

CalSAWS

California Statewide Automated Welfare System



Biweekly Status Report

BenefitsCal Maintenance and Operations (M&O)

Reporting Period: June 15, 2026 – June 28, 2026

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Bi-Weekly Status – BenefitsCal M&O

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1: Biweekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
1.3	▪ The BenefitsCal Team successfully deployed Monthly Release 26.06.25 to BenefitsCal Production. ▪ The BenefitsCal Team successfully deployed Priority Release 26.06.21 to BenefitsCal Production.
June Enhancements (June Priority Release 26.06.21, May Monthly Release 26.06.25)	▪ One (1) enhancement is targeted for deployment to Production on 06/21/26: ▪ One (1) Partner Support Enhancements: • CSPM-83335: Technical - Support for FIS RestAPI Integration ▪ Three (3) enhancements were successfully deployed to Production on 06/25/26: ▪ Two (2) Policy Enhancements: • CSPM-83775: Update ABAWD screening question: Care of a child under 14 in the CalFresh Household • CSPM-80930: HR1 - Retroactive Medi-Cal Reduced Timeframes ▪ One (1) Production Priority Enhancement: • CSPM-81558: Technical – Remove special characters when saving data in the backend for notes captured during the document upload flow
User Centered Design (UCD) Activities	▪ Customer Experience (CX) Measurements Data • Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues. ▪ User Engagement • No update for the reporting period. ▪ Enhancements • No updates for the reporting period. ▪ Advocate Engagement • Sent out responses for May UCD comment log.
Transition-Out	▪ Access requests • Admin access provisioning in progress ▪ Provided knowledge transfer (KT), job shadow (JS), and Reverse Job Shadow (RJS) support: • 87 KT – 100% completed. • 142 JS – 100% completed. • 23 RJS sessions logged (69% completed)

STATUS REPORT SECTION	STATUS AGENDA TOPIC
	- Action Items, Defects, and Incident stats 259 of 261 Action Items completed 21 active defects 9 active incidents

1.1.1 Deliverable Summary

Table 2: Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP 24.36	CX Bimonthly Report (April 2026 – June 2026)	On Track	Draft submission 07/14/26 Final submission 07/24/26
WP 25.53	Monthly M&O Report – June 2026	On Track	Final submission 07/07/26
WP 26.17	BOM Review and License Renewals (Quarterly) – Apr-Jun 2026	On Track	Final submission 07/07/26
WP 27.17	Certificate Review (Quarterly) – Apr-June 2026	On Track	Final submission 07/07/26
WP 28.51	Work Plan Monthly Updates – June 2026	On Track	Final submission 07/07/26

1.2 BenefitsCal Project Status Dashboard

Table 3: Status Dashboard

TOPIC	STATUS	HIGHLIGHTS
Availability	On Time	The BenefitsCal System did not experience any unplanned outages.
Defects	On Time	There are twenty-one (21) active Production defects.
Incidents	On Time	There are three (3) open Tier 3 incidents.

1.3 Highlights of the Reporting Period

- **Priority Release**
 - The BenefitsCal Team successfully deployed Priority Release 26.06.21 to BenefitsCal Production.
- **Emergency Release**
 - None for the reporting period.
- **Monthly Release**
 - The BenefitsCal Team successfully deployed Priority Release 26.06.25 to BenefitsCal Production.
- **Planned Outages**
 - Thursday, 06/25/26 08:00 pm to 10:00 pm PST

- ♦ BenefitsCal Monthly Release 26.06.21
- Sunday, 06/21/26 02:00 am to 5:00 am PST
- ♦ BenefitsCal Monthly Release 26.06.21

1.4 Deliverable Management

- **Deliverables and Work Products submitted:**
 - None for the reporting period.
- **Deliverable and Work Product submissions for the next reporting period**
 - DWP 24.36: CX Bimonthly Report (April 2026 – June 2026) on 07/14/26.
 - FWP 24.36: CX Bimonthly Report (April 2026 – June 2026) on 07/24/26.
 - FWP 25.53: Monthly M&O Report – June 2026 on 07/07/26.
 - FWP 26.17: BOM Review and License Renewals (Quarterly) – Apr-Jun 2026 on 07/07/26.
 - FWP 27.17: Certificate Review (Quarterly) – Apr-June 2026 on 07/07/26.
 - FWP 28.51: Work Plan Monthly Updates – June 2026 on 07/07/26.

1.5 CRFI/CIT Communications

The following table outlines the CalSAWS Information Transmittals (CITs) for the reporting period.

Table 4: CITs

CIT ID	To	SUBJECT	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
None.					

The following tables outline the CalSAWS Requests for Information (CRFIs) for the reporting period.

Table 5: CRFIs

CRFI ID	To	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
None.							

Table 6: Overdue CRFIs

CRFI ID	To	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
None.							

1.6 Risks and Issues

1.6.1 Project Risks

This section includes a summary of the updates to open risks to the BenefitsCal Project as of the last calendar day of the reporting period. For more details and the history of each risk, please refer to the CalSAWS Consortium risk log here: [CalSAWS SharePoint > Risk Log](#)

Table 7: Project Risks

ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	RISK LEVEL	DATE LOGGED
326	Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule	None for the reporting period.	Open	Medium	12/15/25
327	Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule	June 29, 2026: Risk reduced to low as 100% of KT and 100% of JS has been completed. Accenture has received 131 of 133 documents requested (98%). 445 out of 460 Action Items completed (97%). Less dependency on Deloitte during RJS phase.	Open	Low	02/04/26
328	Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities	June 29, 2026: Risk remains Low. 131 out of 133 documents received (98%), KT and JS completed at 100%. Less dependency on Deloitte during RJS phase.	Open	Low	02/04/26
329	Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities	June 29, 2026: Documentation requests are 98% complete (Design_BenefitsCal TRUV Designs Figma file and HR-1 Final approved files requests pending). Technology requests at 81% complete. Earliest impact date is	Open	Medium	02/04/26

ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	RISK LEVEL	DATE LOGGED
		6/19 for Offshore teams unable to connect to databases from BenefitsCal Workspaces which is required for RJS. Refer to Status Report for detailed open technology tools requests for the remaining open technology requests and impact.			
330	Current BenefitsCal System Performance May Not Meet the New SLA Performance Standards Set In The New Contract	June 15, 2026: Continue to monitor and risk level remains low.	Open	Low	02/04/26

1.6.2 Project Issues

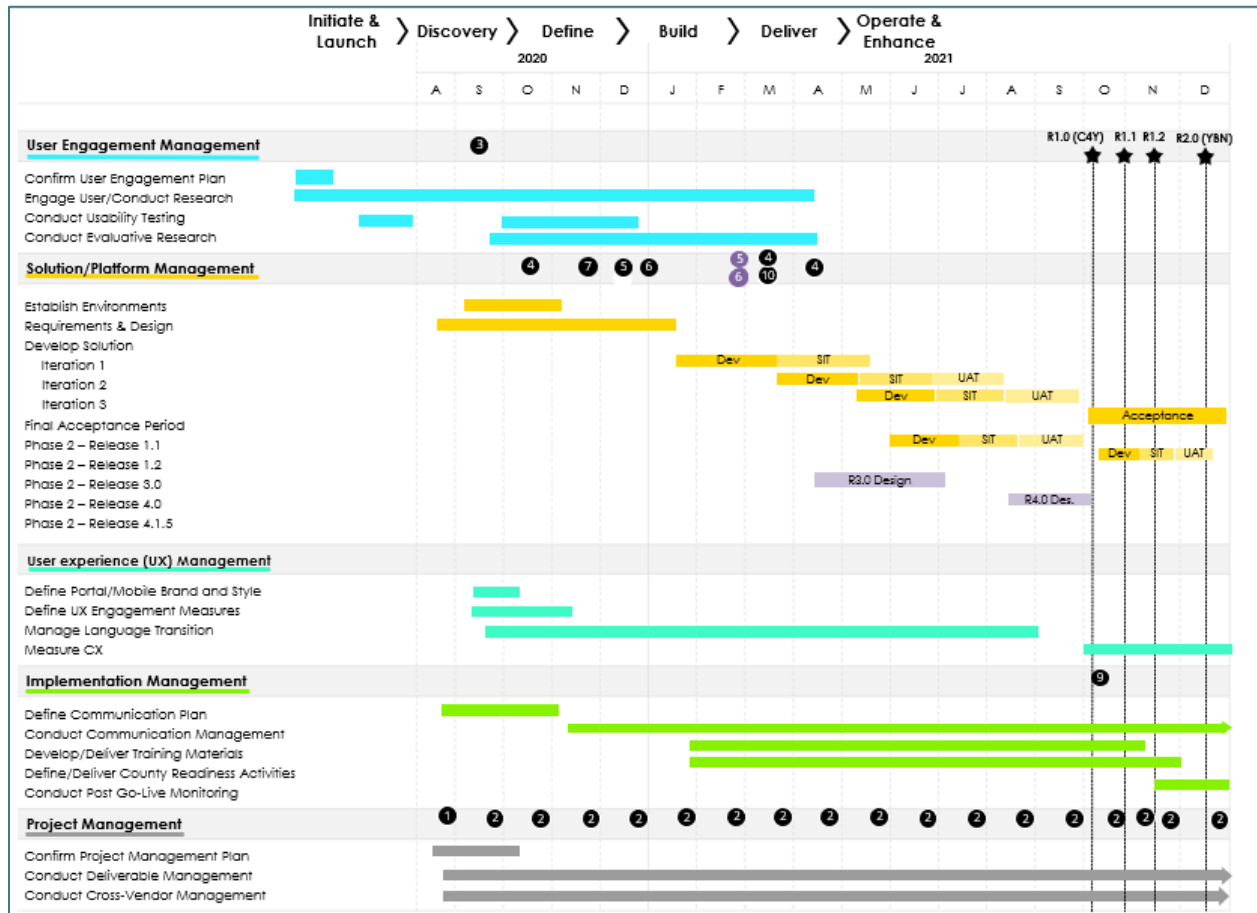
This section includes a summary of the updates to open issues for the BenefitsCal Project as of the last calendar day of the reporting period. For more details and the history of each issue, please refer to the CalSAWS Consortium issue log here: [CalSAWS SharePoint > Issues Log](#)

