



California Statewide Automated Welfare System

A large, stylized circular graphic on the right side of the page. It consists of several concentric rings in shades of blue and teal. The word "Design" is written in a large, white, sans-serif font across the center of these rings.

Design

**CA-257080**

RCA-Denial NOA for Ineligible Non Citizen status

## DOCUMENT APPROVAL HISTORY

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# CA-257080 – RCA-Denial NOA for Ineligible Non-Citizen status

## 1 OVERVIEW

CalSAWS will add RCA denial NOA when the program is failed with status reason of 'Ineligible Non-Citizen' and 'Failed to Complete Determination'. Change and discontinuance NOAs will be added for status reason of Gets SSI/SSP and discontinuance NOA for Over Income.

### 1.1 Current Design

CalSAWS currently does not have the following RCA NOAs:

1. Denial NOAs when RCA is failed with status reasons of 'Ineligible Non-Citizen' and 'Failed to Complete Determination'
2. Change and discontinuance NOAs when RCA is failed with status reason of 'Gets SSI/SSP'
3. Discontinuance NOA when RCA is failed with status reason of 'Over Income'

### 1.2 Requests

Generate a RCA denial NOA when the program is failed with the status reason of 'Ineligible Non-Citizen'.

Update trigger conditions to include RCA program for the following existing CalWORKs NOA reasons: Over Income, Gets SSI/SSP, Failed to Complete Determination.

### 1.3 Overview of Recommendations

1. Generate RCA denial NOA for when EDBC has failure reason of 'Ineligible Non-Citizen' and 'Failed to Complete Determination'.
2. Generate a change and discontinuance NOA for status reason of Gets SSI/SSP.
3. Generate a discontinuance NOA for status reason of 'Over Income'.

### 1.4 Assumptions

1. A change or discontinuance NOAs will not be applicable for status reason of 'Ineligible Non-Citizen'.
2. This SCR will not update the RCA partial approval NOA which currently generates in the CalSAWS.

## 2 RECOMMENDATIONS

### 2.1 Page Name – No Impact

### 2.2 Eligibility Rules Updates – No Impact

### 2.3 Batch Name – No Impact

### 2.4 Interface Name – No Impact

### 2.5 eHIT – No Impact

### 2.6 Generate RCA Denial NOA for 'Ineligible Non Citizen'

#### 2.6.1 Overview

---

CalSAWS will generate a new RCA denial NOA when EDBC has the failure status reason of 'Ineligible Non Citizen'.

**State Form/NOA:** NA 290

**NOA Template:** RC\_NOA\_TEMPLATE

**Program(s):** RCA

**Action Type:** Denial

**Fragment Level:** Person

**Repeatable:** No

**Include NA Back 9:** Yes

**Forms/NOAs Generated with this NOA:** No

**Languages:** English, Spanish

## 2.6.2 Form/NOA Verbiage

### Create Fragment XDP

Create a new XDP fragment for this denial NOA.

**NOA Mockups/Examples:** See Supporting Documents #1

| DESCRIPTION | TEXT                                                                             |
|-------------|----------------------------------------------------------------------------------|
| Static      | <PersonList><br><br>You did not provide proof of an eligible non-citizen status. |

\* Fonts/Font Size will generate based on project standards for that language.

## 2.6.3 Form/NOA Variable Population

### 1. Add Fragment Variable Population

| VARIABLE NAME | POPULATION                                                                                                                      | FORMATTING*   |
|---------------|---------------------------------------------------------------------------------------------------------------------------------|---------------|
| <PersonList>  | Populate everyone with role reason of 'Ineligible Non Citizen' (CT73_93) separated by a comma. For example: "John Doe, Joe Doe" | Arial Size 10 |

### 2. Add Fragment Regulations

45 Code of Federal Regulations (CFR) 400.43; Manual of Policies and Procedures (MPP) 69-202.1

### 3. Add NOA Title and Footer Reference for new Reason

**NOA Reference on Document List Page:** Ineligible Non Citizen

**NOA Title:** RC\_DN\_NOA\_TYPE,  
NOTICE OF ACTION  
REFUGEE CASH ASSISTANCE (RCA) DENIAL

*NOA Title Requires Translations: N*

**NOA Footer:** NA 290

*NOA Footer Requires Translations: N*

### 4. Manual NOA Details (CSF 192)

NOA Reason Name: Ineligible Non Citizen  
NOA Action Type: Denial  
NOA Program: RCA

## 2.6.4 Form/NOA Generation Conditions

### Add Fragment Generation

This NOA reason will generate via EDBC when the following are true:

**Individual Denial**

1. The program is RCA.
2. The individual/individuals are denied.

**OR**

Active and unaided. (Applicable for an on-going case with newly applied Individual)

3. In the previous EDBC Benefit Month, the individual does not have the same EDBC person status reason as the current EDBC Benefit month.

