

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Additional Information	Ticket Number	County Action
26.09	20-Sep	SCR	CA-294865	Batch/Interfaces	CalFresh, CalWORKs, GA - Managed, General Relief, Medi-Cal/MSP/CMSP	John Pratt	CalSAWS currently contains unassigned IEVS abstracts that were migrated during conversion. These abstracts should have been positioned during conversion. There also exists unprocessed IEVS abstracts that are in backlog status.	A one-time System update automatically dispositions recipient R-IEVS abstracts in Unassigned or Backlog status that are 12 months or older as No Impact. This update applies to IFDS, New Hire, PVS, Prisoner, and Fleeing Felon abstracts.			No County Action Needed
26.09	20-Sep	SCR	CA-273348	Batch/Interfaces	General Relief	Adelaide Mendoza	CalSAWS does not automatically deny a case at intake for no-show appointments.	A new admin rule has been created to automatically deny a San Francisco case when a participant is a no show for GAGR Intake interview or Intake interview and generate a San Francisco denial NOA. Note: The new admin rule is available to all GA/GR Automated Solutions Counties. When updated to Yes, the case is automatically denied without generating a denial NOA. NOA generation for each County requires additional effort.			No County Action Needed
26.09	20-Sep	SCR	CA-300289	Batch/Interfaces	CalFresh, CalWORKs, Medi-Cal/MSP/CMSP	Victor Nunez	SCR CA-293533 implemented an inbound interface to process the Address Correction Report. This report indicates if a mail piece is Returned Mail where a new address is available or an Update Recommended with a more accurate address from the Coding Accuracy Support System (CASS) and National Change of Address (NCOA) services via Central Print/Gainwell. The Address Correction interface processes the report to determine if an update can be made for the Medi-Cal (MC) program primary recipients, perform the address update, trigger tasks, create journals and add a new CSF 82 form. The inbound interface and all the Return Mail batch jobs were turned off until the implementation of SCR CA-300289.	These changes aim to support and improve the interface processing of the Address Correction Report implemented with CA-293533 for more accurate results. This includes creating a new Automated Action for Update Recommended category that allows Counties to configure whether to receive tasks for records where category is Return Mail or Update Recommended. The CSF 82 form displays the physical address when updated. All jobs are on for the Return Mail Process that was implemented with CA-293533.			Evaluate Automated Action
26.09	20-Sep	SCR	CA-296429	Batch/Interfaces	CalFresh, CalWORKs	Sunitha Sampathkumar	Currently, workers access The Work Number (TWN) through a standalone web portal to retrieve income and employment information, including hours worked for determining initial and ongoing eligibility.	CalSAWS now integrates TWN income and employment data to support eligibility determinations. Data is automatically requested during intake, recertification/re-determination, and SAR workflows through API and batch processing. Data is stored in new CalSAWS pages, with safeguards to prevent duplicate requests.			No County Action Needed
26.09	20-Sep	SCR	CA-280747	Client Correspondence	REP, Welfare-to-Work/Gain	Ginkgo Luna	In a two-parent household case, when both parents enter non-compliance at the same time and a non-compliance determination appointment is created for each parent the NA 840 is generated for the first parent and the NA 845 is generated for the second parent.	In a two-parent household case, when both parents enter non-compliance at the same time and a non-compliance determination appointment is created for each parent an NA 840 is generated for the first parent and another NA 840 is generated for the second parent. An NA 845 is generated for the second parent when the first parent is sanctioned.			No County Action Needed
