CalSAWS

CalSAWS Risk Management Group RMG Report

August 12, 2026

LIST OF OPEN RISKS

Risk 102 - Lack of annual project funding may cause schedule delay or reduction in scope for CalSAWS & other projects

Risk 324 - Delay in communication may impact CalSAWS participation in the process simulation activity prior to the pilot go-live

Risk 326 - Lack of timely policy guidance may impact Medi-Cal HR1 delivery schedule

Risk 327 - Limited Availability of Deloitte Staff May Impact the BenefitsCal Transition Schedule

Risk 328 - Lack of Availability of Deloitte Offshore Resources May Impact Transition of Development KT/JS Activities

Risk 330 - Current BenefitsCal system performance may not meet the new SLA performance standards set in the new contract

Risk 332 - Limited County Review Capacity May Impact Analytics Modernization Delivery Schedule

Risk 333 - Inclusion Of CMS Verify Lawful Presence (Vlp) Service In 26.09 May Impact Ability to Implement Medi-Cal Eligibility System Changes

Risk 334 - Lack Of Transmitting Foster Care Vendor Information to CalSAWS Increases County Vendor Maintenance

Risk 336 - Move Of Database Servers to Oracle Databases@Aws May Result In User Impact

Risk 338 - Replacement Of Identify Access Management Solution May Result In User Access Issues End of Life

Risk 339 - Delays In Sonarqube Provisioning or Deployment in Sonarcloud May Impact BenefitsCal Transition Cutover Date

LIST OF NEW RISKS

No new risks.

LIST OF OPEN ISSUES

Issue 329 - Delay in Providing Accenture Team Timely Access May Impact BenefitsCal Transition Activities

Issue 341 - A delay in Power BI availability in for the M&E team has adversely impacted Data Visualization Design, Development, and Testing timelines (Dev & QA Environment)

GENERAL ANALYSIS

The overall average Project risk exposure level, due to twelve open risks and two open issues, is now at 1.4.

The following charts summarize various aspects of these risks and issues. Figure 1 Risk/Issue Exposure Levels plots the risk numbers and their corresponding risk exposures and shows the progression from lowest probability/ risk exposure to highest. Most of the risks have a probability of occurring equal to or less than 50%. Figure 2 shows the trend of risk/issues counts and overall average project risk exposure over the past year. There are seven risks at Medium risk level, and one at High. Figure 5 Count of Open Risks with Trigger Dates Within Risk Horizon Categories shows that there are nine risks having trigger dates occurring within the next 90 days (Near Horizon).