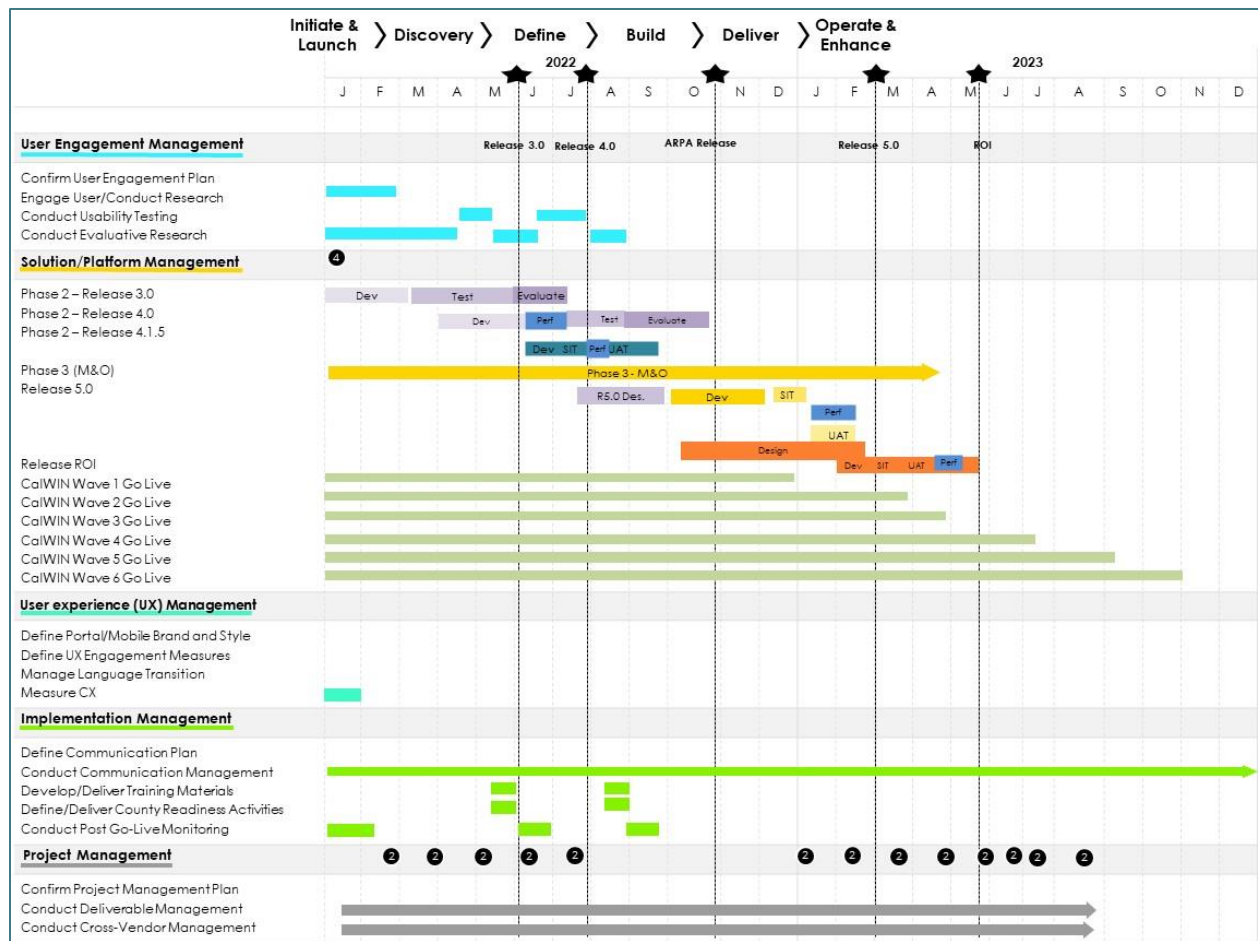
Table 8: Project Issues

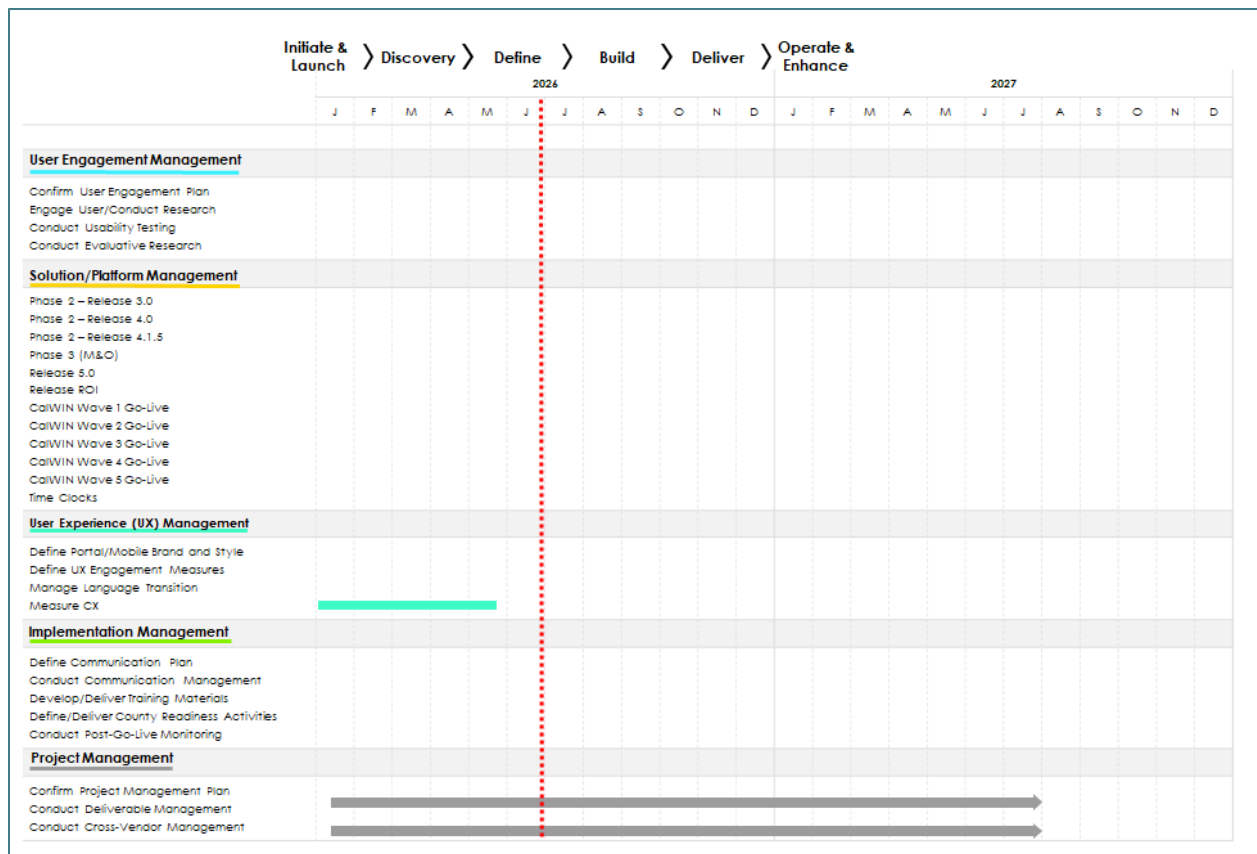
ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	PRIORITY	DATE LOGGED
None.					

1.7 Project Work Plan Reports

Project Timeline







1.8 Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

Table 9: Overdue Action Items

ID	DESCRIPTION	OWNER	DUE DATE
CSPM-83663	SAR 7 Invalid zip code in payload	Karan Rathore	05/30/26
CSPM-83508	Two-Way Messaging Action Process for Read Actions	Karan Rathore	05/30/26
CSPM-82667	Create a Reactivation Ticket for CBO Manager Password Change for "Access Code Email" every 60 days	Marsale Eramya	04/10/26

1.9 SIRFRA/SCERFRA/SIRFRA/SARRA Information

The SIRFRA, SCERFRA, SIRFRA, and SARRA management and reporting for BenefitsCal has been transitioned to the Accenture BenefitsCal team as of May 1, 2026.

1.10 Deviation from Plan/Adjustments

- None for the reporting period.

1.11 Transition-Out

The figure below provides a summary of the transition-out progress with the incoming contractor, highlighting transition sessions, access and document requests, and risks and issues.