**OR**

There is no prior EDBC Benefit Month or the individual was not present in the previous EDBC Benefit month. (Intake Scenario or On-going Case with newly applied Individual)

**OR**

Individual was rescinded. (Allows Notice to generate during Rescind scenarios)

4. An individual/individuals have an EDBC person status reason of 'Ineligible Non Citizen' (CT73\_93) in the current benefit month.
5. Partial Approval Notice did not generate.

**Action Fragment:** RC\_DN\_ACTION1 (ID: 4105)

**Message Fragment:** RC\_DN\_MESSAGE1 (ID: 5097)

**Ordering on NOA:** This reason fragment will generate right after the action fragment and before the message fragment.

## 2.7 Generate a Denial NOA for 'Failed to Complete Determination'

### 2.7.1 Overview

---

CalSAWS will generate a new denial NOA when EDBC has failure status reason of 'Failed to Complete Determination'.

**State Form/NOA:** NA 290

**NOA Template:** RC\_NOA\_TEMPLATE

**Program(s):** RCA

**Action Type:** Denial

**Fragment Level:** Program

**Repeatable:** No

**Include NA Back 9:** Yes

**Forms/NOAs Generated with this NOA:** No

**Languages:** English, Spanish

### 2.7.2 Form/NOA Verbiage

---

**Create Fragment XDP**

Create a new fragment XDP.

**NOA Mockups/Examples:** See Supporting Documents #2

| DESCRIPTION | TEXT                                          |
|-------------|-----------------------------------------------|
| Static      | You did not complete the application process. |

\* Fonts/Font Size will generate based on project standards for that language.

### 2.7.3 Form/NOA Variable Population

---

1. **Add Fragment Variable Population**  
There is no variable population for this fragment.
2. **Add Fragment Regulations**  
45 Code of Federal Regulations (CFR) 400.66; Manual of Policies and Procedures (MPP) 69-201.4; MPP 40-105;
3. **Add NOA Title and Footer Reference for new Reason**  
**NOA Reference on Document List Page:** Failed to Complete Determination  
  
**NOA Title:** RC\_DN\_NOA\_TYPE,  
NOTICE OF ACTION  
REFUGEE CASH ASSISTANCE (RCA) DENIAL  
  
*NOA Title Requires Translations: N*  
  
**NOA Footer:** NA 290  
*NOA Footer Requires Translations: N*
4. **Manual NOA Details (CSF 192)**  
NOA Reason Name: Failed to Complete Determination  
NOA Action Type: Denial  
NOA Program: RCA

### 2.7.4 Form/NOA Generation Conditions

---

1. **Add Fragment Generation**  
This NOA reason will generate via EDBC when the following are true:
  - Program is RCA
  - Program status is 'Denied'
  - The EDBC program status is 'Failed to Complete Determination' (CT73\_16) in the current EDBC run

**Action Fragment:** RC\_DN\_ACTION1 (ID: 4105)

**Message Fragment:** RC\_DN\_MESSAGE1 (ID: 5097)

**Ordering on NOA:** This reason fragment will generate right after the action fragment and before the message fragment.

## 2.8 Add a New Change Action Fragment

### 2.8.1 Overview

Add a new change action fragment for RCA Change NOA.

**State Form/NOA:** NA 290

**Program(s):** RCA

**Action Type(s):** Change

**Fragment Level:** Program

**Repeatable:** No

**Languages:** English, Spanish

### 2.8.2 Form/NOA Verbiage

#### Create Fragment XDP

Create a change action fragment for RCA change NOAs.

**NOA Mockups/Examples:** See Supporting Documents #3

| DESCRIPTION | TEXT                                                                                                                                                                | FORMATTING*   |
|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Static      | As of <EffectiveChangeDate>, the County is changing your monthly Refugee Cash Assistance (RCA) from <PriorMonthRCAAmount> to <CurrentRCAAmount>.<br><br>Here's why: | Arial size 10 |

\* Fonts/Font Size will generate based on project standards for that language.