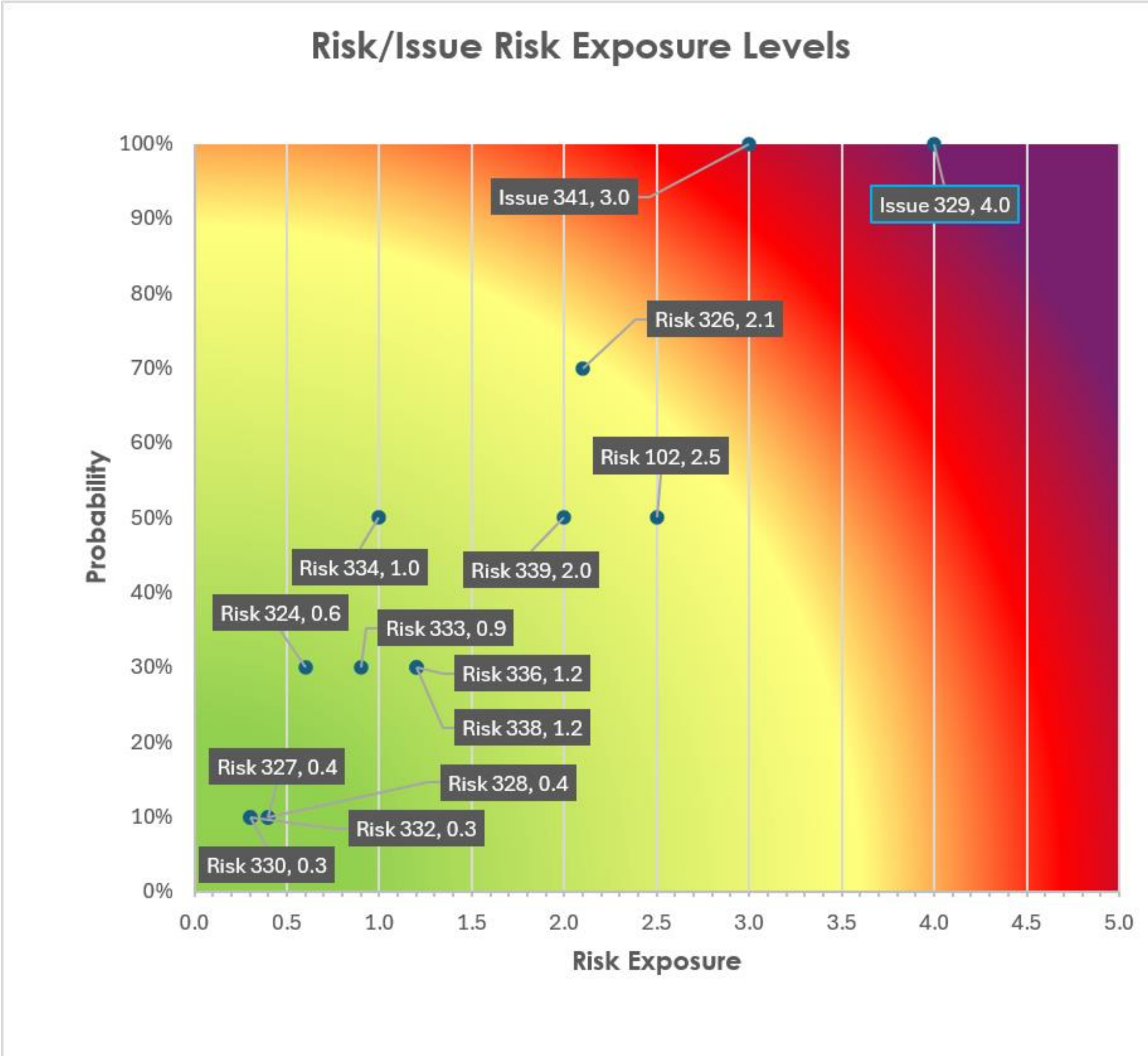

Figure 1 Risk and Corresponding Risk Exposure

Probability	Impact					
		1 Minimal	2	3	4	5 Unacceptable
	90% Near Certainty	(0.9)	(1.8)	(2.7)	(3.6)	(4.5)
	70% Highly Likely	(0.7)	(1.4)	(2.1)	(2.8)	(3.5)
	50% Possible	(0.5)	(1.0)	P (1.5)	(2.0)	(2.5)
	30% Unlikely	(0.3)	(0.6)	(0.9)	(1.2)	(1.5)
	10% Highly Unlikely	(0.1)	(0.2)	(0.3)	(0.4)	(0.5)
	Legend	Low		Medium		High

