

CalSAWS



CalSAWS Risk Management Group RMG Report

June 3, 2026

LIST OF OPEN RISKS

Risk 102 - Lack of annual project funding may cause schedule delay or reduction in scope for CalSAWS & other projects

Risk 324 - Delay in communication may impact CalSAWS participation in the process simulation activity prior to the pilot go-live

Risk 326 - Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule

Risk 327 - Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule

Risk 328 - Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities

Risk 329 - Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities

Risk 330 - Current BenefitsCal system performance may not meet the new SLA performance standards set in the new contract

Risk 332 - Limited County Review Capacity May Impact Analytics Modernization Delivery Schedule

Risk 333 - Inclusion Of CMS Verify Lawful Presence (Vlp) Service In 26.09 May Impact Ability to Implement Medi-Cal Eligibility System Changes

Risk 334 - Lack Of Transmitting Foster Care Vendor Information to CalSAWS Increases County Vendor Maintenance

Risk 336 - Move Of Database Servers to Oracle Databases@Aws May Result In User Impact

Risk 338 - Replacement Of Identify Access Management Solution May Result In User Access Issues End of Life

LIST OF NEW RISKS

Risk 339 - Delays in SonarQube provisioning or deployment in SonarCloud may impact BenefitsCal Transition cutover date

LIST OF OPEN ISSUES

Issue 335 - Schedule Delay in BenefitsCal SCR Job Shadow Workstream

Issue 341 - A delay in Power BI availability in for the M&E team has adversely impacted Data Visualization Design, Development, and Testing timelines (Dev & QA Environment)

Issue 342 - A delay in availability and access for M&E team to full QA environment (including AT9, PowerBI) is adversely impacting IT timelines and further Stage 1 development timelines

CalSAWS RMG Risks and Issues Report – June 3, 2026

GENERAL ANALYSIS

The overall average Project risk exposure level, due to twelve open risks and three open issues, is now at 1.56.

The following charts summarize various aspects of these risks and issues. Figure 1 Risk/Issue Exposure Levels plots the risk numbers and their corresponding risk exposures and shows the progression from lowest probability/ risk exposure to highest. Most of the risks have a probability of occurring equal to or less than 50%. Figure 2 shows the trend of risk/issues counts and overall average project risk exposure over the past year. There are eight risks at Medium risk level, and one at High. Figure 5 Count of Open Risks with Trigger Dates Within Risk Horizon Categories shows that there are nine risks having trigger dates occurring within the next 90 days (Near Horizon).

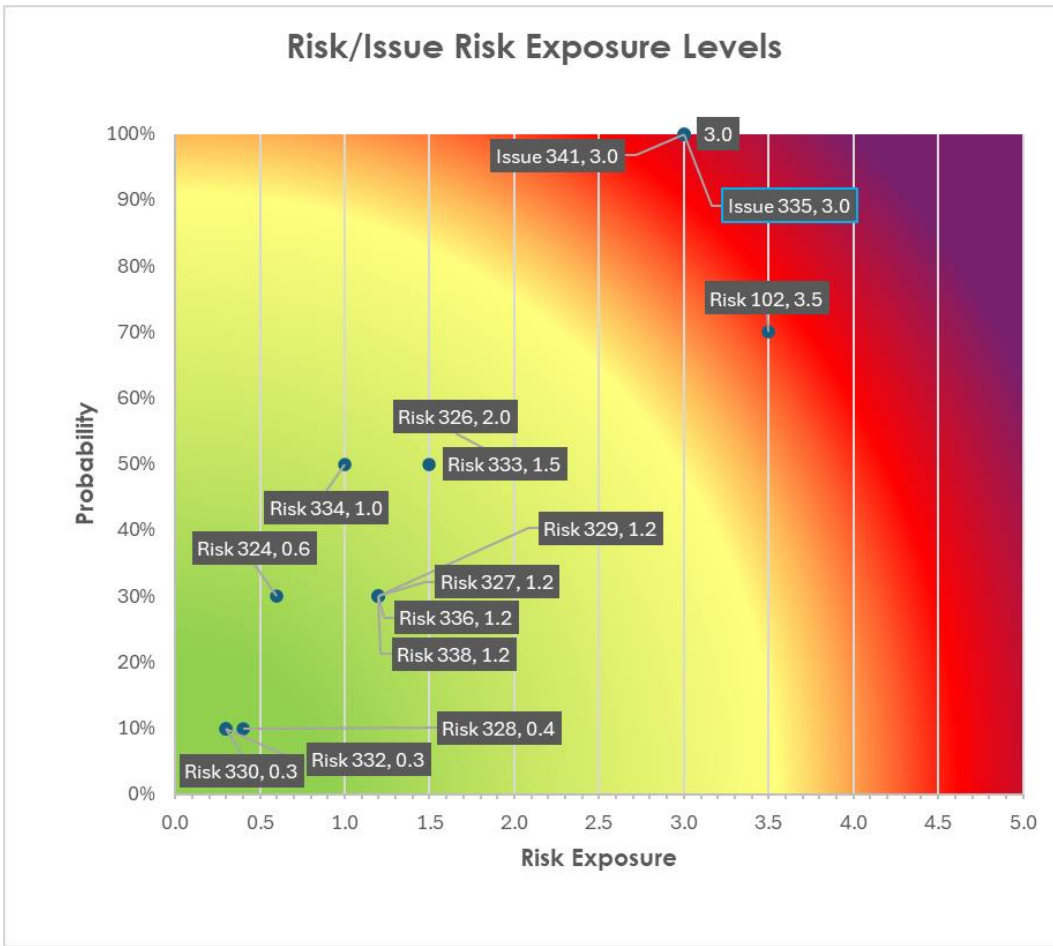


Figure 1 Risk and Corresponding Risk Exposure

Probability	Impact					
		1 Minimal	2	3	4	5 Unacceptable
	90% Near Certainty	(0.9)	(1.8)	(2.7)	(3.6)	(4.5)
	70% Highly Likely	(0.7)	(1.4)	(2.1)	(2.8)	(3.5)
	50% Possible	(0.5)	(1.0)	P (1.5)	(2.0)	(2.5)
	30% Unlikely	(0.3)	(0.6)	(0.9)	(1.2)	(1.5)
	10% Highly Unlikely	(0.1)	(0.2)	(0.3)	(0.4)	(0.5)
	Legend		Low	Medium	High	

