



California Statewide Automated Welfare System



Biweekly Status Report

BenefitsCal Maintenance and Operations (M&O)

Reporting Period: June 29, 2026 – July 12, 2026

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Bi-Weekly Status – BenefitsCal M&O

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1: Biweekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
1.3	No releases for this reporting period.
July Enhancements (July Priority Release 26.07.19, July Monthly Release 26.07.30)	- Three (3) enhancements are targeted for deployment to Production on 07/19/26: - One (1) Partner Support Enhancements: - CSPM-83427: Update list of Appointment Categories to include Telephone GA/GR RE Interview Appointments - Two (2) Policy Enhancements: - CSPM-81960: TRUV Integration – Phase 1 - CSPM-80230: NA 1273 Opt-in for e-Notifications via BenefitsCal - Six (6) enhancements are targeted for deployment to Production on 06/25/26: - Three (3) Policy Enhancements: - CSPM-84702: Create a YouTube video for the Truv functionality in BenefitsCal - CSPM-82185: Update the 'How To submit a Medi-Cal Renewal' YouTube Video - CSPM-80929: HR1 – Semi-Annual Redeterminations for MAGI New Adult Group - Three (3) Production Priority Enhancement: - CSPM-83506: Update BenefitsCal Help Center Messaging for Non-Citizen / Immigration Content (Public Charge & CFAP Guidance) - CSPM-81865: Update Application/Case Dropdown Selection for users in BenefitsCal - CSPM-80062: Update Document Upload YouTube Video
User Centered Design (UCD) Activities	- Customer Experience (CX) Measurements Data - Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues. - User Engagement - No update for the reporting period. - Enhancements - No updates for the reporting period. - Advocate Engagement - Sent offline updates to May UCD deck.

STATUS REPORT SECTION	STATUS AGENDA TOPIC
Transition-Out	▪ Access requests • Admin access provisioning in progress ▪ Provided knowledge transfer (KT), job shadow (JS), and Reverse Job Shadow (RJS) support: • 87 KT – 100% completed. • 142 JS – 100% completed. • 26 RJS sessions logged (96% completed) ▪ Action Items, Defects, and Incident stats • 259 of 261 Action Items completed • 21 active defects • 9 active incidents

1.1.1 Deliverable Summary

Table 2: Deliverable Summary

DEL #	DELIVERABLE NAME	STATUS	NEXT DEADLINE
WP 24.36	CX Bimonthly Report (April 2026 – June 2026)	On Track	Draft submission 07/14/26 Final submission 07/24/26

1.2 BenefitsCal Project Status Dashboard

Table 3: Status Dashboard

TOPIC	STATUS	HIGHLIGHTS
Availability	On Time	The BenefitsCal System did not experience any unplanned outages.
Defects	On Time	There are nineteenth (19) active Production defects.
Incidents	On Time	There are three (3) open Tier 3 incidents.

1.3 Highlights of the Reporting Period

- **Priority Release**
 - None for the reporting period.
- **Emergency Release**
 - None for the reporting period.
- **Monthly Release**
 - None for the reporting period.
- **Planned Outages**
 - None for the reporting period

1.4 Deliverable Management

- **Deliverables and Work Products submitted:**
 - FWP 25.53: Monthly M&O Report – June 2026 on 07/07/26.
 - FWP 26.17: BOM Review and License Renewals (Quarterly) – Apr-Jun 2026 on 07/07/26.
 - FWP 27.17: Certificate Review (Quarterly) – Apr-June 2026 on 07/07/26.
 - FWP 28.51: Work Plan Monthly Updates – June 2026 on 07/07/26.
- **Deliverable and Work Product submissions for the next reporting period**
 - DWP 24.36: CX Bimonthly Report (April 2026 – June 2026) on 07/14/26.
 - FWP 24.36: CX Bimonthly Report (April 2026 – June 2026) on 07/24/26.

1.5 CRFI/CIT Communications

The following table outlines the CalSAWS Information Transmittals (CITs) for the reporting period.

Table 4: CITs

CIT ID	To	SUBJECT	DISTRIBUTION DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
0111-26	Notify.All; USBenefitsCalDevOps@De loitte.com; Operator@CalHEERs.ca.g ov; HoweG@CalSAWS.org; QuijadaP@CalSAWS.org; VenugopalanP@calsaws. org; Bill.Kelly@fisglobal.com; CalSAWS.All; Notify.SCATL.Outage Consortium.RegionalMan agers.All; Consortium.SectionDirect ors; Communications.Infra@C alSAWS.org	Scheduled Downtime Notification – 7/19/2026	06/29/26	Communications. Infrastructure	Pete Quijada

The following tables outline the CalSAWS Requests for Information (CRFIs) for the reporting period.

Table 5: CRFIs

CRFI ID	To	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	PRIMARY CalSAWS CONTACT	BACKUP CalSAWS CONTACT
None.							

Table 6: Overdue CRFIs

CRFI ID	To	SUBJECT	DISTRIBUTION DATE	STATUS	RESPONSE DUE DATE	PRIMARY CALSAWS CONTACT	BACKUP CALSAWS CONTACT
None.							

1.6 Risks and Issues

1.6.1 Project Risks

This section includes a summary of the updates to open risks to the BenefitsCal Project as of the last calendar day of the reporting period. For more details and the history of each risk, please refer to the CalSAWS Consortium risk log here: [CalSAWS SharePoint > Risk Log](#)

Table 7: Project Risks

ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	RISK LEVEL	DATE LOGGED
326	Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule	No updates for the reporting period.	Open	Medium	12/15/25
327	Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule	June 29, 2026: Risk reduced to low as 100% of KT and 100% of JS has been completed. Accenture has received 131 of 133 documents requested (98%). 445 out of 460 Action Items completed (97%). Less dependency on Deloitte during RJS phase.	Open	Low	02/04/26
328	Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities	June 29, 2026: Risk remains Low. 131 out of 133 documents received (98%), KT and JS completed at 100%. Less dependency on Deloitte during RJS phase.	Open	Low	02/04/26
329	Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities	July 1, 2026: During Transition-In Place, the hardening of the offshore access to BenefitsCal architecture has been approved by ARB. Changes is going to FinOps on 7/1 for approval to be implemented ASAP in	Open	Medium	02/04/26

ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	RISK LEVEL	DATE LOGGED
		order to allow the Accenture BenefitsCal offshore team to conduct RJS in July prior to Transition Cutover. June 29, 2026: Documentation requests are 98% complete (Design_BenefitsCal TRUV Designs Figma file and HR-1 Final approved files requests pending). Technology requests at 81% complete. Earliest impact date is 6/19 for Offshore teams unable to connect to databases from BenefitsCal Workspaces which is required for RJS. Refer to Status Report for detailed open technology tools requests for the remaining open technology requests and impact.			
330	Current BenefitsCal System Performance May Not Meet the New SLA Performance Standards Set In The New Contract	June 29, 2026: Continue to monitor and risk level remains low.	Open	Low	02/04/26

1.6.2 Project Issues

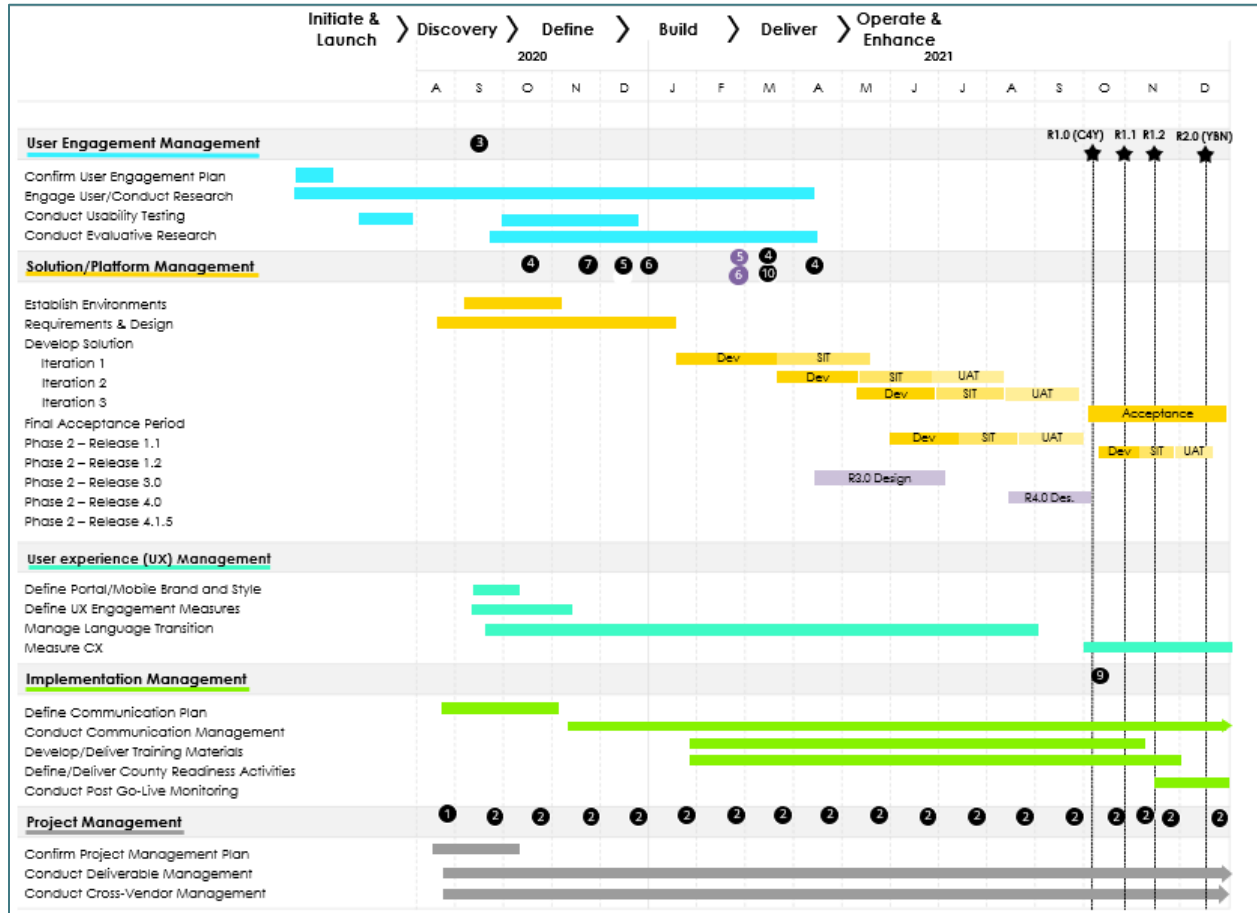
This section includes a summary of the updates to open issues for the BenefitsCal Project as of the last calendar day of the reporting period. For more details and the history of each issue, please refer to the CalSAWS Consortium issue log here: [CalSAWS SharePoint > Issues Log](#)

