

CalSAWS

California Statewide Automated Welfare System



Biweekly Status Report

BenefitsCal Maintenance and Operations (M&O)

Reporting Period: June 1, 2026 – June 14, 2026

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BenefitsCal Transition-Out Update

BenefitsCal Transition Highlights

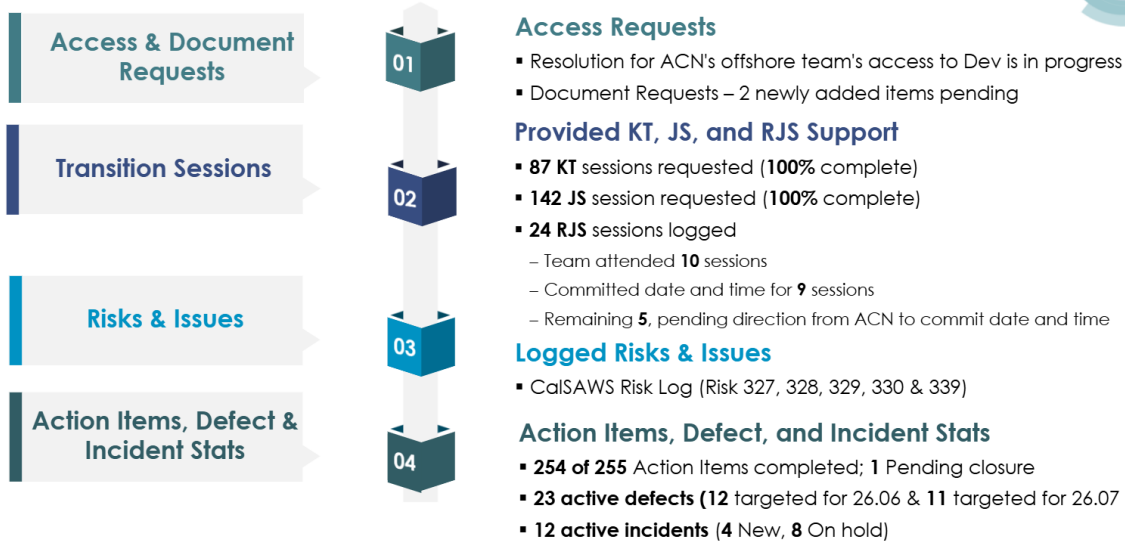


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Bi-Weekly Status – BenefitsCal M&O

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1: Biweekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
1.3	The BenefitsCal Team successfully deployed Priority Release 26.06.01 to BenefitsCal Production.
June Enhancements (June Priority Release 26.06.21, May Monthly Release 26.06.25)	- One (1) enhancement is targeted for deployment to Production on 06/21/26: - One (1) Partner Support Enhancements: - CSPM-83335: Technical - Support for FIS RestAPI Integration - Three (3) enhancements were successfully deployed to Production on 06/25/26: - Two (2) Policy Enhancements: - CSPM-83775: Update ABAWD screening question: Care of a child under 14 in the CalFresh Household - CSPM-80930: HR1 - Retroactive Medi-Cal Reduced Timeframes - One (1) Production Priority Enhancement: - CSPM-81558: Technical – Remove special characters when saving data in the backend for notes captured during the document upload flow
User Centered Design (UCD) Activities	- Customer Experience (CX) Measurements Data - Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues. - User Engagement - No update for the reporting period. - Enhancements - Finalized designs for CSPM-81960: Truv Implementation. - Advocate Engagement - Reviewed and drafted responses for May UCD comment log.
Transition-Out	- Access requests - Access Request – Continuing for tools and applications. - Provided knowledge transfer (KT), job shadow (JS), and Reverse Job Shadow (RJS) support: 87 KT – 100% completed. 142 JS – 100% completed. 24 RJS sessions logged (42% completed)

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	- Action Items, Defects and Incident stats 254 of 255 Action Items completed 23 active defects 12 active incidents

1.1.1 Deliverable Summary

Table 2: Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
None.			

1.2 BenefitsCal Project Status Dashboard

Table 3: Status Dashboard

TOPIC	STATUS	HIGHLIGHTS
Availability	On Time	The BenefitsCal System did not experience any unplanned outages.
Defects	On Time	There are twenty-three (23) active Production defects.
Incidents	On Time	There are ten (10) open Tier 3 incidents.

1.3 Highlights of the Reporting Period

- Priority Release**
 - The BenefitsCal Team successfully deployed Priority Release 26.06.01 to BenefitsCal Production.
- Emergency Release**
 - None for the reporting period.
- Monthly Release**
 - None for the reporting period.
- Planned Outages**
 - Sunday, 05/31/26 11:30 pm to 12:30 am PST 06/1/26
 - BenefitsCal Monthly Release 26.06.01

1.4 Deliverable Management

- Deliverables and Work Products submitted:**
 - FWP 28.50: BenefitsCal Work Plan Monthly Updates – May 2026 on 06/08/26.
 - FWP 25.52: BenefitsCal Monthly M&O Report – May 2026 on 06/08/26.
- Deliverable and Work Product submissions for the next reporting period**
 - None for the Reporting Period.

1.5 CRFI/CIT Communications

The following table outlines the CalSAWS Information Transmittals (CITs) for the reporting period.

Table 4: CITs

CIT ID	To	SUBJECT	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0099-26	Notify.All; usbenefitscaldevops@deloitte.com; operator@calheers.ca.gov; HoweG@CalSAWS.org; QuijadaP@CalSAWS.org; venugopalanp@calsaws.org; Bill.Kelly@fisglobal.com; CalSAWS.All; Notify.SCATL.Outage CC Consortium.RegionalManagers.All; Consortium.SectionDirectors; Communications.Infra@CalSAWS.org	Scheduled Downtime Notification – 6/26/2026	06/09/26	Communications .Infrastructure	Pete Quijada
0100-26	Notify.All; usbenefitscaldevops@deloitte.com; operator@calheers.ca.gov; HoweG@CalSAWS.org; QuijadaP@CalSAWS.org; venugopalanp@calsaws.org; Bill.Kelly@fisglobal.com; CalSAWS.All; Notify.SCATL.Outage CC Consortium.RegionalManagers.All; Consortium.SectionDirectors; Communications.Infra@CalSAWS.org	Scheduled Downtime Notification – 6/28/2026	06/09/26	Communications .Infrastructure	Pete Quijada
0099-26	Notify.All; usbenefitscaldevops@deloitte.com; operator@calheers.ca.gov; HoweG@CalSAWS.org; QuijadaP@CalSAWS.org;	Scheduled Downtime Notification – 6/26/2026	06/09/26	Communications .Infrastructure	Pete Quijada

CIT ID	To	SUBJECT	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
	venugopalanp@calsaws.org; Bill.Kelly@fisglobal.com; CalSAWS.All; Notify.SCATL.Outage CC Consortium.RegionalManagers.All; Consortium.SectionDirectors; Communications.Infra@CalSAWS.org				

The following tables outline the CalSAWS Requests for Information (CRFIs) for the reporting period.

Table 5: CRFIs

CRFI ID	To	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
None.							

Table 6: Overdue CRFIs

CRFI ID	To	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
None.							

1.6 Risks and Issues

1.6.1 Project Risks

This section includes a summary of the updates to open risks to the BenefitsCal Project as of the last calendar day of the reporting period. For more details and the history of each risk, please refer to the CalSAWS Consortium risk log here: [CalSAWS SharePoint > Risk Log](#)

Table 7: Project Risks

ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	RISK LEVEL	DATE LOGGED
326	Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule	June 1, 2026 Added BenefitsCal 26.11 Design completion to 7/31/2026. Updated 26.09 final forms to	Open	Medium	12/15/25