Figure 2 Overall Risk Level and Numerical Analysis

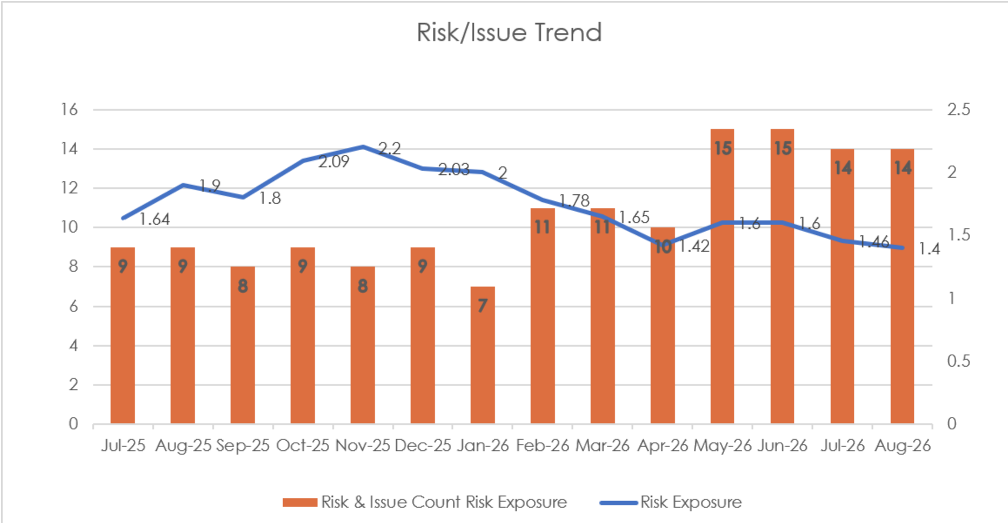

Figure 3 Probability / Impact

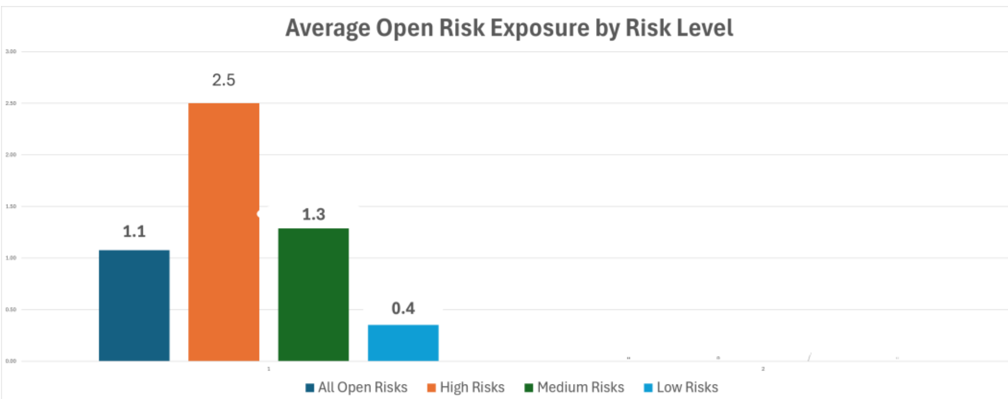

Figure 4 Avg of Open Risk Exposures within Risk Level Category

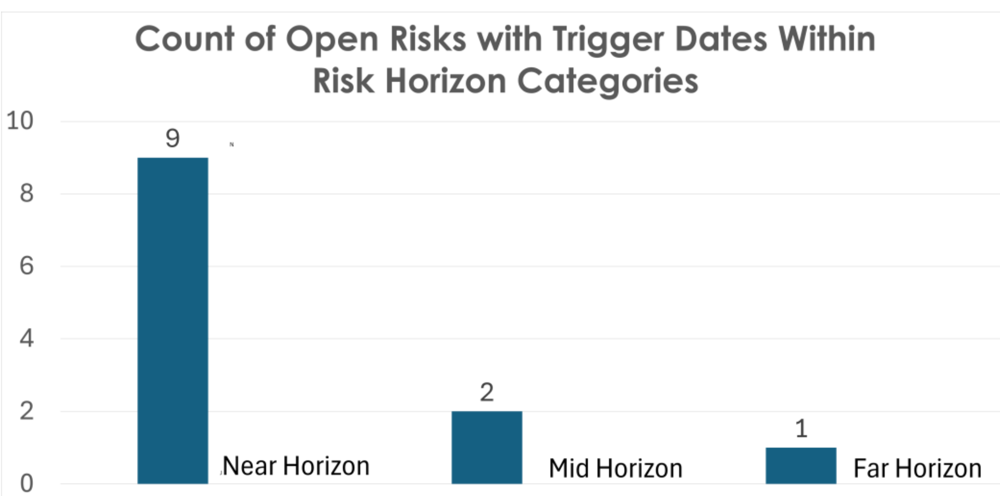

Figure 5 Count of Open Risks with Trigger Dates Within Risk Horizon Categories

CalSAWS Maintenance and Operations

RISK 102 - LACK OF ANNUAL PROJECT FUNDING MAY CAUSE SCHEDULE DELAY OR REDUCTION IN SCOPE FOR CALSAWS & OTHER PROJECTS

Description	Owners
The project is subject to state funding approval each year. State general fund payments may be deferred, or budget cuts may cause schedule delays, scope reductions, or staff reductions	Holly Murphy

Level	Trending	Early Impact Date	Trigger Date
High	Downward	1/15/2027	7/1/2027

Latest Status Notes
▪ June 24, 2026: Adjusted risk to 50% probability (possible) reducing risk exposure to 2.5. CPMO continues to monitor ▪ May 28, 2026: All funding has been confirmed in the May Revise, therefore adjusted risk to trending down for the new fiscal year. CPMO continues to monitor progress of the Annual OAPDU. ▪ May 4, 2026: CPMO continues to monitor progress of the Annual OAPDU through federal review, and will confirm requests through the May Revise.

Current Mitigation Plan
Consortium PMO will monitor actual and projected costs against plan to assess utilization and monitor new funding needs for future funding requests as part of standard processes and apply updates per State schedule: ▪ Verify monthly updates to the State's Master Automation Effort Tracker to identify gaps– Ongoing Monthly ▪ Prepare and submit Automated Budget Questionnaire (ABQ) – August/February ▪ Coordinate with State partners to address comments and questions – Fall and Spring budget cycles ▪ Verify proposed budget – January/May ▪ Address funding gaps – February/June

CalSAWS Maintenance and Operations

RISK 324 - CARES - DELAY IN COMMUNICATION MAY IMPACT CALSAWS PARTICIPATION IN THE PRODUCTION SIMULATION ACTIVITY PRIOR TO THE GO-LIVE.

Description	Owners
Production Simulation prior to pilot go-live was paused. Production Simulation replaces process Simulation. Recently the CARES project secured a vendor to support this activity. This has impacted production simulation timeline, resources, environment availability, and data compliance.	Deanna Rotert, Rachel Hernandez, Jerald Nielson, Ramya Raghunathan

Level	Trending	Early Impact Date	Trigger Date
Medium	**Downward**	**8/16/2026**	**9/7/2026**

Latest Status Notes

- 8/10:
  - CalSAWS data refresh in the Prod Sim environment has been postponed to the week of September 22-26 to align with CARES refresh timeline. This minimizes the impact on county testing in the environment.
  - This risk remains open for continued monitoring and tracking against production simulation activities.
- 6/29:
  - Prod Sim - county executions officially began 6/22
  - Case Links enabled and shared with the Counties as a testing resource
  - CalSAWS requested participant POCs, county wise, from CARES to share with the county staff for collaboration during Prod Sim. CARES evaluation is in progress.
  - This risk remains open for continued monitoring and tracking against production simulation activities.
- 6/1:
  - Significant progress has been made for Prod Sim environment readiness to support county executions.
    - Staff onboarding is in progress. ETA 06/05.
    - CalSAWS Staff Kick Offs – 5/19 and 06/02
    - Execution Begins 06/08 (CARES projected moved the execution begin date from 06/01 to allow time for CARES environment readiness)
    - Case Links Enabled in Prod Sim 5/31
    - Support Hours Established
    - CalSAWS API smoke testing is in progress. CARES API testing support is in progress
- This risk remains open for continued monitoring and tracking against production simulation timelines.