26.09	20-Sep	SCR	CA-285678	Client Correspondence	RCA/RMA	Nina Butler	When there is an Other Program Assistance (OPA) record with an aid code of 1E, 2E or 6E and a Craig vs. Bonta program is denied for MAGI, a denial notice generates instead of a discontinuance notice.	A MAGI discontinuance notices correctly generate when there is an OPA record with an aid code of 1E, 2E or 6E and a Craig vs. Bonta program is denied for MAGI.			No County Action Needed
26.09	20-Sep	SCR	CA-297360	Client Correspondence	CalFresh, CalWORKs	Elsa Vaisau	The NA 960Y SAR did not include the TCVAP, RCA, and ECA regulations.	The NA 960Y SAR has been updated to include the required TCVAP, RCA, and ECA regulations.			No County Action Needed
26.09	20-Sep	SCR	CA-297408	Client Correspondence	CalFresh, CalWORKs	John Pratt	Currently the outdated GEN 201 is used for IEVS Correspondence	The GEN 201 has been replaced with the GEN 201R. All system references, triggers, and mappings have been updated accordingly. There is no change to the current workflow. Staff may continue to generate and issue notices as they previously did. The Generate Form button on the abstract page generates the GEN 201R notice. Users may select central or local printing and edit the form as needed.			No County Action Needed
26.09	20-Sep	SCR	CA-269628	Client Correspondence	Medi-Cal/MSP/CMSP	Nina Butler	The MC 355 Verification Due Date is set to the 30th day from the System date for all verification types, and the MC 355 reminder is always sent on the 15th day after the MC 355 is issued.	The Verification Due Date for the MC 355 generated through online and batch processes is updated for Immigration Document and SSN when the Verification Due Date is blank on the MC 355 Detail page. The MC 355 reminder logic for Immigration Document auto populates the MC 355 with a 90 day due date and sends an automated MC 355 reminder on the 45th day. The MC 355 reminder logic for SSN auto populates the MC 355 with a 60 day due date and sends an automated MC 355 reminder on the 30th day.			No County Action Needed
26.09	20-Sep	SCR	CA-234981	Client Correspondence	Medi-Cal/MSP/CMSP	Nina Butler	A Deemed Eligibility message that states infants are covered up to one year on Medi-Cal generates on Non-MAGI and MAGI notices regardless of if there is a deemed infant or pregnant/postpartum individual on the case or not.	A Deemed Eligibility message that states infants are covered up to one year on Medi-Cal only generates on Non-MAGI and MAGI notices when there is a deemed infant or pregnant/postpartum individual on the case.			No County Action Needed
26.09	20-Sep	SCR	CA-298392	Client Correspondence	CalFresh	Norma Meza	CalFresh Notices display the current recovery account balance and do not take in consideration the pending recovery account transactions when multi-month EDBC is ran on the same day to recoup amounts.	CalFresh change notices account for all the recoupment amounts collected across all months during multi-month EDBC on the same day. The CalFresh consolidated supplement notice displays the recoup amount and the current balance.			No County Action Needed
26.09	20-Sep	SCR	CA-280419	Client Correspondence	CalWORKs	Franz Lightle	Only the NA 274G (Overpayment periods prior to 6/1/2020) and NA 274H (Overpayment periods for 6/1/2020 - 5/31/2021) are in CalSAWS and for overpayment periods after 5/31/2021 the NA 274H is sent. Additionally, when Line 4 of the Budget on the NA 274H is a negative number is it not being displayed as zero (0).	The NA 274I budget pages added to CalSAWS for overpayments for the period 6/01/2021 - 5/31/2022 and the NA 274J budget pages added to CalSAWS for overpayments for the period 6/1/2022 and later. When the figure for Line 4 on the NA 274H, NA 274I, and NA 274J is a negative number, it populates as zero (0).			No County Action Needed
26.09	20-Sep	SCR	CA-281424	Eligibility	CalWORKs, Homeless Perm	Sarah Rich	CalSAWS is automated to determine eligibility to Family Reunification CalWORKs (FR).	CalSAWS has been updated to prevent eligibility to Homeless Assistance - Permanent for FR households. FR automation allows eligibility when the only child(ren) in the home are SS/SSP and when the parent(s) in the household are WTW sanctioned.			No County Action Needed