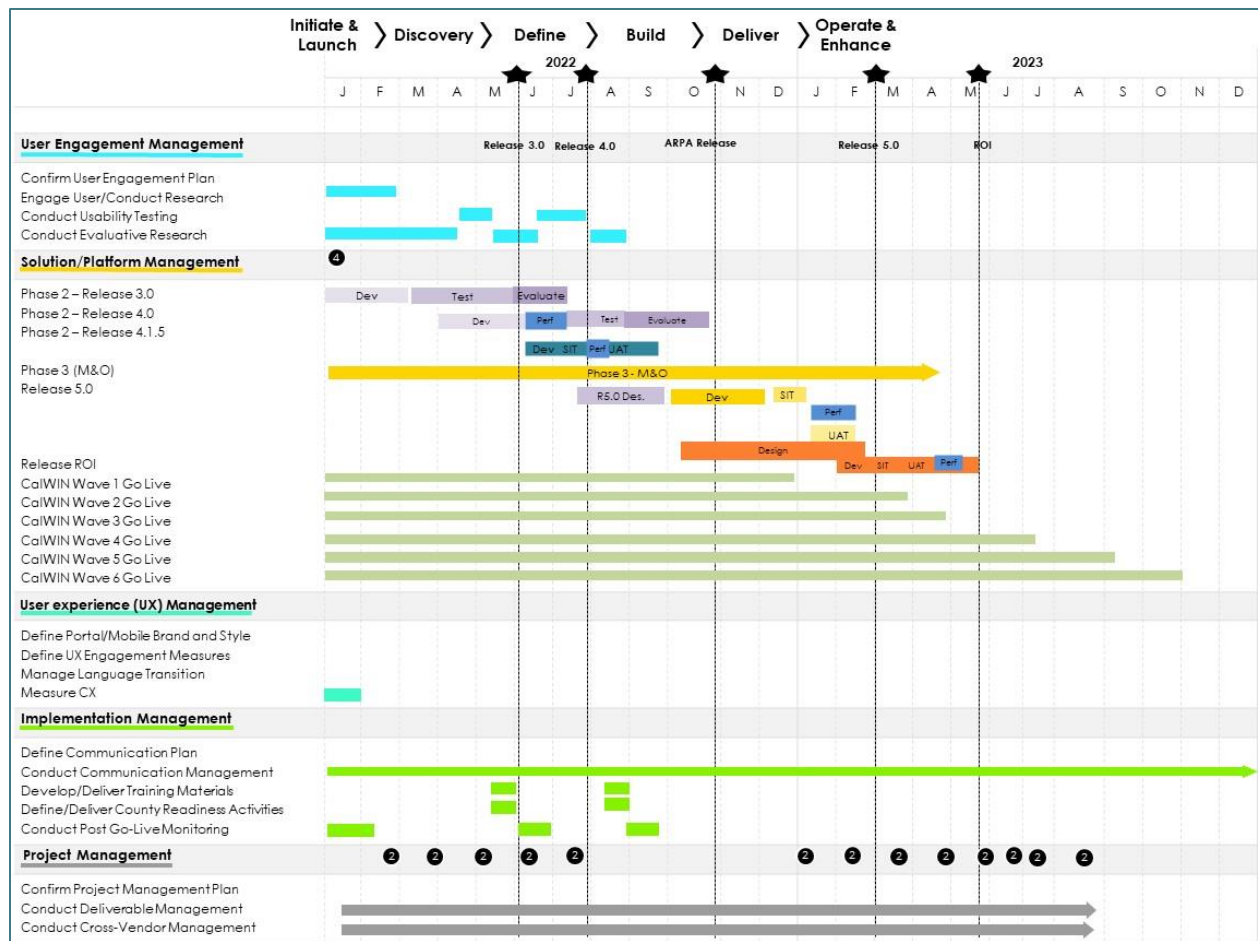
ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	RISK LEVEL	DATE LOGGED
		6/19/2026 (WR Application Insert finalization). Updated Early Trigger and Risk Trigger dates. Updated the 26.09 Design completion to 5/12 due to QNC phase II design that is being finalized.			
327	Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule	None for the Reporting period.	Open	Medium	02/04/26
328	Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities	None for the reporting period.	Open	Low	02/04/26
329	Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities	None for the reporting period.	Open	Medium	02/04/26
330	Current BenefitsCal System Performance May Not Meet the New SLA Performance Standards Set In The New Contract	June 15, 2026: Continue to monitor and risk level remains low.	Open	Low	02/04/26

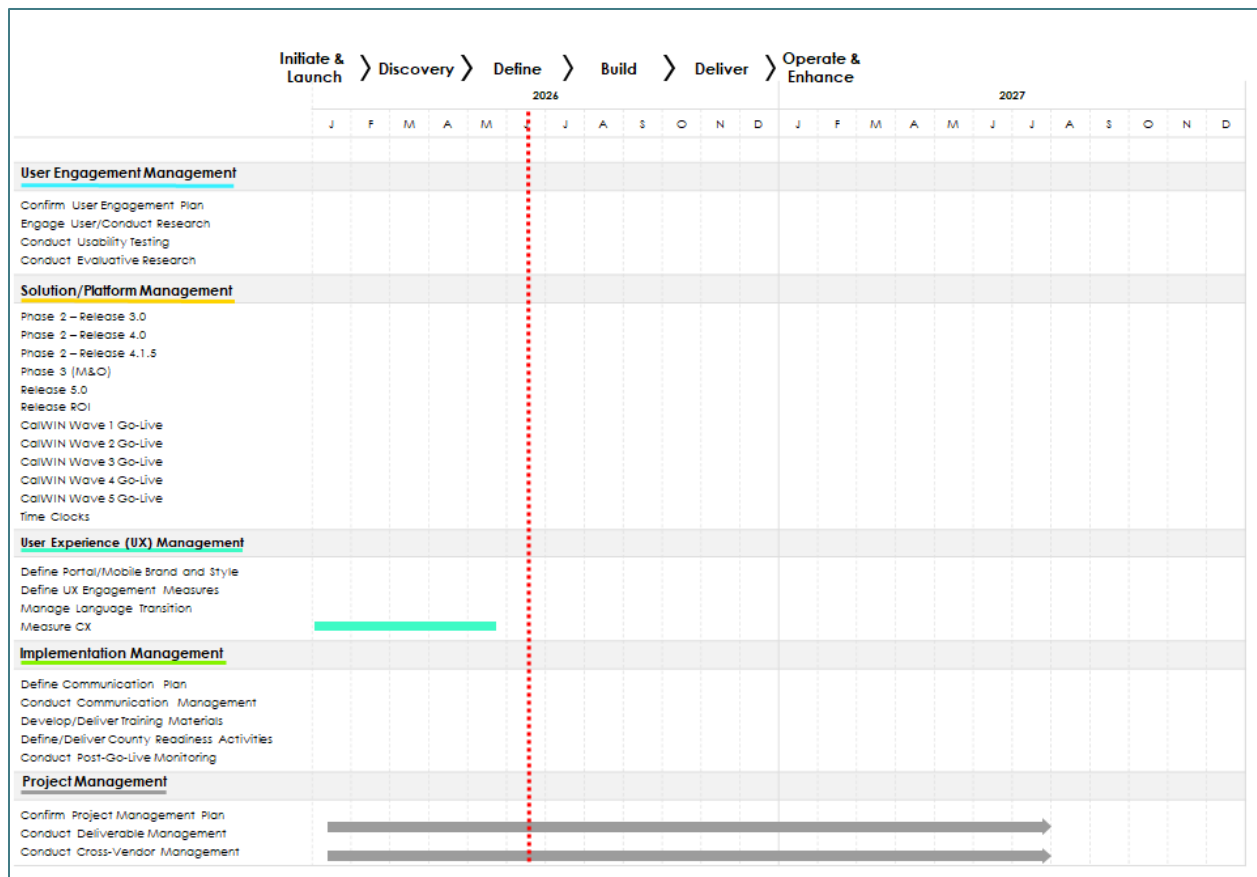
1.6.2 Project Issues

This section includes a summary of the updates to open issues for the BenefitsCal Project as of the last calendar day of the reporting period. For more details and the history of each issue, please refer to the CalSAWS Consortium issue log here: [CalSAWS SharePoint > Issues Log](#)

Table 8: Project Issues

ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	PRIORITY	DATE LOGGED
335	Schedule Delay in BenefitsCal SCR Job Shadow Workstream	June 3, 2026: All BenefitsCal Transition Job Shadow sessions have been completed. This issue is closed.	Closed	High	04/08/26





1.8 Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

Table 9: Overdue Action Items

ID	DESCRIPTION	OWNER	DUE DATE
None.			

1.9 SIRFRA/SCERFRA/SIRFRA/SARRA Information

The SIRFRA, SCERFRA, SIRFRA, and SARRA management and reporting for BenefitsCal has been transitioned to the Accenture BenefitsCal team as of May 1, 2026.

1.10 Deviation from Plan/Adjustments

- None for the reporting period.

1.11 Transition-Out

The figure below provides a summary of the transition-out progress with the incoming contractor, highlighting transition sessions, access and document requests, and risks and issues.