Current Mitigation Plan
Updated Risk Mitigation for Production Simulation: 5/15 Finalize Production Simulation approach for CalSAWS Participants in CalSAWS ▪ Prod Sim Support Structure ▪ 5/19 and 5/28 onboard CalSAWS participants and share OCM Resources and training materials ▪ Support Office Hours ▪ Findings reporting process- leveraging EUST 3 approach Continue to collaborate with CARES to develop shared timelines and milestones for coordinated county

CalSAWS Transition Risk

RISK 326 - LACK OF TIMELY POLICY GUIDANCE MAY IMPACT MEDI-CAL HR1 DELIVERY SCHEDULE

Description	Owners
IF policy guidance, project planning and delivery timelines are not met, THEN the CalSAWS and BenefitsCal system delivery may be delayed. Effective October 1, 2026 through January 1, 2027, House Resolution 1 (HR1) introduces several Medi-Cal policy changes, including new work requirements, moving from annual to six-month redetermination, for specific populations, an amended definition of Qualified Non-Citizens, and reduced retroactive Medi-Cal period. These changes add complexity to how individual and household details are used when determining eligibility, impacting county intake, change reporting, and renewal processes. Implementation depends on CMS guidance, which is pending. The redetermination and work requirement policy changes must be implemented by the January 1, 2027 effective date. The changes above will affect several areas within CalSAWS and BenefitsCal, as well as county operations. Without timely policy guidance, project planning and delivery timelines may be affected. To help manage these risks, the following mitigation efforts have been put in place.	Pragati Sharma , Jerald Nielson, Melissa Mendoza, Emmeil Davis

Level	Trending	Early Impact Date	Trigger Date
Medium	**Downward**	**6/12/2026**	**8/14/2026**

Latest Status Notes
▪ 8/10/2026 - Risk trending downward from 2.8 to 2.1. Risk Trigger date changed from 7/27 to 8/14/2026. Final content revisions in app dev. CalSAWS/CalHEERS integrated test in progress. CalHEERS has extended integrated test by 1 week. ▪ 6/1/2026 - Added BenefitsCal 26.11 Design completion to 7/31/2026. Updated 26.09 final forms to 6/19/2026 (WR Application Insert finalization). Updated Early Trigger and Risk Trigger dates. Updated the 26.09 Design completion to 5/12 due to QNC phase II design that is being finalized. ▪ 5/3/2026 – Updated Early Trigger and Risk Trigger dates. Extended 26.09 final forms and NOAs to 5/8/2025 due to QNC related NOAs. CalSAWS Design to extended to 5/15/2026.

Current Mitigation Plan

- Use an Agile SDLC approach per agreement with DHCS, CalHEERS, and CalSAWS – Completed;
- Create delivery schedule, including cross-organization dependencies (e.g., CalSAWS Project, DHCS, CalHEERS, and BenefitsCal) - Completed;
- DHCS to provide final policy – Due Date:
  - 26.06: 3/20/2026 - Completed,
  - 26.09: 12/31/2025 - Completed;
  - 26.09 QNC: 8/28/2026 – In Progress;
- DHCS to provide final forms and NOAs – Due Date:
  - 26.06: 3/27/2026 - Completed,
  - 26.09: 6/19/2026 – Completed;
- Complete CalSAWS Design – Due Date:
  - 26.06: 1/15/2026 – Completed,
  - 26.09: 6/22/2026 - Completed;
- Complete BenefitsCal Design –
  - 26.06: 3/27/2026 - Completed,
  - 26.09: 5/29/2026 - Completed,
  - 26.11: 8/28/2026 - In Progress;
- Complete Integration Test:
  - 26.06: 5/22/2026 - Completed;
  - 25.09: 8/28/2026 - In Progress;
- Complete System Test – Due Date:
  - 26.06: 5/29/2026 - Completed,
  - 26.09: 9/4/2026 - In Progress;
- Complete BenefitsCal System Test:
  - 26.06: 6/19/2026 - Completed;
  - 26.09: 9/11/2026;
- Distribute enhanced project communications - Ongoing

CalSAWS Transition Risk

RISK 327 - LIMITED AVAILABILITY OF DELOITTE STAFF MAY IMPACT THE BENEFITSCAL TRANSITION SCHEDULE

Description	Owners
If Deloitte staff has limited availability to provide support of the overall Transition Knowledge Transfer (KT) then this will delay the timely completion of BenefitsCal transition by the end of July 2026. The transition schedule impact would be for the following phases: KT (Feb-Apr), Job Shadow (Mar-Jun) and Reverse Shadow (RS) (March-July).	Lulu Fou, Jim Yemm, Yong Vangbliayang, Onur Senman, Pandu Gupta, Liji Joseph

Level	Trending	Early Impact Date	Trigger Date
Low	**Remains same** ⟷	**3/9/2026**	**7/31/2026**

Latest Status Notes
▪ 7/30/2026: Cutover will be completed on 7/31/2026. Recommend retire risk for August RMG. ▪ 7/20/2026: There were 2 additional RJS sessions added reporting week of 7/19. Expected the RJS to be completed by 7/24 and extended the risk trigger date to 7/31. ▪ 6/29/2026: Risk reduced to low as 100% of KT and 100% of JS has been completed. Accenture has received 131 of 133 documents requested (98%). 445 out of 460 Action Items completed (97%). Less dependency on Deloitte during RJS phase.

