

Distribution Date	July 20, 2026
To	PPOC.58; Committee.CalWORKs_CalFresh.All
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	26.07 CalFresh Change Impact Resource Package

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| ☐ General | ☐ Reports |
| ☐ Policy | ☐ Fiscal |
| ☐ CW | ☐ Caseload Movement |
| ☒ CF | ☐ Management |
| ☐ MC | ☐ Batch and Interfaces |
| ☐ CMSP | ☐ Fiscal |
| ☐ FC/KG/AAP | ☐ GA/GR |
| ☐ Child Care | ☐ Help Desk |
| ☐ WtW | ☐ Imaging |
| ☐ Other Program(s) _____ | ☐ Security |
| ☐ BenefitsCal | ☐ Task Management |
| ☐ Customer Correspondence | ☐ Technical |
| ☐ OCAT | ☒ Training |
| ☐ Other _____ | |

Description

Purpose

This CIT provides counties with the 26.07 CalFresh Change Impact Resource Package.

Background

The CalFresh Processing workgroup was established to support CalFresh Payment Error Rate initiatives and ABAWD Enhancement Workgroup was established to support the ABAWD policy changes. The primary focus of both workgroups was to identify, evaluate, and prioritize system enhancements needed to support their respective policy and program objectives.

CalFresh Processing Workgroup focused on identifying and prioritizing system enhancements that could help improve processing and reduce CalFresh payment error rates across counties.

The ABAWD Enhancement Workgroup focused on identified ABAWD enhancements to support counties in administering and improving worker experience when processing ABAWD policy changes.

These collaborative efforts resulted in defined enhancements, which were then converted into SCRs for development and implementation.

Additional Information

Counties will receive ongoing communications, detailed information about upcoming system changes, and supporting resources related to the CalFresh Processing and ABAWD Enhancement SCRs.

The Change Impact Resource Package supports Organizational Change Management (OCM) efforts for CalFresh Payment Error Rate and ABAWD enhancements by identifying, analyzing, validating, and communicating the people, process, and technology impacts associated with upcoming System changes. By evaluating the differences between the current and future state, the assessment provides stakeholders with a clear understanding of what is changing and helps inform mitigation strategies, communications, and engagement activities needed to prepare impacted staff.

Included in this CIT is the 26.07 CalFresh Change Impact Resource Package.

County Actions

1. Disseminate the 26.07 CalFresh Change Impact Resource Package to appropriate County staff.
2. Copy your Regional Manager(s) on any questions you might send to the Primary or Backup Project Contact.

Primary Project Contact

Norma Meza
MezaN@CalSAWS.org

Backup Project Contact

CalWORKs/CalFresh Committee Facilitator
Committee.CalWORKs_CalFresh.Facilitator@CalSAWS.org

Attachments

CIT 0124-26 26.07 CalFresh Change Impact Resource Package .pdf

Communication Portal Link

OR

You may also retrieve the CIT document and attachments by following these steps:

1. Hover over the Communications & Resources tab at the top of the page.
2. Click on the "CalSAWS Information Transmittal (CIT)" folder.
3. Click on the "2026" folder.
4. Click on the appropriate CIT # folder.