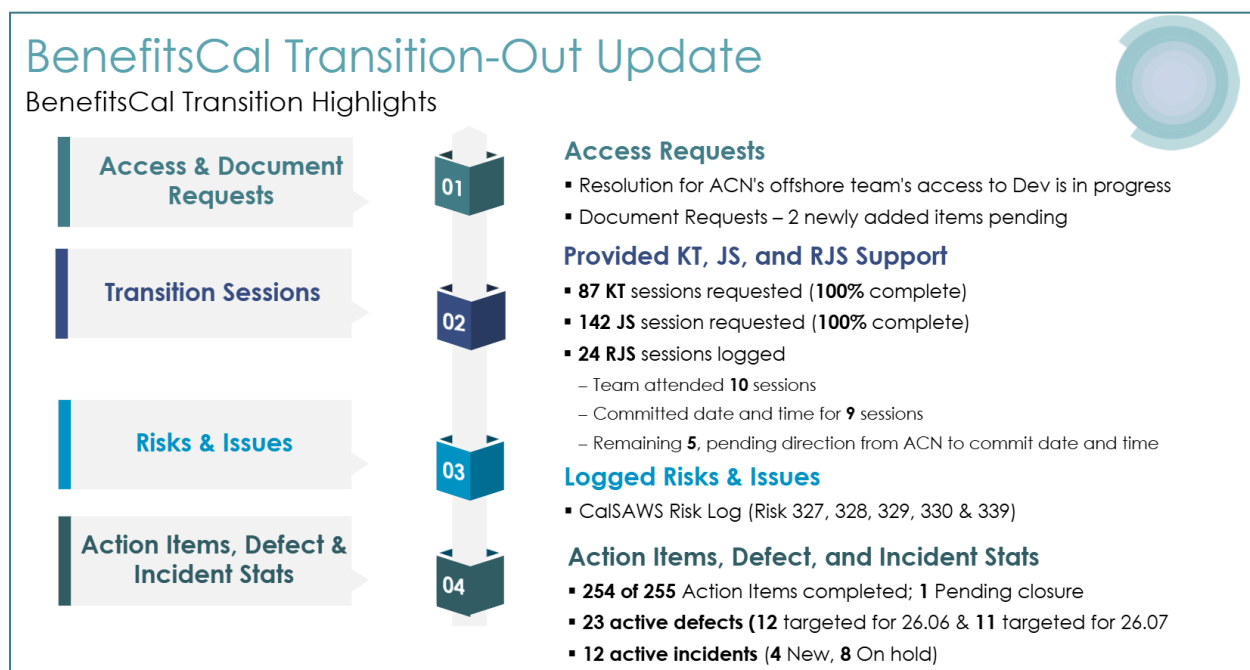


Figure 1: Transition-Out Status Summary

2 BENEFITSCAL COLLABORATION MODEL (CM)

Activities from the Reporting Period

Prioritization in progress for items prioritized in Q4 2023, Q1 2024, and Q2 2024. (They have already been logged in to Jira.)

The table below contains the current enhancements prioritized by CM in any quarter and their updates.

Table 10: Enhancements Updates, Prioritized by CM

ISSUE TYPE	ID	SUMMARY	STATUS	UPDATE THIS WEEK
None for the reporting period				

Activities for the Next Reporting Period

- Prioritize Collaboration Model Items for future releases.
- Perform design, development, and implementation analysis for enhancements and research action items identified in the Collaboration Model.

3 MAINTENANCE AND OPERATIONS

Operational Support

- Provided operational support for manual reprocessing of a transaction between CalSAWS and BenefitsCal.

- **CFA Meeting**
 - None for the reporting period.
- **Daily Partner Coordination Meetings**
 - Conducted daily partner coordination meetings with CalSAWS covering design, development, testing, and release management for defects and enhancements impacting both systems along with production observations.
- **M&O Phases**
 - Completed the initial acceptance period and moved into Maintenance and Operations.

3.1 Service Management

3.1.1 Overview

- **Incidents Created**
 - Three (3) incidents were created in the biweekly reporting period for the BenefitsCal Tier 3 Team.
- **Incidents Resolved**
 - The BenefitsCal Tier 3 Team resolved two (2) incidents in the biweekly reporting period.
- **Incidents Closed**
 - The BenefitsCal Tier 3 Team closed zero (0) incident in the biweekly reporting period.
- **Incidents Triaged**
 - The BenefitsCal Tier 3 Team has triaged five hundred two (502) incidents in the biweekly reporting period.
- **Problems Created**
 - The BenefitsCal Tier 3 Team created one (1) problem ticket in the biweekly reporting period.
- **Problems Resolved**
 - The BenefitsCal Tier 3 Team resolved one (1) problem ticket in the biweekly reporting period.

3.1.2 BenefitsCal Help Desk Metrics

The charts below represent incidents created, resolved, and triaged within the reporting period. If a week is not shown within a particular chart, it is because there were no incidents to report for that week.