Figure 2 Overall Risk Level and Numerical Analysis

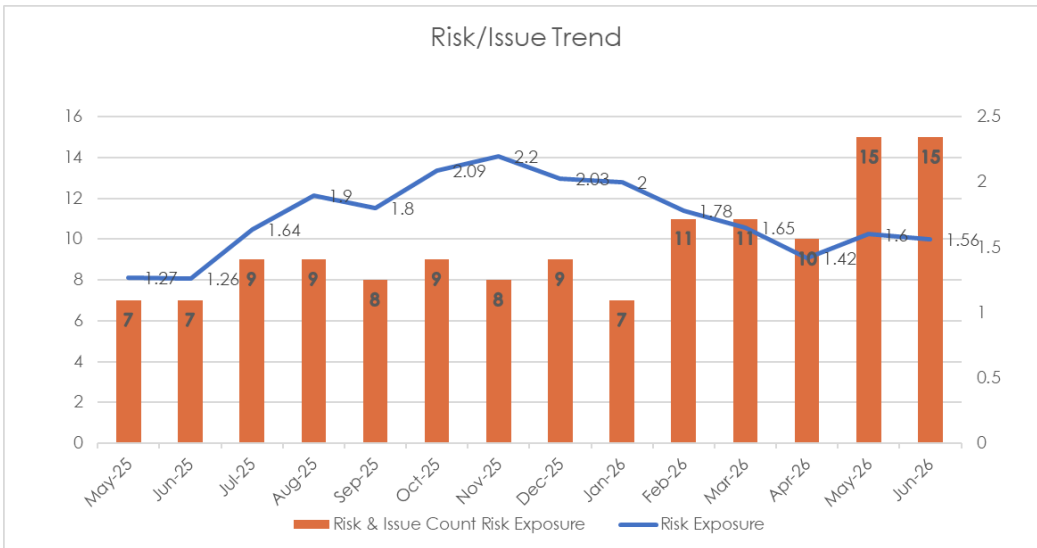


Figure 3 Probability / Impact

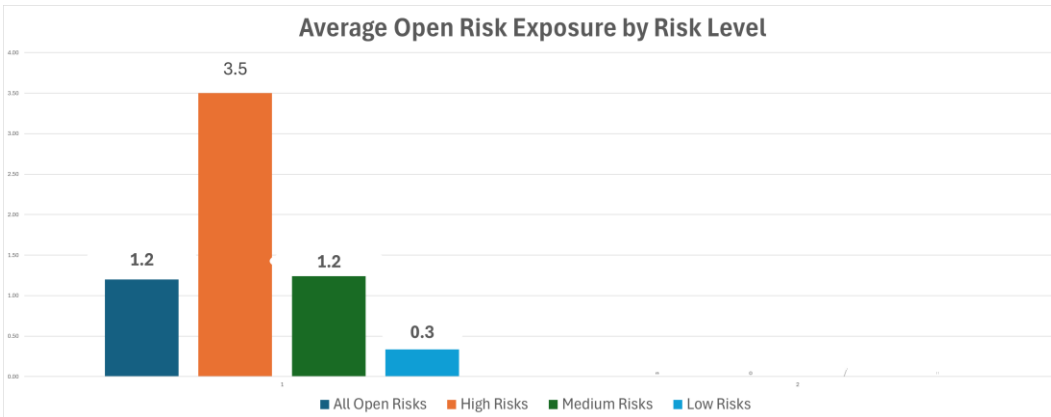


Figure 4 Avg of Open Risk Exposures within Risk Level Category

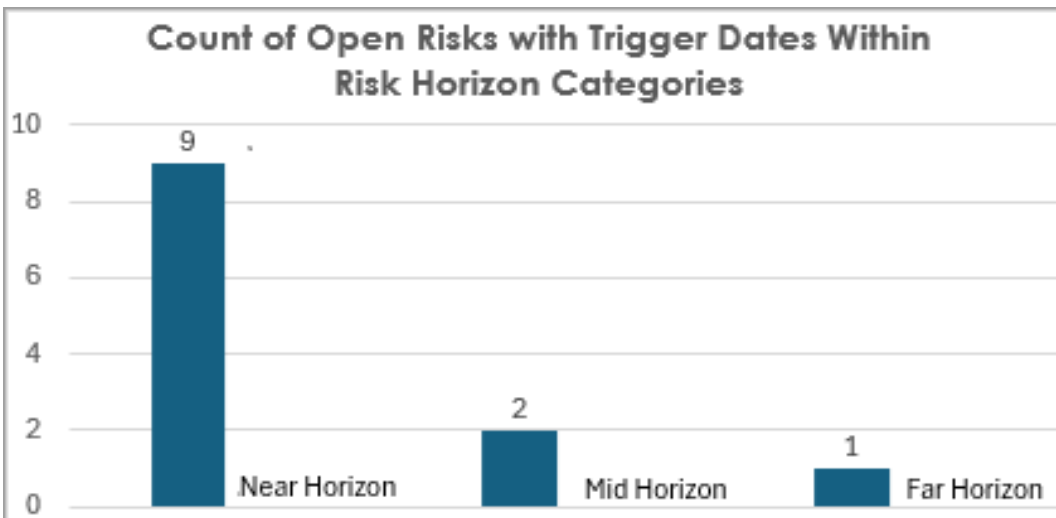


Figure 5 Count of Open Risks with Trigger Dates Within Risk Horizon Categories

CALSAWS MAINTENANCE AND OPERATIONS

RISK 102 - LACK OF ANNUAL PROJECT FUNDING MAY CAUSE SCHEDULE DELAY OR REDUCTION IN SCOPE FOR CALSAWS & OTHER PROJECTS

DESCRIPTION	OWNERS
The project is subject to state funding approval each year. State general fund payments may be deferred, or budget cuts may cause schedule delays, scope reductions, or staff reductions	Holly Murphy

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
HIGH	Downward 	1/15/2027	7/1/2027

LATEST STATUS NOTES

- May 28, 2026: All funding has been confirmed in the May Revise, therefore adjusted risk to trending down for the new fiscal year. CPMO continues to monitor progress of the Annual OAPDU.
- May 4, 2026: CPMO continues to monitor progress of the Annual OAPDU through federal review, and will confirm requests through the May Revise.
- Apr 6, 2026: CPMO submitted the Annual OAPDU on March 30, 2026, and will continue working with the State to provide clarifications as needed for funding adjustments.

CURRENT MITIGATION PLAN

Consortium PMO will monitor actual and projected costs against plan to assess utilization and monitor new funding needs for future funding requests as part of standard processes and apply updates per State schedule:

- Verify monthly updates to the State's Master Automation Effort Tracker to identify gaps—Ongoing Monthly
- Prepare and submit Automated Budget Questionnaire (ABQ) – August/February
- Coordinate with State partners to address comments and questions – Fall and Spring budget cycles
- Verify proposed budget – January/May
- Address funding gaps – February/June

CALSAWS MAINTENANCE AND OPERATIONS

RISK 324 - CARES - DELAY IN COMMUNICATION MAY IMPACT CALSAWS PARTICIPATION IN THE PRODUCTION SIMULATION ACTIVITY PRIOR TO THE GO-LIVE.

DESCRIPTION	OWNERS
Production Simulation prior to pilot go-live was paused. Production Simulation replaces process Simulation. Recently the CARES project secured a vendor to support this activity. This has impacted production simulation timeline, resources, environment availability, and data compliance .	Deanna Rotert, Rachel Hernandez, Jerald Nielson, Ramya Raghunathan

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Downward 	5/18/2026	6/1/2026

LATEST STATUS NOTES
