

Workload Management Bulletin

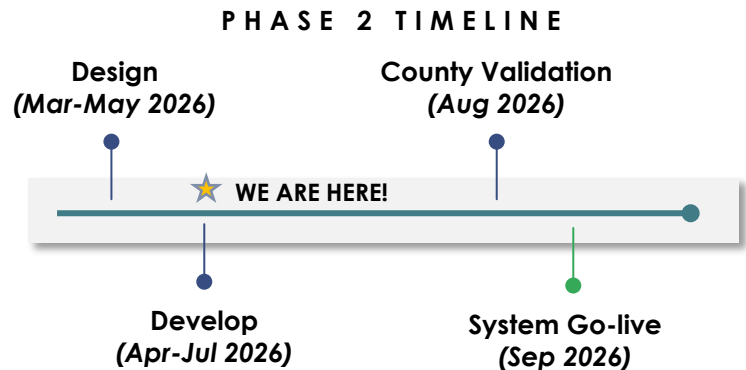
July 2026



PROJECT UPDATES

Change Impacts Resource Package coming soon! Here's what you can expect from the package:

- **Overview & Highlights**
- **Dashboards of Changes Across SCRs CA-293075, CA-296462, CA-296514**
- **Breakdown of Impacts**
- **Directory of All Documented Changes**



WORKLOAD MANAGEMENT HOT TOPICS

CalSAWS Workload Management Phase 2 (CA-296462 & 293075): will be delivering new and updated features. These updates will offer dedicated settings, automated functions, and new pages combined with updated assignment logic. Along with these SCRs will be CA- 296514 which will add new dashboards and features to Workload Management reporting.

Change Impact Sneak Peek: For Workload Management Phase 2 (CA-293075), a key change for 26.09 is a new page for Reassignment Prioritization including search & filter functions and the ability to add a new reassignment prioritization method. This along with the new Reassignment Prioritization Detail & Select Reassignment Prioritization pages will impact the current Workload Reassignment Detail page.

Training Material Callout: Coming out this month are more training resources to continue supporting staff with Workload Management Phase 1 changes! Keep an eye out for Job Aids on Workload Assignment – Manage, Worker Schedule – Administrative, and County Authorizations – Manage. Also, new and updated WBTs such as Workload Management – Supervisor, Clerical Support – Case Establishment, and Clerical Support – Workload Reassignment.

County Validation: Approaching fast in August, selected County participants will be able to test the Workload Management Phase 2 SCRs slated for the 26.09 Release! With the hands-on experience of navigating the system, staff will test new features using real scenarios in preparation of system go-live.