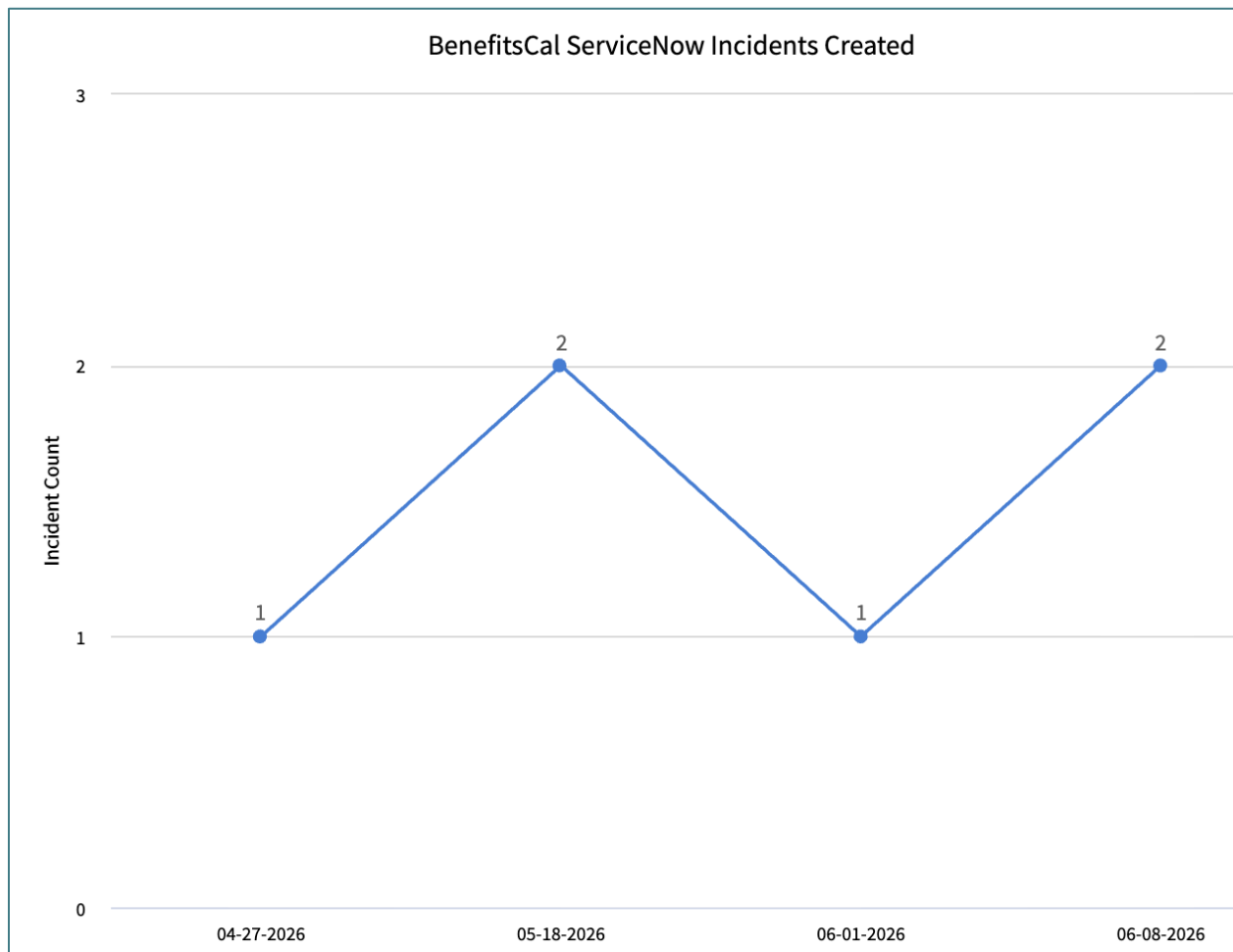


Figure 2: BenefitsCal ServiceNow Incidents Created

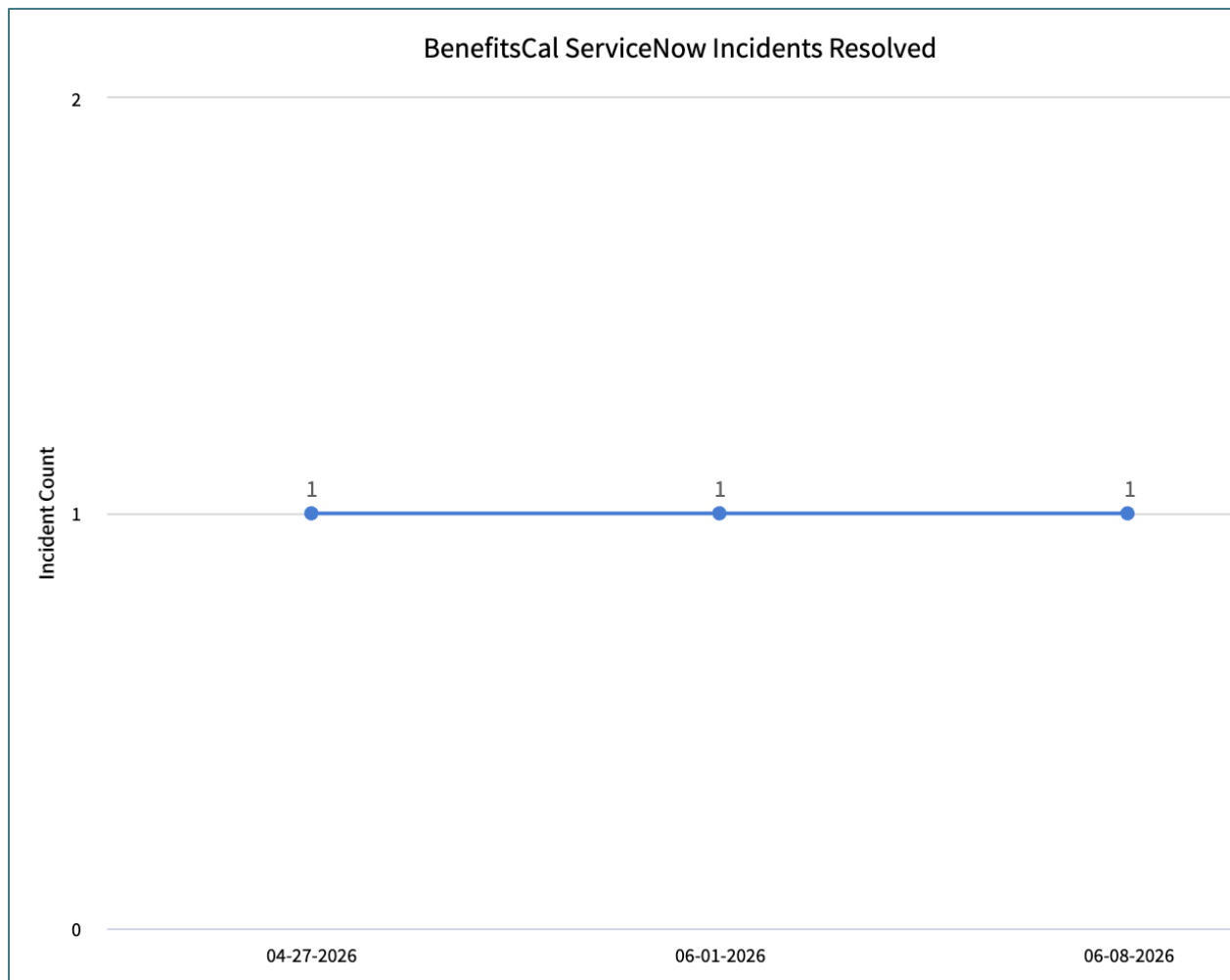


Figure 3: BenefitsCal ServiceNow Incidents Resolved

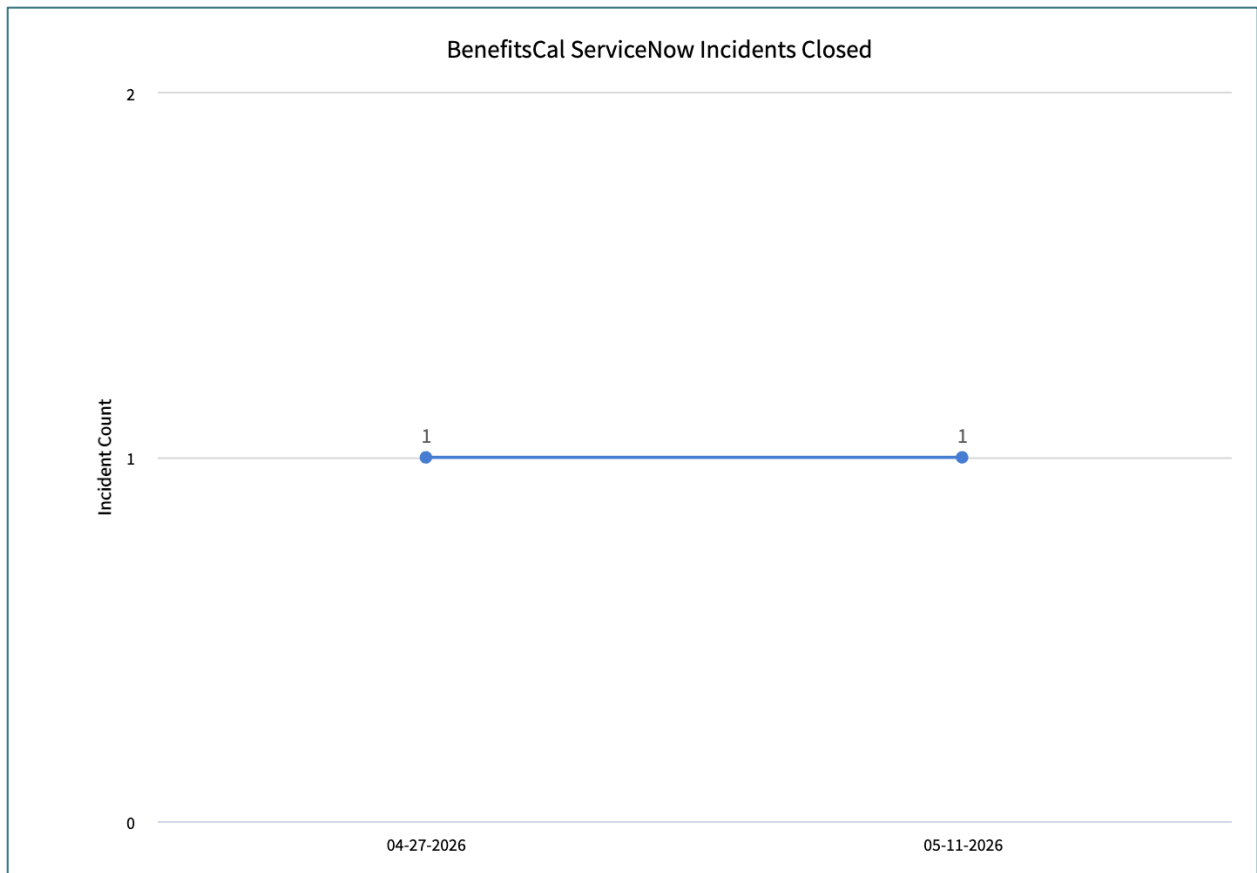


Figure 4: BenefitsCal ServiceNow Incidents Closed

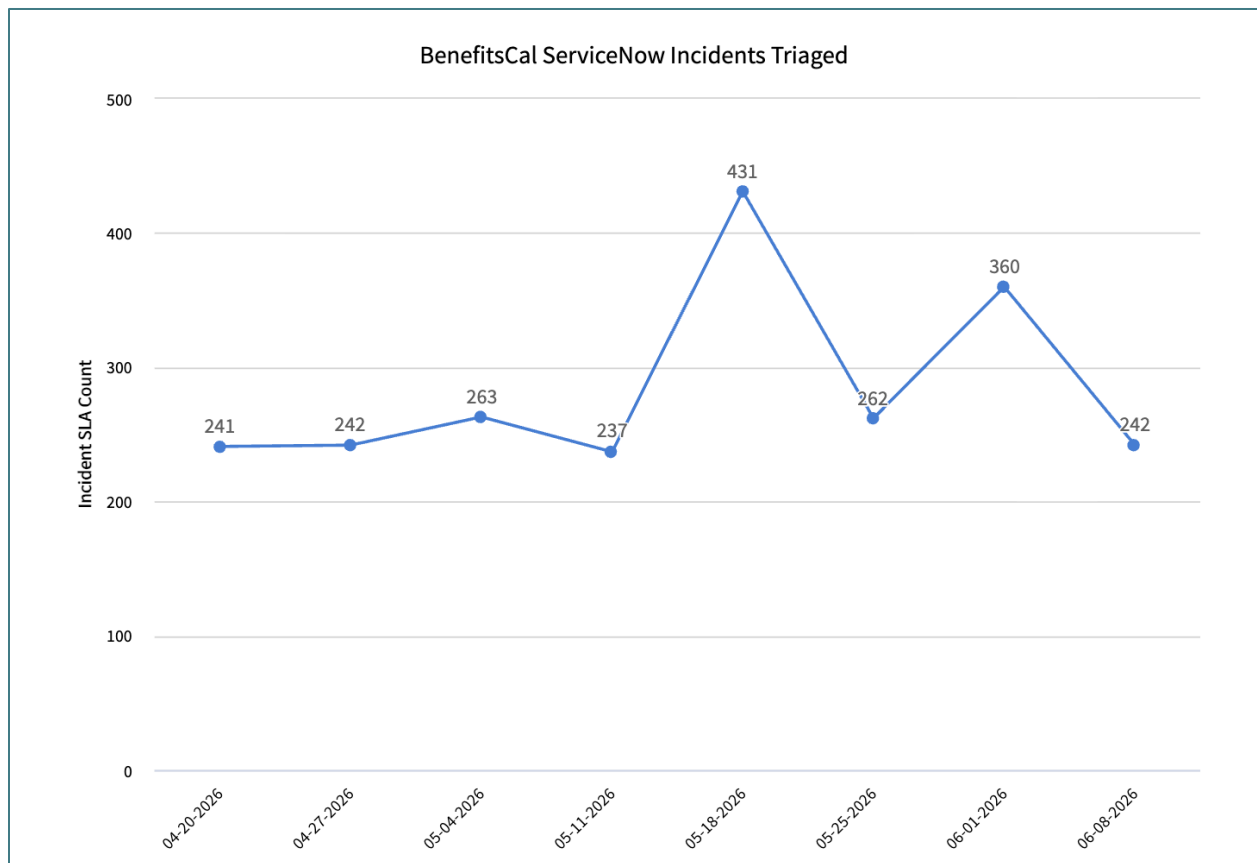


Figure 5: BenefitsCal ServiceNow Incidents Triaged

Note: The graphs above represent the ServiceNow incidents associated to all 58 Counties. Incidents represent the first level of ticketing that enters the ServiceNow system. The dates on the x-axis represent the start of week. The metrics does not include "Tier 3 App Support – BenefitsCal Questions (DLT)."