6/1: Significant progress has been made for Prod Sim environment readiness to support county executions. - Staff onboarding is in progress. ETA 06/05. - CalSAWS Staff Kick Offs – 5/19 and 06/02 - Execution Begins 06/08 (CARES projected moved the execution begin date from 06/01 to allow time for CARES environment readiness) - Case Links Enabled in Prod Sim 5/31 - Support Hours Established - CalSAWS API smoke testing is in progress. CARES API testing support is in progress - This risk remains open for continued monitoring and tracking against production simulation timelines. 5/1: CalSAWS production simulation planning is complete for the following: participant volume and recruitment timeline, kickoff timelines, support structure, and office hours. - In addition, the teams are preparing for kickoff. Planning is also underway for joint activities, and timelines have been established for the following: smoke testing (6/2, following CARES micro-conversion activities) and enabling case links in the production simulation environment (5/22–6/3). Discussions are ongoing to establish defect handoff procedures and support contacts from CARES. - This risk remains open for continued monitoring and tracking against production simulation timelines.; 4/3/2026: - Env credentials shared across the two teams

LATEST STATUS NOTES

- Connectivity test / Smoke test dates are being decided. CalSAWS is ready to test with CARES. Awaiting dates from the CARES team
- Joint simulation support planning underway which includes – Entry criteria, County Support Planning, Defect Hand-Offs. Risk remains open to track these activities.
- Risk Posture: Remains Same

CURRENT MITIGATION PLAN

- Updated Risk Mitigation for Production Simulation: 5/15
- Finalize Production Simulation approach for CalSAWS Participants in CalSAWS
- Prod Sim Support Structure
- 5/19 and 5/28 onboard CalSAWS participants and share OCM Resources and training materials
- Support Office Hours
- Findings reporting process- leveraging EUST 3 approach Continue to collaborate with CARES to develop shared timelines and milestones for coordinated county communications

CALSAWS TRANSITION RISK

RISK 326 - LACK OF TIMELY POLICY GUIDANCE MAY IMPACT MEDI-CAL HR1 DELIVERY SCHEDULE

DESCRIPTION	OWNERS
IF policy guidance, project planning and delivery timelines are not met, THEN the CalSAWS and BenefitsCal system delivery may be delayed. Effective October 1, 2026 through January 1, 2027, House Resolution 1 (HR1) introduces several Medi-Cal policy changes, including new work requirements, moving from annual to six-month redetermination, for specific populations, an amended definition of Qualified Non-Citizens, and reduced retroactive Medi-Cal period. These changes add complexity to how individual and household details are used when determining eligibility, impacting county intake, change reporting, and renewal processes. Implementation depends on CMS guidance, which is pending. The redetermination and work requirement policy changes must be implemented by the January 1, 2027 effective date. The changes above will affect several areas within CalSAWS and BenefitsCal, as well as county operations. Without timely policy guidance, project planning and delivery timelines may be affected. To help manage these risks, the following mitigation efforts have been put in place.	Pragati Sharma , Jerald Nielson, Michele Peterson, Emmeil Davis