### 2.8.3 Form/NOA Variable Population

#### Add Fragment Variable Population

| VARIABLE NAME         | POPULATION                                                     | FORMATTING*   |
|-----------------------|----------------------------------------------------------------|---------------|
| <EffectiveChangeDate> | The effective date of the change action.<br>Format: MM/DD/YYYY | Arial Size 10 |
| <PriorMonthRCAAmount> | The prior benefit month aid amount.                            | Arial Size 10 |
| <CurrentRCAAmount>.   | The current benefit month aid amount.                          | Arial Size 10 |

\* Fonts/Font Size will generate based on project standards for that language.

**\*Technical Note:** Please refer to CW\_CH\_ACTION6 (ID: 4072) for the variable population. It will be the same variable population.

**Variables Requiring Translations:** N/A

## 2.8.4 Form/NOA Generation Conditions

### 1. Add Fragment Generation

This action fragment will generate with RCA change reason introduced in below recommendation 2.9.

**Ordering on NOA:** This fragment will appear before a change reason on an RCA change NOA.

## 2.9 Generate a Change NOA for 'Gets SSI/SSP'

### 2.9.1 Overview

CalSAWS will generate a new change NOA for when EDBC has failure status reason of 'Gets SSI/SSP'.

**State Form/NOA:** NA 290

**NOA Template:** RC\_NOA\_TEMPLATE

**Program(s):** RCA

**Action Type:** Change

**Fragment Level:** Person

**Repeatable:** No

**Include NA Back 9:** Yes

**Forms/NOAs Generated with this NOA:** No

**Languages:** English, Spanish

### 2.9.2 Form/NOA Verbiage

#### Create Fragment XDP

Create a new fragment XDP.

**NOA Mockups/Examples:** See Supporting Documents #3

| DESCRIPTION | TEXT                                                                                                                                                        |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dynamic     | Some of the RCA you got was for<br><Person><br>That person is now receiving Supplemental Security<br>Income (SSI) and/or State Supplemental Payments (SSP). |
| Static      | Your new monthly cash aid amount is figured on the next page.<br>Your Assistant Unit (AU) size is <RCAssistanceUnitSize>. Your                              |

Income Reporting Threshold (IRT) is <CurrentIrtLimit>. You must call your worker within 10 days when your income goes higher than your IRT level.

\* Fonts/Font Size will generate based on project standards for that language.

### 2.9.3 Form/NOA Variable Population

#### 1. Add Fragment Variable Population

| VARIABLE NAME          | POPULATION                                           | FORMATTING*   |
|------------------------|------------------------------------------------------|---------------|
| <Person>               | Populate person with status reason of 'Gets SSI/SSP' | Arial Size 10 |
| <RCAssistanceUnitSize> | Populate with RCA unit size                          | Arial Size 10 |
| <CurrentIrtLimit>.     | Current IRT limit for the RCA assistance unit size   | Arial Size 10 |

#### 2. Add Fragment Regulations

45 Code of Federal Regulations (CFR) 400.53(a)(2); Manual of Policies and Procedures (MPP) 69-206.1; MPP 69-202.41; MPP 69-201.4; MPP 40-173.8

#### 3. Add NOA Title and Footer Reference for new Reason

**NOA Reference on Document List Page:** Gets SSI/SSP

**NOA Title:** RC\_CH\_NOA\_TYPE,  
NOTICE OF ACTION  
REFUGEE CASH ASSISTANCE (RCA)  
CHANGE

*NOA Title Requires Translations: N*

**NOA Footer:** NA 290

*NOA Footer Requires Translations: N*

#### 4. Manual NOA Details (CSF 192)

NOA Reason Name: Gets SSI/SSP

NOA Action Type: Change

NOA Program: RCA

### 2.9.4 Form/NOA Generation Conditions

#### 1. Add Fragment Generation

This NOA reason will generate via EDBC when the following are true:

- Program is RCA
- Program status is 'Active'

- There is at least one individual with the status reason of 'Gets SSI/SSP' (CT73\_25) in the current EDBC but did not have the same status reason in the prior EDBC for the individual.