The charts below represent problems created, resolved, and triaged within the reporting period. If a week is not shown within a particular chart, it is because there were no problems to report for that week.

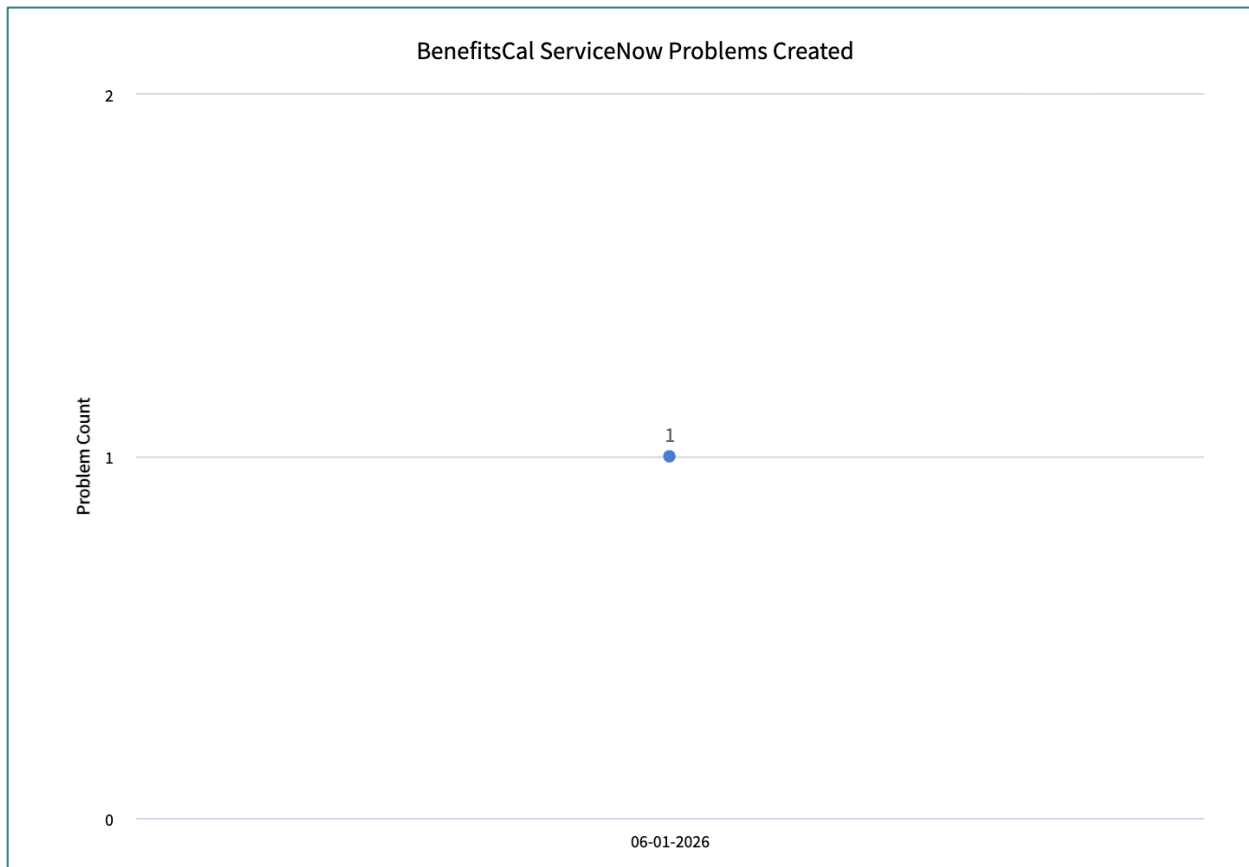


Figure 6: BenefitsCal ServiceNow Problems Created

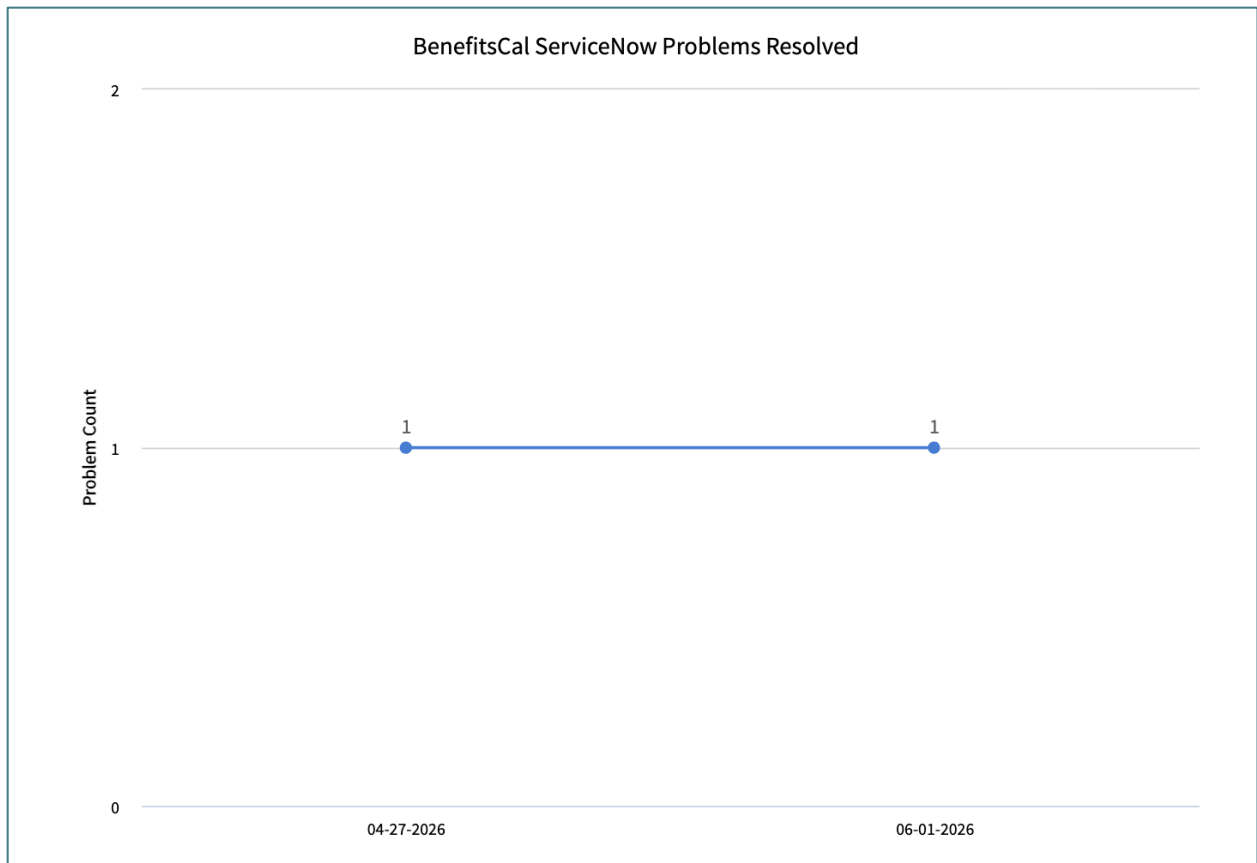


Figure 7: BenefitsCal ServiceNow Problems Resolved

Note: The graphs above represent the ServiceNow problems associated to 58 Counties. Problems represent issues that can have a many to one relationship with incidents and the last step in escalation. The dates on the x-axis represent the start of a week.