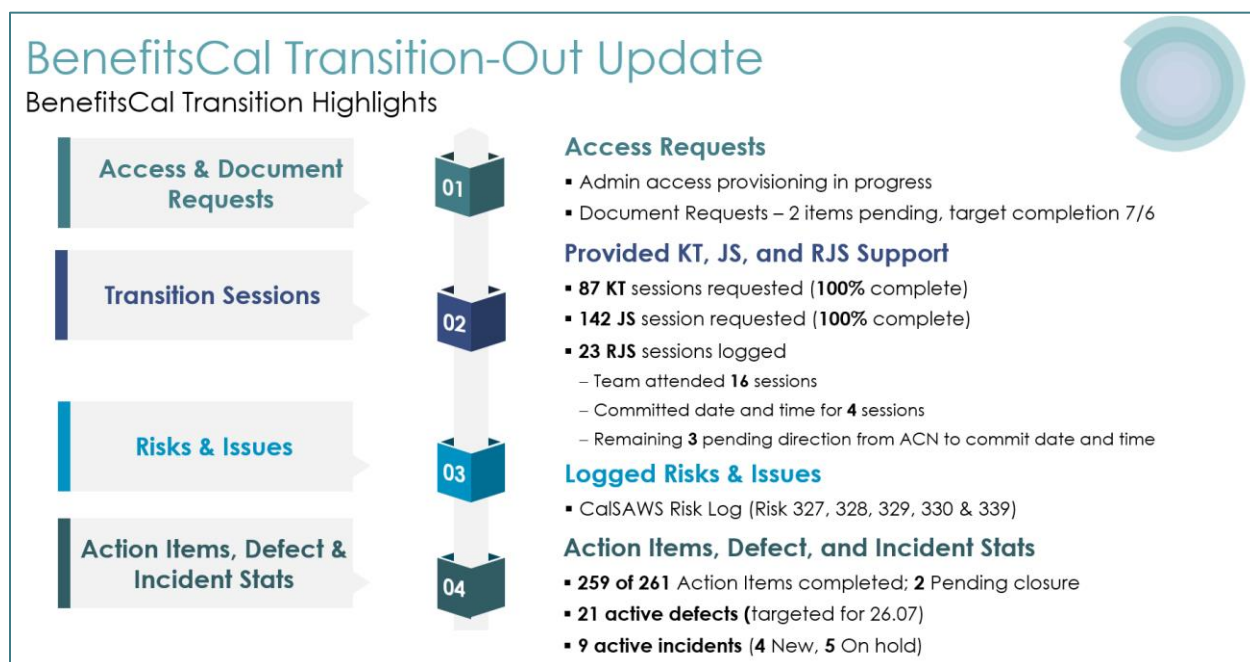


Figure 1: Transition-Out Status Summary

2 BENEFITSCAL COLLABORATION MODEL (CM)

Activities from the Reporting Period

Prioritization in progress for items prioritized in Q4 2023, Q1 2024, and Q2 2024. (They have already been logged in to Jira.)

The table below contains the current enhancements prioritized by CM in any quarter and their updates.

Table 10: Enhancements Updates, Prioritized by CM

ISSUE TYPE	ID	SUMMARY	STATUS	UPDATE THIS WEEK
None for the reporting period				

Activities for the Next Reporting Period

- Prioritize Collaboration Model Items for future releases.
- Perform design, development, and implementation analysis for enhancements and research action items identified in the Collaboration Model.

3 MAINTENANCE AND OPERATIONS

Operational Support

- Provided operational support for manual reprocessing of a transaction between CalSAWS and BenefitsCal.

- **CFA Meeting**
 - None for the reporting period.
- **Daily Partner Coordination Meetings**
 - Conducted daily partner coordination meetings with CalSAWS covering design, development, testing, and release management for defects and enhancements impacting both systems along with production observations.
- **M&O Phases**
 - Completed the initial acceptance period and moved into Maintenance and Operations.

3.1 Service Management

3.1.1 Overview

- **Incidents Created**
 - Four (4) incidents were created in the biweekly reporting period for the BenefitsCal Tier 3 Team.
- **Incidents Resolved**
 - The BenefitsCal Tier 3 Team resolved two (2) incidents in the biweekly reporting period.
- **Incidents Closed**
 - The BenefitsCal Tier 3 Team closed one (1) incident in the biweekly reporting period.
- **Incidents Triaged**
 - The BenefitsCal Tier 3 Team has triaged four hundred eighty-five (485) incidents in the biweekly reporting period.
- **Problems Created**
 - The BenefitsCal Tier 3 Team created three (3) problem tickets in the biweekly reporting period.
- **Problems Resolved**
 - The BenefitsCal Tier 3 Team resolved two (2) problem tickets in the biweekly reporting period.

3.1.2 BenefitsCal Help Desk Metrics

The charts below represent incidents created, resolved, and triaged within the reporting period. If a week is not shown within a particular chart, it is because there were no incidents to report for that week.