26.09	20-Sep	SCR	CA-297075	Eligibility	CalFresh	Norma Meza	Currently, if a parolee had been paroled for at least one year and met the five-year waiting period or an exemption, they were potentially eligible for CalFresh. If a parolee had been paroled for at least one year and had not met the five-year waiting period or an exemption, they were potentially eligible for CFAP.	The one-year parole duration requirement is removed for individuals paroled under INA 212(d)(5) when determining CFAP eligibility. For ongoing cases, parolees previously excluded solely due to the one-year parole requirement are included in the CFAP household at the next recertification.	A one-time list will be provided for each county of CalFresh individuals who are parolees less than one year.		Review List
26.09	20-Sep	SCR	CA-253355	Eligibility	CalFresh, CalWORKs	Norma Meza	In CalWORKs (CW) and CalFresh (CF), at intake when an income frequency is Weekly or Every Other Week and spans the period, the income amounts are averaged, and a multiplier (4.33 for Weekly and 2.167 for Every Other Week) is applied.	EDBC logic when processing an intake single or multi-month application for CalWORKs and CalFresh is updated to so that reported actual income is counted, and the multiplier is not included in the calculation for the benefit month when an income frequency is Weekly or Every Other Week, the New Change Reason is intake and the income record is end dated.			No County Action Needed
26.09	20-Sep	SCR	CA-297632	Eligibility	CalFresh, CalWORKs, GA - Managed, General Relief, RCA/RMA	Elsa Vaisau	The income types of Awards/Scholarships and Student Grants, Loans - Non Needs Based are counted as unearned income for both the CalWORKs and CalFresh programs. The CF School Income Ended Batch EDBC Sweep (P800E164) runs when the income type Grants, Loans - Non Needs Based has ended in the month prior to the batch month.	Income types of Awards/Scholarships and Student Grants, Loans - Non Needs Based are now exempt for CalWORKs and CalFresh. GAGR classification for these income types is updated for applicable Counties. The CF School Income Ended Batch EDBC Sweep (P800E164) is decommissioned.			No County Action Needed
26.09	20-Sep	SCR	CA-299906	Eligibility	CalFresh	Elsa Vaisau	Currently, the System creates journal entries when ABAWD status is updated through the batch run that reflects the ABAWD status, ABAWD Status Reason, and the effective Month	The journal entries have been updated to include the following: 1. ABAWD screening outcomes, screening completion date, exemption assigned, and whether the update was made by a worker or System 2. Reflect when an ABAWD exemption changes 3. Reflect when ABAWD countable months change from countable to non-countable or vice versa			No County Action Needed

26.09	20-Sep	SCR	CA-296399	Eligibility	CalFresh	Norma Meza	When a CalFresh household is determined to be eligible to SUAS, the household receives a one-time \$20.01 SUAS payment within 12-month period. However, incoming ICT cases that were eligible to SUAS and received the one-time payment from the sending County should not be eligible to SUAS again in the receiving County. Also, individuals who receive LIHEAP or Energy Assistance Payments Made Under State Law income should not be eligible to SUAS payment. SUAS determination is not including active elderly or disabled Unaided Person (UP) individuals.	SUAS determination includes active elderly or disabled UP individuals. The SUAS determination does not issue SUAS payments to CF HH when any MEM/FRE/UP receives either Low-income Energy Assistance or Energy Assistance Payments Made Under State Law income, and for incoming ICT cases that already received a SUAS payment in the sending County.		INC0196912	No County Action Needed
26.09	20-Sep	SCR	CA-298982	Eligibility	CalFresh	Elsa Vaisau	The System did not have a work registration exemption reason for Migrant/Seasonal Farmworker contracted to meet hours on the Work Registration Detail page. The School Attendance Detail page did not have a field to capture school hours that count toward ABAWD work requirements for an individual marked Attending Less Than Half Time.	The Work Registration Detail page is updated to include a new work registration exemption reason Migrant/Seasonal Farmworker contracted to meet hours. EDBC logic is updated to apply this new exemption when determining CalFresh work registration requirements. CF 886 (08/25) is updated to display the new exemption reason. The School Attendance Detail page now includes a field to record hours when an individual attends school less than half time. EDBC logic is updated to count hours entered on the School Attendance Detail page toward ABAWD work requirements.			No County Action Needed