BenefitsCal ServiceNow Incidents by State and Age

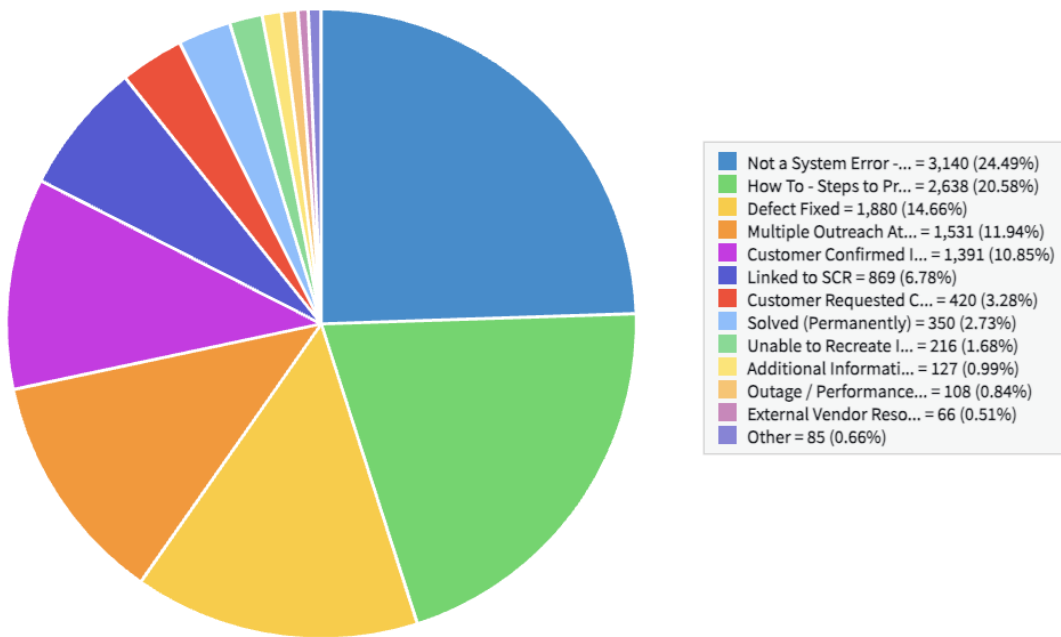
State	Aging Category	1-5 Days	11-15 Days	16-30 Days	30-60 Days	60-180 Days	>180 Days	Count
New		2	0	0	1	0	0	3
On Hold		0	1	1	0	5	0	7
Resolved		0	0	1	0	1	0	2
Closed		0	81	560	195	159	4	999
Count		2	82	562	196	165	4	1,011

Aging "State" definitions:

NEW	Incident triage not started.
IN PROGRESS	Incident triage in progress.
ON HOLD	Incident triage paused – awaiting information/problem.
RESOLVED	Incident triage completed providing steps for resolution.
CLOSED	Incident triage completed after a defect fix or change request implementation.

Figure 8: BenefitsCal ServiceNow Incidents by State and Age

BenefitsCal ServiceNow Incidents by Resolution Code

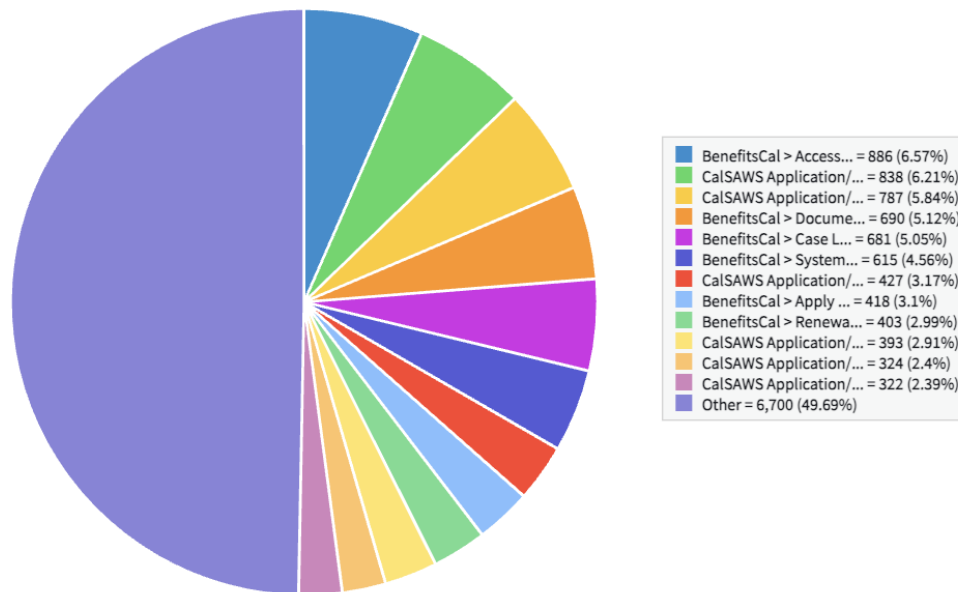


Resolution code	Incident SLA Count	Percentage of Incident SLAs
Not a System Error - With Explanation	3,140	24.49%
How To - Steps to Proceed Provided	2,638	20.58%
Defect Fixed	1,880	14.66%
Multiple Outreach Attempts – No Response	1,531	11.94%
Customer Confirmed Issue is Resolved	1,391	10.85%
Linked to SCR	869	6.78%
Customer Requested Closure	420	3.28%
Solved (Permanently)	350	2.73%
Unable to Recreate Issue	216	1.68%
Additional Information Needed	127	0.99%
Outage / Performance Degradation	108	0.84%
External Vendor Resolved	66	0.51%
Other	85	0.66%
Total	12,821	100%

Figure 9: BenefitsCal ServiceNow Incidents by Resolution Code

Note: The pie chart above represents Incidents resolved since BenefitsCal Go-Live on 09/27/21.

BenefitsCal ServiceNow Incidents Created by Category



Category(u_category)	Incident SLA Count	Percentage of Incident SLAs
BenefitsCal > Access Issue > Customer	886	6.57%
CalSAWS Application/Related Systems > Production > Eligibility Determination > Other	838	6.21%
CalSAWS Application/Related Systems > Production > Eligibility Determination > Incorrect Eligibility Results	787	5.84%
BenefitsCal > Document Upload	690	5.12%
BenefitsCal > Case Link Request	681	5.05%
BenefitsCal > System/Technical Issue	615	4.56%
CalSAWS Application/Related Systems > Production > Case Intake/Case Maintenance > Other	427	3.17%
BenefitsCal > Apply for Benefits	418	3.1%
BenefitsCal > Renewal/Redetermination/Recertification	403	2.99%
CalSAWS Application/Related Systems > Production > Medi-Cal Eligibility Determination > Other	393	2.91%
CalSAWS Application/Related Systems > Production > Medi-Cal Eligibility Determination > EDBC Results	324	2.4%
CalSAWS Application/Related Systems > Production > Client Correspondence > NOAs	322	2.39%
Other	6,700	49.69%
Total	13,484	100%

Figure 10: BenefitsCal ServiceNow Incidents Created by Category

Note: The pie chart above represents Incidents by category created since BenefitsCal Go-Live on 09/27/21. The "Other" category will cover incidents related to BenefitsCal module such as Dashboard, Help Center, Homepage, Report a Change, Application Summary.

3.2 Technology Operations

The BenefitsCal technology operations team provides Amazon Web Services (AWS) serverless infrastructure and BenefitsCal application support. Upgrades and changes to the infrastructure and application are performed following the Consortium change control process. AWS serverless infrastructure support activities include upgrades to AWS components such as the Web Application Firewall (WAF), CloudFront, Application Programming Interface (API) Gateway, Lambdas, Simple Queue Service (SQS), CloudWatch, X-Ray and Aurora Postgres, Postgres Relational Database Service (RDS), and RDS Proxy. Application maintenance and support include release and configuration management across the non-production and production environments.

