

CalSAWS | Minutes

Meeting: JPA Board of Directors
Location: Library Galleria 828 I Street, Sacramento, CA 95814
Date: Friday, September 11, 2026
Time: 12:30 p.m. – 3:00 p.m.
Present: In person: Stephen Zaretsky, State Ex-Officio – Member; Roderick Franks, Region 1 – Vice-Chair; Chris Woods, Region 4 – Member; Francena Martinez, Region 4 – Member; Alberto Banuelos, Region 5 – Member; and Michael Sylvester, Region 6 – Chair
Zoom: Eilona Betkolia-Gevargiz, Region 1 – Member; Bill Wathen, Region 3 – Member; James Locurto, Region 5 – Member; Kristin Stranger, Region 6 – Member; and Rogelio Tapia, Region 6 – Member
Absent: Ethan Dye, Region 2 – Member and Veronica Rodriguez, Region 5 – Member;
Facilitator: Holly Murphy, CalSAWS Acting Executive Director and Chief Administrative Officer

Topic

1. Call Meeting to Order

Summary: Chair, Michael Sylvester, called the meeting to order at 12:30 p.m.

2. Confirmation of Quorum and Agenda Review

Summary: Chair, Michael Sylvester, confirmed quorum of the Board and gave a brief overview of the agenda topics.

3. Public Comment: Public opportunity to speak on any item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Summary: None

Action Items

4. Approval of Consent Items:

- a. Approval of the Minutes and review of the Action Items from the August 14, 2026, meeting of the JPA Board of Directors.
- b. Approval of Deloitte M&E Change Order 12, which includes SFY shifts on five (5) premise items.
- c. Approval of Gainwell Infrastructure Change Order 12, which includes four (4) County Purchases.
- d. Approval of ClearBest QA Work Order 3, which includes QA services related to Identity Access Management (IAM) replacement.

Summary: The Consortium is seeking Board approval of the Consent Items.

Topic

*Public comments made by Jennifer Tracy and Ami Fleischman.

Motion to Approve was made by Member, Alberto Banuelos.
Motion was seconded by Member, Chris Woods.
Member, Eliona Betkolia-Gevargiz, voted to approve.
Vice-Chair, Roderick Franks, voted to approve.
Member, Bill Wathen, voted to approve.
Alternate Member, Deborah Martinez, voted to approve.
Member, James Locurto, voted to approve.
Member, Kristin Stranger, voted to approve.
Chair, Michael Sylvester, voted to approve.
Member, Rogelio Tapia, voted to approve.
Members, Ethan Dye, and Veronica Rodriguez, were absent from vote.
Vote was taken via roll call and the Motion passed.

Informational Items

5. Introduction to the CalSAWS JPA Board Policy Manual

Summary: David Tyra and Holly Murphy introduced the CalSAWS JPA Board Policy Manual.

*Action item – Include a clear process for the CalSAWS JPA Board Policy Manual to be in annual reviews to keep it updated and rationalized.

*Public comment made by Jennifer Tracy.

6. CER / SCR Process Update

Summary: Holly Murphy, Roger Perez, and Gloria Williams provided an update on CER / SCR Process.

*Action item – Develop a way to review the CER/SCR process and identify commonalities across regions, as well as within each region, where submissions could benefit from input from other counties in the region. Build in an equity component that provides each region with an opportunity to be heard and contribute feedback.

7. Introduction to Application Architecture and Evolution

- Overall Approach
- AI Software Development Lifecycle (SDLC)
- Next Steps

Summary: Rajesh Tahaliyani, Sandeep Aji, and Mufaddal Tinmaker introduced Application Architecture and Evolution.

Topic

8. Innovation Update

Summary: Sandeep Aji provided an update on Innovation.

9. Analytics Update

Summary: Rajesh Tahaliyani provided an update on Analytics.

10. Truv Status Update

Summary: Fred Gains and Lisa Salas provided an update on Truv Status.