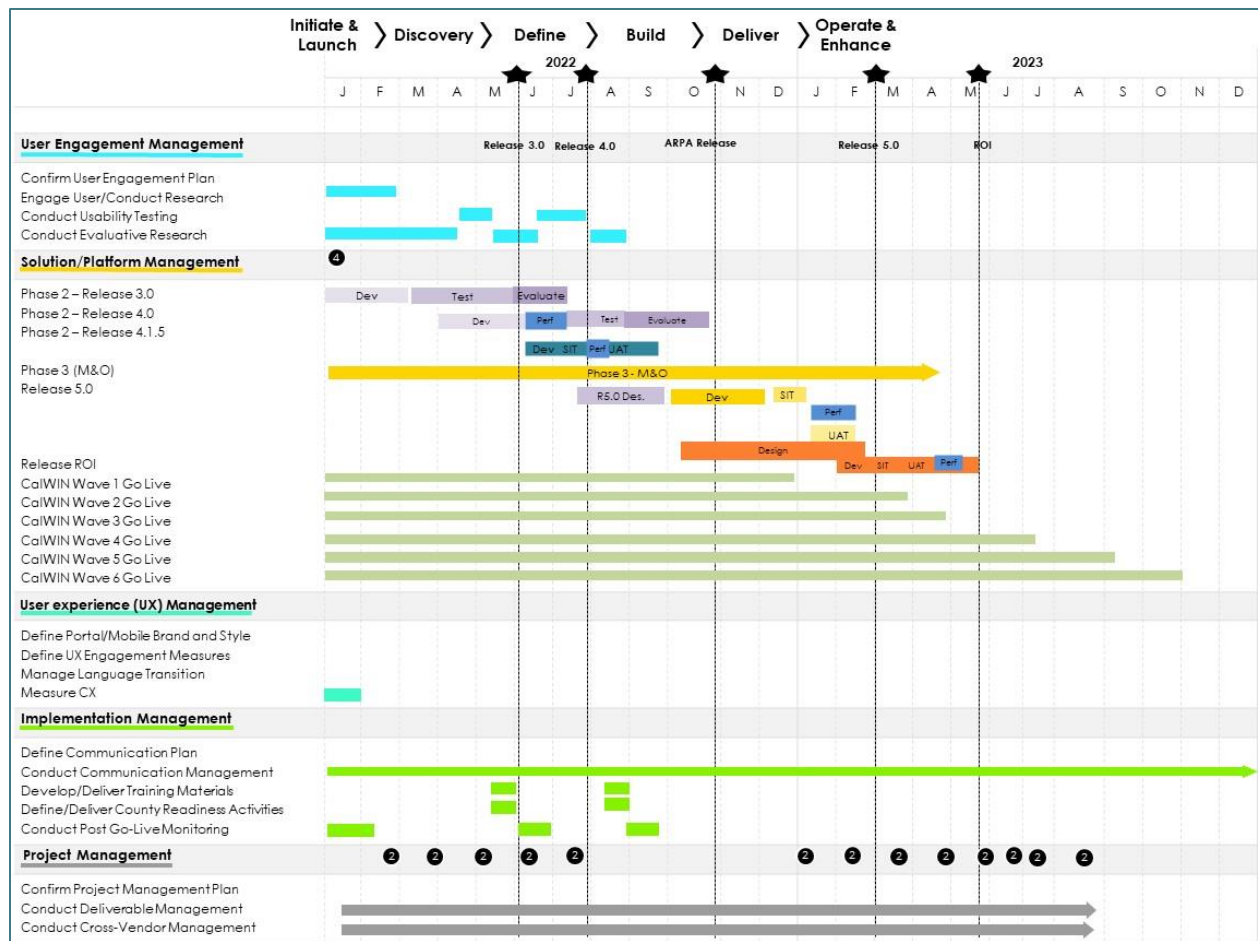
Table 8: Project Issues

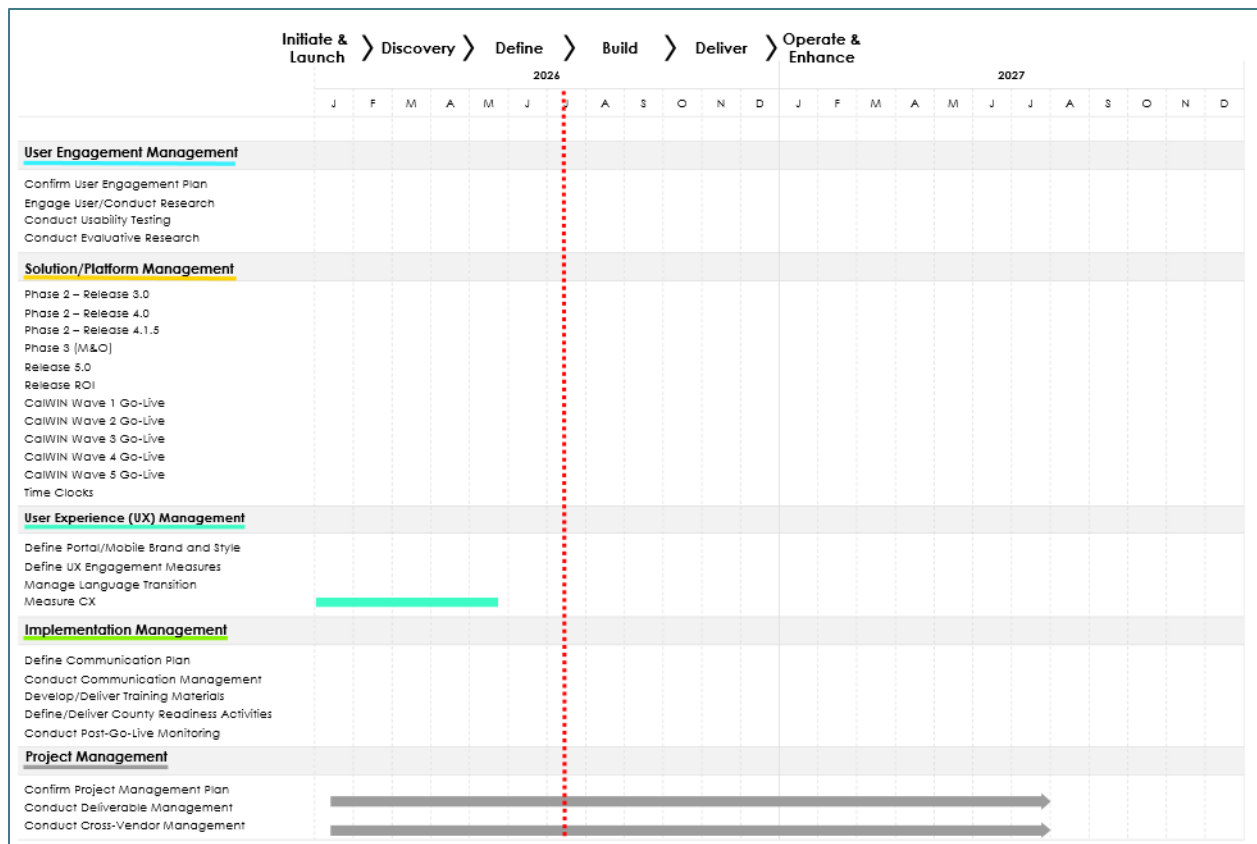
ID	TITLE	UPDATES FOR THE REPORTING PERIOD	STATUS	PRIORITY	DATE LOGGED
None.					