3.3 BenefitsCal Maintenance and Operations

Table 11: BenefitsCal Outages

SCHEDULED DATE	OUTAGE TIMEFRAME	ACTIVITY DESCRIPTION
05/29/26-06/01/26	11:30 pm – 12:30 am PST	BenefitsCal Priority Release – 26.06.01
06/07/26	6:00 am – 02:00 pm PST	CalSAWS application maintenance (Offline mode)
06/14/26	6:00 am – 10:00 am PST	CalSAWS application maintenance (offline mode)

Table 12: BenefitsCal Upcoming Maintenance

SCHEDULED DATE	OUTAGE TIMEFRAME	APPLICATION MODE
06/21/26	8:00 pm – 9:30 pm PST	BenefitsCal Priority Release – 26.06.21

3.4 Production Defect Backlog

The Production defect backlog bar chart depicts the balance of open (unresolved Production defects assigned to present months production release – Red and closed defects – Green), month-over-month. Defects are closed upon system test validation and release of deployment to Production.



Figure 11: Production Defects Backlog Monthly Trend

3.4.1 Release Schedule Production Defect Fix

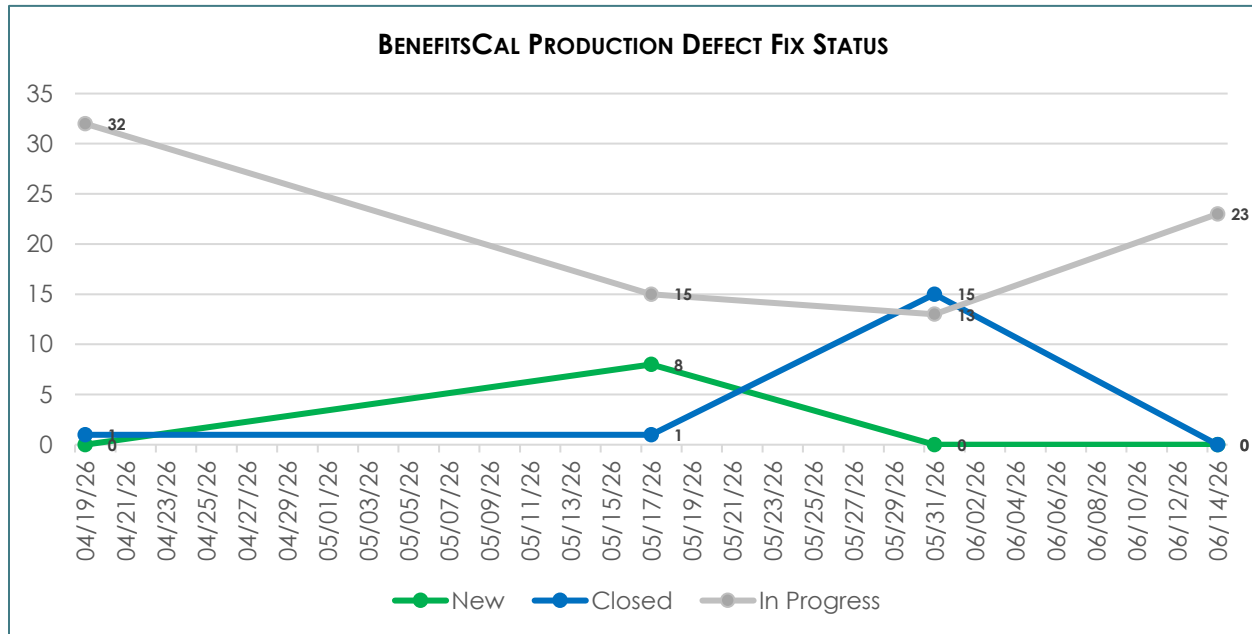


Figure 12: BenefitsCal Production Defect Fix Status

Table 13: Production Defect Fix – Release Schedule

BENEFITS-CAL PRODUCTION DEFECT COUNT BY RELEASE			
Count of Defects	Release		
Severity	Release 26.06.25	Release 26.07.30	Total
1-HIGH	0	0	0
New	0	0	0
In Progress	0	0	0
Closed	0	0	0
2-NORMAL/MEDIUM	0	0	0
New	0	0	0
In Progress	0	0	0
Closed	0	0	0
3-NORMAL/LOW	12	11	23
New	0	0	0
In Progress	12	11	23
Closed	0	0	0

BENEFITS ^{Cal} PRODUCTION DEFECT COUNT BY RELEASE			
4-Cosmetic	0	0	0
New	0	0	0
In Progress	0	0	0
Closed	0	0	0
TOTAL	12	11	23

Note: Automated regression tests are run for each planned release. Automated regression tests are excluded for emergency releases as the window for execution is short. The regression suite is revisited after each major release and periodically updated once new application functionality has been released. The update could be adding a new script to the repository or modifying an existing script to cover new functionality since the new functionality replaces the old functionality. New functionality will be called out in the coverage column.

3.5 Production Operations

- **Root Cause Analysis (RCA)**
 - None for the reporting period.

3.6 Deviation from Plan/Adjustments

- None for the reporting period.

4 APPLICATION DEVELOPMENT AND TEST

4.1 Priority Release Summary

This section outlines the scope of defect fixes included in each ad-hoc priority release deployed during this reporting period.

- **BenefitsCal Monthly Release**
 - None for the reporting period.
- **BenefitsCal Priority Release**
 - one (1) production data change are planned for User Error Handling, Exception Handling, and Application Summary.
- **BenefitsCal Emergency Release**
 - None for the reporting period.

Table 14: BenefitsCal Upcoming Releases

RELEASE	RELEASE DATE	SUMMARY
26.06.25 – Monthly	06/25/26	Three (3) enhancement and thirteen (13) production defects are planned for User Error Handling, Exception Handling, and Application Summary.

4.2 Requirements and Design

■ Activities for the Reporting Period – Requirements and Design

● Designs and Design Meetings

- ◆ Finalized design work for the June 2026 enhancements.
- ◆ Continued design work for the July 2026 enhancements.
- ◆ Attended the Project Milestone meetings with the Consortium and CalSAWS on 06/01/26 and 06/08/26.
- ◆ Hosted the DDI and M&O biweekly meetings on 06/02/26, 06/04/26, 06/09/26, and 06/11/26.
- ◆ Attended the CalSAWS - Self-Service Portal Committee - 2026 Meeting Series on 06/02/26.
- ◆ Attended JS Session - 3-14-05 - SCR - HR1 - CSPM-84131 Design Updates on 06/02/26.
- ◆ Attended the Truv and CalSAWS meetings on 06/04/26 and 06/11/26.
- ◆ Attended the SCR CA-298517 – Truv Phase 2 – Internal Sync with CalSAWS on 06/04/26 and 06/11/26.
- ◆ Attended the Work Requirements/Six-Month Redetermination County Workgroup debrief on 06/08/26.
- ◆ Attended CR 258882 - H.R.1 - 6 Month Redetermination Pt 2 - Discovery Session #1 on 06/09/26.
- ◆ Attended the June Monthly UCD prep call on 06/10/26.
- ◆ Attended the CalSAWS Truv Phase 2 discussion on 06/10/26.
- ◆ Attended the DHCS CalSAWS touchpoint meeting on 06/10/26.

■ Activities for the Next Reporting Period – Requirements and Design

● Designs and Design Meetings

- ◆ Continue design work for the July 2026 enhancements.
- ◆ Attend the Project Milestone meetings with the Consortium and CalSAWS on 06/15/26 and 06/22/26.
- ◆ Attend the Work Requirements/Six-Month Redetermination County Workgroup debrief on 06/15/26 and 06/22/26.
- ◆ Host the DDI and M&O biweekly meetings on 06/16/26, 06/18/26, 06/23/26, and 06/23/26.
- ◆ Attend BenefitsCal: June 2026 UCD Monthly Meeting on 06/17/26.
- ◆ Attend the CalSAWS Truv Phase 2 discussion on 06/17/26 and 06/24/26.
- ◆ Host the BenefitsCal PM standup meetings with the Consortium on 06/17/26 and 06/24/26.
- ◆ Attend CSPM-84057 Business Value Discussion on 06/17/16.
- ◆ Attend the Truv and CalSAWS meetings on 06/18/26 and 06/25/26.
- ◆ Attend the SCR CA-298517 – Truv Phase 2 – Internal Sync with CalSAWS on 06/18/26 and 06/25/26.
- ◆ Attend 26.07 Project Integrated Readiness Areas - T-4 Integrated Readiness Status on 06/22/26.
- ◆ Attend the DHCS CalSAWS touchpoint meeting on 06/24/26.
- ◆ Host the BenefitsCal Pipeline Call – New Series on 06/25/26.