**Action Fragment:** Action fragment added in above recommendation 2.8.

**Message Fragment:** RC\_TN\_MESSAGE1 (ID: 5098)

**Ordering on NOA:** This reason fragment will generate right after the action fragment and before the message fragment.

## 2. Add fragment section generation

| SECTION | GENERATION CONDITIONS                                                             |
|---------|-----------------------------------------------------------------------------------|
| Dynamic | This verbiage will generate for each person with status reason of 'Gets SSI/SSP'. |

## 2.10 Add a New Discontinuance Action Fragment

### 2.10.1 Overview

Add a new discontinuance action fragment for RCA discontinuance NOA.

**State Form/NOA:** NA 290

**Program(s):** RCA

**Action Type(s):** Discontinuance

**Fragment Level:** Program

**Repeatable:** No

**Languages:** English, Spanish

### 2.10.2 Form/NOA Verbiage

#### Create Fragment XDP

Create a discontinuance action fragment for RCA discontinuance NOAs.

**NOA Mockups/Examples:** See Supporting Documents #4

| DESCRIPTION | TEXT                                                                                                               | FORMATTING*   |
|-------------|--------------------------------------------------------------------------------------------------------------------|---------------|
| Static      | As of <EffectiveDiscontinuanceDate>, the County is stopping your Refugee Cash Assistance (RCA).<br><br>Here's why: | Arial size 10 |

\* Fonts/Font Size will generate based on project standards for that language.

### 2.10.3 Form/NOA Variable Population

## Add Fragment Variable Population

| VARIABLE NAME                 | POPULATION                                                             | FORMATTING*   |
|-------------------------------|------------------------------------------------------------------------|---------------|
| <EffectiveDiscontinuanceDate> | The effective date of the discontinuance action.<br>Format: MM/DD/YYYY | Arial Size 10 |

\* Fonts/Font Size will generate based on project standards for that language.

**Variables Requiring Translations:** N/A

### 2.10.4 Form/NOA Generation Conditions

#### 2. Add Fragment Generation

This action fragment will generate with RCA discontinuance reasons introduced in below recommendations.

**Ordering on NOA:** This fragment will appear before a discontinuance reason on an RCA discontinuance NOA.

## 2.11 Generate a Discontinuance NOA for 'Gets SSI/SSP'

### 2.11.1 Overview

CalSAWS will generate a new discontinuance NOA for when EDBC has failure reason of 'Gets SSI/SSP'.

**State Form/NOA:** NA 290

**NOA Template:** RC\_NOA\_TEMPLATE

**Program(s):** RCA

**Action Type:** Discontinuance

**Fragment Level:** Program

**Repeatable:** No

**Include NA Back 9:** Yes

**Forms/NOAs Generated with this NOA:** No

**Languages:** English, Spanish

### 2.11.2 Form/NOA Verbiage

#### Create Fragment XDP

Create a new fragment XDP.

**NOA Mockups/Examples:** See Supporting Documents #4

| DESCRIPTION | TEXT |
|-------------|------|
|-------------|------|

|        |                                                                                                                                                              |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Static | All the persons in your family who were receiving monthly RCA are now going to get Supplemental Security Income (SSI) and State Supplemental Payments (SSP). |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|

\* Fonts/Font Size will generate based on project standards for that language.

### 2.11.3 Form/NOA Variable Population

---

1. **Add Fragment Variable Population**

There is no variable population for this NOA reason.

2. **Add Fragment Regulations**

45 Code of Federal Regulations (CFR) 400.53(a)(2); Manual of Policies and Procedures (MPP) 69-206.1; MPP 69-202.41; MPP 69-201.4; MPP 40-173.8

3. **Add NOA Title and Footer Reference for new Reason**

**NOA Reference on Document List Page:** Gets SSI/SSP.

**NOA Title:** RC\_TN\_NOA\_TYPE,  
NOTICE OF ACTION  
REFUGEE CASH ASSISTANCE(RCA)  
TERMINATION

*NOA Title Requires Translations: N*

**NOA Footer:** NA 290

*NOA Footer Requires Translations: N*

4. **Manual NOA Details (CSF 192)**

NOA Reason Name: Gets SSI/SSP  
NOA Action Type: Discontinuance  
NOA Program: RCA

### 2.11.4 Form/NOA Generation Conditions

---

1. **Add Fragment Generation**

This NOA reason will generate via EDBC when the following are true:

- Program is RCA
- Program status is 'Discontinued'
- Individual/Individuals have failure status reason of 'Gets SSI/SSP' in the current EDBC

**Action Fragment:** Action fragment added in above recommendation 2.10.

**Message Fragment:** RC\_TN\_MESSAGE1 (ID: 5098)

**Ordering on NOA:** This reason fragment will generate right after the action fragment and before the message fragment.

## 2.12 Generate a Discontinuance NOA for 'Over Income'

### 2.12.1 Overview

CalSAWS will generate a new discontinuance NOA for when EDBC has failure status reason of 'Over Income'.