1.7 Project Work Plan Reports

Project Timeline







1.8 Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

Table 9: Overdue Action Items

ID	DESCRIPTION	OWNER	DUE DATE
CSPM-82667	Create a Reactivation Ticket for CBO Manager Password Change for "Access Code Email" every 60 days	Marsale Eramya	04/10/26

1.9 SIRFRA/SCERFRA/SIRFRA/SARRA Information

The SIRFRA, SCERFRA, SIRFRA, and SARRA management and reporting for BenefitsCal has been transitioned to the Accenture BenefitsCal team as of May 1, 2026.

1.10 Deviation from Plan/Adjustments

- None for the reporting period.

1.11 Transition-Out

The figure below provides a summary of the transition-out progress with the incoming contractor, highlighting transition sessions, access and document requests, and risks and issues.

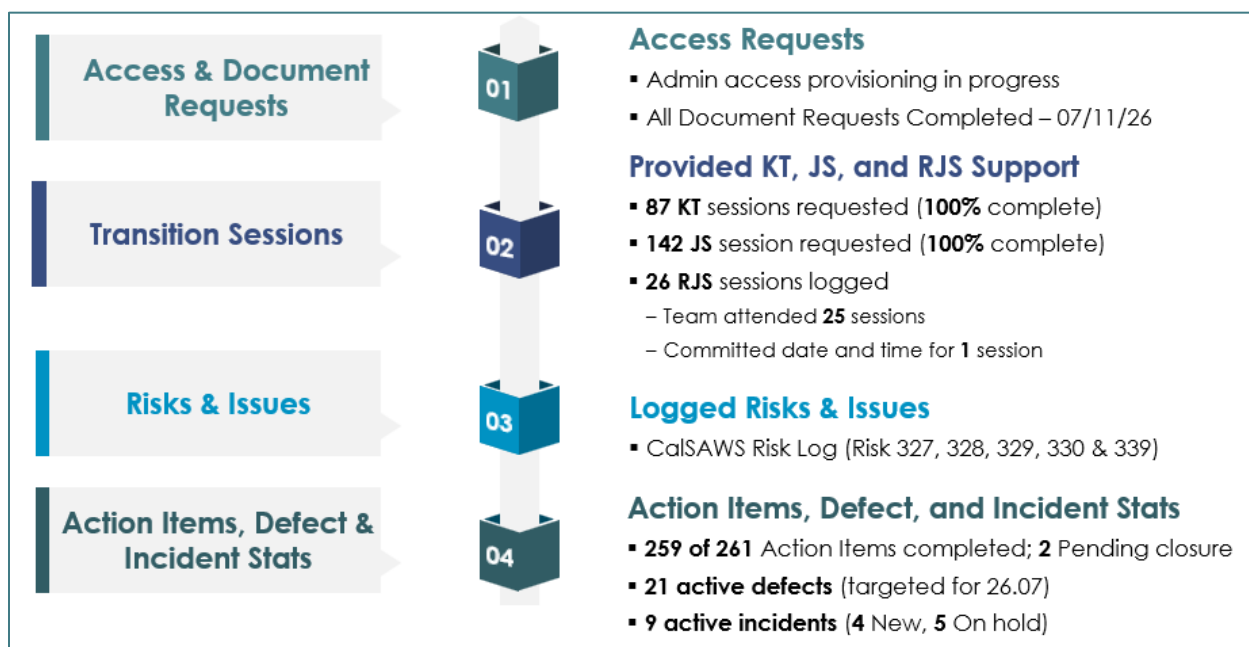


Figure 1: Transition-Out Status Summary

2 BENEFITS CAL COLLABORATION MODEL (CM)

Activities from the Reporting Period

Prioritization in progress for items prioritized in Q4 2023, Q1 2024, and Q2 2024. (They have already been logged in to Jira.)

The table below contains the current enhancements prioritized by CM in any quarter and their updates.

Table 10: Enhancements Updates, Prioritized by CM

ISSUE TYPE	ID	SUMMARY	STATUS	UPDATE THIS WEEK
None for the reporting period				

Activities for the Next Reporting Period

- Prioritize Collaboration Model Items for future releases.
- Perform design, development, and implementation analysis for enhancements and research action items identified in the Collaboration Model.

3 MAINTENANCE AND OPERATIONS

Operational Support

- Provided operational support for manual reprocessing of a transaction between CalSAWS and BenefitsCal.

- **CFA Meeting**
 - None for the reporting period.
- **Daily Partner Coordination Meetings**
 - Conducted daily partner coordination meetings with CalSAWS covering design, development, testing, and release management for defects and enhancements impacting both systems along with production observations.
- **M&O Phases**
 - Completed the initial acceptance period and moved into Maintenance and Operations.

3.1 Service Management

3.1.1 Overview

- **Incidents Created**
 - One (1) incident was created in the biweekly reporting period for the BenefitsCal Tier 3 Team.
- **Incidents Resolved**
 - The BenefitsCal Tier 3 Team resolved zero (0) incident in the biweekly reporting period.
- **Incidents Closed**
 - The BenefitsCal Tier 3 Team closed two (2) incidents in the biweekly reporting period.
- **Incidents Triaged**
 - The BenefitsCal Tier 3 Team has triaged four hundred eighty-three (483) incidents in the biweekly reporting period.
- **Problems Created**
 - The BenefitsCal Tier 3 Team created zero (0) problem tickets in the biweekly reporting period.
- **Problems Resolved**
 - The BenefitsCal Tier 3 Team resolved zero (0) problem tickets in the biweekly reporting period.

3.1.2 BenefitsCal Help Desk Metrics

The charts below represent incidents created, resolved, and triaged within the reporting period. If a week is not shown within a particular chart, it is because there were no incidents to report for that week.