Current Mitigation Plan
Fulfill the document request list (provided on 1/26/2026) as soon as possible in order for Accenture to develop the KT plan. There is a dependency on the document requests/actions list in order to develop the KT plan. The KT plan will lay out the KT session requests in order for Deloitte to assign participants to the KT sessions. Action for Deloitte team to provide the dates for remaining KT sessions and review the overlap against the JS sessions that will commence in March for the SCR, Support Services and Security workstreams. Review that Deloitte Team will be able to support the parallel KT and JS activities and action all the follow-up take away from the KT sessions without impact BenefitsCal Operations or the BenefitsCal Transition timeline completion by end of July 2026. Accenture will be providing the Knowledge Transfer (KT) and Job Shadow (JS) plans for Deloitte to review and schedule participants availability. This collaborative KT scheduling approach will allow Deloitte staff to balance both BenefitsCal commitments and support the BenefitsCal Transition. In addition, propose recording JS sessions that does not contain production data.

CalSAWS Transition Risk

RISK 328 - LACK OF AVAILABILITY OF DELOITTE OFFSHORE RESOURCES MAY IMPACT TRANSITION OF DEVELOPMENT DURING TRANSITION

Description	Owners
If the Deloitte offshore team is unable to participate in Knowledge Transfer (KT), Job Shadow (JS) and Reverse Job Shadow (RJS) for the SCR workstream (development and test) then this may delay the completion of BenefitsCal Transition by the end of July 2026.	Lulu Fou, Jim Yemm, Yong Vangbliayang, Onur Senman, Pandu Gupta, Liji Joseph

Level	Trending	Early Impact Date	Trigger Date
Low	**Remains same** ⟷	**3/9/2026**	**7/31/2026**

Latest Status Notes
▪ 7/30/2026: Cutover will be completed on 7/31/2026. Recommend retire risk for August RMG. ▪ RJS is expected to complete by 7/24/2026. Risk trigger date moved to July 31, 2026. ▪ 6/29/2026: Risk remains Low. 131 out of 133 documents received (98%), KT and JS completed at 100%. Less dependency on Deloitte during RJS phase.

Current Mitigation Plan
Deloitte to provide offshore resources to participate in Knowledge Transfer (KT) session for offshore development work upon Accenture providing the KT Plan. Accenture shared the initial KT and JS plans with Deloitte. The initial target per Deloitte is to provide offshore KT before 10:30 a.m. Monday - Friday, to be confirmed once scheduling confirmed. Accenture will be shifting some of our onshore staff schedule to accommodate the JS sessions that will occur during the late evenings/early morning during when the Deloitte offshore team will be working.

CalSAWS Transition Risk

RISK 330 - CURRENT BENEFITSCAL SYSTEM PERFORMANCE MAY NOT MEET THE NEW SLA PERFORMANCE STANDARDS SET IN THE NEW CONTRACT

Description	Owners
Current BenefitsCal System performance may not meet the new Service Level Agreement (SLA) performance standards set in the new contract, which would require system performance enhancements to be developed in coordination with BenefitsCal policy and enhancement schedules. This could pose change scheduling delays depending on the volume of changes needed to align to the new SLAs. The transition is scheduled to finalize on 7/31/2026 at which time the new SLAs would be able to begin.	Dana Peterson, Jason Horton, Robert Lusk, Jerald Nielson, Rahul Upadhyay, Pandu Gupta

Level	Trending	Early Impact Date	Trigger Date
Low	**Remains same** ⟷	**3/27/2026**	**7/31/2026**

Latest Status Notes

- 7/28/2026 and 8/10/2026: System performance continues to remain in line with the new performance metrics under the new contract for the 26.07 Release (deployed July 19, 2026). During transition, it was discovered that the production and lower environments have no automated alerts to notify the ProdOps team of system availability. The new contract has an availability SLA for production and certain lower environments. SCR CSPM-84965 will track the changes to set up automated monitoring and alerting of production and the lower environments so that the team will be notified when system availability is experiencing issues. Recommend moving this transition risk to the M&O phase and changing the M&O Risk Impact probability 30% * Impact to 5 (unacceptable) = 1.5 MEDIUM RISK
- 6/29/2026: Continue to monitor and risk level remains low.
- 5/26/2026: Continue to monitor and risk level remains low.

Current Mitigation Plan

Conduct a comprehensive assessment of current system performance against new SLA requirements. If gaps are identified, develop and implement targeted remediation actions such as infrastructure upgrades, code optimization, or query tuning to ensure compliance with SLA standards.