26.09	20-Sep	SCR	CA-298437	Fiscal	CalFresh	Marlene Rangel	Prior to June 1, 2019, the Uncollectible recovery account batch job did not include Inadvertent Household Error (IHE) CalFresh recovery accounts with a balance of \$35 or less with closed CF programs for discharge.	The identified CalFresh recovery accounts have been updated to a discharge status with a reason of Policy Threshold Limit.	Counties were provided a listing of the CF recovery accounts that will be updated by the Data Change.		Review List
26.09	20-Sep	SCR	CA-293945	Fiscal	CalWORKS	Ginkgo Luna	In SCATL the term Exception is used to describe types of time on aid (TOA) months that have Exceptions added. Exceptions are TOA clock stoppers, TOA clock extenders, and other adjustments.	The SCATL CIN Summary Exception List tab is renamed the Clock Change Reason List, the Exception Type drop list is renamed the Type drop list, and the Exception Reason drop list is renamed the Reason drop list. The SCATL CIN Summary page uses updated terminology for TOA extenders, TOA stoppers, and other adjustments, these are: Extenders, Exemptions, Good Cause, Sanctions, Repayments, and Penalties. The SCATL CIN Summary page includes extenders in the total count of used months.			No County Action Needed
26.09	20-Sep	SCR	CA-292940	Fiscal	CalFresh, CalLearn, CalWORKS, Child Care, Disaster CalFresh, Diversion, Foster Care, GA - Managed, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, REP, Welfare-to-Work/Gain	Sheryl Eppler	For Recovery Accounts with zero remaining balance, and a recovery account transaction is posted to it, CalSAWS would only claim the amount of a Recovery Account Transaction up to the latest overpayment amount on the Recovery Account.	For Recovery Account Transactions posted to a Recovery Account with zero remaining balance, CalSAWS claims the full Recovery Account Transaction amount regardless of the remaining balance or the amount of the last overpayment month.		INC0184436	No County Action Needed
26.09	20-Sep	SCR	CA-300788	Infra Contact Center	N/A	Yogesh Patel	The IVR call flow for all Counties included an Agent Available check. If the number of available agents was greater than zero, the call flow would place the customer back into the queue and skip the prompt stating, All agents are busy. For LA County specifically, the flow was configured not to play the All agents are busy prompt and also not to provide an estimated wait time.	The IVR call flow for all Counties now includes both an Agent Available check and a queue size check. If the number of available agents is greater than the queue size, the customer is routed directly to an agent. Otherwise, the call flow places the customer back into the queue, and the prompt All agents are busy is played. For LA County specifically, the flow now plays the All agents are busy prompt and provides an estimated wait time when the number of available agents is less than the queue size. Otherwise, the customer is routed directly to an available agent.			No County Action Needed
26.09	20-Sep	SCR	CA-298395	Infra Imaging	Medi-Cal/MSP/CMSP	Rhiannon Chin	The Imaging Solution did not have an Imaging Form Name for Medi-Cal Work Requirement documents.	The Imaging Form Names MC Work Requirement Activities and MC Work Exemption have been added to the Imaging Solution.			Evaluate Task Documentation Routing Rule