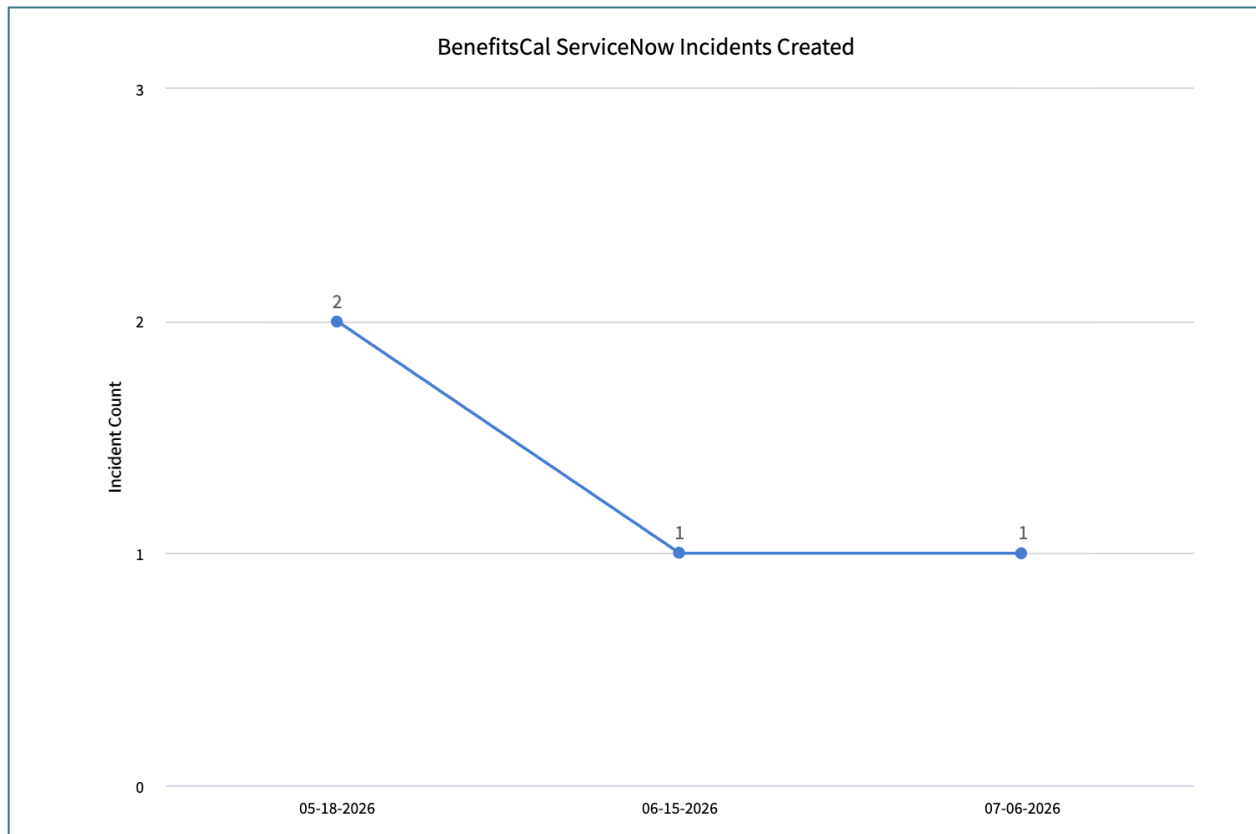


Figure 2: BenefitsCal ServiceNow Incidents Created

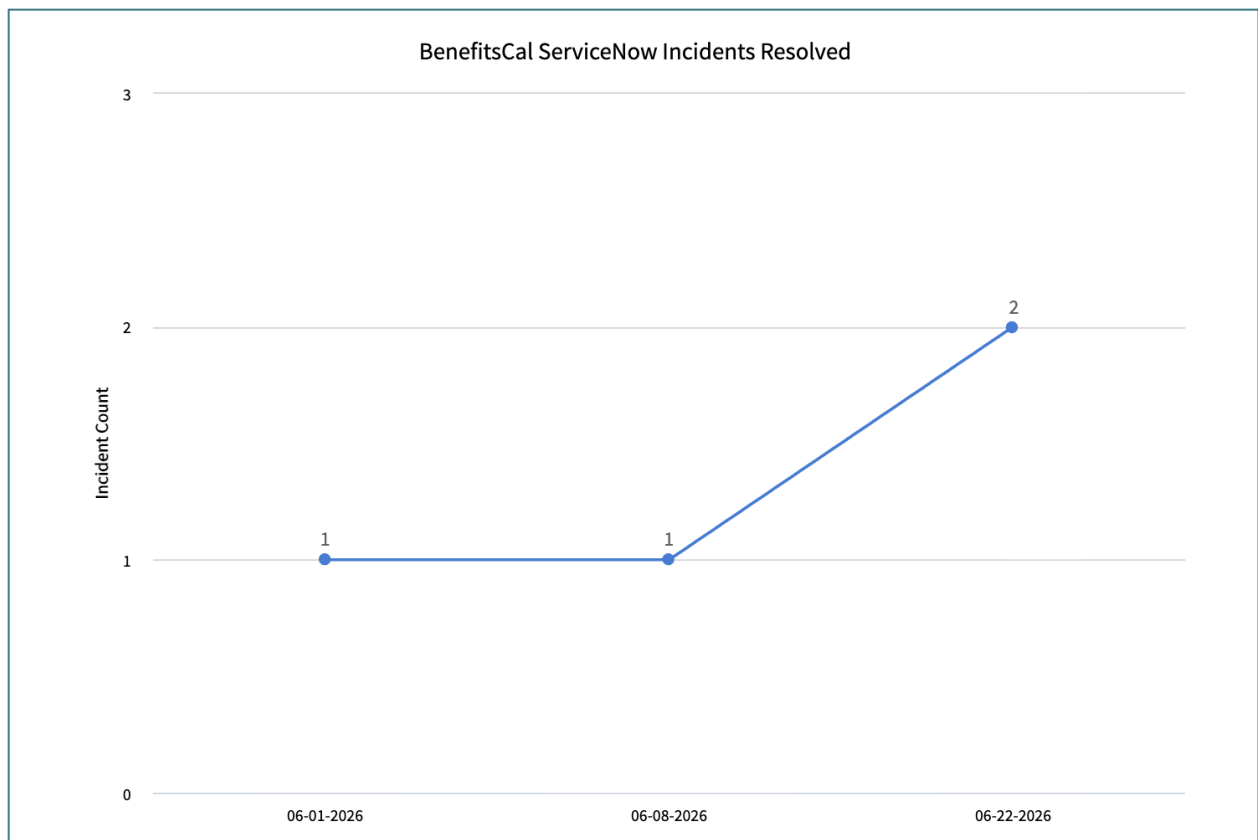


Figure 3: BenefitsCal ServiceNow Incidents Resolved

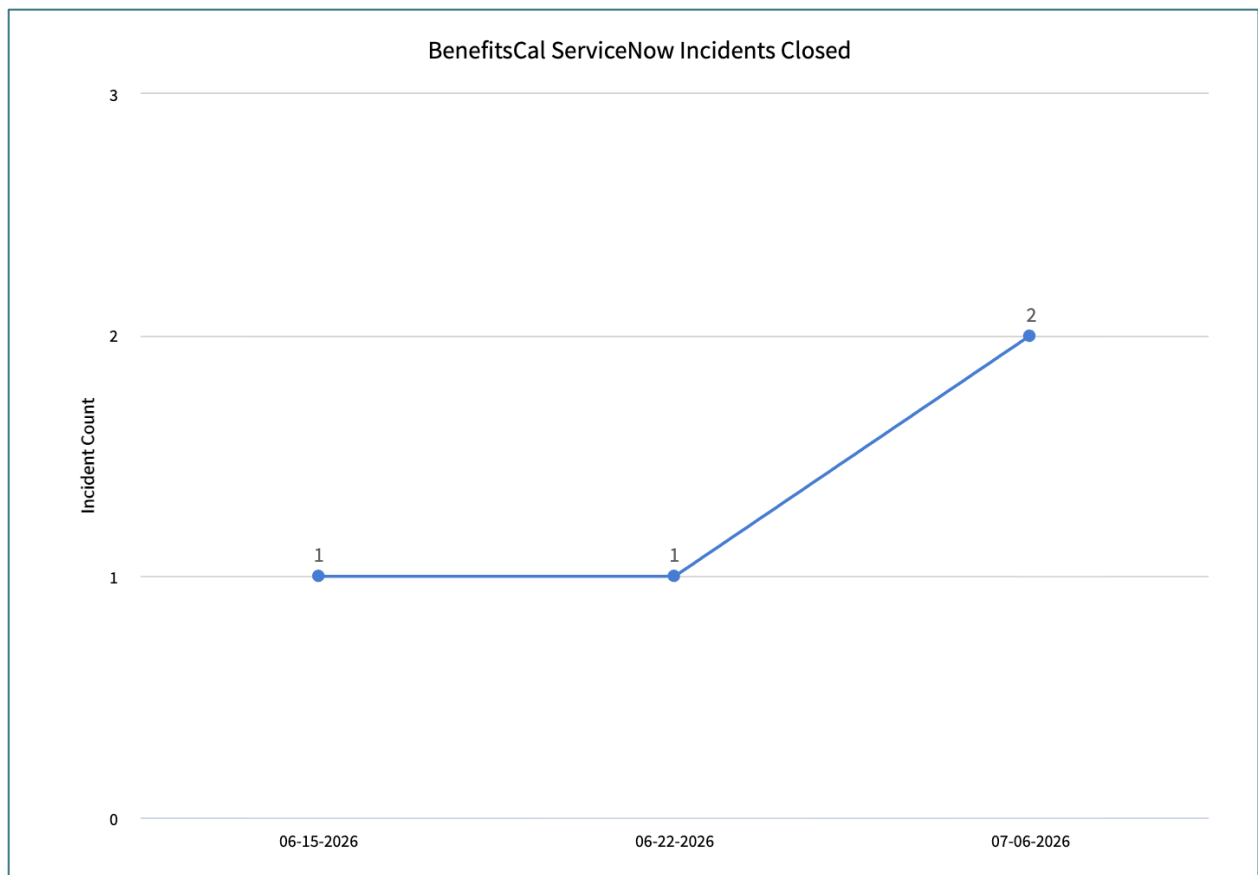


Figure 4: BenefitsCal ServiceNow Incidents Closed

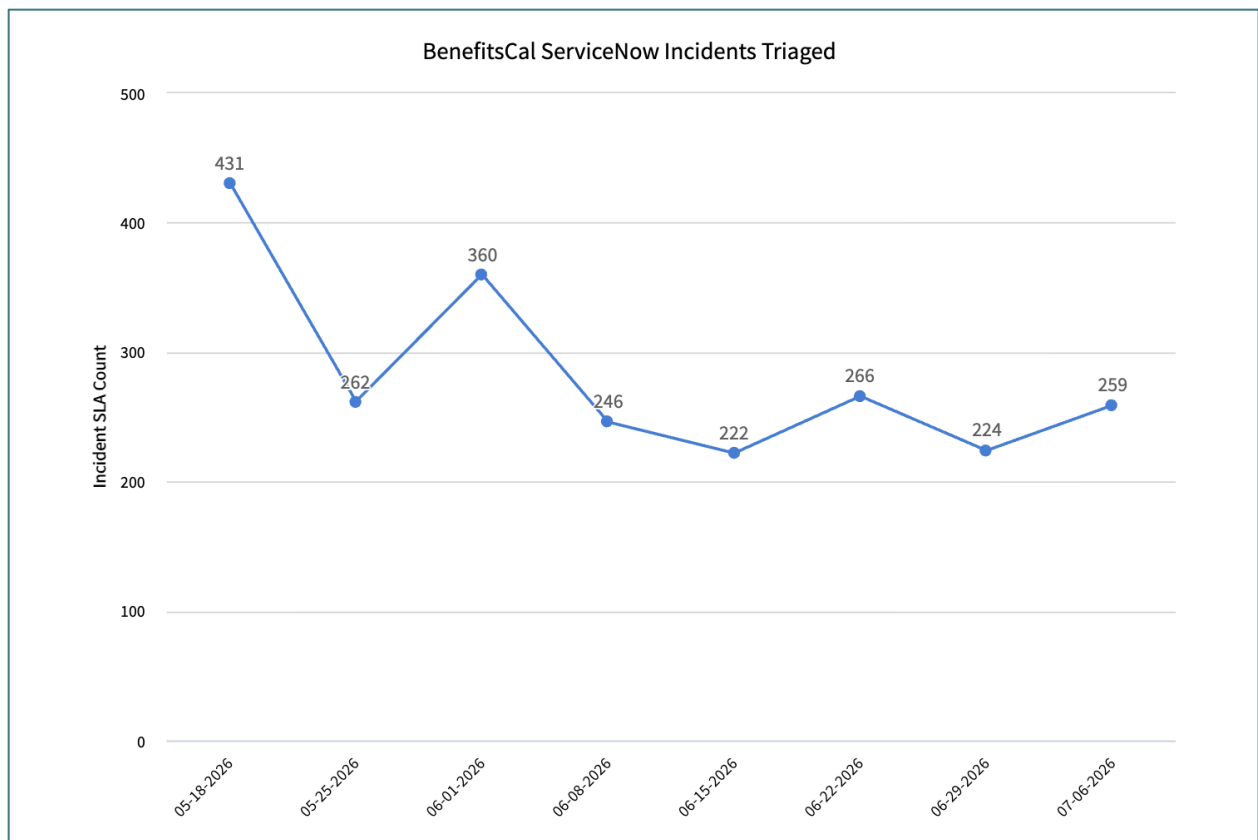


Figure 5: BenefitsCal ServiceNow Incidents Triaged

Note: The graphs above represent the ServiceNow incidents associated to all 58 Counties. Incidents represent the first level of ticketing that enters the ServiceNow system. The dates on the x-axis represent the start of week. The metrics does not include "Tier 3 App Support – BenefitsCal Questions (DLT)."