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	6/12/2026	7/17/2026

LATEST STATUS NOTES
6/1/2026 - Added BenefitsCal 26.11 Design completion to 7/31/2026. Updated 26.09 final forms to 6/19/2026 (WR Application Insert finalization). Updated Early Trigger and Risk Trigger dates. 5/3/2026 – Updated Early Trigger and Risk Trigger dates. Extended 26.09 final forms and NOAs to 5/8/2025 due to QNC related NOAs. CalSAWS Design to extended to 5/15/2026. 4/3/2026 - Added 26.09 QNC final policy due to CMS VLP changes and extended 26.09 CalSAWS design to 4/30/2026.

CURRENT MITIGATION PLAN
- Use an Agile SDLC approach per agreement with DHCS, CalHEERS, and CalSAWS – Completed - Create delivery schedule, including cross-organization dependencies (e.g., CalSAWS Project, DHCS, CalHEERS, and BenefitsCal) - Completed

CURRENT MITIGATION PLAN

- DHCS to provide final policy –
 - Due Date: 26.06: 3/20/2026 - Completed,
 - 26.09: 12/31/2025 - Completed;
 - 26.09 QNC: 6/8/2026 – In Progress
- DHCS to provide final forms and NOAs – Due Date:
 - 26.06: 3/27/2026 - Completed,
 - 26.09: 6/19/2026 – In Progress
- Complete CalSAWS Design – Due Date:
 - 26.06: 1/15/2026 – Completed,
 - 26.09: 4/30/2026 - In Progress
- Complete BenefitsCal Design –
 - 26.06: 3/27/2026 - Completed,
 - 26.09: 5/29/2026 - Completed,
 - 26.11: 7/31/2026;
- Complete Integration Test:
 - 26.06: 5/22/2026 - In Progress;
 - 25.09: 8/28/2026
- Complete System Test – Due Date:
 - 26.06: 5/29/2026 - In Progress,
 - 26.09: 9/4/2026
- Complete BenefitsCal System Test:
 - 26.06: 6/19/2026;
 - 26.09: 9/11/2026
- Distribute enhanced project communications - Ongoing

CALSAWS TRANSITION RISK

RISK 327 - LIMITED AVAILABILITY OF DELOITTE STAFF MAY IMPACT THE BENEFITSCAL TRANSITION SCHEDULE

DESCRIPTION	OWNERS
If Deloitte staff has limited availability to provide support of the overall Transition Knowledge Transfer (KT) then this will delay the timely completion of BenefitsCal transition by the end of July 2026. The transition schedule impact would be for the following phases: KT (Feb-Apr), Job Shadow (Mar-Jun) and Reverse Shadow (RS) (March-July).	Lulu Fou, Jim Yemm, Yong Vangbliayang, Onur Senman, Pandu Gupta, Liji Joseph

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	3/9/2026	6/8/2026

LATEST STATUS NOTES

- 5/26/2026: Risk remains at medium level as 100% of KT and 96% of JS has been completed. Refer to Issue 335 resolution plan. Changed risk trigger date from 5/29 to 6/8 with the remaining JS expected to be completed by 6/2 and Build RJS to commence. With the completion of Job Shadow, the team will continue to monitor this risk. Expect this risk to trend low with the less dependency on the Deloitte team during the RJS phase.
- 4/28/2026: KT is expected to complete with the last KT session on 5/2. We are at the 50% mark in the overall Transition schedule with Job Shadow at 50% complete. This risk on availability is appearing under control with the issue resolution plan from Issue 335 is being effectively executed by both teams. The overall availability of Deloitte to provide transition is proposed to move from high to medium exposure to continue to monitor the overlap between JS and RJS in the overall Transition schedule for the Security, SCR, and Prod Ops workstreams.
- 4/20/2026: Created Issue 335 Schedule Delay in BenefitsCal SCR Job Shadow Workstream with a late start due to the JS consolidation, postponed KT to JS, and working with Deloitte on scheduling availabilities with 17 dates pending. It is necessary to extend the SCR JS end date of April to end of May. This will overlap with the start of RJS that will start 5/1 with Design and Test, and end of May/first week of June for the Build JS. Issue resolution date expected May 29, 2026, with the expectation that the Design JS will be scheduled and conducted by 5/1 (risk trigger date).

CURRENT MITIGATION PLAN

- Fulfill the document request list (provided on 1/26/2026) as soon as possible in order for Accenture to develop the KT plan. There is a dependency on the document

CURRENT MITIGATION PLAN

requests/actions list in order to develop the KT plan. The KT plan will lay out the KT session requests in order for Deloitte to assign participants to the KT sessions. Action for Deloitte team to provide the dates for remaining KT sessions and review the overlap against the JS sessions that will commence in March for the SCR, Support Services and Security workstreams. Review that Deloitte Team will be able to support the parallel KT and JS activities and action all the follow-up take away from the KT sessions without impact BenefitsCal Operations or the BenefitsCal Transition timeline completion by end of July 2026. Accenture will be providing the Knowledge Transfer (KT) and Job Shadow (JS) plans for Deloitte to review and schedule participants availability. This collaborative KT scheduling approach will allow Deloitte staff to balance both BenefitsCal commitments and support the BenefitsCal Transition. In addition, propose recording JS sessions that does not contain production data.

