



California Statewide Automated Welfare System

A large, decorative graphic on the right side of the page consisting of several concentric circles in various shades of blue and teal. The word "Design" is centered within these circles in a white, sans-serif font.

Design

CA-260349

Generate a CalFresh Denial, Discontinuance and Change NOA for 'Gets Duplicate Aid'

DOCUMENT APPROVAL HISTORY

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Initial Draft

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CA-260349 – Generate a CalFresh Denial, Discontinuance and Change NOA for ‘Gets Duplicate Aid’

1 OVERVIEW

With this SCR, denial, discontinuance and change Notice of Actions (NOAs) will be generated when EDBC fails for status reason of ‘Gets Duplicate Aid’.

1.1 Current Design

System is currently generating a CalFresh (CF) Denial NOA only for Partial Approvals with status reason of ‘Gets Duplicate Aid’.

1.2 Requests

Generate a CalFresh Denial, Discontinuance and Change NOAs when EDBC has failure status reason of ‘Gets Duplicate Aid’.

1.3 Overview of Recommendations

1. Add denial, discontinuance and change NOAs when EDBC has failure status reason of ‘Gets Duplicate Aid’.

1.4 Assumptions

1. CF Denial NOA is generating for Partial Approvals with status reason of ‘Gets Duplicate Aid’.

2 RECOMMENDATIONS

2.1 Page Name – No Impact

2.2 Eligibility Rules Updates – No Impact

2.3 Batch Name – No Impact

2.4 Interface Name – No Impact

2.5 eHIT – No Impact

2.6 Update Action Fragments

2.6.1 Overview

Update denial, discontinuance and change action fragments in Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien.

Action Fragment Names and IDs: CF_DN_ACTION6 (ID: 4157), CF_TN_ACTION3 (ID: 4012), CF_CH_ACTION2 (ID: 4063)

State Form/NOA: CF 377.1A (8/24)

Known County NOA: CF 377.1A (8/24)

Current Program(s): CalFresh

Current Action Type: Denial/Discontinuance/Change

Current Fragment Level: Program

Currently Repeatable: No

Existing Languages: English, Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Loa, Russian, Tagalog, Vietnamese

2.6.2 Form/NOA Verbiage

Updated Languages:

Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien.

2.6.3 Form/NOA Variable Population

There is no update to the variable population.

2.6.4 Form/NOA Generation Conditions

There is no update to the generation conditions.

2.7 Update Message Fragments

2.7.1 Overview

Update denial and discontinuance message fragments in Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien.

Message Fragment Names and IDs: CF_DN_MESSAGE6 (ID: 8135),
CF_TN_MESSAGE4 (ID: 5016)

State Form/NOA: CF 377.1A (8/24)

Current Program(s): CalFresh

Current Action Type: Denial/Discontinuance

Current Fragment Level: Program

Currently Repeatable: No

Existing Languages: English, Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Loa, Russian, Tagalog, Vietnamese

2.7.2 Form/NOA Verbiage

Updated Languages:

Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien.

2.7.3 Form/NOA Variable Population

There is no update to the variable population.

2.7.4 Form/NOA Generation Conditions

There is no update to the generation conditions.

2.8 Generate a denial NOA for when EDBC has failure status reason of 'Gets Duplicate Aid'

2.8.1 Overview

Generate a new denial NOA when EDBC run has failure status reason of 'Gets Duplicate Aid'.

State Form/NOA: CF 377.1A (8/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type: Denial

Fragment Level: Person

Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: Non-Discrimination page will be visible

Languages: English, Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese, Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien

2.8.2 Form/NOA Verbiage

DESCRIPTION	TEXT
Static	The following individual(s) are ineligible because: <Person> Here's why: That (those) person(s) is (are) receiving CalFresh in another County or household. A person cannot be certified for CalFresh in more than one County or household in any month.

