

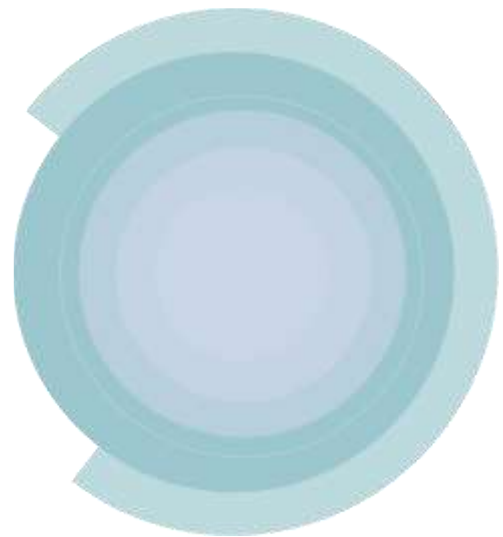
Appendix A

CalSAWS Risks

September 17, 2026

Risk and Issue Levels

Calculations and Levels



Risks

(Analytical and Mitigation-focused)

Risk Level/Exposure = (Probability × Impact)

Probability: Likelihood of the risk occurring (10% - 90%)
Impact: Effect on schedule, scope, budget/resources, and/or quality if risk happens (1 – Minimal to 5 – Unacceptable)

Probability	Impact					
		1 Minimal	2	3	4	5 Unacceptable
	90% Near Certainty	(0.9)	(1.8)	(2.7)	(3.6)	(4.5)
	70% Highly Likely	(0.7)	(1.4)	(2.1)	(2.8)	(3.5)
	50% Possible	(0.5)	(1.0)	(1.5)	(2.0)	(2.5)
	30% Unlikely	(0.3)	(0.6)	(0.9)	(1.2)	(1.5)
	10% Highly Unlikely	(0.1)	(0.2)	(0.3)	(0.4)	(0.5)

Legend

Low

(0.1 - 0.7)

Medium

(0.8 – 2.1)

High

(2.2 – 4.5)

Issues

(Resolution focused)

Priorities	Description
Critical	Unacceptable impact to the Project.
High	Major slip in major milestone or critical path impacted.
Medium	Minor slip in major milestone with no critical path impacted.
Low	Minimal impact or minor Project adjustment needed.

Project Management Risks

Risk	Risk Name	Risk Level	Agenda Item
102	Lack of annual project funding may cause schedule delay or reduction in scope for CalSAWS & other projects	High	N/A

Infrastructure and M&E Risks

Risk	Risk Name	Risk Level	Agenda Item
324	CARES - Delay in communication may impact CalSAWS participation in the Production Simulation activity prior to the go-live	Medium	11. Policy & Release Update
326	Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule	Medium	11. Policy & Release Update
332	Limited County Review Capacity May Impact Analytics Modernization Delivery Schedule	Low	9. Analytics Update
333	Inclusion of CMS Verify Lawful Presence(VLP) service in 26.09 may impact ability to implement Medi-Cal eligibility system changes	Medium	11. Policy & Release Update
334	Lack of transmitting Foster Care Vendor information to CalSAWS increases county vendor maintenance	Medium	11. Policy & Release Update
336	Move of Database Servers to Oracle Databases@AWS may result in user impact	Medium	Appendix D - Infrastructure and Contact Center Update
338	Replacement of Identify Access Management Solution may result in user access issues	Medium	Appendix D - Infrastructure and Contact Center Update

BenefitsCal Risks

Risk	Risk Name	Risk Level	Agenda Item
330	Current BenefitsCal System Performance May Not Meet the New SLA Performance Standards Set In The New Contract	Medium	N/A

Issues

Issue	Issue Name	Priority	Agenda Item
344	FCED Risk - CARES QA unstable builds prevent the successful completion of QA test cycles	High	12. FCED Update
345	FCED Issue: Case-link match rates between new CWS-CARES and CalSAWS are below the prior CWS-CMS baseline match rates	High	12. FCED Update
346	FCED Issue: CARES is currently unable to transmit the Vendor Extract File in the Production Simulation environment	High	12. FCED Update