CALSAWS TRANSITION RISK

RISK 328 - LACK OF AVAILABILITY OF DELOITTE OFFSHORE RESOURCES MAY IMPACT TRANSITION OF DEVELOPMENT KT/JS ACTIVITIES

DESCRIPTION	OWNERS
If the Deloitte offshore team is unable to participate in Knowledge Transfer (KT) for the SCR workstream (development and test) then this may delay the completion of BenefitsCal Transition by the end of July 2026.	Lulu Fou, Jim Yemm, Yong Vangbliayang, Onur Senman, Pandu Gupta, Liji Joseph

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
LOW	Remains same 	3/9/2026	6/8/2026

LATEST STATUS NOTES

- 5/26/2026: Risk remains Low. Changed risk trigger date from 5/29 to 6/8 with 3 remaining Build Job Shadow sessions scheduled to be completed by 6/2 and Build RJS to commence. Expect this risk to remain low through cutover of 7/31/2026.
- 4/28/2026: The Accenture and offshore team are working together to schedule JS and RJS at the appropriate agreeable time.
- 4/3/2026: Accenture has received 119 out of 128 document requests (93%). Completed 67 KT out of 85 KT sessions (79%); with 1 KT session that is pending Deloitte providing proposed KT Date/Time. KT had varying degrees of success. During the KT sessions, Deloitte team has responded that information will be provided at Job Shadows (e.g., LIFT, generation of Metrics, etc.) Completed 24 Job Shadow sessions out of 303 sessions requested to date (8%), with 243 JS sessions are pending Deloitte review and to provide dates/time. Accenture will take the lead to optimize/consolidate/reduce JS where we can. Out of 144 total Action Items assigned to Deloitte, 48 action items have been completed (33%) with 96 action items outstanding (67% open). Accenture sees this overall risk as trending higher.

CURRENT MITIGATION PLAN

- Deloitte to provide offshore resources to participate in Knowledge Transfer (KT) session for offshore development work upon Accenture providing the KT Plan. Accenture shared the initial KT and JS plans with Deloitte. The initial target per Deloitte is to provide offshore KT before 10:30 a.m. Monday - Friday, to be confirmed once scheduling confirmed. Accenture will be shifting some of our onshore staff schedule to accommodate the JS sessions that will occur during the late evenings/early morning during when the Deloitte offshore team will be working.

CALSAWS TRANSITION RISK

RISK 329 - DELAY IN PROVIDING ACCENTURE TEAM TIMELY ACCESS MAY IMPACT BENEFITS CAL TRANSITION ACTIVITIES

DESCRIPTION	OWNERS
Accenture staff may be unable to conduct KT sessions if access to documentation, code/Bitbucket (read only), etc. is not provided timely. Accenture staff may be unable to perform certain Job Shadow/Reverse Shadowing activities timely without access to BenefitsCal environment and tools (e.g., Bitbucket, software licenses, etc.).	Lulu Fou, Jim Yemm, Yong Vangbliayang, Onur Senman, Pandu Gupta, Liji Joseph, Michael Johnson

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	2/16/2026	6/5/2026

LATEST STATUS NOTES

- 5/26/2026: Documentation requests is 99% complete (Design_BenefitsCal TRUV Designs Figma file request pending). Technology requests at 79% complete. Earliest impact date is 5/15 for Figma License and tool installed is required for Design RJS. 6/5 is the next trigger date for the DEV and INT environment to be setup in order to begin Build RJS. Refer to Status Report for detailed open technology tools requests for the remaining open technology requests and impact.
- 5/9/2026: Document requests is 100% complete.
- 4/28/2026: Document Requests received to date is 128 of 130 (98%) complete. Technology or tools access requests received is 20 of 29 (69%) complete. BenefitsCal Amazon Web Services (AWS) workspaces and access to non-production Postgres databases have been resolved for 18 onshore resources. Continuing to coordinate with Deloitte and Consortium Security to provision the same access for the offshore resources. Coordinating with Gainwell to provision Figma licenses for the Design team in anticipation of Reverse Job Shadow (RJS) start on May 1, 2026.

CURRENT MITIGATION PLAN

- Plan is to have Consortium and Deloitte provide document request list (provided on 1/26/2026), resolve access, tools, and environment challenges for both on-shore and offshore team members prior to the knowledge transfer sessions starting. Example of key access includes Environment to conduct RJS, AWS Workspaces for offshore team, Postgres database, JIRA, Bitbucket, SonarQube, ServiceNow for both onshore and offshore staff.

CALSAWS TRANSITION RISK

RISK 330 - CURRENT BENEFITSCAL SYSTEM PERFORMANCE MAY NOT MEET THE NEW SLA PERFORMANCE STANDARDS SET IN THE NEW CONTRACT

DESCRIPTION	OWNERS
Current BenefitsCal System performance may not meet the new Service Level Agreement (SLA) performance standards set in the new contract, which would require system performance enhancements to be developed in coordination with BenefitsCal policy and enhancement schedules. This could pose change scheduling delays depending on the volume of changes needed to align to the new SLAs. The transition is scheduled to finalize on 7/31/2026 at which time the new SLAs would be able to begin.	Dana Peterson, Jason Horton, Robert Lusk, Jerald Nielson, Rahul Upadhyay, Pandu Gupta

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
Low	Remains same 	3/27/2026	7/31/2026

LATEST STATUS NOTES

- 5/26/2026: Continue to monitor and risk level remains low.
- 4/28/2026: Current performance testing currently meets the Accenture BenefitsCal SLA. Continue to monitor as enhancements are implemented on HR1 and TRUV through the end of the July 2026.
- 4/2/2026: Accenture has access to Cloudwatch and is likely able to clone and modify the existing queries to run against 1 years worth of data against the Accenture BenefitsCal SLAs. TBCR has been submitted.

