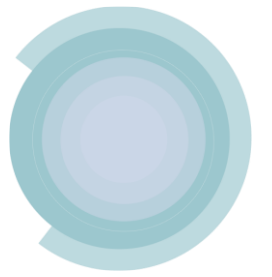


CalSAWS Analytics Modernization: OCM & Training Information Package



What you will find in this information package:



TIMELINE

OCM and Training Activities and Resources, Aligned with Project Milestones



RESOURCES

Resources to Expect:
Communications Engagements
Readiness Training

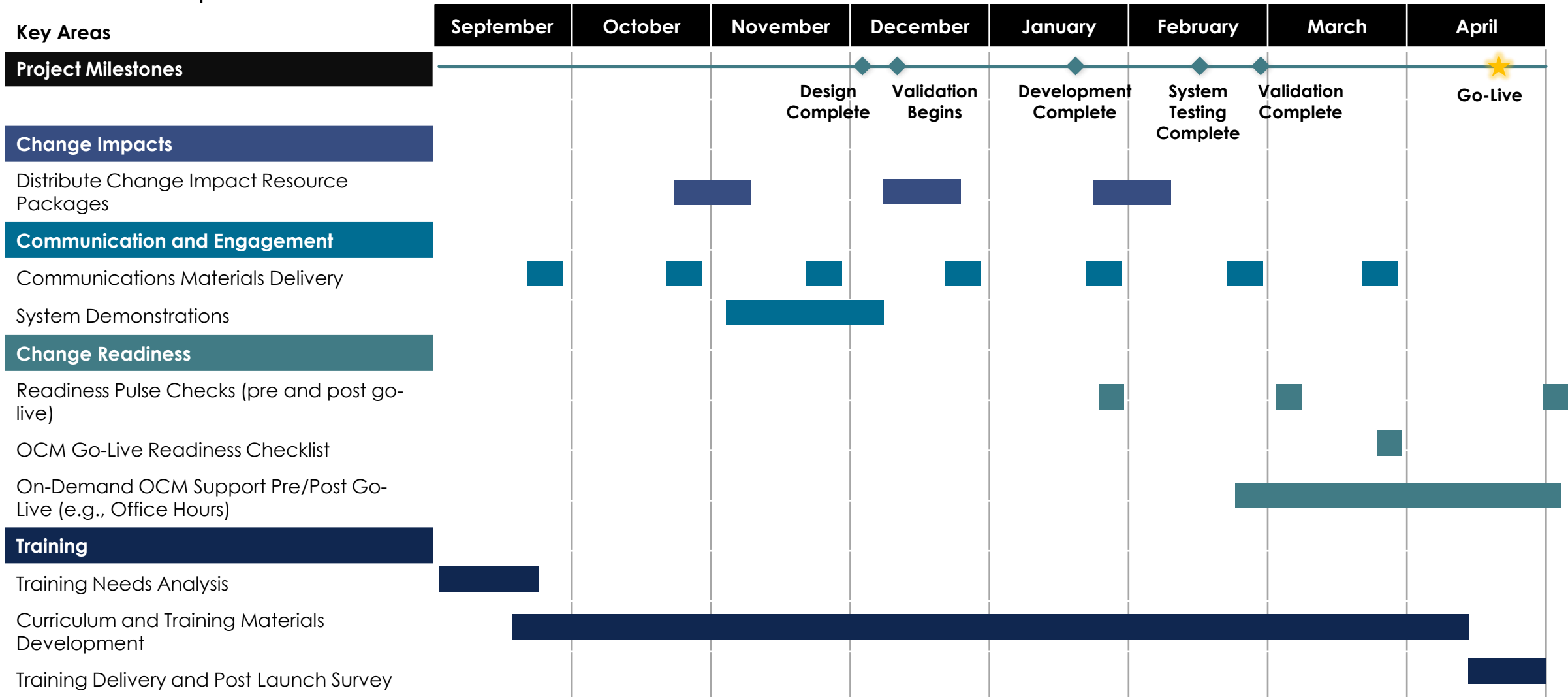


RECAP

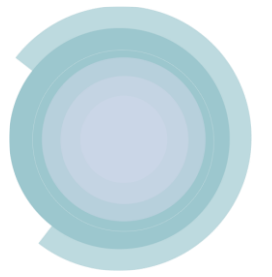
Recent & Upcoming:
County Preview
Change Impact
Resource Package 1

OCM Activities & Training Timeline

Phase 1 Implementation



Resources And Activities



Various channels and activities exist to support end users through their change journeys for the new Analytics Modernization



COMMUNICATION MATERIALS

- FAQs
- One-pagers
- Bulletins
- Change Impact Resource Packages



COUNTY ENGAGEMENTS

- County Preview sessions for Intake dashboards (conducted in July)
- Analytics Validation sessions for additional dashboards
- Demonstrations of new dashboards



CHANGE READINESS ACTIVITIES

- Readiness Pulse Checks
- Readiness Checklist Template
- Go-live Resources
- Post Implementation Office Hours



TRAINING

- Quick Guides/Job Aids
- Web-based Training
- Online Help
- CalSAWS Functional Demonstration

Recent & Upcoming Activities

Phase 1 Implementation

Recent Activities

COUNTY PREVIEW ✓

- County Preview began on July 29th, 2026, providing Counties a hands-on opportunity to explore the new dashboards
- Counties received support resources including a live demonstration and Quick Guides to help them navigate the dashboards. Additionally, office hours sessions provided participants with the opportunity to ask their top-of-mind questions
- The post-preview feedback survey revealed that **96%** of participants felt that the supporting materials provided were sufficient to support their navigation of the dashboards

Upcoming Activities

CHANGE IMPACT RESOURCE PACKAGE 1 ★

Change Impact Resource Packages provide additional details to help Counties understand how the new dashboards will affect County staff and ways of working. The upcoming package will help Regional Managers and PPOCs consider who may be affected, what questions may arise, and where additional planning may be needed.

The package is intended to provide the following outcomes:

- Increase understanding of upcoming changes
- Prepare staff for new ways of working
- Build awareness of the new dashboards
- Support successful adoption of the new solution

The first package is expected to be distributed in late October 2026.