The charts below represent problems created, resolved, and triaged within the reporting period. If a week is not shown within a particular chart, it is because there were no problems to report for that week.

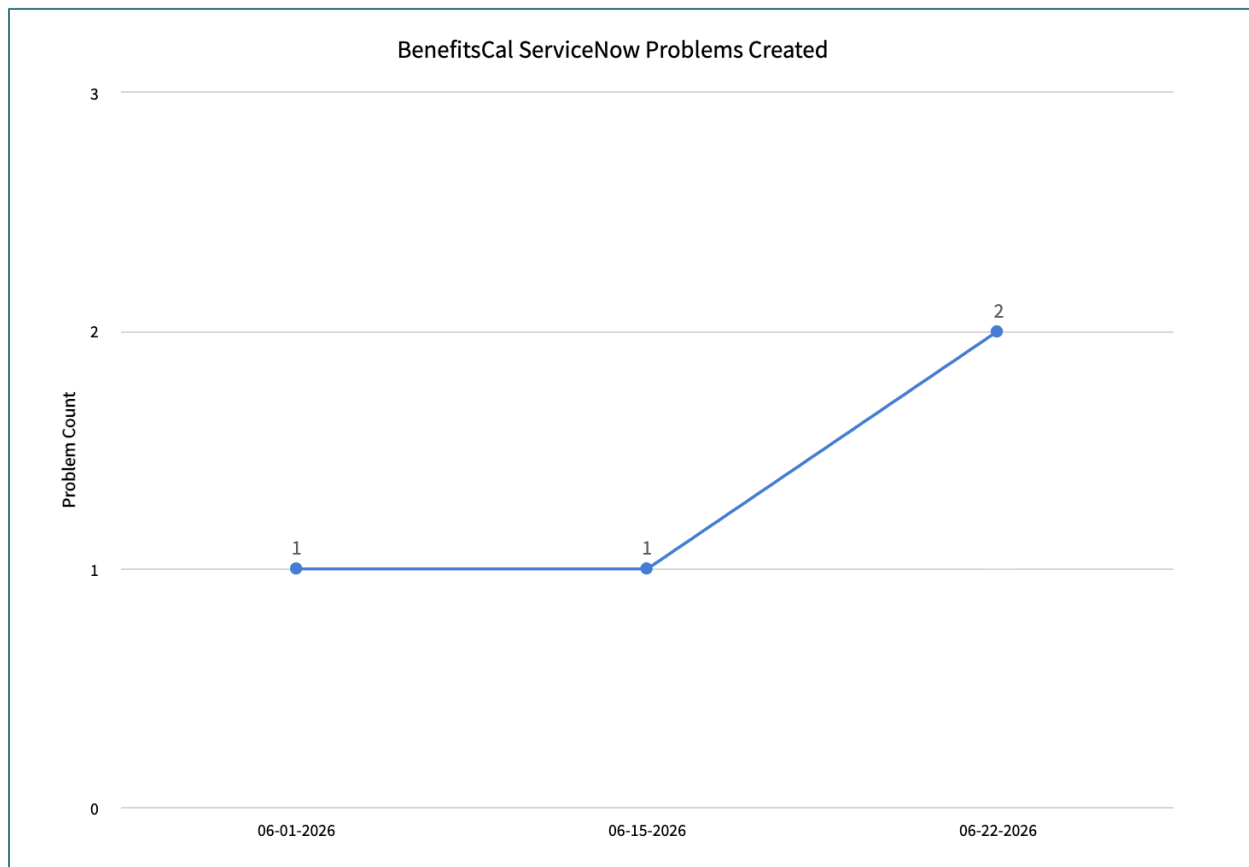


Figure 6: BenefitsCal ServiceNow Problems Created

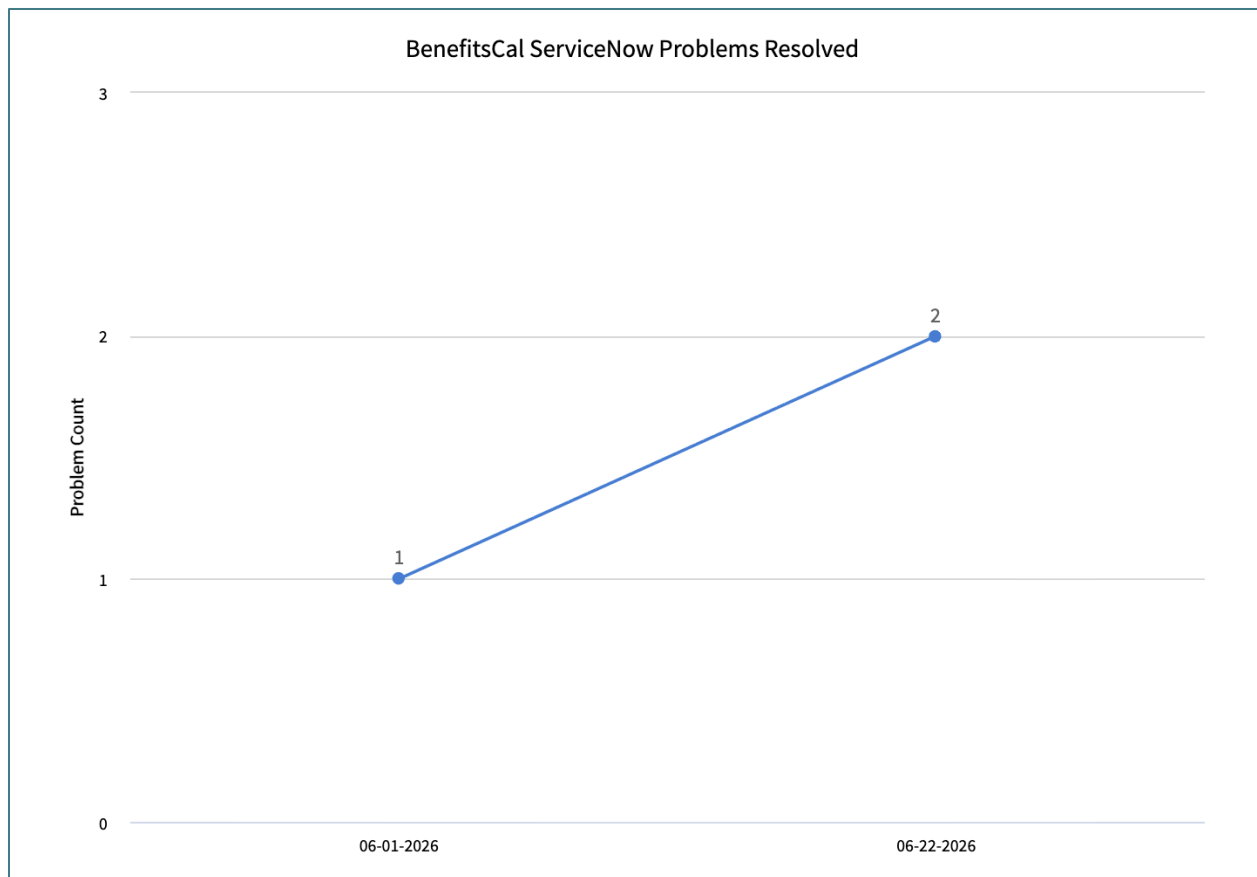


Figure 7: BenefitsCal ServiceNow Problems Resolved

Note: The graphs above represent the ServiceNow problems associated to 58 Counties. Problems represent issues that can have a many to one relationship with incidents and the last step in escalation. The dates on the x-axis represent the start of a week.