CURRENT MITIGATION PLAN

- Conduct a comprehensive assessment of current system performance against new SLA requirements. If gaps are identified, develop and implement targeted remediation actions such as infrastructure upgrades, code optimization, or query tuning to ensure compliance with SLA standards.

CALSAWS MAINTENANCE AND OPERATIONS

RISK 332 - LIMITED COUNTY REVIEW CAPACITY MAY IMPACT ANALYTICS MODERNIZATION DELIVERY SCHEDULE

DESCRIPTION	OWNERS
The Analytics Modernization project timeline requires county users to actively participate, review designs, and complete validation at a cadence of ~10–15 reports per week. If this review capacity is not maintained due to limited availability or delayed feedback cycles, development and release timelines may be impacted.	Deven Dharm, Surabhi Daharwal, Rhea Khanna, Robert Lusk, David Bruhn, Pandu Gupta

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
LOW	Remains same 	5/21/2026	7/23/2026

LATEST STATUS NOTES
6/1/2026 [M&E]: Updated the Risk Trigger Date to 7/23/2026 to start tracking the continuous eligibility subject area. 5/29/2026: The team continues to actively engage with stakeholders. We have given one of the regions an extension until Monday 6/1/2026 to review and approve one of the dashboards design. We have successfully secured approval for the other 2 dashboards. 5/5/2026: The Risk is currently low and in control, we shall keep an eye on it for the next may cycle.

CURRENT MITIGATION PLAN
- Group reports into logical review batches. - Perform detailed internal reviews with the Policy & Design, Data Integration and QA teams. - Establish a structured review cadence. - Schedule review sessions in advance. - Provide clear review timelines and expectations to county workgroup participants. - Escalate delays early through governance channels if review cycles fall behind schedule. - For Application domain, - Design Review Completion - Target date: 6/1/2026 - Test Validation Completion - Target date: TBD - For Continuing Eligibility domain, Design Review Completion - Target date: 7/23/2026 - Test Validation Completion - Target date: TBD - For Case Characteristics domain, Design Review Completion - Target date: TBD - Test Validation Completion - Target date: TBD

CURRENT MITIGATION PLAN

- For Productivity domain, Design Review Completion - Target date: TBD
- Test Validation Completion - Target date: TBD

CALSAWS TRANSITION RISK

RISK 333 - INCLUSION OF CMS VERIFY LAWFUL PRESENCE(VLP) SERVICE IN 26.09 MAY IMPACT ABILITY TO IMPLEMENT MEDI-CAL ELIGIBILITY SYSTEM CHANGES

DESCRIPTION	OWNERS
IF new VLP version with QNC changes requires additional system updates, THEN the existing 26.09 policy clarifications, designs, test scenarios, and schedule may be impacted. Centers for Medicare & Medicaid Services(CMS) released a new Verify Lawful Presence (VLP) Service Suite 37.1 version 2 on 2/12/2026 that includes statutory Medi-Cal eligibility changes required for HR 1 Qualified Non-Citizens (QNCs) effective 10/1/2026 and planned for CalSAWS 26.09 release. If the new VLP version with QNC changes are included in the already planned CalSAWS 26.09/CalHEERS 26.9 release at such a late stage then CalSAWS will be required to implement additional system updates in a compressed delivery schedule which may impact existing policy clarifications, designs, test scenarios, and schedule.	Sharon Teramura, Pragati Sharma, Emmeil Davis

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Downward 	6/15/2026	7/10/2026

LATEST STATUS NOTES

- 5/28/2026 - Mitigation Plan on track. Updated Early Impact Date to 6/15/2026 and Risk Trigger Date to 7/10/2026. Risk trending downward with Risk Probability reduced from 70% to 50%, and Risk Exposure reduced from 2.1 to 1.5.
- 5/3/2026 - Extended design and test plan dates into May due to additional scope identified during CalHEERS VLP design.
- 4/1/2026 - Risk created

CURRENT MITIGATION PLAN

- Assess CalSAWS release plan with DHCS and CalHEERS – Due Date: 3/20/2026: - Completed
- Create delivery schedule, including cross-organization dependencies (e.g., CalSAWS Project, DHCS, CalHEERS) – Due Date: 5/15/2026 – Completed
- Approved CalHEERS Design – Due Date: 5/25/2026 – Completed
- Complete Integrated CalHEERS Test Plan – Due Date: 5/15/2026 – Completed
- Complete CalSAWS Design – Due Date: 5/29/2026 – Completed

CURRENT MITIGATION PLAN

- Assess scope and resource needs post-CalSAWS 26.09/CalHEERS 26.9 to December 31, 2026 – Due Date: 7/15/2026
- Complete CalSAWS/CalHEERS Integration Test - Due Date: 8/14/2026

MAINTENANCE AND ENHANCEMENTS

RISK 334 - LACK OF TRANSMITTING FOSTER CARE VENDOR INFORMATION TO CALSAWS INCREASES COUNTY VENDOR MAINTENANCE

DESCRIPTION	OWNERS
Current issue: Right now, placement updates are tied to vendor/resource that does not include a unique identifier. Because of that, when vendor/resource information is updated, it can apply to multiple placements tied to that same vendor/resource—causing duplicate or unintended updates. Proposed solution: The development of a Vendor API would include a unique CalSAWS Vendor/Resource ID. That ID would act as the matching link, so updates would apply only to the correct placement, avoiding duplication. This risk applies to 57 counties and excludes LA.	Deanna Rotert, Rachel Hernandez, Jerald Nielson, Ramya Raghunathan

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	11/2/2026	12/1/2026

LATEST STATUS NOTES
6/1 - Risk remains open to track the strategic solution for receiving vendor information for the 57 counties post v1. Solution sessions to begin with CARES later in the year when V1 priorities are complete for October go-live.