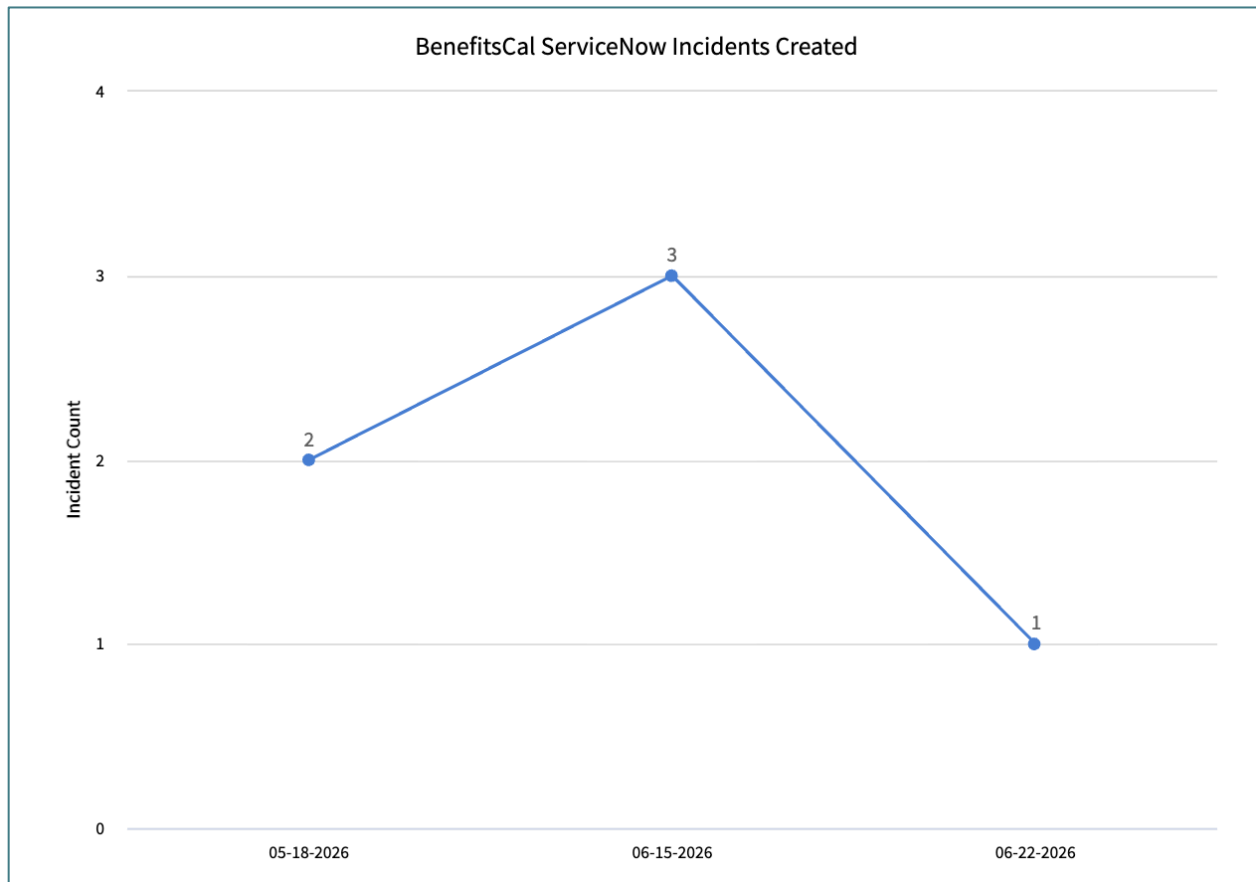


Figure 2: BenefitsCal ServiceNow Incidents Created

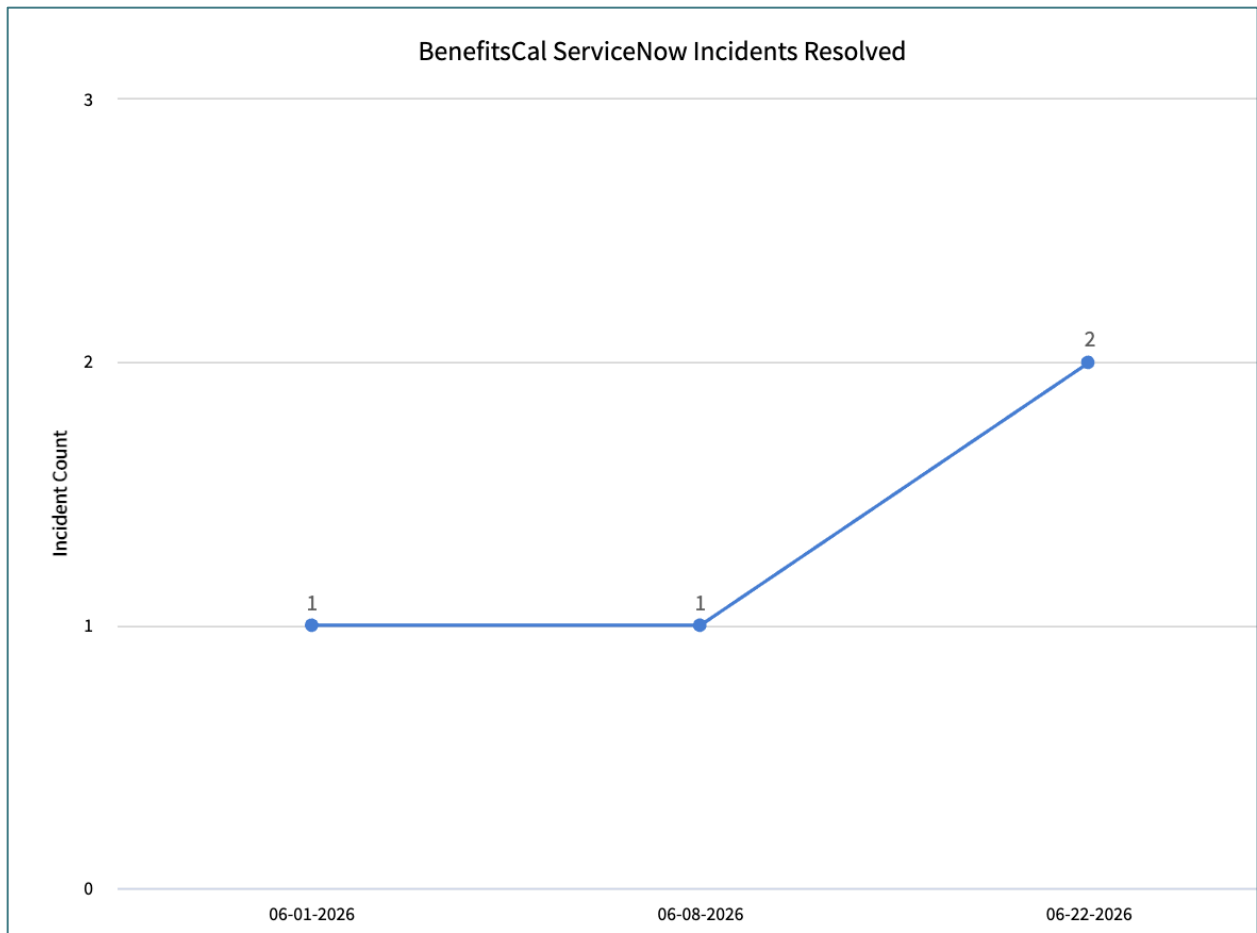


Figure 3: BenefitsCal ServiceNow Incidents Resolved

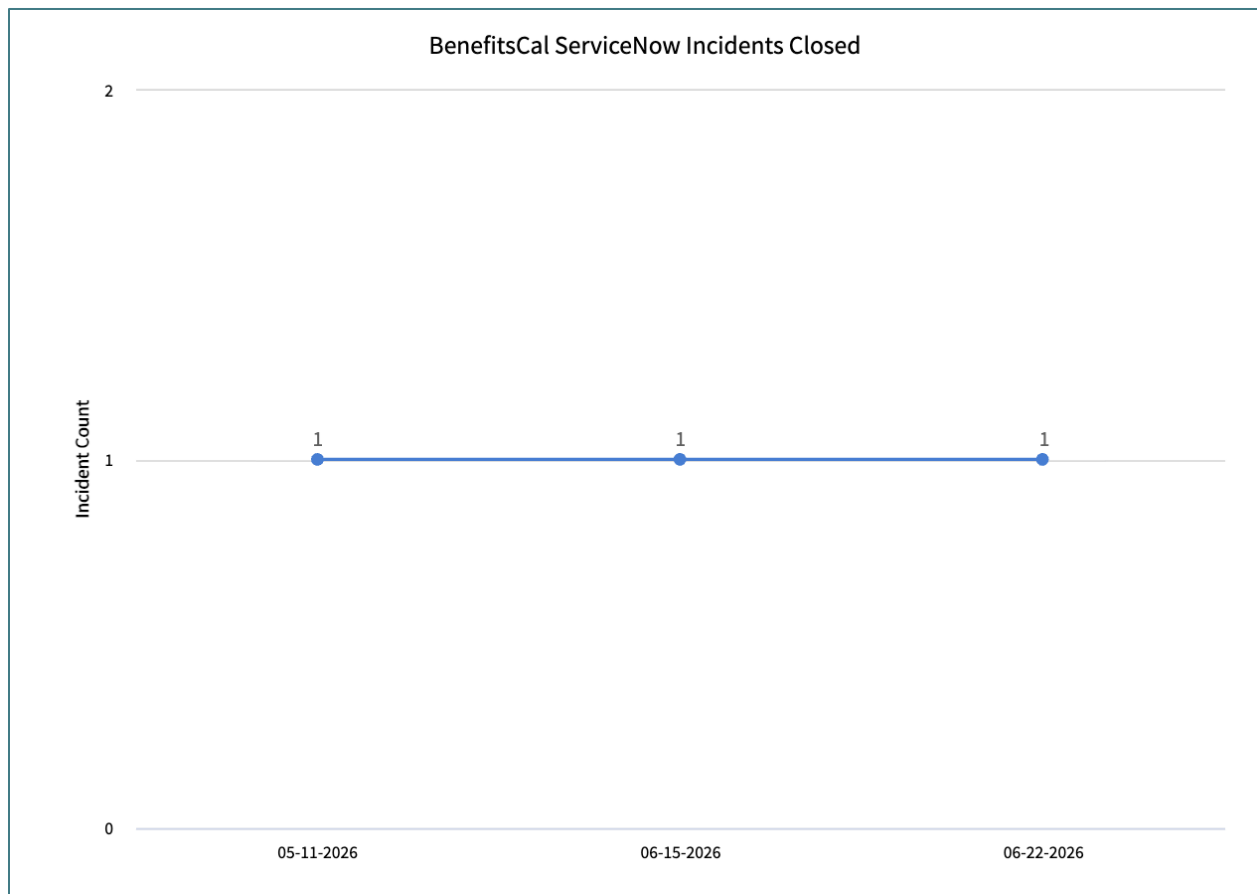


Figure 4: BenefitsCal ServiceNow Incidents Closed

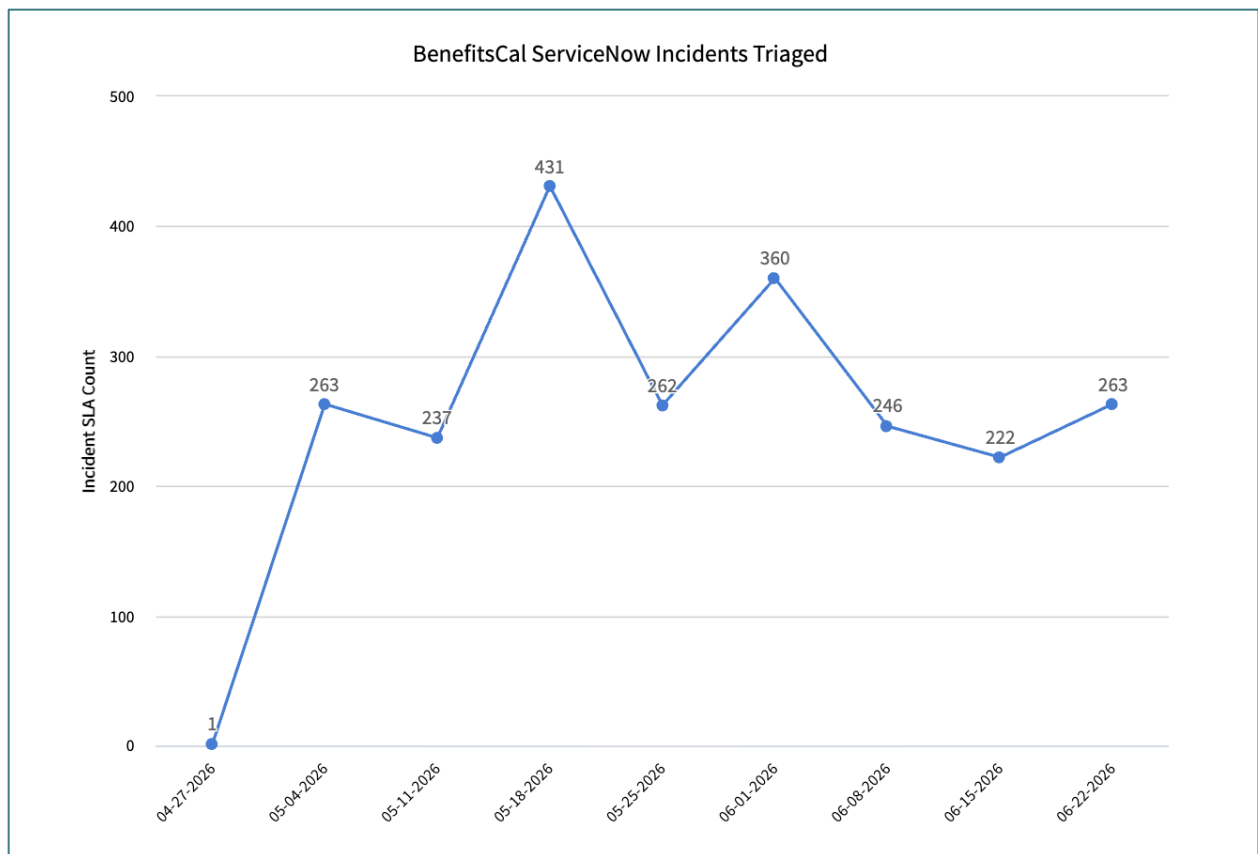


Figure 5: BenefitsCal ServiceNow Incidents Triaged

Note: The graphs above represent the ServiceNow incidents associated to all 58 Counties. Incidents represent the first level of ticketing that enters the ServiceNow system. The dates on the x-axis represent the start of week. The metrics does not include "Tier 3 App Support – BenefitsCal Questions (DLT)."