26.09	20-Sep	SCR	CA-279247	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	ThuyTien Nguyen	The existing Verify Lawful Presence (VLP) Version 37.1 did not support the Working Families Tax Cut (WFTC) changes for new Eligible Noncitizens (ENC) indicators; therefore, Centers for Medicare & Medicaid Services (CMS) has upgraded the VLP schema to Version 37.1 V2 by including new data VLP elements.	CalSAWS updates to add two new VLP elements to the eHIT schema as part of VLP Version 37.1 (v2). These new VLP elements received from the VLP schema are stored and displayed on the Verification of Lawful Presence Response Detail and MAGI Determination Detail pages.			No County Action Needed
26.09	20-Sep	SCR	CA-294491	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	ThuyTien Nguyen	Medi-Cal members without an immigration status that satisfied the requirements for federal Medi-Cal eligibility continued receiving federally funded full-scope aid codes.	Per DHCS requests, the following members must transition to new state-only aid codes effective January 2027 in preparation for the implementation of monthly premiums effective July 2027. •New and current members with NQI status under the 5-year bar, •Current Expansion Freeze members with UIS (Unsatisfactory Immigration Status), and •New and current members claiming Permanently Residing Under Color of Law (PRUCOL) status.			No County Action Needed
26.09	20-Sep	SCR	CA-292582	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	Nina Butler	Currently, all Medi-Cal Beneficiaries have an annual redetermination of eligibility every 12 months. The Medi-Cal batches are for the annual renewal process. When EDBC is ran with RE reason it extends the renewal date at the program level. The MC 216 MAGI RE (revision 10/2020) packet does not include a Work and Community Engagement section. When selecting the MAGI MC Renewal Form, MAGI RE packet, Mixed MC Renewal form, or the Mixed Household RE packet there is no selection to insert the Work and Community Engagement sections. The Approval and No Change notices have annual renewal verbiage.	Effective 01/01/2027, MAGI New Adult group applicants will have a semi-annual (6-month) renewal date (starting with 03/2027 renewals for beneficiaries). Medi-Cal pages and batches were updated to allow for the change to the 6-month renewal date for the MAGI New Adult group individuals. When EDBC is ran with RE reason it extends the renewal date at the individual level for the specified individual(s). A new MC 216 MAGI RE (revision 12/2025) packet was added to include a Work and Community Engagement section. When selecting the MAGI MC Renewal Form, MAGI RE packet, Mixed MC Renewal form, or the Mixed Household RE packet there is a checkbox to select to insert the Work and Community Engagement sections. Six-month Approval and No Change notices were added.			No County Action Needed
26.09	20-Sep	SCR	CA-292586	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	Maggie Orozco-Vega	In Medi-Cal, the MAGI New Adult Group does not have any Work and Community Engagement (WCE) requirements. There are no data collection pages to capture such information.	Effective 01/01/2027, Medi-Cal members in the MAGI New Adult Group will be subject to Work and Community Engagement requirements to be eligible for Medi-Cal. CalHEERS will determine if the member is meeting the requirements based on e-verified information and data sent from CalSAWS. The following CalSAWS pages were updated to allow users to collect or view Work and Community Engagement data for individuals in the MAGI New Adult Group: Eligibility Non-Compliance List and Detail Individual Demographics Detail MAGI Determination List and Detail MAGI Determination Summary MAGI Person Detail MAGI Request Detail MAGI Verification Detail MC 355 Verification Detail Work Registration List and Detail In addition to the page updates, a new denial notice of action and an updated discontinuance notice will be generated when WCE requirements are not met. The updates to the pages will be visible in the System starting on 01/01/2027.	Evaluate Automated Action		
26.09	20-Sep	SCR	CA-300239	Medi-Cal/CalHEERS	Medi-Cal/MSP/CMSP	Laura Alba	Users manually identify if an individual who attested to being an immigrant and the Verify Lawful Presence (VLP) Response verifies them as either a US Citizen or as having a more beneficial immigration status and document. There is no verification status for Medi-Cal Eligible Non-Citizen ENC displayed in the System.	The System now displays a new Eligibility Evaluation Reason Code (EERC) VLP Verifies a More Beneficial Status and the new verification status for Medi-Cal Eligibility Non-Citizen received via eHIT. The System displays the new Verification Code Medi-Cal Eligible Non-Citizen on the MAGI Person Detail Page.			No County Action Needed

