

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	9/8/2026
Title	Add Homeless checkbox to Individual Demographics

Region #: 3	County Name: Humboldt	
Submitter: Jennifer Marks	Email: jmarks@co.humboldt.ca.us	Phone: (707)497-8739

Program(s) Impacted:			
☐ Adoptive Services	☐ ARC	☒ CalFresh	☐ Cal-Learn
☐ CalWORKS / RCA	☐ CAPI	☐ Child Care	☐ CMSP
☐ Foster Care	☐ GA/GR	☐ GAIN/REP/WTW	☐ GROW
☐ Kin-GAP	☐ Medi-Cal / RMA	☐	☐
☒ Other – specify: could be used in any report that needs to track homeless clients			

Area(s) Impacted:			
☐ Call Center	☐ Case Assignment	☐ Central Print	☐ Client Correspondence
☒ Eligibility	☐ Fiscal / Collections	☐ Hearings	☐ Imaging
☐ Lobby Management	☒ Reports	☐ Resource Data Bank	☐ Schedule Appt
☐ Security	☐ Self Service Portal	☐ Special Investigation	☐ Task Mgmt
☐ Time Limits	☐ Training		
☐ Interface(s) – specify:			
☐ County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify:			

CalSAWS | Enhancement Request (CER)

☐ Other – specify:

Justification / Request Summary: Add a checkbox for homeless individuals on Individual Demographics

Issue: Currently when a client is both homeless and living on a reservation, the Living Arrangements page allows only one status or the other. This means that CalSAWS cannot grant both the Restaurant Meals Program (RMP) and a two-year certification without manual workarounds.

There is also no way, other than the Living Arrangements page, to run a report to find all clients who are homeless. CA-264165 is going to use the Living Arrangements page, but that is not always accurate if the Living Arrangement is entered as something other than Homeless when the client has two statuses.

Proposed Recommendation: Add a checkbox to the Individual Demographics page for "Individual is homeless for reporting purposes" or "Individual lacks a fixed nighttime residence" that can be used when the Living Arrangements needs to Native American Reservation, or for using in reports, such as the in-process SCR CA-264165.

Priority/Implementation Consideration(s):

CalSAWS Response:

CalSAWS | Enhancement Request (CER)

CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	