

CalSAWS

California Statewide Automated Welfare System



Bi-Weekly Status Report

CalSAWS BenefitsCal M&O Transition-In Bi-Weekly
Status Report

Reporting Period: June 1, 2026 – June 14, 2026

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Bi-Weekly Status – BenefitsCal M&O Transition-In

1 EXECUTIVE SUMMARY

1.1 Highlights of the Reporting Period

Table 1: Bi-Weekly Status Agenda Topics

STATUS REPORT SECTION	STATUS AGENDA TOPIC
Management (PMO) and Support Services	- Received Final Deliverable Expectation Document (FDED) acceptance on June 9, 2026 from the Consortium for BC-D13 – BenefitsCal Approach to Automation, Artificial Intelligence (AI), and Machine Learning - Received Draft Deliverable (DDEL) comments from the Consortium on June 8, 2026 for BC-D15 – BenefitsCal Technology Recovery Plan - Submitted DDEL Wave 4 Operational Working Documents (OWDs) to the Consortium for review on June 1, 2026 for BC-D16 – BenefitsCal System Security Plan (SSP) - Received Final Deliverable (FDEL) and Work Acceptance Certificate (WAC) approval from the Consortium on June 2, 2026 for BC-D02 – BenefitsCal Services Plan OWDs and BC-D12 – BenefitsCal Marketing and Public Communications Plan - Submitted Final Deliverable (FDEL) Wave 1 OWDs to the Consortium for review on June 5, 2026 for BC-D16 – BenefitsCal SSP - Completed 5 SIRFRAs/SCERFRAs, received 1 new request
Transition-In	- Received 131 out of the 133 document requests (98%) - Received 46 of 57 technology and tools-related requests (81%)
Job Shadow (JS) Session Highlights	- Completed a total of 142 of 142 JS sessions to date (100%). All scheduled sessions are completed as of June 3, 2026. - Closed Issue 335 – Schedule Delay in BenefitsCal System Change Request (SCR) JS Workstream. Build JS milestone was completed on June 3, 2026.
Reverse Job Shadow (RJS) Session Highlights	- Completed Group 1 RJS (100%) - Continued RJS for Group 2 and Group 3, 29 of 141 RJS activities to date (21%)
Cutover Readiness	- Submitted 38 of 168 evidence items for review for Group 2 and 3 (23%) on June 5, 2026 - Submitted 20 of 168 evidence items for review for Group 2 and 3 (12%) on June 12, 2026

2 TRANSITION-IN

2.1 Tasks Completed from the Reporting Period

- Continued daily BenefitsCal Transition standup meeting series
- **Planning and Reporting**
 - **Transition-In Work Schedule:**