BenefitsCal ServiceNow Incidents by State and Age

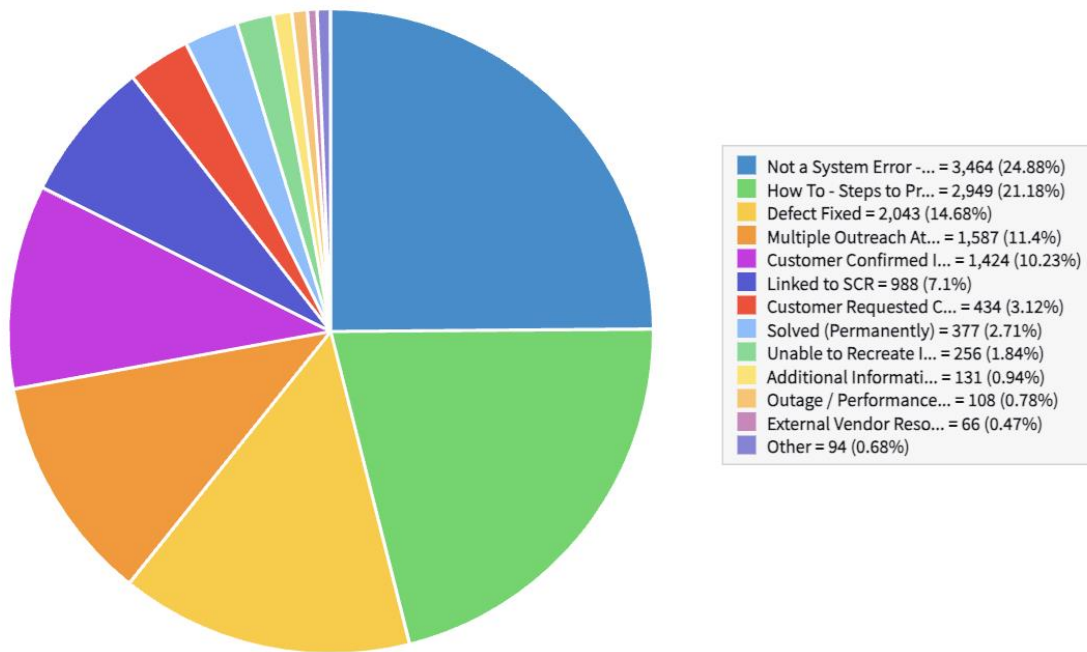
State	Aging Category	1-5 Days	11-15 Days	16-30 Days	30-60 Days	60-180 Days	>180 Days	Count
In Progress		1	0	0	0	0	0	1
On Hold		0	0	0	1	1	0	2
Closed		0	81	560	196	162	4	1,003
Count		1	81	560	197	163	4	1,006

Aging "State" definitions:

NEW	Incident triage not started.
IN PROGRESS	Incident triage in progress.
ON HOLD	Incident triage paused – awaiting information/problem.
RESOLVED	Incident triage completed providing steps for resolution.
CLOSED	Incident triage completed after a defect fix or change request implementation.

Figure 8: BenefitsCal ServiceNow Incidents by State and Age

BenefitsCal ServiceNow Incidents by Resolution Code

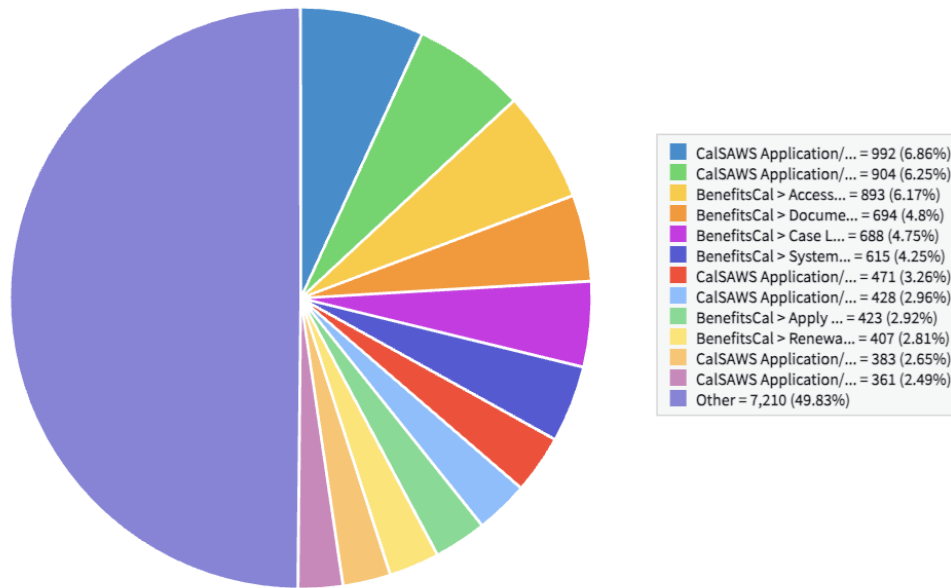


Resolution code	Incident SLA Count	Percentage of Incident SLAs
Not a System Error - With Explanation	3,464	24.88%
How To - Steps to Proceed Provided	2,949	21.18%
Defect Fixed	2,043	14.68%
Multiple Outreach Attempts – No Response	1,587	11.4%
Customer Confirmed Issue is Resolved	1,424	10.23%
Linked to SCR	988	7.1%
Customer Requested Closure	434	3.12%
Solved (Permanently)	377	2.71%
Unable to Recreate Issue	256	1.84%
Additional Information Needed	131	0.94%
Outage / Performance Degradation	108	0.78%
External Vendor Resolved	66	0.47%
Other	94	0.68%
Total	13,921	100%

Figure 9: BenefitsCal ServiceNow Incidents by Resolution Code

Note: The pie chart above represents Incidents resolved since BenefitsCal Go-Live on 09/27/21.

BenefitsCal ServiceNow Incidents Created by Category



Category(u_category)	Incident SLA Count	Percentage of Incident SLAs
CalSAWS Application/Related Systems > Production > Eligibility Determination > Other	992	6.86%
CalSAWS Application/Related Systems > Production > Eligibility Determination > Incorrect Eligibility Results	904	6.25%
BenefitsCal > Access Issue > Customer	893	6.17%
BenefitsCal > Document Upload	694	4.8%
BenefitsCal > Case Link Request	688	4.75%
BenefitsCal > System/Technical Issue	615	4.25%
CalSAWS Application/Related Systems > Production > Case Intake/Case Maintenance > Other	471	3.26%
CalSAWS Application/Related Systems > Production > Medi-Cal Eligibility Determination > Other	428	2.96%
BenefitsCal > Apply for Benefits	423	2.92%
BenefitsCal > Renewal/Redetermination/Recertification	407	2.81%
CalSAWS Application/Related Systems > Production > Medi-Cal Eligibility Determination > EDBC Results	383	2.65%
CalSAWS Application/Related Systems > Production > Client Correspondence > NOAs	361	2.49%
Other	7,210	49.83%
Total	14,469	100%

Figure 10: BenefitsCal ServiceNow Incidents Created by Category

Note: The pie chart above represents Incidents by category created since BenefitsCal Go-Live on 09/27/21. The “Other” category will cover incidents related to BenefitsCal module such as Dashboard, Help Center, Homepage, Report a Change, Application Summary.

3.2 Technology Operations

The BenefitsCal technology operations team provides Amazon Web Services (AWS) serverless infrastructure and BenefitsCal application support. Upgrades and changes to the infrastructure and application are performed following the Consortium change control process. AWS serverless infrastructure support activities include upgrades to AWS components such as the Web Application Firewall (WAF), CloudFront, Application Programming Interface (API) Gateway, Lambdas, Simple Queue Service (SQS), CloudWatch, X-Ray and Aurora Postgres, Postgres Relational Database Service (RDS), and RDS Proxy. Application maintenance and support include release and configuration management across the non-production and production environments.