26.09	20-Sep	SCR	CA-286260	Online	Medi-Cal/MSP/CMSP	Laura Alba	When the Beginning Date of Aid (BDA) is initially set in a future month and subsequently moved to an earlier month, the System creates a new event with an end month that falls one month before the original BDA. If the future benefit month is not yet available to run EDBC at the time of the BDA change, the original future-dated event remains pending. The user must rerun EDBC once the month becomes available.	When the Beginning Date of Aid (BDA) is initially set in a future month and subsequently moved to an earlier month, the System replaces the future event when the BDA is changed to an earlier month.			No County Action Needed
26.09	20-Sep	SCR	CA-55015	Online	CalFresh, CalWORKS, General Relief	John Pratt	Before this change, users had to navigate through Special Units on the Global navigation bar and IEVS Abstracts on the Local navigator to locate PVS abstracts outside the context of a case.	PVS (Payment Verification System) abstracts are now accessible within the case. Users can open the PVS Summary page by clicking the PVS Summary link under the Financial section of the Task navigation bar within Customer Information. Users can also continue to access and process PVS abstracts the same way they do today, there is no change to current functionality or processing. This update simply provides an additional, more convenient way to access the abstracts.			No County Action Needed
26.09	20-Sep	SCR	CA-297005	Online	CalFresh	Norma Meza	Currently, the system does not generate a nudge notification when the worker is making updates in the System for one or more of the following, which increases the risk of undetected data entry mistakes and downstream errors. - Address change - Self-employment income change - Household composition change County Opt-in Admin page does not support these types of changes.	The nudge notifications prompt the worker to review additional data collection pages, when one or more of the following changes are made: Address change Self-employment income change Household composition change The nudge notifications are administered through the County Opt-In Admin page.		Evaluate and Configure Security Role/Group	
26.09	20-Sep	SCR	CA-293075	Online	N/A	Dymas Pena	Intake assignment was limited to only look at a workers Total Percentage of Case Assigned when auto assigning Intake Programs. Counties were unable to configure reassignment prioritization for automated workload assignment for case reassignments.	Intake Auto Assignment now takes a workers Daily Caseload Count as well as Assignment Priority for the given worker into consideration during intake assignment. Counties can now create and configure reassignment prioritizations that can be utilized by workload assignment batches for Workload Reassignments.		Evaluate and Configure Security Role/Group	
26.09	20-Sep	SCR	CA-296462	Online	N/A	Dymas Pena	Counties did not have the ability to configure Get Next functionality specifically for appointment tasks based on appointment dates and times.	Counties can now configure Get Next functionality to pull appointment tasks based on the appointment date and time.		Evaluate and Configure Security Role/Group	
26.09	20-Sep	SCR	CA-299610	Online	CalFresh	Dymas Pena	CalSAWS has several data collection pages that address ABAWD records for CalFresh customers but does not have a single page where a all records impacting ABAWD can be easily viewed.	The ABAWD Summary page allow users to quickly view the various ABAWD records associated to a case in a summary format.		Evaluate and Configure Security Role/Group	
26.09	20-Sep	SCR	CA-296058	Reports	N/A	Claudia Pinto	Though Counties were no longer required to submit TEMP 2220 report, it was being generated.	The TEMP 2220 report is disabled and no longer generated.		No County Action Needed	