The charts below represent problems created, resolved, and triaged within the reporting period. If a week is not shown within a particular chart, it is because there were no problems to report for that week.

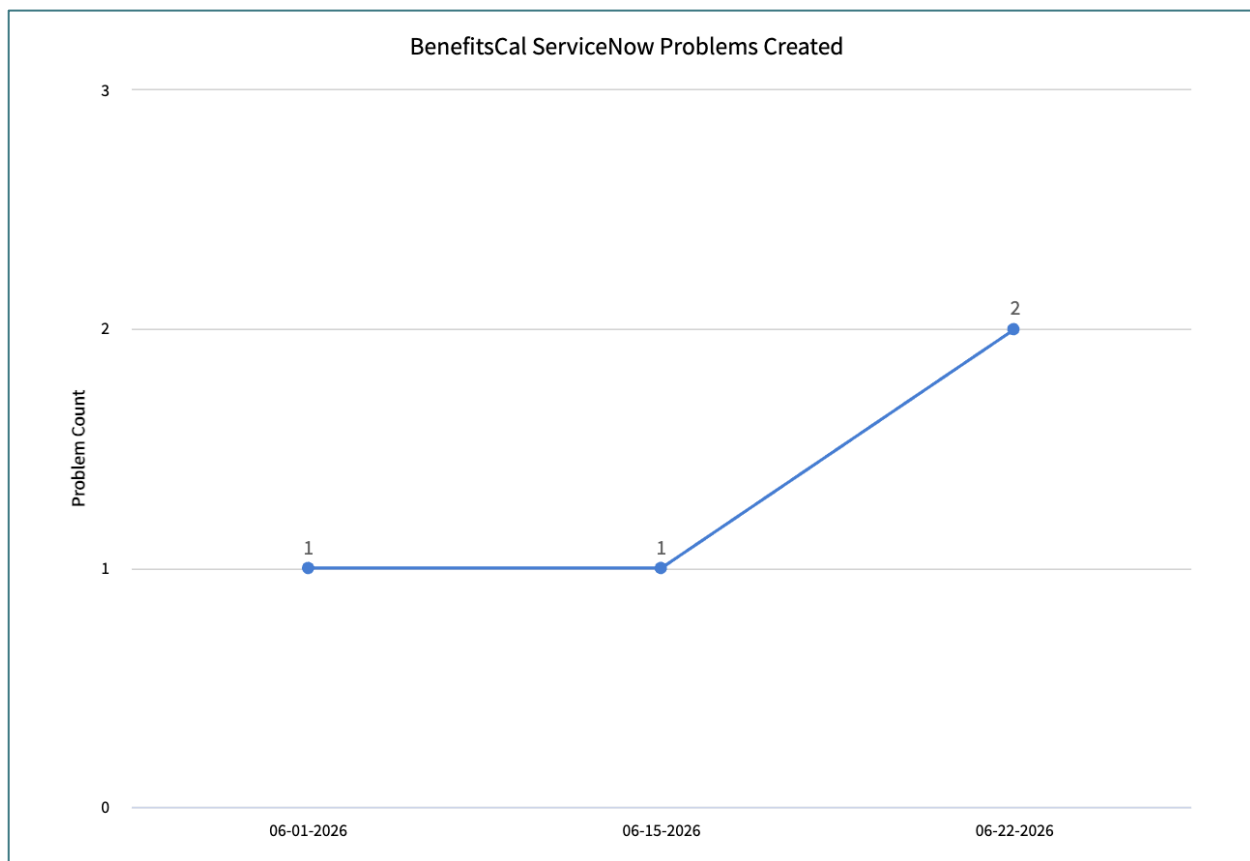


Figure 6: BenefitsCal ServiceNow Problems Created

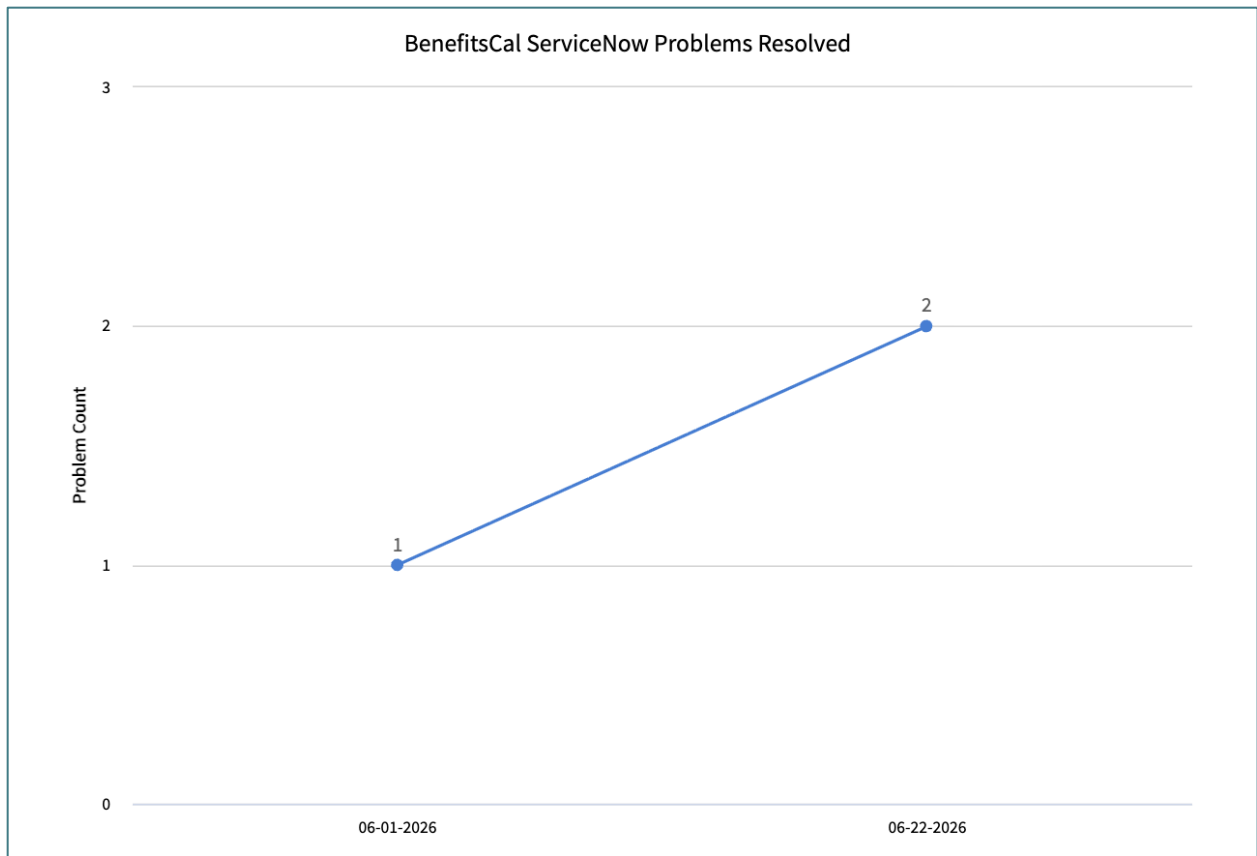


Figure 7: BenefitsCal ServiceNow Problems Resolved

Note: The graphs above represent the ServiceNow problems associated to 58 Counties. Problems represent issues that can have a many to one relationship with incidents and the last step in escalation. The dates on the x-axis represent the start of a week.