CalSAWS Maintenance and Operations

RISK 332 - LIMITED COUNTY REVIEW CAPACITY MAY IMPACT ANALYTICS MODERNIZATION DELIVERY SCHEDULE

Description	Owners
The Analytics Modernization project timeline requires county users to actively participate, review designs, and complete validation at a cadence of ~10–15 reports per week. If this review capacity is not maintained due to limited availability or delayed feedback cycles then development and release timelines may be impacted.	Deven Dharm, Surabhi Daharwal, Sukhman Tiwana, Robert Lusk, David Bruhn, Pandu Gupta

Level	Trending	Early Impact Date	Trigger Date
Low	Remains same ⟺	5/21/2026	9/23/2026

Latest Status Notes

- 8/10/2026 [M&E Team]: The Risk Description was updated to match the CPMO team standards. 8/5/2026 [M&E Team]: Updated the Risk Trigger Date to match Case Characteristics design approval. 7/7/2026: Per discussion with the M&E team, the risk trigger date has been updated to 8/6/2026 to align with the expected completion of the Continuing Eligibility module design.
- 6/29/2026 [M&E Team]: Updated the completion date to 8/20/26 because of projected design completion for Case Characteristics.
- 6/1/2026: Intake/Application subject area design review and approval activities are completed as of 6/1/2026. Updated the Risk Trigger Date to 7/23/2026 to start tracking the Continuing Eligibility subject area's design review and approval activities.

Current Mitigation Plan

- Group reports into logical review batches.
- Perform detailed internal reviews with the Policy & Design, Data Integration and QA teams.
- Establish a structured review cadence.
- Schedule review sessions in advance.
- Provide clear review timelines and expectations to county workgroup participants.
- Escalate delays early through governance channels if review cycles fall behind schedule.
- For Intake/Application module, Design Review Completion - Target date: 6/1/2026 [Completed]
- Test Validation Completion - Target date: 9/11/2026 [In Progress]

Current Mitigation Plan
▪ For Continuing Eligibility module, Design Review Completion - Target date: 8/6/2026 [In Progress] ▪ Test Validation Completion - Target date: TBD ▪ For Case Characteristics module, Design Review Completion - Target date: 9/23/2026 ▪ Test Validation Completion - Target date: TBD ▪ For Productivity module, Design Review Completion - Target date: TBD ▪ Test Validation Completion - Target date: TBD

CalSAWS Transition Risk

RISK 333 - INCLUSION OF CMS VERIFY LAWFUL PRESENCE(VLP) SERVICE IN 26.09 MAY IMPACT ABILITY TO IMPLEMENT MEDI-CAL ELIGIBILITY SYSTEM CHANGES

Description	Owners
IF new VLP version with QNC changes requires additional system updates, THEN the existing 26.09 policy clarifications, designs, test scenarios, and schedule may be impacted. Centers for Medicare & Medicaid Services(CMS) released a new Verify Lawful Presence (VLP) Service Suite 37.1 version 2 on 2/12/2026 that includes statutory Medi-Cal eligibility changes required for HR 1 Qualified Non-Citizens (QNCs) effective 10/1/2026 and planned for CalSAWS 26.09 release. If the new VLP version with QNC changes are included in the already planned CalSAWS 26.09/CalHEERS 26.9 release at such a late stage then CalSAWS will be required to implement additional system updates in a compressed delivery schedule which may impact existing policy clarifications, designs, test scenarios, and schedule.	Sharon Teramura, Pragati Sharma, Emmeil Davis

Level	Trending	Early Impact Date	Trigger Date
Medium	**Downward**	**6/15/2026**	**8/14/2026**

Latest Status Notes

- 8/5/2026 - Risk trending downward with Risk Exposure changed from 1.5 to 0.9. CalSAWS/CalHEERS Integration Test extended from 8/14 to 8/21/2026 due to CalHEERS delay in VLP QNC test start. Updated Risk Trigger Date to 8/14/2026.
- 5/28/2026 - Mitigation Plan on track. Updated Early Impact Date to 6/15/2026 and Risk Trigger Date to 7/10/2026. Risk trending downward with Risk Probability reduced from 70% to 50%, and Risk Exposure reduced from 2.1 to 1.5.
- 5/3/2026 - Extended design and test plan dates into May due to additional scope identified during CalHEERS VLP design.

Current Mitigation Plan

- Assess CalSAWS release plan with DHCS and CalHEERS – Due Date: 3/20/2026: - Completed
- Create delivery schedule, including cross-organization dependencies (e.g., CalSAWS Project, DHCS, CalHEERS) – Due Date: 5/15/2026 - Completed
- Approved CalHEERS Design – Due Date: 5/25/2026 – Completed
- Complete Integrated CalHEERS Test Plan – Due Date: 5/15/2026 - Completed

CURRENT MITIGATION PLAN

- Complete CalSAWS Design – Due Date: 5/29/2026 – Completed
- Assess scope and resource needs post-CalSAWS 26.09/CalHEERS 26.9 to December 31, 2026 – Due Date: 7/15/2026 - Completed
- Complete CalSAWS/CalHEERS Integration Test - Due Date: 8/21/2026 - In Progress

Maintenance and Enhancements

RISK 334 - LACK OF TRANSMITTING FOSTER CARE VENDOR INFORMATION TO CALSAWS INCREASES COUNTY VENDOR MAINTENANCE

Description	Owners
Current issue: Right now, placement updates are tied to vendor/resource that does not include a unique identifier. Because of that, when vendor/resource information is updated, it can apply to multiple placements tied to that same vendor/resource—causing duplicate or unintended updates. Proposed solution: The development of a Vendor API would include a unique CalSAWS Vendor/Resource ID. That ID would act as the matching link, so updates would apply only to the correct placement, avoiding duplication. This risk applies to57 counties and excludes LA.	Deanna Rotert, Rachel Hernandez, Jerald Nielson, Ramya Raghunathan