26.09	20-Sep	SCR	CA-233732	Reports	Foster Care	Claudia Pinto	The current report template in CalSAWS for CA 800 CCR PIA and CA 800 CCR RIA reports use 9X and 45 aid code columns for Substance Treatment.	The updated report template in CalSAWS for CA 800 CCR PIA and CA 800 CCR RIA reports now has an updated column to show the 9Y aid code for Substance Treatment.		No County Action Needed	
26.09	20-Sep	SCR	CA-296514	Reports	N/A	Araceli Gallardo	The following dashboards are not available: 1.Add Application Dashboard 2.Add Customer Appointment Dashboard 3.Add District Filter to Reports 4.Add Worker Availability Report 5.Add Worker Caseload Report	The following dashboards are available: 1.Add Application Dashboard 2.Add Customer Appointment Dashboard 3.Add District Filter to Reports 4.Add Worker Availability Report 5.Add Worker Caseload Report		No County Action Needed	
26.09	20-Sep	SCR	CA-204552	Reports	Welfare-to-Work/Gain	Marlene Rangel	The WTW and REP Caseload Activity Report does not contain columns with additional data needed by users to better manage their caseloads.	The WTW and REP Caseload Activity Report now contains the additional columns, updated logic and data needed on the Summary Sheet, Participant Detail Sheet and Activity Detail sheet for users to better manage their caseloads.		No County Action Needed	
26.09	20-Sep	SCR	CA-301573	Training	N/A	Dymas Pena	Online Help for the Workload Reassignment Detail page needed updates. The System did not include Online Help for the Reassignment Prioritization List, Reassignment Prioritization Detail and Select Reassignment Prioritization pages.	Online Help for the Workload Reassignment Detail page is updated to reflect changes made with CA-293075 for Workload Management Phase 2. In addition, Online Help is now available for the Reassignment Prioritization List, Reassignment Prioritization Detail and Select Reassignment Prioritization pages.		No County Action Needed	
26.09	20-Sep	SCR	CA-301350	Training	N/A	Juan Jose Avila	Online Help Reports & Dashboards Overview updated for the 26.09 baseline release.	Online Help Reports & Dashboards Overview updated for the 26.09 baseline release.		No County Action Needed	
26.09	20-Sep	SCR	CA-301349	Training	N/A	Rekha Jaguvarajan	Online Help forms have needed updates for the 26.09 baseline release.	Online Help Forms Overview # - C, D - L, M - O and P - Z have been updated for the 26.09 baseline release.		No County Action Needed	
26.09	20-Sep	SCR	CA-302791	Training	N/A	Dymas Pena	The Title field was previously mandatory on the Workload Reassignment Detail OUH page, even if the frequency was set to immediately.	The Workload Reassignment Detail page has been updated to remove the mandatory asterisk from the Title field if the Recurrence is set to immediately, and the Save button has been changed to a Submit button.		No County Action Needed	
26.09	20-Sep	SCR	CA-302323	Training	N/A	Sunitha Sampathkumar	There was not previously a job aid in the System for The Work Number Verification.	There is now a job aid for The Work Number (TWN) Verification that includes how to access Work Number pages, submitting WN requests for CF and CW recipients, review request statuses, view employment, and save records for eligibility determination purposes.		No County Action Needed	
26.09	20-Sep	SCR	CA-302243	Training	N/A	Lucy Her	Online Help was not available for the California Department of Corrections and Rehabilitation Search and California Department of Corrections and Rehabilitation Detail pages.	Online Help is available for the California Department of Corrections and Rehabilitation Search and California Department of Corrections and Rehabilitation Detail pages.		No County Action Needed	
26.09	20-Sep	SCR	CA-298615	Training	N/A	Michelle Ramos	There were no Online Help pages for FCED.	FCED Online Help pages are now available.		No County Action Needed	
