



Change Order No. 10 Work Order No. 3: Identity and Access Management (IAM) Replacement

The purpose of this Work Order is to outline the scope, timeframe, staffing, and costs to perform Quality Assurance (QA) reviews for system changes and functionality updates related to IAM Replacement effort.

Scope

ClearBest will conduct quality reviews of the delivered work products, services, and test outcomes related to the IAM Replacement and report findings monthly via Monthly Status reports.

QA Services to complete the assessments include:

1. Participation in meetings, discussions, and walkthroughs pertaining to IAM Replacement deliverables, work products, and milestones.
2. Reporting on the QA activities, findings, recommendations, issues, risks, mitigation strategies, and outcomes from Gainwell's, Accenture's, and/or Deloitte's assessments:
 - General and technical design, including participation in design discussions with state sponsors, the Consortium, development of SCRs, and review and approval of SCRs via Change Control Board processes.
 - Developed enhancements.
 - Testing of enhancements.
 - Updates to job aids, online help, and web-based training.
 - Management of the enhancement process from concept/design through implementation.
3. Creation of QA assessment report will be based on our approved approach and methodology identified in the ClearBest Deliverable #05 – DD&I Deliverable Review and Assessment Plan.
4. Reporting on QA findings at the CalSAWS Weekly Status meetings, Project Steering Committee (PSC), Joint Powers Authority (JPA) Board meetings, and other stakeholder meetings, as required.

Staffing and Cost Estimates

ClearBest is assigning the following resources based on the level of effort to provide QA services for the IAM Replacement effort:

QA Staff Role	Hours	Rate	Cost
QA Specialist I	189	\$124	\$23,436
QA Specialist II	216	\$134	\$28,944
QA Technical Analyst	231	\$124	\$28,644
QA Technical Lead	212	\$139	\$29,468
Total	848		\$110,492



Total Costs by SFY

The total cost of Change Order 10, Work Order 3 is not to exceed \$110,492. The following provides the estimated costs by SFY:

ITEM	SFY 26/27	TOTAL
Identity and Access Management (IAM) Replacement	\$110,492	\$110,492
TOTAL	\$110,492	\$110,492

Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the execution dates set forth below.

CalSAWS Consortium

By: _____
Printed Name: Michael Sylvester
Title: Board Chair
Date: _____

ClearBest, Incorporation

By: _____
Printed Name: Wendy Battermann
Title: President
Date: _____

CalSAWS Consortium

By: _____
Printed Name: Holly Murphy
Title: Executive Director
Date: _____

APPROVED AS TO FORM:

By: _____
David W. Tyra
Consortium Legal Counsel
Date: _____