CURRENT MITIGATION PLAN
- The CalSAWS project team will: - Provide counties with guidance and suggested options for manually maintaining vendors (resources).

INFRASTRUCTURE

RISK 336 - MOVE OF DATABASE SERVERS TO ORACLE DATABASES@AWS MAY RESULT IN USER IMPACT

DESCRIPTION	OWNERS
If database server configurations are not effectively identified, implemented and tested, and the mitigation plan is not effective, users could experience CalSAWS system outages or poor system performance.	Michael Johnson, Robert Lusk, Thomas Weitzel

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	7/10/2026	9/4/2026

LATEST STATUS NOTES
■

CURRENT MITIGATION PLAN
■ Constructing a detailed project plan to include testing for functionality, performance, batch and connectivity. ■ Engaging in multiple testing runs in partnership with the M&E vendor. ■ Incorporating the new database server into the release such that development and release testing cycles make use of the new technology. ■ Determining the rollback plan in the case of unexpected significant problems.

M&O PRODUCTION RISK

RISK 338 - REPLACEMENT OF IDENTIFY ACCESS MANAGEMENT SOLUTION MAY RESULT IN USER ACCESS ISSUES

DESCRIPTION	OWNERS
If user journeys are not effectively identified, implemented and tested, and the mitigation plan is not effective, users could experience access issues to systems that are authenticated using the CalSAWS IAM.	Igor Pryakhin, Joseph Nelson, Thomas Weitzel

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	7/31/2026	10/23/2026

LATEST STATUS NOTES
■

CURRENT MITIGATION PLAN
■ Constructing a detailed project plan to include testing for each system across the CalSAWS vendor partners ■ Engaging multiple stakeholders in Discovery workshops to identify user journeys to inform the project plan and inform the other vendors ■ Extending the testing period to provide additional time for CalSAWS core system and BenefitsCal ■ Determining the rollback plan in the case of unexpected significant problems.

TRANSITION

NEW RISK 339 - DELAYS IN SONARQUBE PROVISIONING OR DEPLOYMENT IN SONARCLOUD MAY IMPACT BENEFITS CAL TRANSITION CUTOVER DATE

DESCRIPTION	OWNERS
The current approach for code quality scanning through SonarQube is architected through a Deloitte owned server and license. Neither the server nor the license will be transferred to the project as a part of transition activities. At the request of Consortium and QA, high-level estimates were provided for 3 options of a new implementation of SonarQube in BenefitsCal. The option selected was to pursue estimates of SonarQube within the SonarCloud for use in BenefitsCal, ongoing. Depending on the timing of gaining full approval of the approach, setup of the SonarCloud instance, and configuration of the current scanning rules in the new instance, there may be a risk that sufficient validation of the setup would not be completed prior to transition cutover.	Jason Horton, Rahul Upadhyay, Danielle Benoit, Pandu Gupta, Michael Johnson, Thomas Weitzel

LEVEL	TRENDING	EARLY IMPACT DATE	TRIGGER DATE
MEDIUM	Remains same 	6/19/2026	7/1/2026

LATEST STATUS NOTES

- 5/4/2026 - Draft risk logged

CURRENT MITIGATION PLAN

- Initiate a procurement quote of SonarQube license and SonarCloud deployment with Gainwell – 4/29/2026 (RITM0112094)
- Initiate Architecture Review Board process to obtain approval of the integration of SonarCloud implementation of SonarQube scanning (Accenture) – 5/28/2026 ARB
- Procure SonarQube in SonarCloud (Gainwell) – 6/19/2026
- Stand up and configure extracted Sonar ruleset into SonarCloud (Accenture) - 7/1/2026
- Create a testing/validation plan to compare code scans using current SonarQube server vs the new SonarCloud instance (Accenture and Deloitte) – 7/1/2026

LATEST STATUS NOTES

- 5/4/2026 - Draft risk logged

TRANSITION

ISSUE 335- SCHEDULE DELAY IN BENEFITSCAL SCR JOB SHADOW WORKSTREAM

DESCRIPTION	OWNERS
There are several dependencies to start Reverse Job Shadow (RJS) for the SCR workstream. The SCR workstream Job Shadow is scheduled to start March through end of April and consists of 63 JS sessions down from the original plan of 237 after consolidation and further refinement of the list. There was a late start in receiving availability of Job Shadow from the Job Shadow providers, due to the readiness of the refined JS list both parties agree and Knowledge Transfer (KT) questions that were deferred to JS sessions. This issue is related to Risk 327 Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule.	Lisa Salas, Melissa Mendoza, Jason Horton, Jim Yemm, Art Robles, Liji Joseph, Yong Vangbliayang, Pandu Gupta, Lulu Fou