BenefitsCal ServiceNow Incidents by State and Age

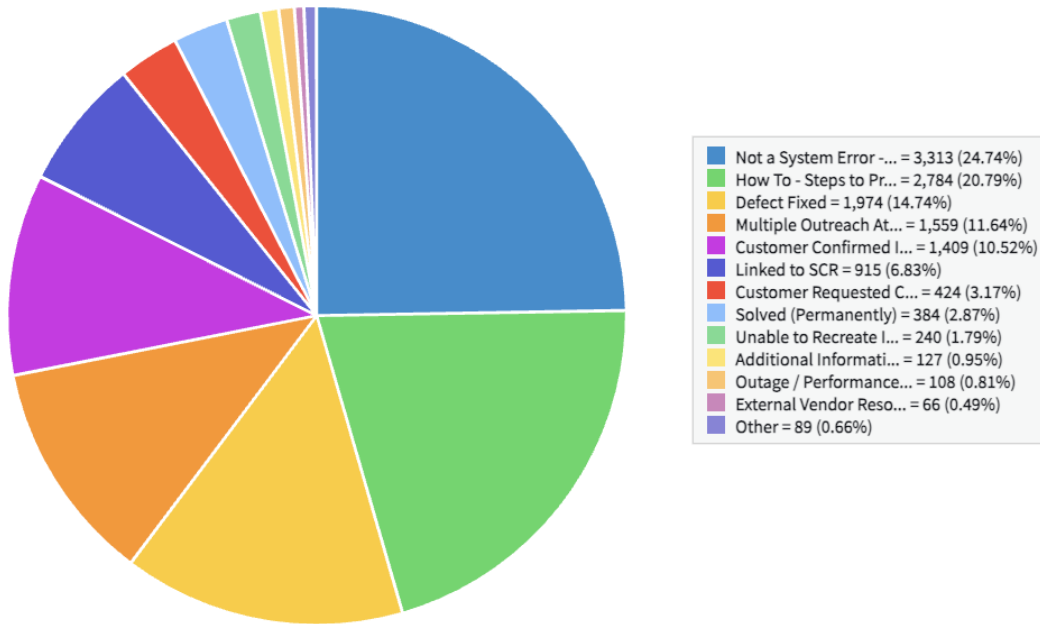
	Aging Category	11-15 Days	16-30 Days	30-60 Days	60-180 Days	>180 Days	Count
State							
New		0	0	1	0	0	1
On Hold		0	0	1	1	0	2
Resolved		0	0	0	2	0	2
Closed		81	560	196	160	4	1,001
Count		81	560	198	163	4	1,006

Aging "State" definitions:

NEW	Incident triage not started.
IN PROGRESS	Incident triage in progress.
ON HOLD	Incident triage paused – awaiting information/problem.
RESOLVED	Incident triage completed providing steps for resolution.
CLOSED	Incident triage completed after a defect fix or change request implementation.

Figure 8: BenefitsCal ServiceNow Incidents by State and Age

BenefitsCal ServiceNow Incidents by Resolution Code



Resolution code	Incident SLA Count	Percentage of Incident SLAs
Not a System Error - With Explanation	3,313	24.74%
How To - Steps to Proceed Provided	2,784	20.79%
Defect Fixed	1,974	14.74%
Multiple Outreach Attempts - No Response	1,559	11.64%
Customer Confirmed Issue is Resolved	1,409	10.52%
Linked to SCR	915	6.83%
Customer Requested Closure	424	3.17%
Solved (Permanently)	384	2.87%
Unable to Recreate Issue	240	1.79%
Additional Information Needed	127	0.95%
Outage / Performance Degradation	108	0.81%
External Vendor Resolved	66	0.49%
Other	89	0.66%
Total	13,392	100%

Figure 9: BenefitsCal ServiceNow Incidents by Resolution Code

Note: The pie chart above represents Incidents resolved since BenefitsCal Go-Live on 09/27/21.

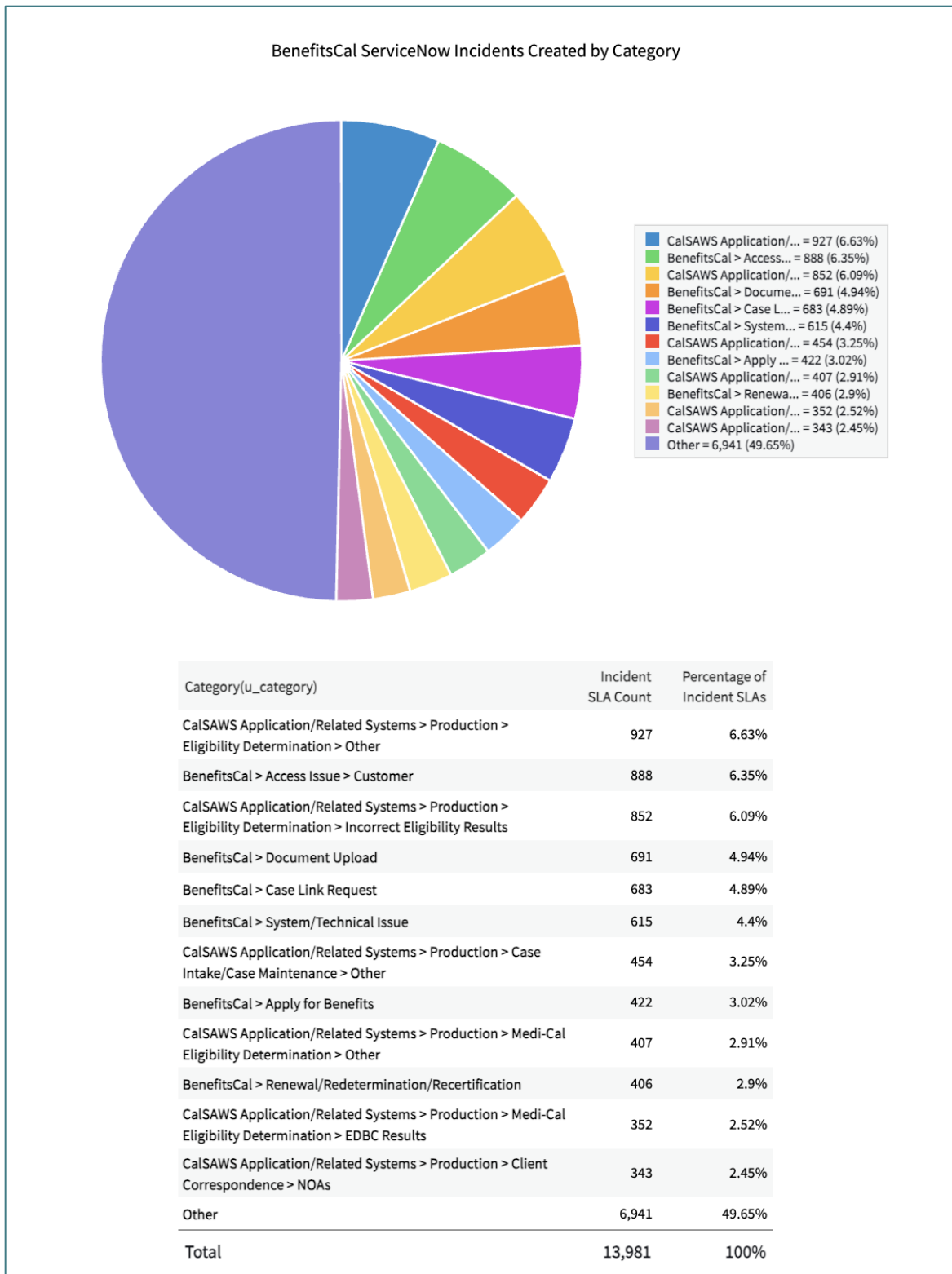


Figure 10: BenefitsCal ServiceNow Incidents Created by Category

Note: The pie chart above represents Incidents by category created since BenefitsCal Go-Live on 09/27/21. The "Other" category will cover incidents related to BenefitsCal module such as Dashboard, Help Center, Homepage, Report a Change, Application Summary.

3.2 Technology Operations

The BenefitsCal technology operations team provides Amazon Web Services (AWS) serverless infrastructure and BenefitsCal application support. Upgrades and changes to the infrastructure and application are performed following the Consortium change control process. AWS serverless infrastructure support activities include upgrades to AWS components such as the Web Application Firewall (WAF), CloudFront, Application Programming Interface (API) Gateway, Lambdas, Simple Queue Service (SQS), CloudWatch, X-Ray and Aurora Postgres, Postgres Relational Database Service (RDS), and RDS Proxy. Application maintenance and support include release and configuration management across the non-production and production environments.

3.3 BenefitsCal Maintenance and Operations

Table 11: BenefitsCal Outages

SCHEDULED DATE	OUTAGE TIMEFRAME	ACTIVITY DESCRIPTION
06/20/26	10pm- 1:00 am PST	Hyland Maintenance (Holding Document queues)
06/21/26	3:00 am – 4:00 am PST	BenefitsCal Priority Release – 26.06.21
06/25/26	8:00 pm – 10:00 pm PST	BenefitsCal Production Deployment– 26.06.25
06/26/26	10:00pm – 2:00 am PST	ForgeRock Maintenance (Maintenance mode)
06/28/26	1:00pm – 10:30pm PST	CalSAWS Application Maintenance (Offline mode)

Table 12: BenefitsCal Upcoming Maintenance

SCHEDULED DATE	OUTAGE TIMEFRAME	APPLICATION MODE
07/30/26	8:00 pm – 9:30 pm PST	BenefitsCal Production Deployment– 26.07.30

3.4 Production Defect Backlog

The Production defect backlog bar chart depicts the balance of open (unresolved Production defects assigned to present months production release – Red and closed defects – Green), month-over-month. Defects are closed upon system test validation and release of deployment to Production.