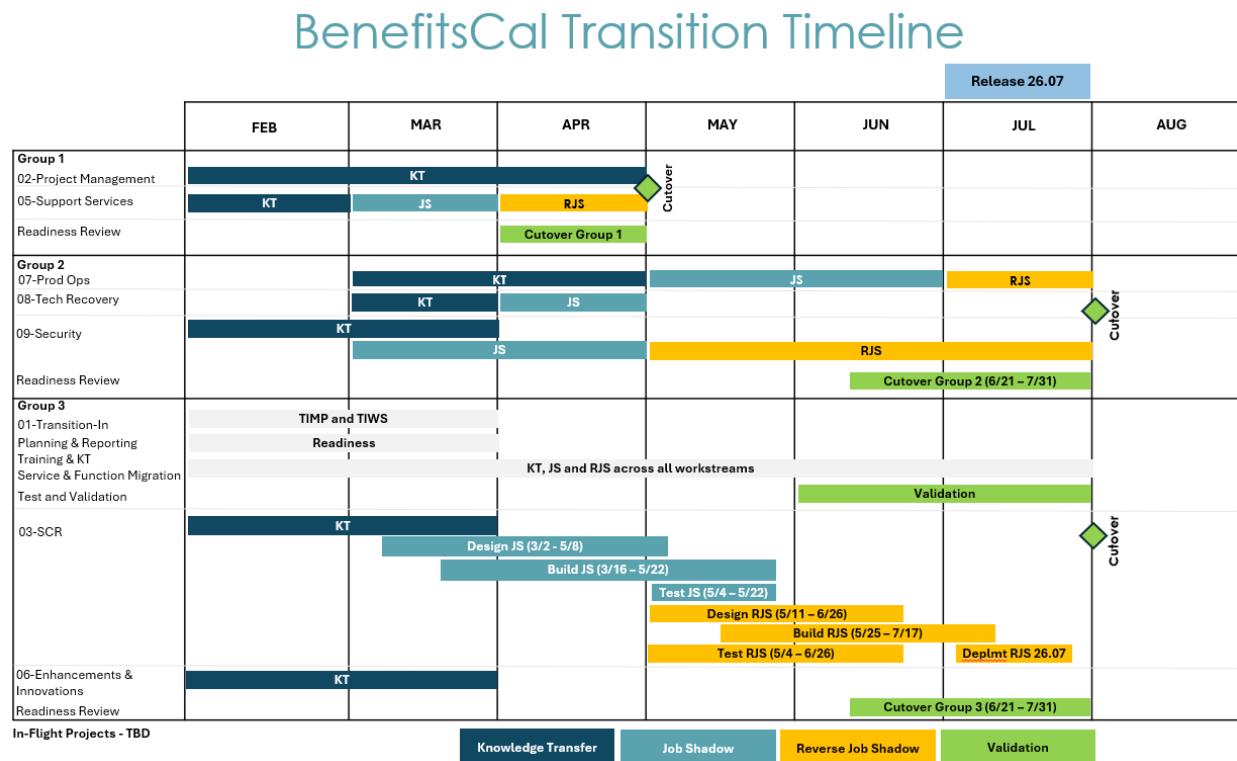


Figure 1: BenefitsCal Transition Timeline

- **Document Requests:**
 - ✦ Received a total of 131 out of 133 documents requested at 98% of documents received to date
- **Action Items:**
 - ✦ Completed 424 out of 442 Action Items (96%)
- **Technology Enablement (Action Items):**
 - ✦ Completed 46 out of 57 (81%) of the technology access requests
 - ✦ Continued daily meetings with Deloitte, Consortium, and Quality Assurance (QA) teams to discuss software, licensing, and environment transition
 - ✦ The following table outlines the Technology Enablement (Action Items) requests and their completion statuses (requested quantity may be limited due to the number of available licenses)

Table 2: Open Technology Enablement (Action Items) Requests and Statuses

ACCESS REQUESTS (AND RITM #)	ASSIGNEE	DATE REQUESTED	IMPACT DATE	HOW MANY REQUESTED	IMPACT/STATUS
Adobe Captivate (RITM0114473)	Gainwell	6/4/2026	7/1/2026	2	Completed. Access provided to Marketing/ Communications team members through software center.
BenefitsCal Bitbucket Co- Admin access (RITM0115017)	Deloitte	6/12/2026	7/10/2026	2	Deloitte agreed to provide admin access to Accenture team members (primary and backup) by July 10, 2026
BenefitsCal Jira Co-Admin access (RITM0115018)	Deloitte	6/12/2026	7/10/2026	2	Deloitte agreed to provide admin access to Accenture team members (primary and backup) by July 10, 2026
Brandwatch Software Procurement (RITM0113913)	Gainwell	5/28/2026	7/1/2026	1	Procurement submitted to the vendor by Gainwell. Waiting for quote from vendor. Accenture working with Gainwell on additional questions.
Figma tool access for Offshore team (RITM0114269)	Gainwell	6/2/2026	6/12/2026	7	Completed. Offshore team lead confirmed access to new Figma account/product is resolved.
First DEV Environment Transition – Request Environment by June 8, 2026 (RITM0113667)	Deloitte	5/20/2026	6/8/2026	1	Completed. Deloitte team provided the Dev2 environment to the Accenture team on June 8, 2026
ForgeRock (MFA) Local Build Fix	Gainwell	6/11/2026	6/18/2026	1	Accenture team working with Gainwell ForgeRock team on enabling local build front end to properly test
GuardDuty in place of TrendMicro	Accenture	5/15/2026	7/1/2026	1	TrendMicro license ends on August 19, 2026. Amazon Web