PRIORITY	DATE IDENTIFIED	RESOLUTION DUE DATE	ESCALATION DATE
MEDIUM	4/8/2026	6/8/2026	4/8/2026

LATEST STATUS NOTES

- Issue identified 4/8/2026

CURRENT ISSUE RESOLUTION PLAN

- As of 5/01, Accenture and Deloitte continued to consolidate the SCR job shadow sessions from 237 to 59 Job Shadow sessions. With the revised 59 Job Shadow sessions, the Deloitte team has provided 54 dates (91%) for SCR Job Shadow sessions, with approximately 5 sessions open to be set a JS date between Accenture and Deloitte for further consolidation or clarification. The SCR Job Shadow end date of April has now been extended to the end of May 2026 to complete the JS for the Build phase of the SCR workstream. This will overlap with the start of Reverse Job Shadow that will commence May 1st with Design and Test. The Reverse Job Shadow for Build will start after the Job Shadow sessions complete and expected date of end of May 2026. This issue resolution plan will be able to keep the overall 6 months Transition on schedule to complete by the end of July 2026.
- 5/8: Priority was changed from High to Medium as part of reviewing the Issue Priorities Description where 'Medium' is a minor slip in major milestone with no critical path impacted.
- 5/26: Build JS is at 96% completion. All JS sessions are scheduled to be completed by June 2, 2026, delay from planned date of May 22, 2026. Reverse Job Shadow (RJS) sprint planning and assignment started and RJS will overlap with completion of JS. Changed trigger date from May 29, 2026 to June 8, 2026. Continued to monitor the completion of

CURRENT ISSUE RESOLUTION PLAN

Build JS and RJS. Currently, no foreseen impact to overall Transition cutover date of 7/31/2026.

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ISSUE 341- A DELAY IN POWER BI AVAILABILITY IN FOR THE M&E TEAM HAS ADVERSELY IMPACTED DATA VISUALIZATION DESIGN, DEVELOPMENT, AND TESTING TIMELINES (DEV & QA ENVIRONMENT).

DESCRIPTION	OWNERS
A fully procured Power BI product is not available in the Dev and QA environments, causing impacts to Data Visualization Design, Development, and Testing timelines. Without finalized procurement, the Power BI tenant and Dev environment cannot be provisioned, blocking the Data Visualization team from starting application design, build, and testing. If the Dev environment build (including data ingestion) is not complete by the 4/29/2026, downstream Stage 1 milestones are at risk: Architecture & Design 1 Complete (4/30/2026), Architecture & Design 2 Complete (6/30/2026), and Build Complete (12/31/2026).	Dawn Wilder, Deven Dharm, Robert Lusk, Sandeep Aji, David Bruhn, Pandu Gupta

PRIORITY	DATE IDENTIFIED	RESOLUTION DUE DATE	ESCALATION DATE
MEDIUM	4/28/2026	6/5/2026	4/29/2026

LATEST STATUS NOTES
5/29/2026: Per conversation with Gainwell Lead QA environment access will be completed by June 5th; 5/27/2026 [M&E Team]: Offshore and onsite team have access to Power BI in Dev and QA access is pending. 5/27/2026: Infrastructure team has confirmed that all access issues have been resolved as expected. Awaiting confirmation from the M&E team to validate access. 5/19/2026 [M&E Team]: Still awaiting resolution and ETA from Infrastructure team. Once we have the ETA, we will update the work plan and dates for the impact. Currently anticipating day for day slippage. This adversely impacts Data Visualization development and SIT readiness. 5/19 [Pandu] - Updated the resolution due date to 5/22 per confirmation from Infrastructure team and M&E team.

CURRENT ISSUE RESOLUTION PLAN
- Coordinate closely with the Infrastructure Team on Power BI procurement to maintain engagement and a delivery cadence aligned to timelines. - Establish weekly procurement status check-ins, secure a firm ETA for the Power BI build, and identify interim workarounds (e.g., temporary Pro licenses) to keep the visualization team productive while procurement closes. - Infrastructure team is working on getting trial license for M&E team for 60 days while they work on procuring the PowerBI

M&O

ISSUE 342- A DELAY IN AVAILABILITY AND ACCESS FOR M&E TEAM TO FULL QA ENVIRONMENT (INCLUDING AT9, POWERBI) IS ADVERSELY IMPACTING IT TIMELINES AND FURTHER STAGE 1 DEVELOPMENT TIMELINES.

DESCRIPTION	OWNERS
Full QA environment including WebApp, App DB with stable data structures, and Databricks in QA environment is needed for integration testing. Databricks is now available however rest of the components are not. This impacts SIT timelines and other downstream milestones.	Dawn Wilder, Deven Dharm, Robert Lusk, Sandeep Aji, David Bruhn, Pandu Gupta

PRIORITY	DATE IDENTIFIED	RESOLUTION DUE DATE	ESCALATION DATE
MEDIUM	4/28/2026	6/5/2026	4/29/2026

LATEST STATUS NOTES
5/29/2026: Per conversation with Gainwell Lead QA environment access will be completed by June 5th; 5/19[Analytics Team]: Still awaiting resolution and ETA from Infrastructure team. Once we have the ETA, we will update the work plan and dates for the impact. Currently anticipating day for day slippage. This adversely impacts data visualization development timelines. 5/19 [Pandu] - Updated the resolution due date to 6/5 per confirmation from Infrastructure team and M&E team. 5/18/2026 [Pandu] - Infrastructure team has confirmed a planned resolution date of 6/4 to complete the AT9 environment set up. An updated Resolution Due Date discussion is currently in progress between the Infrastructure team and M&E team.

CURRENT ISSUE RESOLUTION PLAN
- Secure confirmed ETAs for full QA environment build (WebApp, Stable App DB, App data, security/IAM) - Align QA timelines based on these confirmed dates - Re-baseline Stage 1 schedule to reflect updated dependencies.