

Distribution Date	August 24, 2026
To	PPOC.All; TPOC.All; Committee.Imaging.All
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	End of Support – Imaging Scanner Ricoh fi-7160

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
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| ☐ General | ☐ Reports |
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| ☐ CF | ☐ Management |
| ☐ MC | ☐ Batch and Interfaces |
| ☐ CMSP | ☐ Fiscal |
| ☐ FC/KG/AAP | ☐ GA/GR |
| ☐ Child Care | ☐ Help Desk |
| ☐ WTW | ☒ Imaging |
| ☐ Other Program(s) _____ | ☐ Security |
| ☐ BenefitsCal | ☐ Task Management |
| ☐ Customer Correspondence | ☒ Technical |
| ☐ OCAT | ☐ Training |
| ☐ Other _____ | |

Description

Purpose

The purpose of this CIT is to inform counties that the Ricoh (formerly Fujitsu) fi-7160 scanner has been discontinued and is approaching end-of-life support for firmware and drivers by the manufacturer. The scanner no longer meets compatibility and minimum-security standards. To ensure compliance, this scanner will no longer be supported by CalSAWS as of April 30, 2027.

Background

To comply with current security standards, the Project requires scanners used by counties to be actively supported by the manufacturer. The Ricoh fi-7160 has been discontinued by the manufacturer and no longer meets the Project minimum security standards.

County Actions

Effective April 30, 2027, the CalSAWS Project will no longer provide Imaging support for Ricoh fi-7160 scanners. Counties should plan to replace their fi-7160 scanners by April 30, 2027, with new scanners that meet the minimum requirements:

	• Windows 11 compatible • Use current ISIS or TWAIN drivers Additional suggested considerations are in CIT 0069-26 Updated Scanner Compatibility Requirements. Counties are advised to share this guidance with appropriate IT and procurement staff to support planning activities. If you have questions on this CIT, please reach out to the Primary Contacts and cc your Regional Manager(s).
Primary Project Contact	Rhiannon Chin ChinR@CalSAWS.org
Backup Project Contact	Darcy Alexander AlexanderD@CalSAWS.org
Attachments	CIT 0150-26 Toolkit Compatible Scanners.xlsx
Communication Portal Link	 OR You may also retrieve the CIT document and attachments by following these steps: 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.