Technical Note: This verbiage already exists in snippet CF_AP_OVRLP_AID_F067 (ID:6043)

NOA Mockups/Examples: See Supporting Documents #1

2.8.3 Form/NOA Variable Population

1. Fragment Variable Population

Variable Name	Population	Formatting*
<Person>	Populate everyone with status reason of "Gets Duplicate Aid" separated by a comma. For example: "John Doe, Joe Doe"	Arial Font Size 10

2. Add Fragment Regulations

MPP §§63-300, 63-401, 63-402, 63-503

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page:

NOA - CF - DN – OVERLAPPING AID

NOA Title: CF_DN_NOA_TYPE,
NOTICE OF DENIAL OR
PENDING STATUS

NOA Title Requires Translations: N, we already have the translated files for all threshold languages.

NOA Footer: CF 377.1A (8/24)

4. **Add Manual NOA Details (CSF 192)**
NOA Reason Name: Overlapping Aid
NOA Action Type: Denial
NOA Program: CalFresh

2.8.4 Form/NOA Generation Conditions

1. **Add Fragment Generation**
This NOA reason will generate via EDBC when the following conditions are true:

For Ongoing Denials:

- Program is CalFresh
- Program status is 'Active'
- In the previous EDBC Benefit month, the individual does not have the same EDBC person status reason as the current EDBC Benefit month.
- An individual/Individuals are Denied with the failure reason of 'Gets Duplicate Aid' (CT73_GD)
- Partial Approval Notice did not generate.

For Intake:

- Program is CalFresh
- CalFresh program is 'Denied'
- An individual/Individuals are Denied with the failure reason of 'Gets Duplicate Aid' (CT73_GD)
- Partial Approval Notice did not generate.

Action Fragment: CF_DN_ACTION6 (ID: 4157)

Message Fragment: CF_DN_MESSAGE6 (ID: 8135)

2.9 Generate a discontinuance NOA for when EDBC has failure status reason of 'Gets Duplicate Aid'

2.9.1 Overview

Generate a new discontinuance NOA when CalFresh EDBC run has failure status reason of 'Gets Duplicate Aid'.

State Form/NOA: CF 377.4 SAR (8/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type: Discontinuance

Fragment Level: Person

Currently Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: Non-Discrimination page will be visible

Languages: English, Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese, Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien

2.9.2 Form/NOA Verbiage

DESCRIPTION	TEXT
Static	The following individual(s) are ineligible because: <Person> Here's why: That (those) person(s) is (are) receiving CalFresh in another County or household. A person cannot be certified for CalFresh in more than one County or household in any month.

Technical Note: This verbiage already exists in snippet CF_AP_OVRLP_AID_F067 (ID:6043)

NOA Mockups/Examples: See Supporting Documents #2

2.9.3 Form/NOA Variable Population

1. Update Fragment Variable Population

Variable Name	Population	Formatting*
<Person>	Populate everyone with status reason of "Gets Duplicate Aid" separated by a comma. For example: "John Doe, Joe Doe"	Arial Font Size 10

2. Add Fragment Regulations

MPP §§63-300, 63-401, 63-402, 63-503

3. Add NOA Title and Footer Reference for new Reason

NOA Reference on Document List Page:

NOA - CF - TN – OVERLAPPING AID

NOA Title: CF_TN_NOA_TYPE,

NOTICE OF ACTION

CALFRESH TERMINATION

NOA Title Requires Translations: N, we already have the translated files for all threshold languages.

NOA Footer: CF 377.4 SAR (8/24)

NOA Footer Requires Translations: N

4. Manual NOA Details (CSF 192)

NOA Reason Name: Overlapping Aid

NOA Action Type: Discontinuance

2.9.4 Form/NOA Generation Conditions

1. **Add Fragment Generation**

Generate this notice via EDBC when the following conditions are true:

- Program is CalFresh
- Program is Discontinued
- Individual/individuals are discontinued via EDBC with person status reason of 'Gets Duplicate Aid' (CT73_GD) in the current benefit month.