**State Form/NOA:** NA 991

**NOA Template:** RC\_NOA\_TEMPLATE

**Program(s):** RCA

**Action Type:** Discontinuance

**Fragment Level:** Program

**Repeatable:** No

**Include NA Back 9:** Yes

**Forms/NOAs Generated with this NOA:** NA 1239 SAR

**Languages:** English, Spanish

### 2.12.2 Form/NOA Verbiage

#### Create Fragment XDP

Create a new fragment XDP.

**NOA Mockups/Examples:** See Supporting Documents #5

| DESCRIPTION | TEXT                                                                                                                                                                                                                                                                                                                                     |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Static      | You cannot get cash aid if your family's gross income is more than the RCA Income Reporting Threshold and is expected to continue at this level.<br>Your family size is <RCAssistanceUnitSize>.<br>The Income Reporting Threshold for your family size is <CurrentIRTLevel>.<br>Your family's needs and income are figured on this page. |

\* Fonts/Font Size will generate based on project standards for that language.

### 2.12.3 Form/NOA Variable Population

#### 1. Add Fragment Variable Population

| VARIABLE NAME          | POPULATION                                         | FORMATTING*   |
|------------------------|----------------------------------------------------|---------------|
| <RCAssistanceUnitSize> | Populate with RCA unit size                        | Arial Size 10 |
| <CurrentIRTLevel>      | Current IRT limit for the RCA assistance unit size | Arial Size 10 |

#### 2. Add Fragment Regulations

45 Code of Federal Regulations (CFR) 400.66(a)(1); Manual of Policies and Procedures (MPP) 69-206.1; MPP 40-173.8

3. **Add NOA Title and Footer Reference for new Reason**

**NOA Reference on Document List Page:** Over Income.

**NOA Title:** RC\_TN\_NOA\_TYPE,  
NOTICE OF ACTION  
REFUGEE CASH ASSISTANCE(RCA)  
TERMINATION

*NOA Title Requires Translations: N*

**NOA Footer:** NA 991

*NOA Footer Requires Translations: N*

4. **Manual NOA Details (CSF 192)**

NOA Reason Name: Over Income  
NOA Action Type: Discontinuance  
NOA Program: RCA

#### 2.12.4 Form/NOA Generation Conditions

---

2. **Add Fragment Generation**

This NOA reason will generate via EDBC when the following are true:

- Program is RCA
- Program status is 'Discontinued'
- Individual/Individuals have failure status reason of 'Over Income' in the current EDBC

**Action Fragment:** Action fragment added in above recommendation 2.10.

**Message Fragment:** RC\_TN\_MESSAGE1 (ID: 5098)

**Ordering on NOA:** This reason fragment will generate right after the action fragment and before the message fragment.

### 2.13 Report Name – No Impact

### 2.14 Data Warehouse Name – No Impact

### 2.15 Data Change – No Impact

### 2.16 Automated Regression Test – No Impact

### 3 SUPPORTING DOCUMENTS

| NUMBER | FUNCTIONAL AREA | DESCRIPTION                                                                              | ATTACHMENT                                       |
|--------|-----------------|------------------------------------------------------------------------------------------|--------------------------------------------------|
| 1.     | NOA             | RCA Denial NOA mockup for when program is denied with 'Ineligible Non Citizen'           | RCA_InEligible_Non_Citizen_Denial_Mockup.pdf     |
| 2.     | NOA             | RCA Denial NOA mockup for when program is denied with 'Failed to Complete Determination' | RCA_FailedToCompleteDetermination_Denial_NOA.pdf |
| 3.     | NOA             | RCA Change NOA for 'Gets SSI/SSP'                                                        | RCA_Change_RecievingSSI_SSP_NOA.pdf              |
| 4.     | NOA             | RCA Discontinuance NOA for 'Gets SSI/SSP'                                                | RCA_Discontinuance_RecievingSSI_SSP_NOA.pdf      |
| 5.     | NOA             | RCA Discontinuance NOA for 'Over Income'                                                 | RCA_Discontinuance_OverIncome_NOA.pdf            |

## 4 OUTREACH

N/A

## 5 APPENDIX

N/A