

Workload Management Bulletin

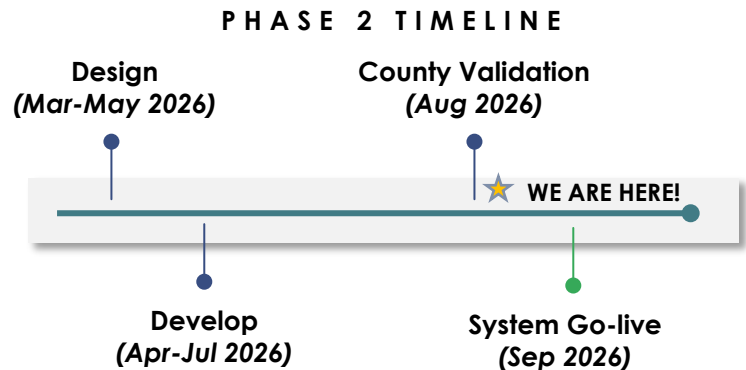
August 2026



PROJECT UPDATES

Go-Live for 26.09 Release is around the corner! Resources that are available and upcoming to prepare for Workload Management changes include:

- **Job Aids**
- **Change Impacts Resource Package**
- **Web-Based Training**
- **Readiness Resources**



WORKLOAD MANAGEMENT HOT TOPICS

CalSAWS Workload Management Phase 2 (CA-296462 & 293075): will be delivering new and updated features. These updates will offer dedicated settings, automated functions, and new pages combined with updated assignment logic. Along with these SCRs will be CA- 296514 which will add new dashboards and features to Workload Management reporting.

Change Impact Resource Package: CIT 0146-26 was released containing a resource package detailing what is changing and the impacts to staff. In the package there is an overview of the changes & impacts of all three SCRs (CA-293075, CA-296462, CA-296514) for 26.09 Workload Management Phase 2. There is also a dashboard for each SCR with further details of changes, impacted groups, and callouts on what is not changing. You can find the package on the CalSAWS Communications Portal or reach out to your County PPOC to share information with you.

Training Resources Coming Up: New Online Help pages for Reassignment Prioritization and updates to the Workload Reassignment Detail (CA-301573) will be available with the 26.09 Release. The Workload Reassignment Detail (CA-303445) & New Program Detail (CA-303058) WBTs will be updated in LMS*.

County Validation & Go-Live: Shout out to the selected County participants that are testing the Workload Management Phase 2 SCRs this month! Their testing of real scenarios will help prepare the teams for Go-Live. Reminder that Go-Live is September 21st, and the Workload Management team will be sharing additional resources leading up to Go-Live.

* Follow County process to request LMS access for users who need to be added.