Level	Trending	Early Impact Date	Trigger Date
Medium	**Remains same** ⟺	**11/2/2026**	**12/1/2026**

Latest Status Notes
▪ 6/29: No recent updates. Risk remains open to track the strategic solution for receiving vendor information for the 57 counties post v1. Solution sessions to begin with CARES later in the year when V1 priorities are complete for October go-live. ▪ 6/1: Risk remains open to track the strategic solution for receiving vendor information for the 57 counties post v1. Solution sessions to begin with CARES later in the year when V1 priorities are complete for October go-live.

Current Mitigation Plan
▪ The CalSAWS project team will: Provide counties with guidance and suggested options for manually maintaining vendors (resources).

M&O Production Risk

RISK 336 - MOVE OF DATABASE SERVERS TO ORACLE DATABASES@AWS MAY RESULT IN USER IMPACT

Description	Owners
If database server configurations are not effectively identified, implemented and tested, and the mitigation plan is not effective, users could experience CalSAWS system outages or poor system performance.	Michael Johnson, Robert Lusk, Thomas Weitzel

Level	Trending	Early Impact Date	Trigger Date
Medium	**Remains same** ⟷	**7/31/2026**	**9/4/2026**

Latest Status Notes

- 6/25/26 - Project plan is completed. Testing runs with M&E partner have successfully completed. The servers to support the release are stood up and data is being loaded. An additional performance test had been requested to run online transactions during execution of a batch job. This testing was not part of the original plan and could not be accommodated with the current testing tool. As it relates to the risk mitigation plan:
  - Constructing a detailed project plan to include testing for functionality, performance, batch and connectivity. - Complete
  - Engaging in multiple testing runs in partnership with the M&E vendor. - Complete

Current Mitigation Plan

- Constructing a detailed project plan to include testing for functionality, performance, batch and connectivity.
- Engaging in multiple testing runs in partnership with the M&E vendor.
- Incorporating the new database server into the release such that development and release testing cycles make use of the new technology.
- Determining the rollback plan in the case of unexpected significant problems.

Infrastructure

RISK 338 - REPLACEMENT OF IDENTIFY ACCESS MANAGEMENT SOLUTION MAY RESULT IN USER ACCESS ISSUES

Description	Owners
If user journeys are not effectively identified, implemented and tested, and the mitigation plan is not effective, users could experience access issues to systems that are authenticated using the CalSAWS IAM.	Igor Pryakhin, Joseph Nelson, Thomas Weitzel

Level	Trending	Early Impact Date	Trigger Date
Medium	**Remains same** ⟷	**7/31/2026**	**10/23/2026**

Latest Status Notes

- 6/25/26 - Testing environment has been stood up. As it relates to the mitigation plan:
  - Constructing a detailed project plan to include testing for each system across the CalSAWS vendor partners - Pending partners finalizing project plans based on the agreed upon rollout timing
  - Engaging multiple stakeholders in Discovery workshops to identify user journeys to inform the project plan and inform the other vendors - Complete
  - Extending the testing period to provide additional time for CalSAWS core system and BenefitsCal - Complete (The rollout timing has been agreed upon and resulted in additional time for updates and testing.)
- 6/15/26 - Discovery workshops have completed. The project plan is being updated to reflect the agreed upon rollout plan. M&E and BenefitsCall partners are developing their schedules. Environments are being built for testing.

Current Mitigation Plan

- Constructing a detailed project plan to include testing for each system across the CalSAWS vendor partners
- Engaging multiple stakeholders in Discovery workshops to identify user journeys to inform the project plan and inform the other vendors
- Extending the testing period to provide additional time for CalSAWS core system and BenefitsCal
- Determining the rollback plan in the case of unexpected significant problems.

CalSAWS Transition Risk

RISK 339 - DELAYS IN SONARQUBE PROVISIONING OR DEPLOYMENT IN SONARCLOUD MAY IMPACT BENEFITSCAL TRANSITION CUTOVER DATE

Description	Owners
The current approach for code quality scanning through SonarQube is architected through a Deloitte owned server and license. Neither the server nor the license will be transferred to the project as a part of transition activities. At the request of Consortium and QA, high-level estimates were provided for 3 options of a new implementation of SonarQube in BenefitsCal. The option selected was to pursue estimates of SonarQube within the SonarCloud for use in BenefitsCal, ongoing. Depending on the timing of gaining full approval of the approach, setup of the SonarCloud instance, and configuration of the current scanning rules in the new instance, there may be a risk that sufficient validation of the setup would not be completed prior to transition cutover.	Jason Horton, Rahul Upadhyay, Danielle Benoit, Pandu Gupta, Michael Johnson, Thomas Weitzel

Level	Trending	Early Impact Date	Trigger Date
Medium	**Remains same** ⟷	**6/19/2026**	**7/30/2026**

Latest Status Notes
▪ 7/29/2026 - Closed. Recommend retire risk. ▪ 7/27/2026 - The SonarQube Cloud output vs. Deloitte SonarQube Server output are the same for the back-end repo in Bitbucket. Currently lin the process of checking the frontend repo settings with the Deloitte Team. ▪ 7/17/2026 - The team configured the SonarQube Cloud with the extracted rules from the Deloitte SonarQube Server and has configured the scans to successfully run against the frontend and backend repos in Bitbucket. Next steps are to validate output by comparing them against the SonarQube server executions.