Figure 11: Production Defects Backlog Monthly Trend

3.4.1 Release Schedule Production Defect Fix

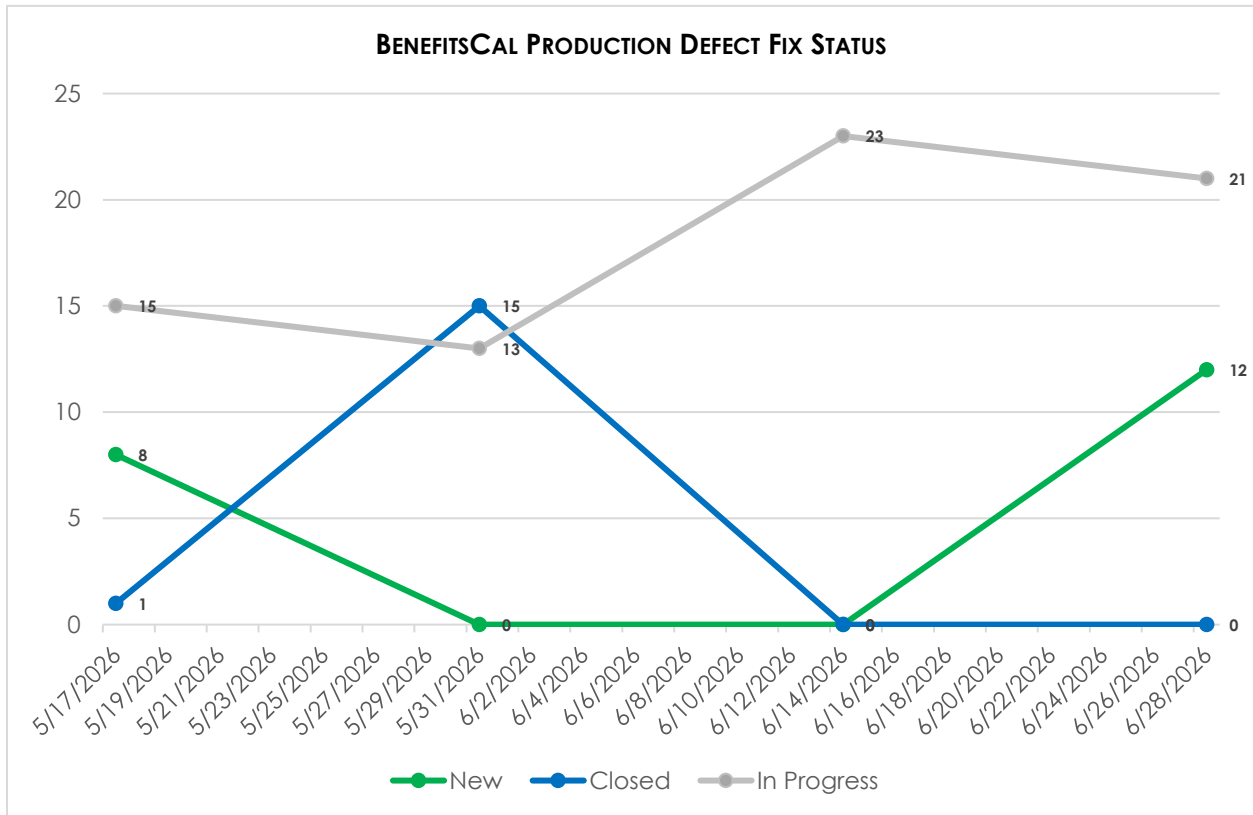


Figure 12: BenefitsCal Production Defect Fix Status

Table 13: Production Defect Fix – Release Schedule

BENEFITS.CAL PRODUCTION DEFECT COUNT BY RELEASE			
Count of Defects	Release		
Severity	Release 26.06.25	Release 26.07.30	Total
1-HIGH	0	0	0
New	0	0	0
In Progress	0	0	0
Closed	0	0	0
2-NORMAL/MEDIUM	0	0	0
New	0	0	0
In Progress	0	0	0
Closed	0	0	0
3-NORMAL/LOW	12	21	33
New	0	0	0
In Progress	0	21	21
Closed	12	0	12
4-COSMETIC	0	0	0
New	0	0	0
In Progress	0	0	0
Closed	0	0	0
TOTAL	12	21	33

Note: Automated regression tests are run for each planned release. Automated regression tests are excluded for emergency releases as the window for execution is short. The regression suite is revisited after each major release and periodically updated once new application functionality has been released. The update could be adding a new script to the repository or modifying an existing script to cover new functionality since the new functionality replaces the old functionality. New functionality will be called out in the coverage column.

3.5 Production Operations

- **Root Cause Analysis (RCA)**
 - None for the reporting period.

3.6 Deviation from Plan/Adjustments

- None for the reporting period.

4 APPLICATION DEVELOPMENT AND TEST

4.1 Priority Release Summary

This section outlines the scope of defect fixes included in each ad-hoc priority release deployed during this reporting period.

- **BenefitsCal Monthly Release**
 - One (1) enhancement and Twelve (12) production defect was deployed with Benefits Monthly Release 26.06.25 for User Error Handling, Exception Handling, and Application Summary.
- **BenefitsCal Priority Release**
 - None for the reporting period.
- **BenefitsCal Emergency Release**
 - None for the reporting period.

Table 14: BenefitsCal Upcoming Releases

RELEASE	RELEASE DATE	SUMMARY
26.06.25 – Monthly	06/25/26	• One (1) enhancement and twelve (12) production defects were deployed with Benefits Monthly Release 26.06.25 for User Error Handling, Exception Handling, and Application Summary.

4.2 Requirements and Design

- **Activities for the Reporting Period – Requirements and Design**
 - **Designs and Design Meetings**
 - ♦ Continue design work for the July 2026 enhancements.
 - ♦ Attend the Project Milestone meetings with the Consortium and CalSAWS on 06/15/26 and 06/22/26.
 - ♦ Attend the *Work Requirements/Six-Month Redetermination County Workgroup* debrief on 06/15/26 and 06/22/26.
 - ♦ Host the DDI and M&O biweekly meetings on 06/16/26, 06/18/26, 06/23/26, and 06/23/26.
 - ♦ Attend BenefitsCal: June 2026 UCD Monthly Meeting on 06/17/26.
 - ♦ Attend the CalSAWS Truv Phase 2 discussion on 06/17/26 and 06/24/26.
 - ♦ Attend CSPM-84057 Business Value Discussion on 06/17/16.
 - ♦ Attend the Truv and CalSAWS meetings on 06/18/26 and 06/25/26.
 - ♦ Attend the SCR CA-298517 – Truv Phase 2 – Internal Sync with CalSAWS on 06/18/26 and 06/25/26.
 - ♦ Attend 26.07 Project Integrated Readiness Areas - T-4 Integrated Readiness Status on 06/22/26.
 - ♦ Attend the DHCS CalSAWS touchpoint meeting on 06/24/26.

- **Activities for the Next Reporting Period – Requirements and Design**

- **Designs and Design Meetings**

- ♦ Finalize design work for the July 2026 enhancements.
 - ♦ Attend the Project Milestone meetings with the Consortium and CalSAWS on 06/29/26 and 07/06/26.
 - ♦ Attend the *Work Requirements/Six-Month Redetermination County Workgroup* debrief on 06/29/26 and 07/06/26.
 - ♦ Host the DDI and M&O biweekly meetings on 06/30/26, 07/02/26, 07/07/26, and 07/09/26.
 - ♦ Attend the *CalSAWS Truv Phase 2* discussion on 07/01/26 and 07/08/26.
 - ♦ Attend the Truv and CalSAWS meetings on 07/02/26 and 07/09/26.
 - ♦ Attend the *SCR CA-298517 – Truv Phase 2 – Internal Sync with CalSAWS* on 07/02/26 and 07/09/26.
 - ♦ Attend 26.07 Project Integrated Readiness Areas - T-3 Integrated Readiness Status on 06/29/26.
 - ♦ Attend the DHCS CalSAWS touchpoint meeting on 07/08/26.

4.3 User Centered Design (UCD)

- **Activities for the Reporting Period – UCD**

- **Customer Experience (CX) Measurements Data**

- ♦ Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues.

- **User Engagement**

- ♦ No update for the reporting period.

- **Enhancements**

- ♦ No updates for the reporting period.

- **Advocate Engagement**

- ♦ Sent out May UCD comment log responses.

- **Activities for the Next Reporting Period – UCD**

- **CX Measurements Data**

- ♦ Monitor the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues.

- **Enhancements**

- ♦ No updates for the reporting period.

- **User Engagement**

- ♦ No update for the reporting period.

- **Advocate Engagement**

- ♦ No updates for the reporting period.