3.3 BenefitsCal Maintenance and Operations

Table 11: BenefitsCal Outages

SCHEDULED DATE	OUTAGE TIMEFRAME	ACTIVITY DESCRIPTION
		No maintenance activity has been performed during this timeframe

Table 12: BenefitsCal Upcoming Maintenance

SCHEDULED DATE	OUTAGE TIMEFRAME	APPLICATION MODE
07/30/26	8:00 pm – 9:30 pm PST	BenefitsCal Production Deployment– 26.07.30

3.4 Production Defect Backlog

The Production defect backlog bar chart depicts the balance of open (unresolved Production defects assigned to present months production release – Red and closed defects – Green), month-over-month. Defects are closed upon system test validation and release of deployment to Production.



Figure 11: Production Defects Backlog Monthly Trend

3.4.1 Release Schedule Production Defect Fix

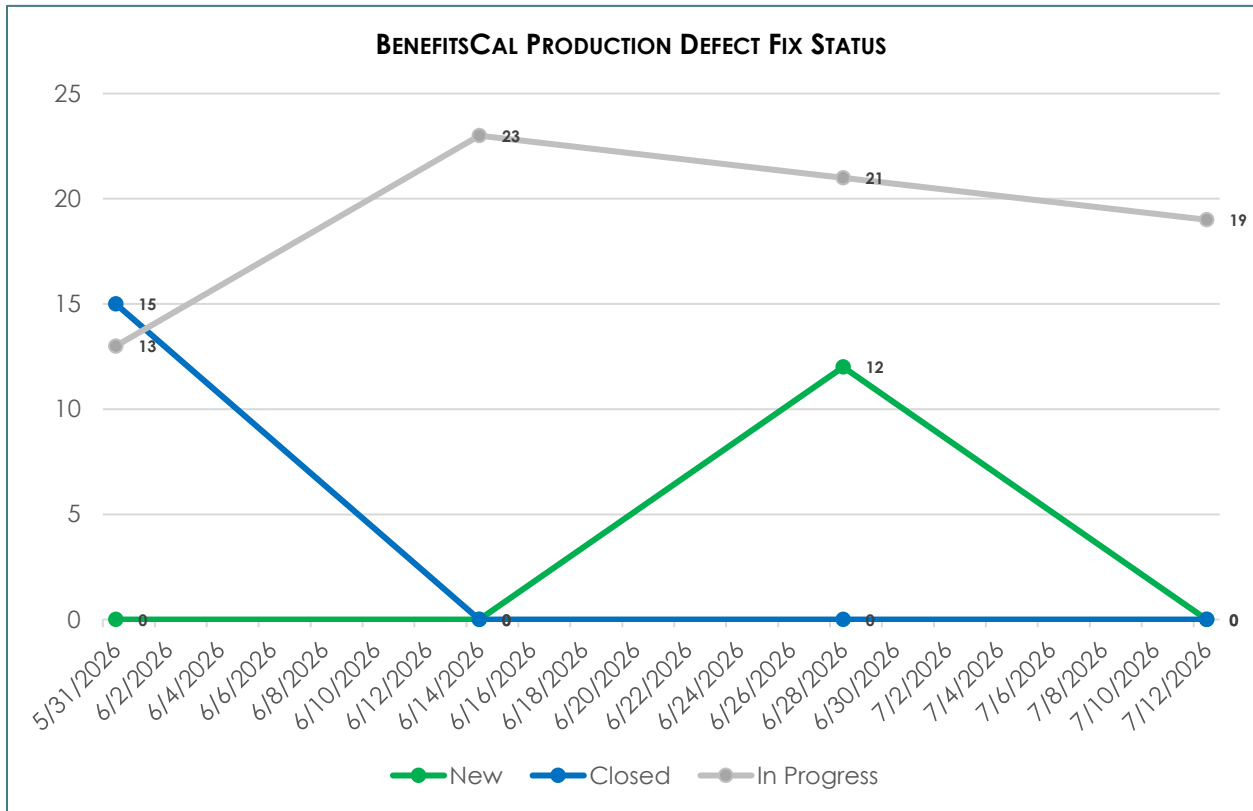


Figure 12: BenefitsCal Production Defect Fix Status

Table 13: Production Defect Fix – Release Schedule

BENEFITS.CAL PRODUCTION DEFECT COUNT BY RELEASE		
Count of Defects	Release	
Severity	Release 26.07.30	Total
1-HIGH	1	1
New	0	0
In Progress	1	1
Closed	0	0
2-NORMAL/MEDIUM	0	0
New	0	0
In Progress	0	0
Closed	0	0
3-NORMAL/LOW	18	18
New	0	0
In Progress	18	18
Closed	0	0
4-COSMETIC	0	0
New	0	0
In Progress	0	0
Closed	0	0
TOTAL	19	19

Note: Automated regression tests are run for each planned release. Automated regression tests are excluded for emergency releases as the window for execution is short. The regression suite is revisited after each major release and periodically updated once new application functionality has been released. The update could be adding a new script to the repository or modifying an existing script to cover new functionality since the new functionality replaces the old functionality. New functionality will be called out in the coverage column.

3.5 Production Operations

- **Root Cause Analysis (RCA)**
 - None for the reporting period.

3.6 Deviation from Plan/Adjustments

- None for the reporting period.

4 APPLICATION DEVELOPMENT AND TEST

4.1 Priority Release Summary

This section outlines the scope of defect fixes included in each ad-hoc priority release deployed during this reporting period.

- **BenefitsCal Monthly Release**
 - None for the reporting period.
- **BenefitsCal Priority Release**
 - None for the reporting period.
- **BenefitsCal Emergency Release**
 - None for the reporting period.

Table 14: BenefitsCal Upcoming Releases

RELEASE	RELEASE DATE	SUMMARY
26.06.19-Priority	07/19/26	▪ Three (3) enhancement are planned with Benefits Monthly Release 26.07.19 for User Error Handling, Exception Handling, and Application Summary.
26.07.30 – Monthly	07/30/26	▪ Five (5) enhancement and nineteenth (19) production defects are planned with Benefits Monthly Release 26.07.30 for User Error Handling, Exception Handling, and Application Summary.

4.2 Requirements and Design

- **Activities for the Reporting Period – Requirements and Design**
 - **Designs and Design Meetings**
 - ♦ Finalized design work for the July 2026 enhancements.
 - ♦ Attended the *Work Requirements/Six-Month Redetermination County Workgroup* debrief on 06/29/26 and 07/06/26.
 - ♦ Attended 26.07 Project Integrated Readiness Areas - T-3 Integrated Readiness Status on 06/29/26.
 - ♦ Hosted the DDI and M&O biweekly meetings on 06/30/26, 07/02/26, 07/07/26, and 07/09/26.
 - ♦ Attended the CalSAWS Truv Phase 2 discussion on 07/01/26 and 07/08/26.
 - ♦ Attended CR 258882 - H.R.1 - 6 Month Redetermination Pt 2 - Design Session #3 on 07/01/26.
 - ♦ Attended the Truv and CalSAWS meetings on 07/02/26 and 07/09/26.
 - ♦ Attended the SCR CA-298517 – Truv Phase 2 – Internal Sync with CalSAWS on 07/02/26 and 07/09/26.
 - ♦ Attended 26.07 Project Integrated Readiness Areas - T-2 Integrated Readiness Status on 07/06/26.
 - ♦ Attended the DHCS CalSAWS touchpoint meeting on 07/08/26.

- **Activities for the Next Reporting Period – Requirements and Design**
 - **Designs and Design Meetings**
 - ♦ Attend the *Work Requirements/Six-Month Redetermination County Workgroup* debrief on 07/13/26 and 07/20/26.
 - ♦ Attend 26.07 Project Integrated Readiness Areas - T-1 Integrated Readiness Status on 07/13/26.
 - ♦ Attend 26.07 Pre Green Light Meeting on 07/13/26.
 - ♦ Host the DDI and M&O biweekly meetings on 07/14/26, 07/16/26, 07/21/26, and 07/23/26.
 - ♦ Host BenefitsCal Truv Demo for "Not my income" on 07/14/26.
 - ♦ Attend the *CalSAWS Truv Phase 2* discussion on 07/01/26 and 07/08/26.
 - ♦ Attend the BenefitsCal: July 2026 UCD Monthly Meeting on 07/15/26.
 - ♦ Attend the CalSAWS Virtual Greenlight Release 26.07 on 07/15/26.
 - ♦ Attend the Truv and CalSAWS meetings on 07/16/26 and 07/23/26.
 - ♦ Attend the SCR CA-298517 – *Truv Phase 2 – Internal Sync with CalSAWS* on 07/16/26 and 07/23/26.