Current Mitigation Plan
▪ Initiate a procurement quote of SonarQube license and SonarCloud deployment with Gainwell – 4/29/2026 (RITM0112094) ▪ Initiate Architecture Review Board process to obtain approval of the integration of SonarCloud implementation of SonarQube scanning (Accenture) – 6/4/2026 (email sent to Sandeep to review off cycle) ▪ Procure SonarQube in SonarCloud (Gainwell) – 6/19/2026 ▪ Stand up and configure extracted Sonar ruleset into SonarCloud (Accenture) - 7/1/2026 5. Create a testing/validation plan to compare code scans using current SonarQube server vs the new SonarCloud instance (Accenture and Deloitte) – 7/1/2026

Transition

ISSUE 329- BENEFITSCAL TRANSITION HAS BEEN DELAYED BY LACK OF ACCESS TO THE DEVELOPMENT DATABASES FOR OFFSHORE RESOURCES

Description	Owners
Access to BenefitsCal databases is critical for transition activities. Developers and testers require access to the database to make changes related to change requests and defect fixes, validate data model for design, and validate functionality during test activities. The BenefitsCal Databases are currently only accessible through workspaces within the BenefitsCal AWS instance. The incoming Accenture team is utilizing AWS workspaces created within the CalSAWS AWS instance, which are currently unable to reach the RDS databases in the BenefitsCal AWS instance. Without access to the RDS development databases, the offshore team is unable to completely develop/test changes, which forces database aspects of RJS activities planned to be done by offshore onto the onshore team.	Jason Horton, Rahul Upadhyay, Robert Lusk, Pandu Gupta, Michael Johnson, Lulu Fou

Priority	Date Identified	Resolution Due Date	Escalation Date
High	6/19/2026	7/17/2026	6/19/2026

Latest Status Notes
▪ 7/30/2026 - Recommend close issue to RMG. ▪ 7/15/2026 - Issue Resolved. Accenture Offshore Team has confirmed successful access to the BenefitsCal database. This issue is recommended to be closed at the August RMG meeting. ▪ 7/14/2026 - eTCAB is pending 7/15. Upon approval the change will be implemented by Friday 7/17 (new target closure date).

Current Issue Resolution Plan
An approach to create a connection between the CalSAWS workspace and the BenefitsCal AWS Dev RDS has been vetted and submitted to ARB. Once ARB approval has been obtained, the change will be taken through FinOps and Tech CAB for implementation, which will allow the offshore developers and testers to access the development databases.

M&O

ISSUE 341- A DELAY IN POWER BI AVAILABILITY IN FOR THE M&E TEAM HAS ADVERSELY IMPACTED DATA VISUALIZATION DESIGN, DEVELOPMENT, AND TESTING TIMELINES (DEV & QA ENVIRONMENT).

DESCRIPTION	OWNERS
A fully procured Power BI product is not available in the Dev and QA environments, causing impacts to Data Visualization Design, Development, and Testing timelines. Without finalized procurement, the Power BI tenant and Dev environment cannot be provisioned, blocking the Data Visualization team from starting application design, build, and testing. If the Dev environment build (including data ingestion) is not complete by the 4/29/2026, downstream Stage 1 milestones are at risk: Architecture & Design 1 Complete (4/30/2026), Architecture & Design 2 Complete (6/30/2026), and Build Complete (12/31/2026).	Dawn Wilder, Deven Dharm, Robert Lusk, Sandeep Aji, David Bruhn, Pandu Gupta

PRIORITY	DATE IDENTIFIED	RESOLUTION DUE DATE	ESCALATION DATE
MEDIUM	**4/28/2026**	**7/10/2026**	**4/29/2026**

LATEST STATUS NOTES
▪ 7/6/2026 [M&E Team]: Dev and QA gateway were tested and working. This can be marked closed. ▪ 6/29/2026 [M&E Team]: Power BI dev is completed. Power BI QA is still pending for Data Gateway setup and testing. Resolution Due Date updated to 7/10 as the Power Bi QA Data Gateway was received on June 29, 2026 and requires partner testing. ▪ 6/15/2026: QA Power BI environment access is resolved. This issue is recommended for closure.

CURRENT ISSUE RESOLUTION PLAN
▪ Coordinate closely with the Infrastructure Team on Power BI procurement to maintain engagement and a delivery cadence aligned to timelines. ▪ Establish weekly procurement status check-ins, secure a firm ETA for the Power BI build, and identify interim workarounds (e.g., temporary Pro licenses) to keep the visualization team productive while procurement closes. ▪ Infrastructure team is working on getting trial license for M&E team for 60 days while they work on procuring the PowerBI