ACCESS REQUESTS (AND RITM #)	ASSIGNEE	DATE REQUESTED	IMPACT DATE	HOW MANY REQUESTED	IMPACT/STATUS
confirmation for Document Scanning (RITM N/A)					Services (AWS) Native with GuardDuty required beforehand to coordinate setup /validation with Deloitte. Delays will impact file virus scanning and the effort to compare process against the existing setup with the Deloitte team.
Lambda Test access for Offshore team (RITM0111427)	Gainwell	6/1/2026	6/12/2026	7	Offshore developers are unable to perform all test activities that the onshore team can using a CalSAWS laptop
Medallia Access (RITM0112905)	Accenture	5/12/2026	6/12/2026	2	Medallia vendor provided access to the needed resources. Team determining if access provided is sufficient; a working session with Gainwell team will be scheduled for whitelisting the IP addresses if it is not. Delays will impact metrics RJS.
Offshore Connectivity to Databases from BenefitsCal Workspaces	Accenture	6/11/2026	6/18/2026	7	Offshore unable to connect to databases from BenefitsCal workspaces. Short- and long-term fix is being worked on by Accenture team.
Offshore Connectivity to Dev, INT, SIT, UAT, UAT2 (RITM0113308)	Gainwell	5/18/2026	6/5/2026	7	Partially completed as offshore team can access INT, SIT, UAT, UAT2, yet not DEV environments for development/testing activities.
SonarQube Procurement Request (RITM0112094)	Gainwell	4/29/2026	6/19/2026	1	TBCR approved. Procurement process has started. Need to set up for

ACCESS REQUESTS (AND RITM #)	ASSIGNEE	DATE REQUESTED	IMPACT DATE	HOW MANY REQUESTED	IMPACT/STATUS
					July 1, 2026 joint validation effort between Accenture and Deloitte. Delays will impact code quality scanning and the effort to compare output to the existing setup with the Deloitte team.
Tweak Procurement Request (RITM0112059)	Gainwell	4/29/2026	6/15/2026	30	TBCR approved. Procurement is targeted to be completed by June 19, 2026. Mock testing tool that will be used for Development/Test. Delays will impact the ability to complete RJS.
Xray plugin access issue for Offshore Team (RITM014430)	Gainwell	6/1/2026	6/5/2026	7	Completed. Change implemented on June 5, 2026, provided access for offshore developers to be able to perform all test activities that the onshore team can using a CalSAWS laptop.
Yarn install issue for Offshore Team (RITM0114432)	Gainwell	6/4/2026	6/4/2026	7	Completed. Change implemented on June 5, 2026, provided access for offshore team to be able to use Yarn install for local builds on CalSAWS workspaces.

■ **Knowledge Transfer:**

- Completed 87 out of 87 Knowledge Transfer (KT) sessions planned (100%) on May 1, 2026

■ **Job Shadow:**

- Completed a total of 142 of 142 JS sessions to date (100%)
- The figure below illustrates the number of completed and remaining JS sessions by group:

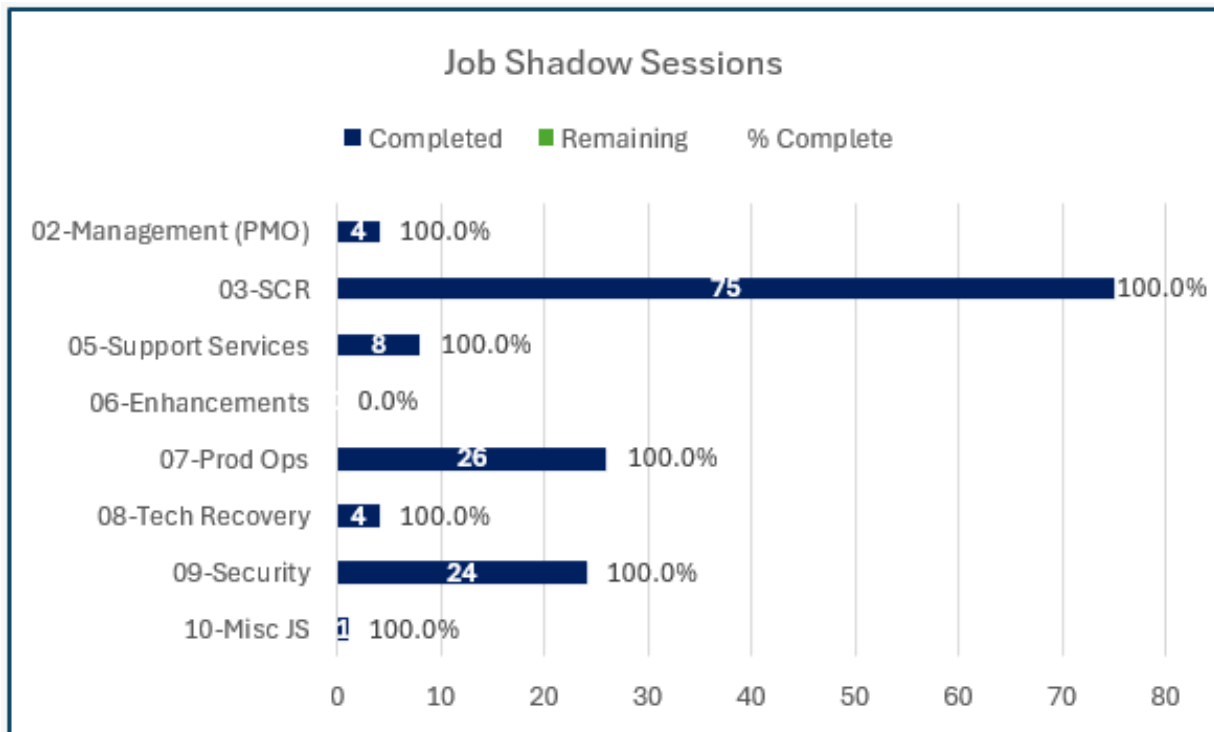


Figure 2: BenefitsCal Transition-In JS Session Group Completion Chart

- The figure below illustrates the number of JS sessions requested by Accenture on a weekly basis and the corresponding JS sessions date provided by Deloitte for the respective weeks:

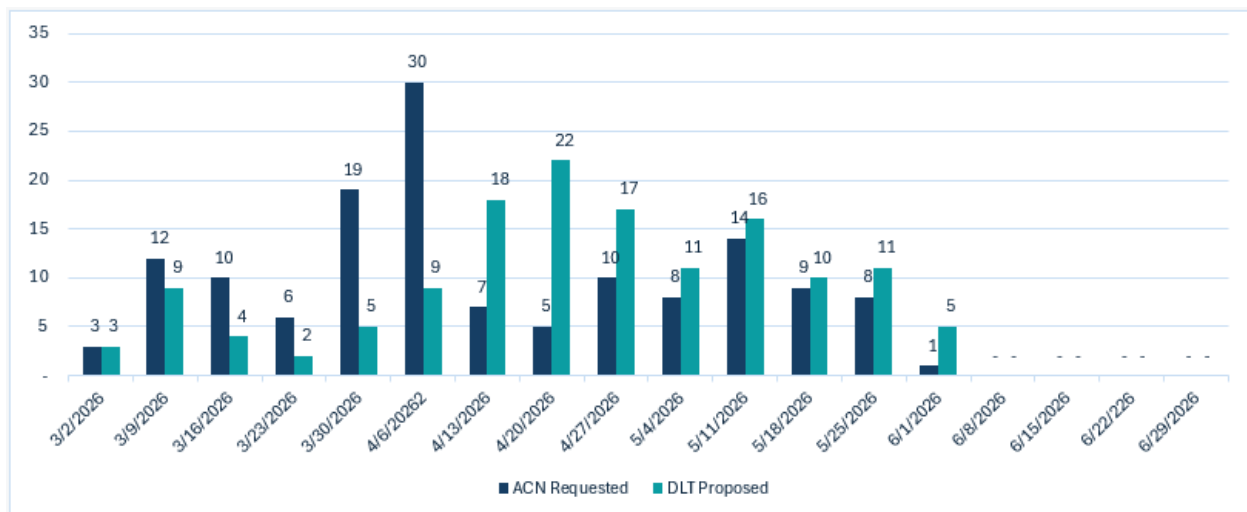


Figure 3: BenefitsCal Transition-In JS Sessions Weekly Schedule

■ Reverse Job Shadow:

- Completed RJS for Group 1 (100%)
- Continued RJS activities and sessions for Group 2 and 3 (21% completed)

- ✦ Completed a total of 19 of 117 RJS activities to date (16%) with 98 RJS activities pending. RJS activities are steps performed by workstream teams to complete tasks and produce evidence aligned to requirements.
- ✦ Completed a total of 10 of 24 RJS sessions to date (42%) with 14 RJS sessions pending. RJS sessions are scheduled meetings to review, validate, observe the execution of those tasks with Deloitte, Consortium, and QA teams and address questions.