4.3 User Centered Design (UCD)

- **Activities for the Reporting Period – UCD**
 - **Customer Experience (CX) Measurements Data**
 - ♦ Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues.
 - **User Engagement**
 - ♦ No update for the reporting period.
 - **Enhancements**
 - ♦ No updates for the reporting period.
 - **Advocate Engagement**
 - ♦ Sent out May UCD comment log responses.
- **Activities for the Next Reporting Period – UCD**
 - **CX Measurements Data**
 - ♦ Monitor the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues.
 - **Enhancements**
 - ♦ No updates for the reporting period.
 - **User Engagement**
 - ♦ No update for the reporting period.
 - **Advocate Engagement**
 - ♦ Sent offline updates to May UCD deck

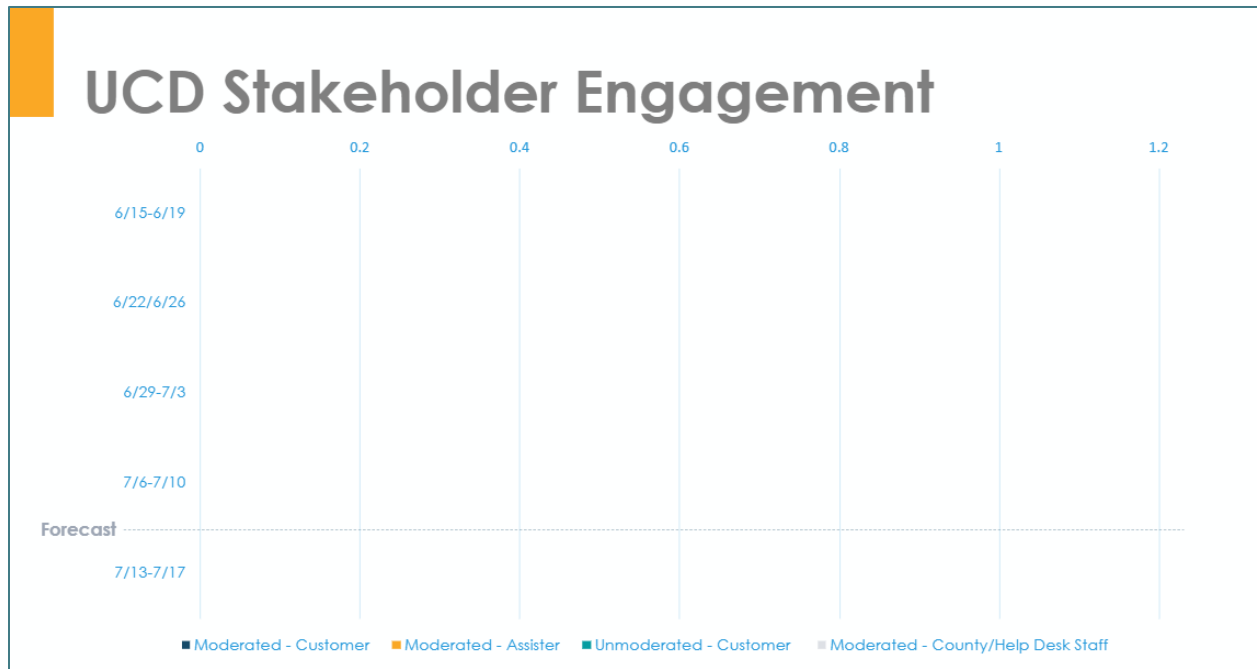


Figure 13: UCD Stakeholder Engagement

4.4 Development

- **Activities the Reporting Period – Development**
 - Enhancements (M&E)

Table 15: Enhancement Actuals for Reporting Period

RELEASE	PLANNED FOR WEEK ENDING 07/10/26	ACTUAL FOR WEEK ENDING 07/10/26	TOTAL PLANNED FOR THE RELEASE	COMMENTS
Release 26.07.20	0	0	3	Release 26.07.20 is planned for deployment on 07/20/26.
Release 26.07.30	1	1	5	Release 26.07.30 is planned for deployment on 07/30/26.

- **Activities for the Next Reporting Period – Development**
 - Enhancements (M&E)

Table 16: Planned Enhancement Work

RELEASE	PLANNED FOR WEEK ENDING 07/24/26	TOTAL PLANNED FOR THE RELEASE	TOTAL COMPLETED FOR THE RELEASE	COMMENTS
Release 26.07.30	4	5	1	Release 26.07.30 is planned for deployment on 07/30/26.

- **Unscheduled Release Updates**
 - **Chatbot**
 - ♦ Reported the issues for Chinese, Japanese, and Korean languages to AWS, and have received confirmation that these issues have been resolved.

- ♦ Engaging with native speakers to conduct thorough testing of the bot. Following their validation, we will collaborate with the AWS team to address any further issues that may arise.

4.5 User Acceptance Test (UAT) Planning

- **Activities for the Reporting Period – User Acceptance Test Planning**
 - **UAT Test Execution**
 - ♦ Tickets tagged to Release 26.07.19 were validated.
 - ♦ Tickets tagged to Release 26.07.30 were validated.
 - **Test Support**
 - ♦ Provided clarification and support to the QA/Consortium/Independent Test Team for defects and enhancements tagged to Release 26.07.19 and Release 26.07.30.
- **Activities for the Next Reporting Period – User Acceptance Test Planning**
 - **UAT Test Execution**
 - ♦ Defects for Release 26.07.30 will be validated.
 - **Test Support**
 - ♦ Clarification and Support will be provided to the QA/Consortium/Independent Test Teams for defects tagged to Release 26.07.30.

4.6 Release Management

- **Activities for the Reporting Period – Release Management**
 - **No production deployments happened during this period.**

4.7 System Test Execution

- **Activities for the Reporting Period – System Test Execution**
 - **Release 26.07.19 – July Priority Release**
 - ♦ Validated tickets tagged to the July Priority Release – 26.07.19.
 - **Release 26.07.30 – July Monthly Release**
 - ♦ Validated tickets tagged to the July Monthly Release – 26.07.30.

4.7.1 Automated Regression Test (ART) Coverage

The following are the automated regression scripts executed for regression in BenefitsCal for Release 26.06.21.

Table 17: Automated Regression Scripts Executed in BenefitsCal

RELEASE	# OF SCENARIOS EXECUTED	# OF SCENARIOS PASSED	# OF SCENARIOS FAILED	OVERALL PASS %	PASS OF EXECUTED	COVERAGE
26.07.19	26	26	0	100	100	Regression cover all the important functionalities, like AFB with all programs ,

RELEASE	# OF SCENARIOS EXECUTED	# OF SCENARIOS PASSED	# OF SCENARIOS FAILED	OVERALL PASS %	PASS OF EXECUTED	COVERAGE
						Continue Application for AFB , DisasterCalFresh, Report A Change, CBO M Login, Creating CBO Referral, Archiving Campaign, Dashboard - checking EBT balance, CF37 with ABAWD, MC210, Periodic Reports:SAR7, Support Request, Interview Nudge - Email /Text, IRT, Messages/Actions, AFB with ABAWD, TNB4, ROI Validations that it should not be visible, Global Search, Anonymous Document Upload, SSA, Find an Office, Help Module changes, FAT scripts for all flows . Also validated EBT functionality across 4 browsers and 4 devices.

5 PERFORMANCE TEST

5.1 Performance Test

- **Release 26.07.19 and 26.07.30 – July Priority and Monthly Release**
 - BenefitsCal July priority release performance testing scope includes three (3) enhancements: CSPM-80230: NA 1273 Opt-in for e-Notifications via BenefitsCal, CSPM-81960: TRUV Integration – Phase 1, and CSPM-83427: Update list of Appointment Categories to include Telephone GA/GR RE Interview Appointments, respectively. The performance testing team will update the impacted scripts on the latest codebase to reflect the enhancements and defect changes, ensure all other scripts work as expected, and plan the performance tests as per below schedule.

Table 18: Performance Test Cycles and Test Case Status

CYCLE	START DATE	END DATE	SCOPE	TEST CASES STATUS	EXECUTION STATUS
15	06/22/26	07/30/26	Release 26.07.19 Priority and 26.07.30 July Monthly	Scope: Three (3) enhancements in scope. Executions for Priority release: BenefitsCal isolated Load tests via mock services: ▪ Monday, July 13 ▪ Tuesday, July 14 Executions for Monthly release: BenefitsCal isolated Load tests via mock services: ▪ Monday, July 27 ▪ Tuesday, July 28	50%

5.2 Training Materials Update

- None for the reporting period.

5.3 Deviations from Plan/Adjustments

- None for the reporting period.

5.4 Security

- **Activities for the Reporting Period – Security**

- [REDACTED]
- ♦ [REDACTED]

- **DAST**

- ♦ Executed the biweekly Dynamic Application Security Testing (DAST) manual penetration testing test cases and shared the analysis of the security scan reports with the BenefitsCal Development Team on 07/10/26.

- [REDACTED]

- ♦ [REDACTED]

- **Activities for the Next Reporting Period – Security**

- [REDACTED]

- ♦ [REDACTED]

- **AWS SSO (Single Sign-On) for BenefitsCal**

- ♦ Collaborate with the Consortium Security Team to update Amazon Web Services Single Sign-On (AWS SSO) users specific to BenefitsCal and facilitate onboarding and offboarding of AWS SSO for BenefitsCal users, as needed.