26.09	20-Sep	SCR	CA-296822	Training	N/A	Dymas Pena	The Job Aid for Office Schedule - Maintain needed updates to reflect changes associated to the office schedule, worker schedules, ability to update daily availability, new System pages and flow changes due to SCR CA-293073.	The Job Aid for Office Schedule - Maintain is updated to reflect changes associated to the office schedule, worker schedules, ability to update daily availability, new System pages and flow changes due to SCR CA-293073.		No County Action Needed	
26.09	20-Sep	SCR	CA-303086	Training	N/A	Sunitha Sampathkumar	There were not previously Online Help Pages (OLH) for the new Work Number pages.	There are now Online Help (OLH) pages for the new System pages: Work Number List and Detail, and Work Number Request List page.		No County Action Needed	
26.09	20-Sep	SCR	CA-299704	Virtual Assistant	N/A	Dena Delapp	Some Virtual Assistant content was outdated and did not include information that is being updated with this release.	Existing Virtual Assistant content is updated along with keywords. The Virtual Assistant includes information regarding: New Use Cases added for Virtual Assistant: US.26 - How to Opt-In/Opt-Out for Text Messages CF.69 - CalFresh Administrative Error/Inadvertent Household Error Packet AB.00 - ABAWD Sub-Menu AB.01 - ABAWD Screening WM.00 - Workload Management Sub-Menu WM.01 - Appointment Configurations MC.61 - Expansion Freeze Edit Existing Use Cases added for Virtual Assistant: MC.11 - MC RE Text Messages NT.23 - Customer Appointment Detail TL.01 - ABAWD Time Limits Virtual Assistant Key words being updated: MG.22 - Conditionally Eligible - AE FC.13 - Continuing Eligibility for Children (CEC) NT.01 - Create a Case for a New Applicant SU.02 - Create Hearing Notes US.08 - End-Date / Remove Record CC.02 - Create Manual NOA EV.01 - IEVS Applicant Report EV.03 - IEVS Recipient Reports EV.04 - IEVS PVS EV.05 - IEVS NHR		No County Action Needed	
26.09	20-Sep	Defect	CA-303802	Reports			MEDS Alerts Performance Measures Dashboard - County version is capturing inactive alerts.	Issue fixed by adding an additional validation to the dashboard logic to identify and remove inactive alerts.		PR80053907	No County Action Needed

26.09	20-Sep	Defect	CA-303585	Reports			The DPA 482 report is not displaying the assigned reviewer in Column I for newer IFD dispositions. Older dispositions display the reviewer correctly, so the report should be updated to show the reviewer consistently for all dispositions.	Curration changes implemented in DPA 482 report by updating the logic to retrieve the Reviewer ID data from the correct source table.		PRB0053882	No County Action Needed
26.09	20-Sep	Defect	CA-303416	Reports			The Integrated Payroll Summary Report does not reconcile with the Integrated Payroll Benefit Issuance Detail Claiming Report's Total by type values for C34	Updated the report configuration to include County 34 in the list of supported Counties, ensuring the report retrieves and displays the appropriate data for County 34 instead of generating an empty report.			No County Action Needed
26.09	20-Sep	Defect	CA-302326	Reports			CA 237 CW is counting cases twice resulting in increase of Child and Adult count for Line 8 a. Cases receiving cash grant (\$10 or more) by 1. This is creating a discrepancy between CA 237 CW and CA 237 CW Line 8 Backup Report.	Issue fixed by applying Qlik changes to add DISTINCT and include Aid Code along with the existing columns for the CA 237 CW summary sheet data load.		PRB0053693	No County Action Needed
26.09	20-Sep	Defect	CA-302249	Reports		Marlene Rangel	1. The MAGI Error Report was updated to show the correct run date, but a later change caused that fix to be undone. 2. The Benefit Month should be in MM/YYYY format. 3. The Benefit Month and the RE Due Month seem to be swapped.	1. Fixed the report by pulling the Time Run column from ICT.BATCH_DATE now, which shows the correct batch run date, matching the front-end application. 2. Updated the Benefit Month format to display as MM/YYYY. 3. Corrected the NPrinting template so Benefit Month and RE Due Month now show the correct values in the relevant fields.			No County Action Needed
26.09	20-Sep	Defect	CA-304282	Reports			Report is missing the 0 dollar Amount and this is creating discrepancy in data.	After changing the configuration to include 0 values, the data is reflecting accurate data.		PRB0053941	Review List