*Action item – Conduct a deep-dive review of Truv with county-level experts to identify any gaps or issues not yet reported and ensure a more repeatable process before moving into future phases.

*Public comment made by Jennifer Tracy.

11. Release and Policy Update

- Upcoming Releases
- Medi-Cal
- CalFresh

Summary: Roger Perez, Sharon Teramura, and Julie Conwell provided an update on Release and Policy.

*Action item – Conduct a deep dive on PVS implementation to address recurring issues and identify opportunities to reduce errors.

12. FCED Update

Summary: Ramya Ragunathan and Rachel Hernandez provided an update on FCED.

*Action item – Review FCED defects and identify blind spots, focusing on blocking elements and errors that could lead to significant consequences.

13. 2027 CalSAWS Strategic Planning Meeting Survey Results

Summary: Holly Murphy provided an overview of 2027 CalSAWS Strategic Planning Meeting Survey Results.

Closed Session

Topic

14. Public Employment (Executive Director) (Gov. Code §§ 54954.5(e), 54957(b)(1)).

Reconvene Open Session

15. Announcement of action taken during Closed Session, if any.

Summary: No reportable action taken.

16. Adjourn Meeting

Summary: JPA Board Chair Michael Sylvester adjourned the meeting at 3:11 p.m.

Follow Up

#	Action Item	Who	Due	Status
1	Plan analytics demonstration sessions for directors and look into partnering with CWDA.	Jerry Nielson Sandeep Aji	ASAP	Open
2	Provide monthly status updates to the Board regarding the Analytics project.	Rajesh Tahaliyani	Ongoing	Open
3	Prioritization Process: Bring a final prioritization process and updated handbook to the Board for a vote. Include estimated timelines within the process document.	Holly Murphy	December 2026	Open
4	Research the possibility of front loading the Medi-Cal renew dates into BenefitsCal for ROI purposes.	Fred Gains	September 2026	Closed
5	Provide quarterly updates for financial, staffing, and performance metrics.	CPMO Vendor Executives	November 2026	Ongoing
6	Provide monthly risk and performance updates.	Risk Owners	October 2026	Ongoing

#	Action Item	Who	Due	Status
7	Compare the number of defects year over year in the Quarterly Report.	Rajesh Tahaliyani	November 2026	Ongoing
8	List Truv as its own agenda topic.	Lisa Salas Fred Gains	September 2026	Closed
9	Research possibility of adding a blank Self Attestation form to all renewal packets.	Sharon Teramura Gloria Williams Dawn Wilder	October 2026	Open
10	Include a clear process for the CalSAWS JPA Board Policy Manual to be in annual reviews to keep it updated and rationalized.	David Tyra	October 2026	Open
11	Develop a way to review the CER/SCR process and identify commonalities across regions, as well as within each region, where submissions could benefit from input from other counties in the region. Build in an equity component that provides each region with an opportunity to be heard and contribute feedback.	Holly Murphy	November 2026	Open
12	Conduct a deep-dive review of Truv with county-level experts to identify any gaps or issues not yet reported and ensure a more repeatable process before moving into future phases. **Listen to the 1:20 – 1:25 hour mark of the JPA recording for further detail.**	Fred Gains Lisa Salas	October 2026	Open
13	Conduct a deep dive on PVS implementation to address recurring issues and identify opportunities to reduce errors. **Listen to the JPA recording for further detail.**	Roger Perez Gloria Williams Rajesh Tahaliyani	October 2026	Open
14	Review FCED defects and identify blind spots, focusing on blocking elements and errors that could lead to significant consequences.	Gloria Williams Rachel Hernandez Ramya Ragunathan	October 2026	Open

Next Meeting

In-Person/Zoom
Friday, October 9, 2026
9:30 a.m. – 12:00 p.m.
CalSAWS Gold River
11971 Foundation Place, 3rd Floor
Gold River, CA 95670