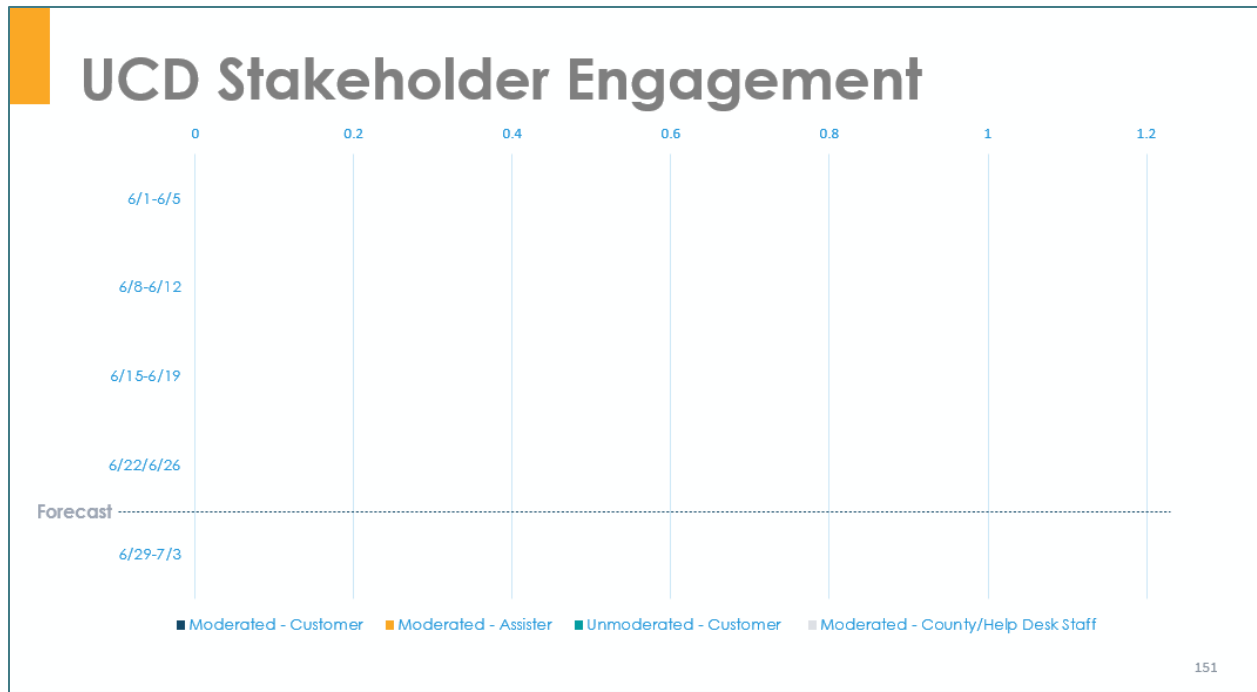


Figure 13: UCD Stakeholder Engagement

4.4 Development

- **Activities the Reporting Period – Development**
 - Enhancements (M&E)

Table 15: Enhancement Actuals for Reporting Period

RELEASE	PLANNED FOR WEEK ENDING 06/26/26	ACTUAL FOR WEEK ENDING 06/26/26	TOTAL PLANNED FOR THE RELEASE	COMMENTS
Release 26.06.25	0	0	3	Release 26.06.25 is planned for deployment on 06/25/26.
Release 26.07.20	0	0	2	Release 26.07.20 is planned for deployment on 07/20/26.

- **Activities for the Next Reporting Period – Development**
 - Enhancements (M&E)

Table 16: Planned Enhancement Work

RELEASE	PLANNED FOR WEEK ENDING 07/10/26	TOTAL PLANNED FOR THE RELEASE	TOTAL COMPLETED FOR THE RELEASE	COMMENTS
Release 26.07.20	0	3	3	Release 26.07.20 is planned for deployment on 07/20/26.
Release 26.07.30	0	5	0	Release 26.07.30 is planned for deployment on 07/30/26.

- **Unscheduled Release Updates**
 - **Chatbot**
 - ♦ Reported the issues for Chinese, Japanese, and Korean languages to AWS, and have received confirmation that these issues have been resolved.
 - ♦ Engaging with native speakers to conduct thorough testing of the bot. Following their validation, we will collaborate with the AWS team to address any further issues that may arise.

4.5 User Acceptance Test (UAT) Planning

- **Activities for the Reporting Period – User Acceptance Test Planning**
 - **UAT Test Execution**
 - ♦ Tickets tagged to Release 26.06.21 were validated.
 - ♦ Tickets tagged to Release 26.06.25 were validated.
 - **Test Support**
 - ♦ Provided clarification and support to the QA/Consortium/Independent Test Team for defects and enhancements tagged to Release 26.06.21 and Release 26.06.25.
- **Activities for the Next Reporting Period – User Acceptance Test Planning**
 - **UAT Test Execution**
 - ♦ Defects for Release 26.07.19 will be validated.
 - ♦ Defects for Release 26.07.30 will be validated.
 - **Test Support**
 - ♦ Clarification and Support will be provided to the QA/Consortium/Independent Test Teams for defects tagged to Release 26.07.19 and Release 26.07.30.

4.6 Release Management

- **Activities for the Reporting Period – Release Management**
 - **Release 26.06.21 – June Priority Release**
 - ♦ Deployed the June Priority Release – 26.06.21 in Production on 06/21/26.
 - **Release 26.05.28 – June Monthly Release**
 - ♦ Deployed the June Monthly Release – 26.06.25 in Production on 06/25/26.

4.7 System Test Execution

- **Activities for the Reporting Period – System Test Execution**
 - **Release 26.06.21 – June Priority Release**
 - ♦ Validated tickets tagged to the June Priority Release – 26.06.21.
 - **Release 26.06.25 – June Monthly Release**
 - ♦ Validated tickets tagged to the June Monthly Release – 26.06.25.

4.7.1 Automated Regression Test (ART) Coverage

The following are the automated regression scripts executed for regression in BenefitsCal for Release 26.06.21.

Table 17: Automated Regression Scripts Executed in BenefitsCal

RELEASE	# OF SCENARIOS EXECUTED	# OF SCENARIOS PASSED	# OF SCENARIOS FAILED	OVERALL PASS %	PASS OF EXECUTED	COVERAGE
26.06.21	26	26	0	100	100	Regression cover all the important functionalities, like AFB with all programs , Continue Application for AFB , DisasterCalFresh, Report A Change, CBO M Login, Creating CBO Referral, Archiving Campaign, Dashboard - checking EBT balance, CF37 with ABAWD, MC210, Periodic Reports:SAR7, Support Request, Interview Nudge - Email /Text, IRT, Messages/Actions, AFB with ABAWD, TNB4, ROI Validations that it should not be visible, Global Search, Anonymous Document Upload, SSA, Find an Office, Help Module changes, FAT scripts for all flows . Also validated EBT functionality across 4 browsers and 4 devices.
26.06.25	73	73	0	100	100	Regression cover all the important functionalities, like AFB with all programs , Continue Application for AFB , DisasterCalFresh, Report A Change, CBO M Login, Creating CBO Referral, Archiving Campaign, Dashboard - checking EBT balance, CF37 with ABAWD, MC210, Periodic Reports:SAR7, Support Request, Interview Nudge - Email /Text, IRT, Messages/Actions, AFB with ABAWD, TNB4, ROI Validations that it should not be visible, Global Search, Anonymous Document Upload, SSA, Find an Office, Help Module changes, FAT scripts for all flows

5 PERFORMANCE TEST

5.1 Performance Test

▪ Release 26.06.21 – June Monthly Release

- The BenefitsCal performance testing team successfully executed two (2) rounds of performance tests with the scope of two (2) enhancements and seven (7) defects: CSPM-81558: Technical – Remove special characters when saving data in the backend for notes captured during the document upload flow, CSPM-80930: HR1 - Big Beautiful Bill - Retroactive Medi-Cal Reduced Timeframes, CSPM-83850, CSPM-83851, CSPM-84100, CSPM-84158, CSPM-84234, CSPM-84236 and CSPM-84237 respectively. Both rounds of the performance test results were comparable to the previous baseline test results in terms of Average Response time, overall application errors, and DB CPU utilization metrics. The detailed JMeter reports, and the combined results summary worksheet were uploaded to CalSAWS SharePoint.

Table 18: Performance Test Cycles and Test Case Status

CYCLE	START DATE	END DATE	SCOPE	TEST CASES STATUS	EXECUTION STATUS
15	06/01/26	06/19/26	Release 26.06.21 June Monthly	Scope: Two (2) enhancements and Seven (7) defects in scope. Executions: BenefitsCal isolated Load tests with mock services. ▪ Thursday, June 18 ▪ Friday, June 19	100%

5.2 Training Materials Update

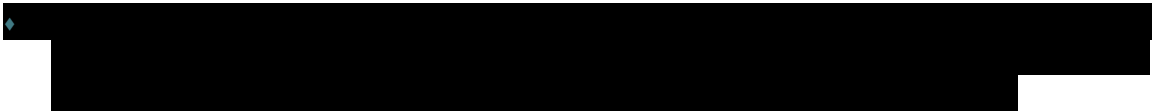
- None for the reporting period.

5.3 Deviations from Plan/Adjustments

- None for the reporting period.

5.4 Security

▪ Activities for the Reporting Period – Security

- 
 - ♦ 
- DAST
 - ♦ Executed the biweekly Dynamic Application Security Testing (DAST) manual penetration testing test cases and shared the analysis of the security scan reports with the BenefitsCal Development Team on 06/26/26.

- [REDACTED]
- ♦ [REDACTED]

- **Activities for the Next Reporting Period – Security**

- [REDACTED]
- ♦ [REDACTED]

- **AWS SSO (Single Sign-On) for BenefitsCal**

- ♦ Collaborate with the Consortium Security Team to update Amazon Web Services Single Sign-On (AWS SSO) users specific to BenefitsCal and facilitate onboarding and offboarding of AWS SSO for BenefitsCal users, as needed.