Action Fragment: CF_TN_ACTION3 (ID: 4012)

Message Fragment: CF_TN_MESSAGE4 (ID: 5016)

2.10 Generate a change NOA for when EDBC has failure status reason of 'Gets Duplicate Aid'

2.10.1 Overview

Generate a new change NOA when CalFresh EDBC run has failure status reason of 'Gets Duplicate Aid'.

State Form/NOA: CF 377.4 SAR (8/24)

NOA Template: CF_NOA_TEMPLATE

Program(s): CalFresh

Action Type: Change

Fragment Level: Person

Currently Repeatable: No

Include NA Back 9: Yes

Forms/NOAs Generated with this NOA: Non-Discrimination page should be visible as well.

Languages: English, Spanish, Arabic, Armenian, Chinese, Cambodian, Farsi, Hmong, Korean, Lao, Russian, Tagalog, Vietnamese, Hindi, Japanese, Punjabi, Thai, Ukrainian, Mien

2.10.2 Form/NOA Verbiage

DESCRIPTION	TEXT
Static	The following individual(s) are ineligible because: <Person> Here's why: That (those) person(s) is (are) receiving CalFresh in another County or household. A person cannot be certified for CalFresh in more than one County or household in any month.

Technical Note: This verbiage already exists in snippet CF_AP_OVRLP_AID_F067 (ID:6043)

NOA Mockups/Examples: See Supporting Documents #3

2.10.3 Form/NOA Variable Population

1. **Update Fragment Variable Population**

Variable Name	Population	Formatting*
<Person>	Populate everyone with status reason of "Gets Duplicate Aid" separated by a comma. For example: "John Doe, Joe Doe"	Arial Font Size 10

2. **Add Fragment Regulations**

MPP §§63-300, 63-401, 63-402, 63-503

3. **Add NOA Title and Footer Reference for new Reason**

NOA Reference on Document List Page:

NOA - CF - CH – OVERLAPPING AID

NOA Title: CF_CH_AR_NOA_TYPE (ID: 3104),
CALFRESH NOTICE OF
CHANGE FOR SEMI-ANNUAL
REPORTING HOUSEHOLD

NOA Title Requires Translations: N, we already have the translated files for all threshold languages.

NOA Footer: CF 377.4 SAR (8/24)

NOA Footer Requires Translations: N

4. **Manual NOA Details (CSF 192)**

NOA Reason Name: Overlapping Aid

NOA Action Type: Change

NOA Program: CalFresh

2.10.4 Form/NOA Generation Conditions

1. **Add Fragment Generation**

Generate this notice via EDBC when the following conditions are true:

- Program is CalFresh
- Program is Active
- There is at least one person with person status reason of 'Gets Duplicate Aid' (CT73_GD) in the current benefit month but did not have it in the prior EDBC benefit month.

Action Fragment: CF_CH_ACTION2 (ID: 4063)

Message Fragment: CF_CH_TN_DN_MESSAGE (ID: 5155)

2.11 Report Name – No Impact

2.12 Data Warehouse Name – No Impact

2.13 Data Change – No Impact

2.14 Automated Regression Test – No Impact

3 SUPPORTING DOCUMENTS

NUMBER	FUNCTIONAL AREA	DESCRIPTION	ATTACHMENT
1.	NOA	Denial NOA mockup for when program is denied with 'Gets Duplicate Aid'	CF_Denial_NOA_Mockup.pdf
2.	NOA	Discontinuance NOA mockup for when program is discontinued with 'Gets Duplicate Aid'	CF_Disc_NOA_Mockup.pdf
3.	NOA	Change NOA mockup for when at least a person in the program is active and at least one person is discontinued with 'Gets Duplicate Aid'	CF_Change_NOA.pdf

4 OUTREACH

N/A

5 APPENDIX

N/A