sent: 7/17/2026 3:25:39 PM
Security Level: Email, Account Authentication (None)		Viewed: 7/17/2026 3:26:09 PM
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events		
Envelope Sent	Hashed/Encrypted	7/17/2026 2:27:04 PM
Certified Delivered	Security Checked	7/17/2026 3:25:27 PM
Signing Complete	Security Checked	7/17/2026 3:25:36 PM
Completed	Security Checked	7/17/2026 3:25:39 PM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

DISCLOSURE

From time to time, Deloitte USA LLP, Deloitte LLP and their respective subsidiaries (collectively, “we”, “us” or “Company”) may be required by law to provide to you certain written notices or disclosures related to the use of DocuSign and/or electronic signatures (“Disclosures”). Described below are the terms and conditions for providing to you such Disclosures electronically through the DocuSign, Inc. (DocuSign) electronic signing system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' checkbox.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after signing session and, if you elect to create a DocuSign signer account, you may access them for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.0000 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive Disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required Disclosures only in paper format. How you must inform us of your decision to receive future Disclosures in paper format and withdraw your consent to receive Disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required Disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required Disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper Disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of a DocuSign envelope instead of signing it. This will indicate to us that you have withdrawn your consent to receive required Disclosures electronically from us and you will no longer be able to use the DocuSign system to receive required Disclosures electronically from us or to sign electronically documents from us.

All Disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all Disclosures that are required to be provided or made available to you. To reduce the chance of you inadvertently not receiving any Disclosures, we prefer to provide all of the required Disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the Disclosures electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the Disclosures electronically from us.

How to contact Deloitte:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive Disclosures electronically as follows:

To advise Deloitte of your new e-mail address

To let us know of a change in your e-mail address where we should send Disclosures electronically to you, you must send an email message to us at [Deloitte Global eSignature Support](#) and in the body of such request you must state: your previous e-mail address and your new e-mail address. We do not require any other information from you to change your email address. In addition, you must notify DocuSign, Inc. to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in the DocuSign system.

To request paper copies from Deloitte

To request delivery from us of paper copies of the Disclosures previously provided by us to you electronically, you must send us an e-mail to [Deloitte Global eSignature Support](#) and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number.

To withdraw your consent with Deloitte

To inform us that you no longer want to receive future Disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to [Deloitte Global eSignature Support](#) and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. We do not need any other information from you to withdraw consent. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process.

Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

** These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic Disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference

and access. Further, if you consent to receiving Disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

By checking the 'I agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC CONSUMER DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Deloitte as described above, I consent to receive exclusively through electronic means all Disclosures that are required to be provided or made available to me by Deloitte.