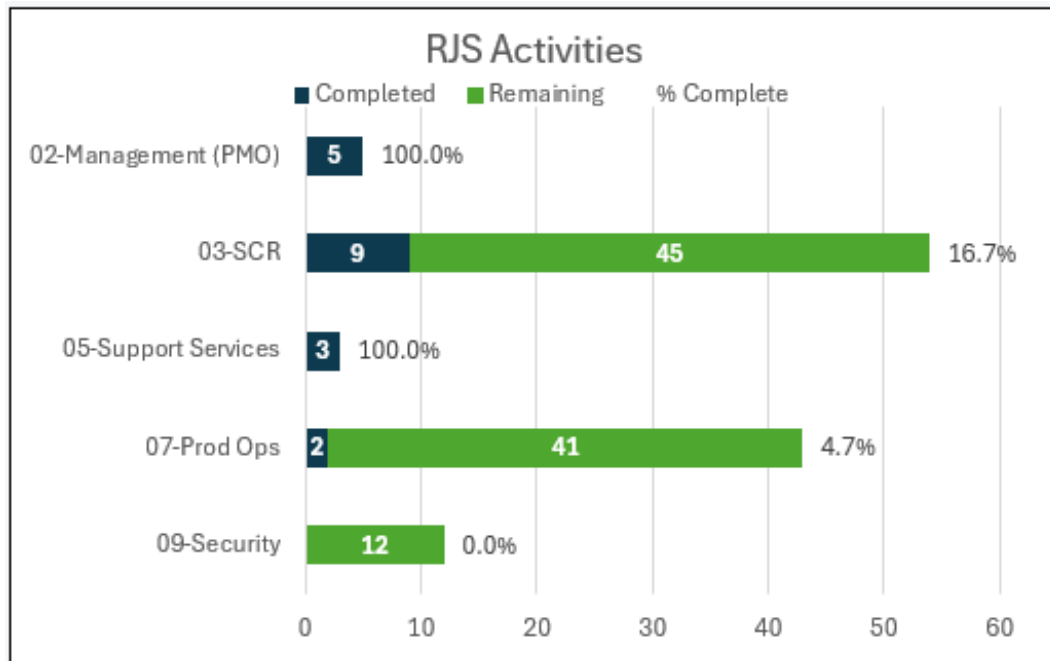


Figure 4: BenefitsCal Transition-In RJS Activity Group Completion Chart

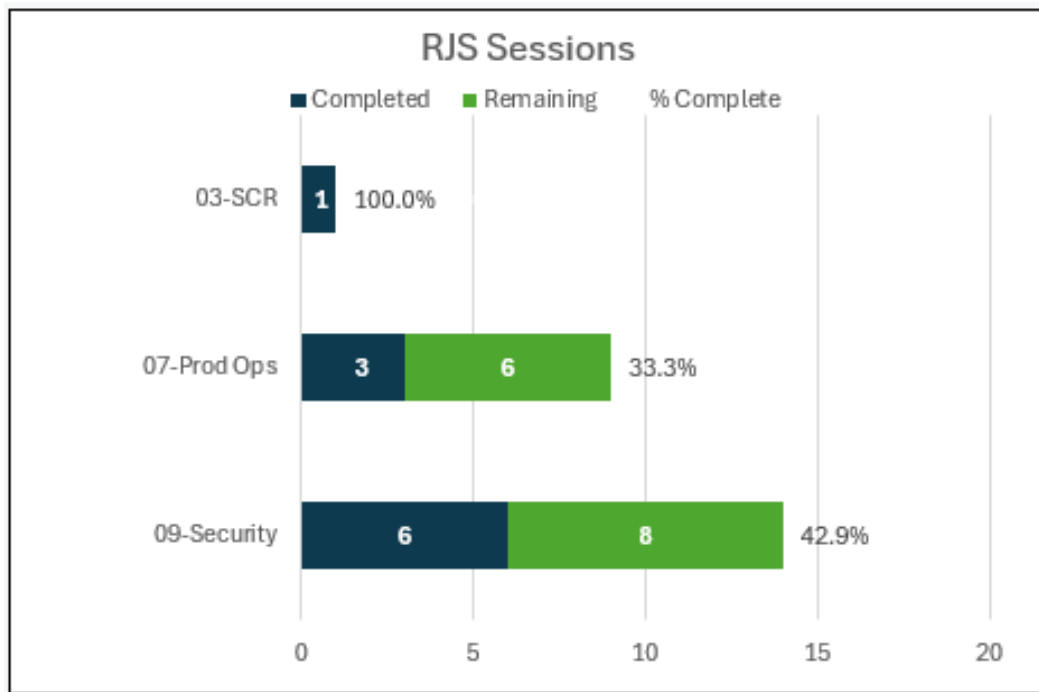


Figure 5: BenefitsCal Transition-In RJS Session Group Completion Chart

- Conducted RJS activities and sessions for the following Group 2 and 3 workstreams:
 - ✦ SCR Design
 - Created wireframes for SCR CSPM-83759
 - Added additional User Stories to Jira board for Design and Build teams
 - ✦ SCR Build
 - Began User Stories for CSPM-84057
 - Continued User Stories for CSPM-83759
 - ✦ SCR Test
 - Commenced Test Planning activities for SCRs CSPM-84057 and CSPM-84315
 - Continued test creation and review for SCR CSPM-84142
 - Commenced test execution for SCR CSPM-84141
 - Completed test execution for SCRs CSPM-84140 and CSPM-80930
 - ✦ Security
 - Completed RJS for creating the vulnerability status report
 - Completed RJS for analyzing vulnerabilities and creating Jira tickets
 - ✦ Production Operations (Prod Ops)
 - Generate Performance Service Level Agreement (SLA) metrics from CloudWatch
 - Created 26.05.28 Sandbox Release Branch
 - Successfully ran front and backend deployments to the Accenture Sandbox environment
 - Commenced BOM and license renewal update process

- ✕ Prod Ops (Help Desk)
 - Completed review of 126 BenefitsCal Tier 3 production tickets
 - Logged research results for 52 tickets
 - RJS scheduled for Thursday on a weekly basis

■ **Cutover Readiness:**

- Continued gathering evidence for Group 2 and 3 workstreams
- Completed internal evidence review activities in preparation for Readiness Checkpoint #2 (June 24, 2026), with a focus on validating submitted artifacts and identifying gaps ahead of formal readiness assessments
- Submitted 20 of 168 evidence for review to Consortium and QA teams for Group 2 and Group 3 on June 12, 2026 (12%)