4.3 User Centered Design (UCD)

- **Activities for the Reporting Period – UCD**
 - **Customer Experience (CX) Measurements Data**
 - ♦ Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues.
 - **User Engagement**
 - ♦ No update for the reporting period.
 - **Enhancements**
 - ♦ Finalized designs for *CSPM-81960: Truv Implementation*.
 - **Advocate Engagement**
 - ♦ Reviewed and drafted responses for May UCD comment log.
- **Activities for the Next Reporting Period – UCD**
 - **CX Measurements Data**
 - ♦ Monitor the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues.
 - **Enhancements**
 - ♦ No updates for the reporting period.
 - **User Engagement**
 - ♦ No update for the reporting period.
 - **Advocate Engagement**
 - ♦ Send out May UCD comment log responses.

UCD Stakeholder Engagement

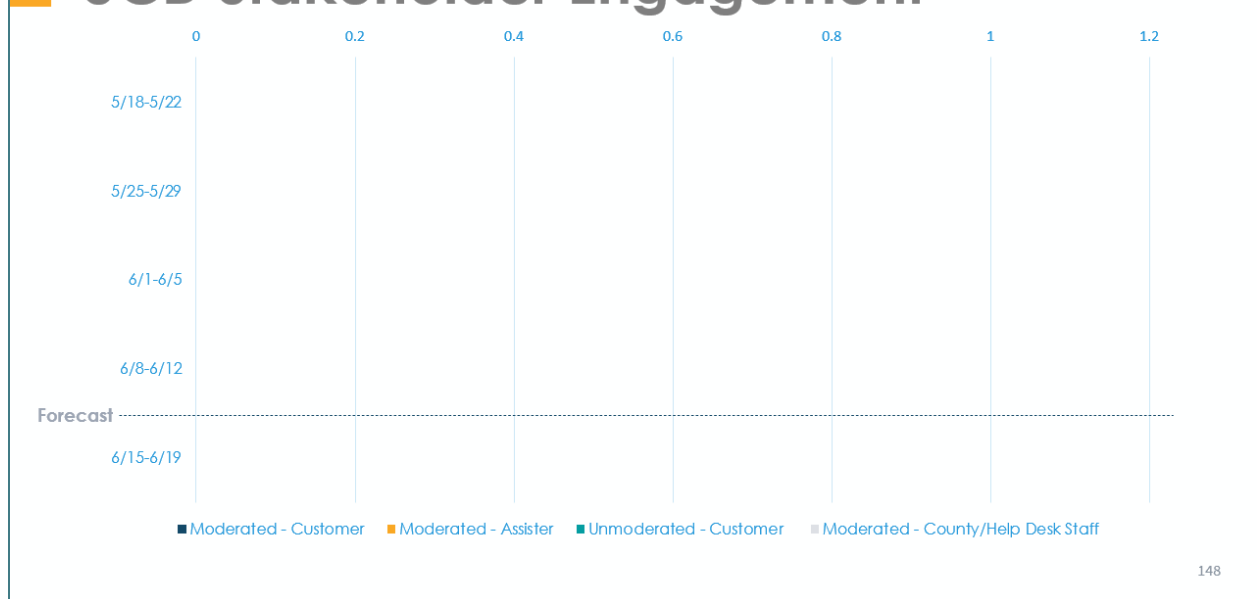


Figure 13: UCD Stakeholder Engagement

4.4 Development

- **Activities the Reporting Period – Development**
 - Enhancements (M&E)

Table 15: Enhancement Actuals for Reporting Period

RELEASE	PLANNED FOR WEEK ENDING 06/12/26	ACTUAL FOR WEEK ENDING 06/12/26	TOTAL PLANNED FOR THE RELEASE	COMMENTS
Release 26.06.25	2	2	3	Release 26.06.25 is planned for deployment on 06/25/26.
Release 26.07.20	0	0	2	Release 26.07.20 is planned for deployment on 07/20/26.

- **Activities for the Next Reporting Period – Development**
 - Enhancements (M&E)

Table 16: Planned Enhancement Work

RELEASE	PLANNED FOR WEEK ENDING 06/26/26	TOTAL PLANNED FOR THE RELEASE	TOTAL COMPLETED FOR THE RELEASE	COMMENTS
Release 26.06.25	0	3	3	Release 26.06.25 is planned for deployment on 06/25/26.
Release 26.07.20	0	2	0	Release 26.07.20 is planned for deployment on 07/20/26.

- **Unscheduled Release Updates**
 - **Chatbot**
 - ♦ Reported the issues for Chinese, Japanese, and Korean languages to AWS, and have received confirmation that these issues have been resolved.
 - ♦ Engaging with native speakers to conduct thorough testing of the bot. Following their validation, we will collaborate with the AWS team to address any further issues that may arise.

4.5 User Acceptance Test (UAT) Planning

- **Activities for the Reporting Period – User Acceptance Test Planning**
 - **UAT Test Execution**
 - ♦ Tickets tagged to Release 26.06.21 were validated.
 - **Test Support**
 - ♦ Provided clarification and support to the QA/Consortium/Independent Test Team for defects and enhancements tagged to Release 26.06.21.
- **Activities for the Next Reporting Period – User Acceptance Test Planning**
 - **UAT Test Execution**
 - ♦ Defects for Release 26.06.25 will be validated.
 - **Test Support**
 - ♦ Clarification and Support will be provided to the QA/Consortium/Independent Test Teams for defects tagged to Release 26.06.25.

4.6 Release Management

- **Activities for the Reporting Period – Release Management**
 - **Release 26.06.01 – June Priority Release**
 - ♦ Deployed the June Priority Release – 26.06.01 in Production on 06/01/26.

4.7 System Test Execution

- **Activities for the Reporting Period – System Test Execution**
 - **Release 26.06.21 – June Priority Release**
 - ♦ Validated tickets tagged to the June Priority Release – 26.06.21.
 - **Release 26.06.25 – June Monthly Release**
 - ♦ Validated tickets tagged to the June Monthly Release – 26.06.25.

4.7.1 Automated Regression Test (ART) Coverage

The following are the automated regression scripts executed for regression in BenefitsCal for Release 26.06.21.

Table 17: Automated Regression Scripts Executed in BenefitsCal

RELEASE	# OF SCENARIOS EXECUTED	# OF SCENARIOS PASSED	# OF SCENARIOS FAILED	OVERALL PASS %	PASS OF EXECUTED	COVERAGE
26.06.21	26	26	0	100	100	Regression cover all the important functionalities, like AFB with all programs , Continue Application for AFB , DisasterCalFresh, Report A Change, CBO M Login, Creating CBO Referral, Archiving Campaign, Dashboard - checking EBT balance, CF37 with ABAWD, MC210, Periodic Reports:SAR7, Support Request, Interview Nudge - Email /Text, IRT, Messages/Actions, AFB with ABAWD, TNB4, ROI Validations that it should not be visible, Global Search, Anonymous Document Upload, SSA, Find an Office, Help Module changes, FAT scripts for all flows . Also validated EBT functionality across 4 browsers and 4 devices.

5 PERFORMANCE TEST

5.1 Performance Test

- **Release 26.06.21 – June Monthly Release**
 - BenefitsCal June monthly release performance testing scope includes two (2) enhancements and seven (7) defects: CSPM-81558: Technical – Remove special characters when saving data in the backend for notes captured during the document upload flow, CSPM-80930: HR1 - Big Beautiful Bill - Retroactive Medi-Cal Reduced Timeframes, CSPM-83850, CSPM-83851, CSPM-84100, CSPM-84158, CSPM-84234, CSPM-84236 and CSPM-84237 respectively. The performance testing team will update the impacted scripts on the latest codebase to reflect the enhancements and defect changes, ensure all other scripts work as expected, and plan the performance tests as per below schedule.

Table 18: Performance Test Cycles and Test Case Status

CYCLE	START DATE	END DATE	SCOPE	TEST CASES STATUS	EXECUTION STATUS
15	06/01/26	06/19/26	Release 26.06.21 June Monthly	Scope: Two (2) enhancements and Seven (7) defects in scope. Executions: BenefitsCal isolated Load tests with mock services. ▪ Thursday, June 18 ▪ Friday, June 19	75%

5.2 Training Materials Update

- None for the reporting period.

5.3 Deviations from Plan/Adjustments

- None for the reporting period.

5.4 Security

- **Activities for the Reporting Period – Security**

- 
 - ♦ 
- **DAST**
 - ♦ Executed the biweekly Dynamic Application Security Testing (DAST) manual penetration testing test cases and shared the analysis of the security scan reports with the BenefitsCal Development Team on 06/12/26.

- [REDACTED]
- ♦ [REDACTED]

▪ **Activities for the Next Reporting Period – Security**

- [REDACTED]
- ♦ [REDACTED]

- **SSO (Single Sign-On) for BenefitsCal**

- ♦ Collaborate with the Consortium Security Team to update SSO users specific to BenefitsCal and facilitate onboarding and offboarding of SSO for BenefitsCal users, as needed.