

Distribution Date	September 16, 2026
To	PPOC.ALL
CC	Consortium.RegionalManagers.All; Consortium.SectionDirectors;
CIT Name	CalSAWS Analytics Modernization Phase I: Upcoming Change Management & Training Activities

PPOCs, please forward to the appropriate impacted staff in your county:

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☐ Technical
☒ Training |
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Description

Purpose

The purpose of this CIT is to inform the Counties about upcoming change management and training activities supporting Analytics Modernization Phase 1, currently scheduled for the 27.04 Release.

Background

The Analytics Modernization will transition many Qlik and third-party reports and dashboards to a unified set of new dashboards. This transition will address many current County identified pain points by providing an interactive and consolidated way to view data.

Additional Information

Counties will receive a series of communications and resources leading up to the release to help County staff understand system changes and prepare to use the new analytics dashboards.

	Planned Change Management materials include, but are not limited to: • Project updates and One-pagers • Change Impact Resource Packages that provide more detail about what's changing • A Readiness Checklist Counties can use at their discretion to track their team's preparedness leading up to the release Planned Training resources include, but are not limited to: • Job Aids • Web-Based Training (WBT) updates • Online Help pages • Quick Guides • System Demonstrations Please see the attached information package for additional details on upcoming change management and training activities, available resources, and a tentative timeline for distribution of these materials. Additional information and materials will be distributed through the CalSAWS Broadcast process or via CIT, as appropriate. County Actions 1. Please distribute this CIT to County staff who use CalSAWS reports, dashboards, or analytics tools and encourage staff to review future communications and training materials related to Analytics Modernization Phase I. 2. Questions about the information in this CIT may be directed to the Primary or Backup Project Contact, with a CC to your Regional Manager(s).
Primary Project Contact	David Bruhn Bruhnd@CalSAWS.org
Backup Project Contact	Sanjay Naik Naiks@CalSAWS.org
Attachments	CIT 0166-26 CalSAWS_Analytics Modernization Phase 1 OCM & Training Activities.pdf
Communication Portal Link	OR You may also retrieve the CIT document and attachments by following these steps: 1. Hover over the Communications & Resources tab at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2026" folder. 4. Click on the appropriate CIT # folder.