2.2 Tasks Due for the Next Reporting Period

■ **Planning and Reporting:**

- Follow-up on 18 open Action Items to complete 442 requested Action Items (96%) to date

■ **Technology Enablement:**

- Receive 11 pending technology and tools-related requests that were due in April 2026 through June 2026 referenced in Table 2 above

■ **Reverse Job Shadow:**

- Continue RJS activities for Group 2 and 3 workstreams: SCR Design, SCR Build, SCR Test, Production Operations, and Security vulnerability reporting
- Continue RJS sessions targeted for the next reporting period

– **Cutover Readiness:**

- Continue gathering evidence for Group 2 and 3 workstreams in preparation for Readiness Checkpoint #2 (June 24, 2026), with a focus on validating submitted artifacts and identifying gaps ahead of formal readiness assessments

Table 3: Cutover Readiness Milestones Summary

CUTOVER READINESS MILESTONE	TARGET DATE	STATUS
Schedule Readiness Checkpoints	5/29/2026	Completed
Internal Evidence Review	6/5/2026	Completed
Readiness Checkpoint #1	6/18/2026	Evidence Submitted
Readiness Checkpoint #2	6/25/2026	Evidence Submitted – Wave 1
Readiness Checkpoint #3	7/9/2026	Not Started
Readiness Checkpoint #4	7/16/2026	Not Started
Go/No-Go – Group 2 & 3 Cutover	7/27/2026	Not Started
Final Go/No-Go – Cutover Approval	7/31/2026	Not Started

2.3 Transition-In Work Plan

- Submitted weekly Transition-In Work Schedule to the Consortium on June 1, 2026 and June 8, 2026

2.3.1 Areas in the Work Plan Which Require Attention (Behind Schedule)

- **Technology Enablement** – Access to BenefitsCal Workspaces and Postgres for offshore resources continues to be worked on with assistance from Consortium Security teams

2.3.2 Critical Path Analysis

- SCR Build JS completed
- Transition completion remains on track to complete on July 31, 2026

2.3.3 Schedule Issues and Risks

- Provided risk updates during the Risk Management Group (RMG) meeting on June 3, 2026:
 - 327 - Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule. Risk level changed from medium to low as KT and JS milestones are 100% complete as of June 3, 2026. Risk trigger date moved to July 17, 2026.
 - 328 - Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities. KT and JS milestones are 100% complete as of June 3, 2026. Risk level remains low. Risk trigger date moved to July 17, 2026.
 - 329 - Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities. Documentation requests are 98% complete and technology requests at 81% complete. June 19, 2026 is the risk trigger date for closing out Offshore technology enablement and access requests.
 - 330 - Current BenefitsCal System Performance May Not Meet the SLA Performance Standards Set In The New Contract. Current performance assessment is the BenefitsCal system will meet the higher stringent SLAs and will monitor through Release 26.07 HR1 and Truv enhancements. Risk level remains low.
 - 339 - Delays in SonarQube provisioning or deployment in SonarCloud may impact BenefitsCal Transition cutover date. New risk.
 - Issue 335 – Schedule Delay in BenefitsCal SCR JS Workstream. The Build JS milestone was completed on June 3, 2026. This issue is now closed.

2.3.4 Other Areas Requiring Discussion

- None for this reporting period

3 MANAGEMENT (PMO) AND SUPPORT SERVICES

3.1 Tasks Completed from the Reporting Period

- Submitted monthly BenefitsCal Work Schedule to the Consortium on June 3, 2026

3.1.1 Deliverables

- Deliverables from the reporting period:

Table 4: Deliverable Summary from the Reporting Period

DEL #	DELIVERABLE NAME	STATUS
BC-D02	BenefitsCal Services Plan and OWDs	Received FDEL and WAC approval from the Consortium on June 2, 2026
BC-D12	BenefitsCal Marketing and Public Communications Plan	Received FDEL and WAC approval from the Consortium on June 2, 2026
BC-D13	BenefitsCal Approach to Automation, AI, and Machine Learning	- Received Draft Deliverable Expectation Document (DDED) comments from the Consortium on June 1, 2026 - Submitted FDED to the Consortium for review on June 4, 2026 - Received FDED acceptance from the Consortium on June 9, 2026
BC-D15	BenefitsCal Technology Recovery Plan	- Submitted DDEL to the Consortium for review on June 1, 2026 - Received DDEL comments from the Consortium on June 8, 2026
BC-D16	BenefitsCal SSP	- Submitted DDEL Wave 4 OWDs to the Consortium for review on June 1, 2026 - Received DDEL comments from the Consortium for Wave 1, 3, and 3B OWDs on June 1, 2026 - Received DDEL comments from the Consortium for Wave 2 OWDs on June 5, 2026 - Resolved Wave 1 OWD comments and submitted OWDs to the Consortium for review on June 5, 2026

3.1.2 SIRFRA/SCERFRAs

- Completed State Information Request for Reform and Analysis (SIRFRA)/Statewide Automated Welfare System (SAWS) Cost Estimation Request for Research and Analysis (SCERFRA) activities below:

Table 5: SIRFRA/SCERFRA Status Summary

STATUS	COUNT
New	1
Assigned (In-Progress)	0
Reopened	0
Completed	5
Total	6

3.2 Tasks Due for the Next Reporting Period

- Deliverables for the next reporting period:

Table 6: Deliverable Summary for the Next Reporting Period

DEL #	DELIVERABLE NAME	STATUS
BC-D09	BenefitsCal General Design Document (GDD)	Submit DDED to the Consortium for review on June 17, 2026
BC-D10	BenefitsCal Performance Test Materials Packet (Online/Batch)	Submit DDED to the Consortium for review on June 24, 2026
BC-D13	BenefitsCal Approach to Automation, AI, and Machine Learning	Submit DDEL to the Consortium for review on July 1, 2026
BC-D15	BenefitsCal Technology Recovery Plan	Submit FDEL to the Consortium for review on June 15, 2026
BC-D16	BenefitsCal SSP	- Receive DDEL comments from Consortium for Wave 4 OWDs on June 15, 2026 - Resolve Wave 3 and 3B OWD comments and submit OWDs to the Consortium for review on June 15, 2026 - Resolve Wave 2 OWD comments and submit OWDs to the Consortium for review on June 16, 2026 - Resolve Wave 4 OWD comments and submit

DEL #	DELIVERABLE NAME	STATUS
		OWDs to the Consortium for review on June 19, 2026 Submit FDEL to the Consortium for review on June 22, 2026

3.3 Areas in the Work Plan Which Require Attention (Behind Schedule)

- None for this reporting period

3.4 Critical Path Analysis

- None for this reporting period

3.5 Schedule Issues and Risks

- Job Shadow milestone was completed on June 3, 2026. No issues.
- Technology Enablement Access Request delayed. See Table 2 above.

3.6 Other Areas Requiring Discussion

- None for this reporting period

4 FUTURE ITEMS

- ROI
 - Standing weekly meetings on Mondays at 3:30 p.m.
 - Lists are being created for each County for organizations and CBOs, due by June 8, 2026
- HR1
 - CSPM-84131 – Updating Renewals to Person Level for Medi-Cal packets targeted for 26.09 Release
 - CSPM-80928 – Work Requirements for Application Transfer targeted for 26.11 Release
- Truv
 - CSPM-84404 - Truv Phase 2 to support email/text from CalSAWS sent to BenefitsCal targeted for 27.01 release
 - Ongoing design and workgroup sessions with CalSAWS
- Okta
 - CSPM-84459 – Update APIs and User Authentication from ForgeRock to Okta
 - Coordinated with Gainwell and Deloitte to provide a risk assessment of IAM transition as it relates to BenefitsCal for the Phased vs Aligned release approaches
 - Ongoing meetings to sync on approach and build of IAM changes